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Entrepreneurship and productive capacity-building: Creating jobs through enterprise development

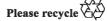
Note by the UNCTAD secretariat

Executive summary

Addressing the development needs and rights of young people and empowering them is a global issue and is at the forefront of the work of the United Nations. Responding to the Doha Mandate (sub-theme 4, and paragraphs 8, 31(e) and 56(d)), this note discusses youth entrepreneurship policy challenges, building on the UNCTAD Entrepreneurship Policy Framework (EPF). Encouraging the development of entrepreneurial talents among the young population may effectively contribute – if paralleled by adequate policies addressing the constraints of the labour market – to achieve employment generation and inclusive growth.

To address these issues, the note recalls the importance of entrepreneurship for employment generation and of addressing youth entrepreneurship challenges from a policy perspective. Section I illustrates the most recent youth unemployment data and trends and provides evidence of the potential positive impact of youth entrepreneurship in fostering economic growth, innovation and job creation. Section II highlights the importance of enhancing the entrepreneurship ecosystem for youth from a holistic perspective and of formulating a youth entrepreneurship strategy at a national level. Section III identifies youth entrepreneurship challenges by main policy areas and lessons learned from existing programmes around the world. The concluding section IV highlights key questions for further discussion.







Introduction

1. The United Nations Secretary-General has identified, in his second term, working with and for young people (of age 15–25) as one of his top priorities. Following the International Year of Youth 2010–2011, he asked the United Nations Volunteer Programme to establish a Unit on Youth and the United Nations Inter-agency Network on Youth Development to develop a System-wide Action Plan on Youth. Moreover, he appointed for the first time an Envoy on Youth.

2. Many countries are currently experiencing an unprecedented level of youth unemployment as a direct consequence of the financial and economic crisis of 2008. In many economies with high levels of young people, the number of formal jobs available is often insufficient to employ all youth entering the working population, to offer them prospects of a decent wage and to enable them to start and support a family. As a result, many are forced into the informal sector. To contrast this, encouraging the development of entrepreneurial talents among young people may effectively contribute – if paralleled by adequate policies addressing the constraints of the labour market – to achieving employment generation and inclusive growth.

3. Responding to the Doha Mandate (sub-theme 4, and paragraphs 8, 31(e) and 56(d)), this note discusses youth entrepreneurship trends, policies and measures, building on the UNCTAD EPF.¹ The EPF, launched in Doha in 2012, aims to support policymakers in developing countries and economies in transition in the design of initiatives, measures, and institutions to promote entrepreneurship. It suggests policy options and recommends actions in priority policy areas that have a direct impact on entrepreneural activity.

4. This note discusses the EPF recommendations in the context of youth entrepreneurship, with a view to facilitating youth participation in enhancing the productive capacity of developing countries and economies in transition, and to strengthening their resilience to the global crisis and future challenges. It also builds upon the discussions held during the UNCTAD Ad Hoc Expert Meeting on Youth Entrepreneurship for Development in November 2013, and reflects good practices and lessons learned in the area of youth entrepreneurship promotion, including the implementation of the UNCTAD Empretec programme, which, in its operations, also addresses common challenges affecting young entrepreneurs.

I. Youth entrepreneurship for employment creation

5. The contribution of entrepreneurship to job creation and growth has been reiterated many times over recent years. It is estimated that in the last decade new firms generated between 1 and 6 per cent of employment in Organization for Economic Cooperation and Development (OECD) countries (OECD, 2010). High-growth enterprises have played a particularly important role, as the 10 per cent most rapidly growing enterprises have created between 50 and 60 per cent of gross employment gains. Consequently, entrepreneurship policies and framework conditions are among the key policies required to generate a positive effect on employment. Impact assessment data on Empretec demonstrate, for example, an increase in employment generated by enterprises that benefitted from entrepreneurship-development services (box 1).

¹ See http://unctad.org/en/Pages/DIAE/Entrepreneurship/UNCTAD_Entrepreneurship_ Policy_Framework.aspx.

Box 1. Empretec contribution to job creation

Empretec is a capacity-building programme of UNCTAD, coordinated by the Enterprise Branch of the Division on Investment and Enterprise. Established in 1988, the programme has expanded to 34 countries and has assisted over 310,000 entrepreneurs through its network of local market-driven Empretec centres. Impact assessments from the Empretec programme confirm that investing in entrepreneurship development leads to job creation. In Brazil, for example, 62 per cent of entrepreneurs who benefitted from the Empretec workshop generated an average employment growth of 16 per cent per annum. Likewise, in businesses surveyed, employment grew by 14 per cent in the United Republic of Tanzania and 38 per cent in Zambia following Empretec workshops. This highlights the relevance of investing in the development, growth and survival of entrepreneurs to employment generation.

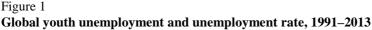
Source: UNCTAD, Empretec Annual Report 2012 (UNCTAD, 2013).

6. This is even more urgent in the area of youth employment considering the future demographic trends. It is estimated that each year 121 million young people turn 16 years old, of which 89 per cent will be searching for work in developing regions (United Nations Children's Fund, 2012). According to the latest report by the International Labour Organization (ILO, 2013), a youth employment crisis is currently in place, potentially leading to negative long-term impacts which could be felt for decades. Globally, there are 73.4 million young people – 12.6 per cent of the total youth population – who were jobless in 2013, with an increase of 3.5 million between 2007 and 2013 (figure 1).

7. In advanced economies, gains in youth jobs have been wiped out by slow economic recovery. Longer job-search periods and lower job quality are becoming routine, as well as a growing youth discouragement, as part of a broader and widespread social downturn. Moreover, when adult and youth unemployment rates are compared, a large number of developed countries have roughly four times more unemployed youth as they have unemployed adults (Vogel, 2013).

8. In developing economies, due to higher poverty levels and shares of vulnerable population, the youth employment challenge is related to the predominance of poor quality, informal jobs. There are also geographic disparities: in 2012, youth unemployment was 28.3 per cent in the Middle East and 23.7 per cent in North Africa, while being lower in East Asia (9.5 per cent) and South Asia (9.3 per cent) (ILO, 2013).





9. Overall, the global youth unemployment rate is projected to rise to 12.8 per cent in 2018, with growing regional disparities, as it is expected that improvements in emerging economies will be offset by increases in youth unemployment in poorer, highly populated countries (ILO, 2013). As the global economic downturn persists, there is growing recognition among Governments and international organizations that youth entrepreneurship is a relevant strategic tool to address unemployment challenges.²

10. Establishing a new venture may have positive impacts on youth employment and economic growth, as it offers unemployed youth an opportunity to build sustainable livelihoods and to integrate into society. Young entrepreneurs, once established, are particularly active in high-growth sectors (Youth Business International and the Global Entrepreneurship Monitor, 2013). It has been found that self-employed youth have higher "life satisfaction" than youth in the same age group and are more likely to hire fellow youths (Simpson and Christensen, 2009), setting up fertile ground for further employment-creation dynamics. Self-employment by youth facilitated higher levels of transition into paid employment within three years compared to the transition from unemployment (Listerri et al., 2006).

11. The need for "supporting the provision of youth entrepreneurship measures" has been clearly stressed by the G20 Report of the Task Force on Employment released in 2013.³ Enabling young people to start their own business activity and helping them to become successful takes them off the job market, possibly also generating jobs for others, and it is a promising avenue for promoting formalization. However, lack of experience and skills means that a very high percentage of youth-owned enterprises fail during the first few

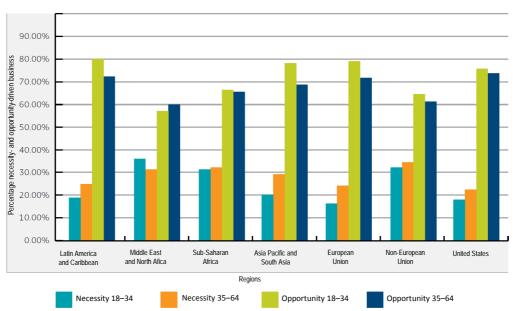
Source: ILO Trends Econometric Models, April 2013. *Note*: p = projection.

² The ILO (ILO, 2008) has provided specific guidelines on how to prepare national action plans on youth employment, taking into account the dimensions of both enterprise development and labour legislation. The main elements of active labour market policies and programmes that should be considered are: labour-market training, career guidance, job-search assistance, job-placement programmes, labour-market information, public works and community services, employment subsidies and entrepreneurship programmes.

³ Avialable at http://en.g20russia.ru/docs/g20_russia/materials.html.

months of operation. In addition, young people face hurdles to setting up a formal business that are specific to their age group, and entrepreneurship policies need to incorporate elements that are targeted specifically to them.

12. According to the latest report by Youth Business International and the Global Entrepreneurship Monitor (Kew et al., 2013), the job creation potential of businesses is related to their growth orientation. Growth orientation, in turn, largely depends on whether entrepreneurs are "necessity-driven" or "opportunity-driven". The report provides comparable cross-country and cross-regional data according to which sub-Saharan Africa has the highest percentage of youth business with low growth expectations (85.5 per cent) and the lowest percentage of youth business with high growth expectations (3.9 per cent).⁴ The youth in Asia Pacific and South Asia show the highest levels of growth expectations, followed by the United States of America, Latin America and the Caribbean, the European Union, the Middle East and North Africa. Sub-Saharan Africa, the Middle East and North Africa are the areas with the highest percentage of young entrepreneurs who started their businesses because of necessity or because they had no other option (figure 2).



Necessity and opportunity entrepreneurs by age and region

Source: Kew et al. (2013).

Figure 2

13. Young potential entrepreneurs are impacted by the same barriers as entrepreneurs in general. As a group with specific characteristics and profiles, however, they face particular obstacles. A Barclays Bank survey (Schoof, 2006), for example, outlines that the biggest barriers are social or cultural, as follows in order of importance:

- (a) Not being taken seriously by colleagues or business contacts;
- (b) Age discrimination by suppliers or customers;

⁴ The Global Entrepreneurship Monitor defines growth-oriented entrepreneurs as those intending to create five or more jobs within five years. Low-growth businesses are those projecting 0–5 new employees in five years, medium–growth businesses are those projecting 6–19 employees, and highgrowth businesses as those projecting 20 or more employees. The difference between current and expected employees indicates growth expectations.

- (c) Age discrimination by institutions or Government;
- (d) Lack of support from family or friends.

14. A recent survey (Ernst and Young, 2013) of more than 1,500 entrepreneurs from developed and developing countries confirms the relevance of cultural barriers for young entrepreneurs, and in particular the lack of recognition of the entrepreneur status and the need for society to better tolerate failure. It also highlights, however, the importance of financial, educational and regulatory barriers, as the majority of the young entrepreneurs surveyed needed help with access to funding (73 per cent), lacked innovative credit sources (49 per cent), wanted higher tax incentives (41 per cent) and longed for a reduced burden of government regulations (29 per cent).

15. Many technical programmes exist to address issues such as young people's relative lower level of business skills and entrepreneurial experience, or the difficulty to access capital for start-ups due to limited credit history and lack of financial literacy. However, the barriers that youth face in starting a business represent much more than these. To enhance the participation of young people in economic development and empower them through entrepreneurship, Governments need to pursue a holistic policy approach and span the six areas spelled out in the UNCTAD EPF, as discussed in sections II and III.

II. Enhancing the entrepreneurship ecosystem for youth and formulating a youth national entrepreneurship strategy

16. Youth entrepreneurship development requires an enabling entrepreneurship ecosystem. It should encourage young people and support them in starting new businesses and help them grow. Isolated programmes without strategies and strong institutional frameworks addressing all relevant policy areas in a systemic manner will have only limited impact, as a bottleneck in one area may become a bottleneck for all other areas.

17. While recognizing that, in designing entrepreneurship policy, "one size does not fit all", and that the national socioeconomic context and the specific development challenges faced by a country will largely determine the overall approach to entrepreneurship development, UNCTAD has identified six policy areas that have a direct impact on entrepreneurial activity (figure 3). This section focuses on the formulation of a national entrepreneurship strategy and looks at the necessary elements and policy options that need to be considered to formulate an entrepreneurship strategy that targets youth-specific needs. The challenges and recommendations related to the other five key policy areas will be addressed in section III.

Figure 3 UNCTAD's Entrepreneurship Policy Framework



Source: UNCTAD Entrepreneurship Policy Framework and Implementation Guidance, 2012; see www.unctad.org/epf.

18. Formulating a youth national entrepreneurship strategy is necessary to guarantee effective results. In an entrepreneurial ecosystem, multiple stakeholders – Government, international organizations, non-governmental organizations (NGOs), schools, universities, public–private sector organizations, investors, financial institutions, new and established entrepreneurs, transnational corporations, research laboratories – play a key role in facilitating entrepreneurship. To put in place a system of mutually beneficial and self-sustaining relationships, the role of all these actors has to be continuous and coordinated. This can be achieved through a national entrepreneurship strategy, which is the overarching policy area of the EPF.

19. The strategy should clearly identify how youth entrepreneurship will contribute to national goals such as job creation, innovation and/or economic growth. It is important that it is aligned with national development policies. For example, South Africa's Youth Enterprise Development Strategy (box 2) is carefully aligned with the country's economic growth and industrial policy plans, as well as its National Youth Policy and economic empowerment policies of particularly disadvantaged groups including black South Africans and women.

Box 2. South Africa's Youth Enterprise Development Strategy

Through its Youth Enterprise Development Strategy, the Government of South Africa intends to foster youth economic participation by enhancing youth entrepreneurship and accelerating the growth of youth-owned enterprises. The Strategy, led by the Department of Trade and Industry, sets a framework for 10 years (2013–2023) and includes interventions in the areas of mentorship and coaching, incubation and business infrastructure support, as well as financing and awareness initiatives. As a comprehensive set of measures in different policy areas, the Strategy has not been conceived as a standalone planning document but is aligned with other national development policies, including the objective of empowering youth economically, which is one of the goals of the National Youth Policy. It is also in line with the objectives of enterprise development and industrialization in the country's New Growth Plan Framework, the Framework on Gender and Women Economic Empowerment, the Integrated Small Business Development Strategy and the National Industrial Policy Framework.

Source: See http://www.thedti.gov.za/news2013/YEDS_strategy2013.pdf.

20. To maximize policy synergies a strong institutional framework is required. This involves designating a lead institution, establishing a clear coordination mechanism and ensuring adequate financing. Governments should take care not to let youth entrepreneurship be a "stand alone area". Many of the policy measures necessary in the areas of finance, education and the regulatory framework may be outside the jurisdiction and technical expertise of any single ministry. Relevant ministries may include therefore, the ministry of youth in a prominent role, but also the ministries of education, of labour, of trade and commerce and of innovation.

21. Whichever institution has a lead role in the youth entrepreneurship strategy, it is crucial that it engages with all other key public and private institutions so that these are involved in the strategy. The Commonwealth secretariat, for example, has developed a guiding Framework for Youth Enterprise, which adopts a holistic approach and emphasizes the importance of engaging all the implementing agencies for each policy area including finance, business development services and capacity-building, thus facilitating access to information, technology development and transfer, and access to markets (Commonwealth Youth Programme, 2013).

22. It is important to define how youth entrepreneurship is aligned with entrepreneurship promotion in general at the institutional level. The case of Colombia is an interesting example as it has a policy on fostering a culture of entrepreneurship as well as a national policy and strategy on entrepreneurship. The country is also engaged in a regional entrepreneurship policy process which includes 10 countries from the Latin American region.⁵ It has recently developed a specific youth entrepreneurship strategy called Colombia Joven Emprende 2013, which is part of the presidential programme on youth.⁶ In other cases, entrepreneurship will be embedded into a country's national entrepreneurship strategy, such as is the case in Costa Rica.⁷

23. It is crucial for policymakers to understand the trends in youth unemployment and youth entrepreneurship and to identify those barriers that affect youth disproportionately. A good starting point to understand the challenges and profiles of young entrepreneurs in a country is to organize events and facilitate stakeholder's dialogue to map the current status of youth entrepreneurship and gather both qualitative and quantitative baseline information. At first, this requires identifying who the specific stakeholders for youth entrepreneurship are, as these may be different from those for entrepreneurship in general. It is important to engage youth and young entrepreneurs at this stage of the policy dialogue process. This may require creative approaches to identify the means of communication that most effectively target youth, such as social media, schools, extra-curricular activity platforms, NGO's, communities, and the like.

24. In this regard, Barbados has implemented various initiatives that target youth entrepreneurs. For example, the Barbados Entrepreneurship Foundation, a multi-stakeholder initiative aiming to promote a holistic approach to entrepreneurship in the country, hosts the Barbados National Entrepreneurship Summit that targets youth from 18 to 30 years of age at the early start-up stage.⁸ Within the country's Ministry of Education, Youth Affairs and Sports, Barbados also has a Youth Entrepreneurship Scheme, which aims to nurture and support the entrepreneurial drive in youth. Some of its programmes and support services, such as "YES Juniors", target students at the primary and secondary levels directly in their schools.⁹

25. Another important challenge is related to identifying target subgroups within young entrepreneurs. This involves defining target subgroups within youth that may include girls and women, youth with disabilities, young people in rural areas, those working in the informal sector and youth from ethnic minorities, among others. Each of these subgroups may require specific policy measures to address the particular challenges they face in starting a business and making it survive and grow.

26. For example, in December 2013, Mali held the fourth edition of its National Entrepreneurship Days series, which was dedicated to rural youth entrepreneurship and which served as a platform to communicate the initiatives being undertaken at the policy level. It helped sensitize unemployed youth in rural areas towards entrepreneurship,

⁵ See http://www.apccolombia.gov.co/?idcategoria=285#&panel1-6.

⁶ See http://wsp.presidencia.gov.co/ColombiaJoven/estrategias/Paginas/colombia-jovenemprende.aspx.

⁷ See http://www.pyme.go.cr/media/archivo/normativas/PoliticaNacEmpren.pdf.

⁸ See www.barbadosentrepreneurshipfoundation.org.

⁹ See http://www.commerce.gov.bb/index.php/departments-a-agencies/business-developmentunit/small-business-agencies/youth-entrepreneurship-scheme-yes.

recognizing that the majority of the population of the country is young, lives in rural areas and may be subject to a range of challenges that affect their entrepreneurship potential.¹⁰

27. The European Commission has also taken into consideration how challenges vary across different groups of young people in a recent policy brief on youth entrepreneurship that looks at youth with different levels of education, unemployed youth and youth from ethnic minorities. It also distinguishes between disadvantaged youth – those who may be unemployed or inactive, live in a difficult environment or have major gaps in financial, human and network capital – and other young people who face less substantial obstacles but at the same time also represent an opportunity to increase entrepreneurship participation with appropriate policy intervention (OECD, 2012).

28. Knowledge-sharing and best practice exchange initiatives useful for policy can also stem from the private, academic or NGO sectors, and they can be at the international level that allows for benchmarking across countries. For example, Youth Business International, a global network of independent non-profit initiatives supported by the Prince of Wales, hosts an annual Global Youth Entrepreneurship Summit that last year gathered more than 450 people from 44 countries. The Summit aims to share knowledge and further develop a global community of practice and learning in the sphere of youth entrepreneurship.¹¹

29. At the national level, the Welsh Government has also initiated and implemented an overall government-led Youth Entrepreneurship Strategy (box 3), which has achieved important social and economic gains for the country.

Box 3. Youth Entrepreneurship Strategy - an action plan for Wales

Since the first launch by the Welsh Government of the Youth Entrepreneurship Strategy (YES) in 2004, in Wales more young people want to set up their own businesses and the proportion actually doing so is significantly ahead of the average for the United Kingdom of Great Britain and Northern Ireland (over 10.2 per cent, compared with the United Kingdom average of 6.2 per cent) (Global Entrepreneurship Monitor, 2011). At the 2008 European Charter for Small Enterprises Conference, YES was voted one of the top 10 good practices in small and medium-sized enterprise policies "most beneficial to implement". The Strategy aims to equip young people aged 5-25 with entrepreneurial skills and attitudes to raise aspirations so they can fulfil their potential. The Strategy is aligned with other national policies, notably education policies. Enterprise and entrepreneurship activity is formally embedded into the education system as early as the age of 5 and upward until the Welsh Baccalaureate, in a manner that employability and entrepreneurship skills become an essential part of students' core education. The strategy engages entrepreneurship champions to promote its message, including champions in higher education institutions. Platforms such as www.BigIDeasWales.com have been established to share best practices and information about opportunities in Wales. Other innovative aspects include a network of incubators that provide seed funding and coaching to young start-ups.

Source: Youth Entrepreneurship Strategy: An action plan for Wales 2010–15. See www.cymru.gov.uk.

30. Among the main lessons learned from the implementation of the EPF and good practices to be considered are the following:

(a) Holistic approach encompassing all key areas that impact young entrepreneurs and development of an entrepreneurship ecosystem for youth;

¹⁰ See http://www.guide-entreprise.org/pt/agenda/agenda-2013/agenda-2013-decembre/agenda-2013-decembre-3.html.

¹¹ See www.youthbusiness.org.

(b) Alignment with other national policies and in particular with education policy, engaging all key stakeholders in implementation of the strategy;

(c) Use of effective approaches such as entrepreneurship champions to target youth in outreach initiatives of the strategy;

(d) Effective implementation, clear performance indicators and regular monitoring of impact and learning from lessons learned.

III. Youth-specific challenges by policy area

31. This section illustrates the main challenges faced by youth entrepreneurs, best practices and related recommendations by policy area.

A. Optimizing the regulatory environment for youth

32. Start-ups face numerous administrative burdens including business registration, tax administration, obtaining investment approvals and business licences, coping with copyright and patent regulations, access to work space and customs clearances. Unfavourable or complex tax systems can kill off young enterprises in the start-up phase and during the critical first years of business. In particular, young entrepreneurs with little experience are either deterred by complex tax regulations or are afraid of failure due to non-compliance to legal requirements. Furthermore, there is a lack of supportive regime to smooth the transition between school and the establishment of their businesses.

33. Complex business registration procedures and high costs can be major obstacles for young people. These procedures are often associated with bureaucracy, corruption and lack of transparency or accountability. The simplified regulation introduced by Italy (box 4) is a case of how it is possible to minimize regulatory hurdles for start-ups. This does not neglect the importance of promoting transparency and reducing regulatory hurdles for the entire business community, when appropriate.

Box 4. The simplified limited liability company regulation in Italy

In Italy, the burden of bureaucracy and business start-up requirements has been recognized, along with unsustainable taxation levels, as limiting international competitiveness. Following the entry into force of a law decree in 2012, the Italian Government has introduced a new article in the civil code (article 2463 bis) establishing the case of a simplified limited liability company (Srl). The amendment aims to simplify access to the formal sector for youth entrepreneurs, and to streamline business start-up registration costs, to encourage young people's access to self-employment. Under the old rule, the registration of an Srl required a minimum share capital of \notin 10,000, thereby limiting youth entrepreneurs' participation in the formal sector. Since August 2012, entrepreneurs under 35 years of age are allowed to register a start-up upon the provision of share-capital of just one euro. Other benefits include the full elimination of set-up notary costs and a simplified accounting regime. In September 2013, one year after the entry into force of this new initiative, approximately 12,000 simplified Srl firms had been created by young entrepreneurs (against 5,000 registered by entrepreneurs of over 35 years).

Source: Unioncarnere.¹²

¹² See www.unioncamere.gov.it.

34. Bankruptcy laws in many countries are often unreasonably punitive to business failure. Severe penalties for failure can greatly impact on the willingness of young entrepreneurs to engage in business. To overcome the negative social stigma associated with filing for bankruptcy, closing a business or a business failure, Think Young, a group which lobbies on behalf of youth on issues including entrepreneurship to the European Union, has launched a successful "Fail 2 Succeed" campaign which celebrates business failure as a learning requirement for future success and features the testimonials of "famous failures". It is targeted specifically at young entrepreneurs.¹³

35. In many countries, property rights are neither adequately defined nor protected. Registering property can be highly time and cost consuming. Poor enforcement of copyright, patent and trademark regulations can greatly disadvantage young people who are often not sufficiently familiar with this issue. As a consequence, they do not appropriately protect their business or they may find themselves caught in litigation with companies in the same sector or industry for copyright infringement.

36. Finally, in some countries, regulatory changes practically happen every year, sometimes even more frequently, reducing young entrepreneurs' planning reliability and putting their business at risk. As young entrepreneurs often cannot afford to hire a consultant (for example, an accountant), it is a complicated task for them to keep track of regulatory changes. It is important to include the voice of youth and young entrepreneurs in the dialogue on regulatory reform for starting a business. Viet Nam, for example, included the Viet Nam Young Entrepreneurs Association in its administrative procedures reform process "Programme 30".¹⁴

37. The following were among the main lessons learned and good practices for consideration:

(a) Matching of regulation and standards for youth entrepreneurship with national competitiveness goals;

(b) Coaching of young entrepreneurs through the start-up administrative process through information campaigns and public services;

- (c) Introduction of fast-track mechanisms to facilitate start-ups;
- (d) Minimization of the bankruptcy stigma and facilitation of re-starts.

B. Enhancing youth entrepreneurship education and skills

38. School environments often do not sufficiently introduce youth to the concept of entrepreneurship and self-employment as a career option. In many countries, key role models for youth, such as school teachers, are often not very aware of the need to inspire entrepreneurship. Entrepreneurship education therefore simply does not exist or has not been sufficiently adopted. Tools, resources and information material to support youth entrepreneurship are not readily available and there is a lack of interaction with real entrepreneurs and coaching opportunities.

39. An interesting example of how to introduce entrepreneurship in formal education curricula and reach out to students at the primary and secondary levels (up to age 17) is offered by Pedagogia Empreendedora, a programme implemented in 126 different cities of

¹³ See www.fail2succeed.com.

¹⁴ See http://www.amchamhanoi.com/wp-content/uploads/2013/06/Administrative-Reform-Procedure.pdf.

Brazil, involving a total of 340,000 students. An essential aspect of the methodology is to increase the quality and quantity of emerging ventures and to create a positive perception of entrepreneurship in the society. The methodology has been especially developed for children and teenagers, and instead of the traditional way of learning through knowledge transfer, it focuses on individual imagination and the definition of dreams, with teachers playing the facilitator's role of a creative thinking process.

40. At higher levels of education, entrepreneurship and training is too often viewed as a sub-discipline of business studies. This means that potential entrepreneurs in other fields such as science and technology are sometimes not being reached. Therefore, targeted education and training need to become associated with a wider range of disciplines. An academic approach to education nurtures skills that are appropriate to working in the public sector or large organizations and companies, but not for an entrepreneurial career. Students are neither encouraged nor educated to become entrepreneurs but rather managers.

41. In many countries there is a need to fill an enormous gap between secondary school education and the world of work. The kind of non-cognitive skills that entrepreneurs need to create successful business – such as resourcefulness, creativity, flexibility, determination, critical thinking, decision-making, leadership, focus – are the very skills that young people will increasingly need to survive in a fast-changing workplace, where jobs for life have become something of the past, and will determine whether or not they will become or continue to be entrepreneurs (Huber et al, 2012). In the United Kingdom, for example, the Quality Assurance Agency for Higher Education provides advice for educators for creating entrepreneurship curricula so that they can help students develop enterprising behaviours, attributes and skills as well as entrepreneural mindset capabilities.

42. In most education systems, there is still a clear lack of practical and experiential learning as well as of teamwork learning. Relationships between educational institutions and the business community (school industry partnerships, combination of classroom learning and structured on-the-job experience) do not exist or are poorly developed. The lack of support structures is a common complaint among young entrepreneurs.

43. At the global level the increasing percentage of youth that are completing secondary schooling and above is a positive occurrence, as both self-employment and employment opportunities are more likely to be accessible to individuals with an advanced level of education. However, the difficulty in perceiving opportunities, lack of self-confidence in having the skills needed to start a business, as well as the fear of failure could continue to act as barriers to enterprise creation. It is therefore important that both formal education and skills-development opportunities be tailored to the specific challenges and needs the youth face when they think about entrepreneurship. This includes mentoring programmes with experienced entrepreneurs and business leaders, and extracurricular activities, such as the technical and behavioural training provided by Empretec (box 5).

Box 5. UNCTAD Empretec programme's initiatives for youth

Based on its 25-year-long experience on entrepreneurship development, the Empretec programme has also been focusing in the past few years on youth entrepreneurship. Trying to address some of the most common challenges affecting young entrepreneurs, Empretec centres have developed and rolled out youth-specific initiatives.

Business Development Centre–Empretec Jordan youth entrepreneurship and career path programmes

The Business Development Centre–Empretec centre in Jordan launched a number of youth-focused initiatives that effectively address issues related to inadequate employability skills and lack of a clear career vision and entrepreneurial spirit. Attention is given to short-

and long-term youth educational needs: there are, therefore, targeted interventions for university graduates, such as technical and managerial skills training, as well as exchange programmes with universities in the United States, Canada and the United Kingdom, aimed at providing networking opportunities with experienced entrepreneurs and business leaders.

Enterprise Uganda Business and Entrepreneurship Start-up Tool

Enterprise Uganda, the local implementing partner of Empretec, has developed and tested a youth empowerment model, the Business and Enterprise Start-up Tool (BEST), an attitudinal and mindset transformational tool for empowering both the educated urban and the rural-based populations to become engaged in economic activities. BEST addresses the challenge of negative attitudes towards self-employment as a viable career option, demystifying at the same time the perception by youth that they lack funds to start a business. Since 2007, over 40 BEST workshops have been conducted for more than 34,000 young people in Uganda. A survey conducted on 2,700 beneficiaries in the Gulu district, three months after the workshop, estimated that more than 600 new start-ups had been established as a result.

Source: See http://www.bdc.org.jo/Youth_Entrepreneurship__Career_Path_Program.aspx and www.enterprise.co.ug/best.htm, respectively.

44. The above-mentioned challenges and examples emphasize the need for concerted efforts in addressing the different issues arising in all phases of the educational and training system. The extent to which entrepreneurship and entrepreneurial qualities receive attention at the various stages of education plays a critical role in equipping the youngest generations with the right attitudes and skills for an informed decision about their future careers.

45. In this respect, the following points are key in defining and refining a comprehensive approach to entrepreneurship education and skills development:

(a) Identification of youth-specific needs and design of youth-oriented learning programmes, including extra-curricular training, tackling behavioural and skills-development aspects of self-employment and entrepreneurship;

(b) Alignment of entrepreneurship development programmes with national education curricula and implementation of specific training programmes for facilitators, trainers with business experience, and teachers on how to foster entrepreneurial skills in young people;

(c) Addressing entrepreneurship in the formative years of youth, starting at a very early age, to foster positive attitudes towards self-employment as a viable career option;

(d) Coordination with higher education institutions on setting up mentoring programmes with experienced entrepreneurs, promoting networking opportunities with business leaders and academic exchange programmes with leading institutions on entrepreneurship.

C. Improving access to finance for youth

46. The lack of adequate start-up finance is one of the most mentioned impediments by young people seeking to create their own business. The gap between education and skills learned by the young entrepreneur and the complex world of start-up financing, which requires in-depth financial literacy levels, is sometimes very wide. Due to the lack of self-sustaining resources, the absence of credit history, sufficient collateral or guarantees to secure loans or lines of credit, young people are often seen as particularly risky investments and therefore face difficulties in accessing finance. Furthermore, some potential

entrepreneurs may be carrying student debts, which will make it even harder to secure financing for new ventures. In addition, funds requiring less or no collaterals (except a viable business plan) often charge significantly higher interest rates and fees.

47. Child and Youth Finance International leads the world's largest movement dedicated to enhancing the financial capabilities for children and youth. Its latest summit highlighted the importance supporting innovative solutions for providing financial access to children and youth. Because youth are so diverse and mobile, there is no unique solution for financial inclusion. Some ideas discussed included providing automatic savings accounts for students at primary schools, which can make all the difference for establishing lifelong learning, since early exposure to financial literacy is crucial (Child and Youth Finance Summit Report, 2013).¹⁵

48. Because of their age, young people are unlikely to have the type of business experience, track record or business skills that banks or other financial institutions would look for in assessing creditworthiness. There is evidence to suggest that the largest sources of start-up funding for young entrepreneurs are personal savings/assets, foregoing salaries and money from friends and family (either loans or donations). According to the latest Global Entrepreneurship Monitor and Youth Business International report (Kew et al., 2013), in developing countries the majority of funding for youth business is represented by personal resources, family or friends. The youth in the Asia Pacific and South Asia regions (41.5 per cent) and particularly China (62 per cent), are significantly more able to obtain funding from family and friends than in any other regions, while the youth in Latin America and the Caribbean, and the Middle East and North Africa regions are primarily reliant on personal funding. Young people in poorer regions such as sub-Saharan Africa are particularly disadvantaged, as to start a business they are less likely to have accumulated personal savings or have access to family resources (figure 4).

Percentage of youth and adults obtaining majority of funding per source 60.00% 50.00% 40.00% 30.00% 20.00% 10.00% 0.00% and friends Personal 18-34 35-64 Source of majority of funding by age Latin America and Carribean Sub-Saharan Africa Middle East and North Africa Asia Pacific and South Asia

Source of funding to start a business by age

Figure 4

Source: Kew et al. (2013).

49. Young entrepreneurs working in the informal sector face particular difficulties to obtain start-up finance. They do not differentiate between enterprise assets and personal assets. A young entrepreneur is therefore directly and jointly held responsible for his/her liabilities. This contributes to difficulties for investors in dealing with entrepreneurs in the informal sector. The Kenya Youth Enterprise Development Fund (box 6) is an example showing the importance of initiatives such as flexible collateral loans to make access to finance easier for young entrepreneurs.

Box 6. The Kenya Youth Enterprise Development Fund

The Kenya Youth Enterprise Development Fund was established in 2006 with the overall aim of creating employment for young people through enterprise development at home and structured labour export abroad. The Fund's main objective is to provide flexible collateral loans at highly competitive rates to all forms of youth-owned enterprises, whether individual, companies, groups or cooperatives. The target is reached downstream through a network of financial intermediaries, whether microfinance institutions, registered NGOs involved in microfinancing, or savings and credit cooperative organizations for on-lending to youth enterprises. To date, the Fund has provided funding to over 157,000 youth enterprises, amounting to K Sh 5.9 billion. Many of the youth the Fund supported at inception have been able to scale their businesses up and are today employers. Moreover, the Fund has trained over 200,000 young entrepreneurs, supported thousands of youth to take up jobs overseas through the Youth Employment Scheme Abroad programme. Overall, it is estimated that over 300,000 jobs have been created in five years.

Source: See http://www.youthfund.go.ke.

50. Among the main lessons learned and good practices for consideration:

(a) Facilitation of collateral-free loan screening mechanisms to improve access of young entrepreneurs to relevant financial services;

(b) Promotion of public–private sector access to finance partnerships to build the capacity of the financial sector to serve start-ups;

(c) Provision of capacity-building grants and technical assistance to expand lending activities;

(d) Provision of financial literacy training to young entrepreneurs to encourage responsible borrowing and lending.

D. Facilitating technology exchange and innovation in the young population

51. Technology and innovation are an important component of youth entrepreneurship. Without access to affordable, well-located workspace and information and communications technology (ICT) equipment, young entrepreneurs face severe difficulties to set up and run businesses in many sectors of the economy, especially service sectors. Due to financial constraints, schools, especially in developing countries, cannot often afford to provide access to appropriate ICT infrastructure. An inadequate ICT infrastructure and training constrain the ICT capabilities of young people, which are increasingly crucial for many new entrepreneurial opportunities.

52. Obstacles to the accessibility of Internet services (especially in African least developed countries) include generally low levels of computer literacy in the population, poor infrastructures, and high costs of Internet services. Power availability is also scarce, with vast rural areas not connected to power grids, as well as frequent blackouts in major

urban areas. An interesting example of how to develop computer literacy is offered by the Pakistan Ministry of Youth Affairs through their Mobile Youth Computer Literacy and Awareness programme. The objective of this programme is to enhance the capabilities of youth in the rural and underdeveloped areas for the use of computers and modern information technology disciplines through mobile computer vans, and subsequently provide them with computer facilities so that the training is gainfully utilized. So far, the training programme has been completed successfully in 10 rural areas and training has been imparted to 360 youth.

53. Entrepreneurship must also be looked at from a broader perspective than the traditional viewpoint of individuals creating and developing businesses for economic purposes and profit. The point of view of inventiveness, creativity and innovation should also be considered. Young people have a thirst for knowledge and creative skills which must not be lost. They identify different opportunities and they must be encouraged to participate in solving global challenges. The Park of Creativity in Colombia, described box 7, is an interesting example of how this can be achieved.

Box 7. The Park of Creativity, Colombia

The International Park of Creativity is an innovation-driven programme whose main aim is to encourage and support young people's efforts towards creativity and invention, as well as technology commercialization. Promising adolescents and young inventors are supported at the centre's premises to transform their ideas into innovative concepts of potential scientific impact, which are then patented and granted intellectual property rights. Afterwards, the innovation is ready to be exploited, either through technology license-out or by inventors' own start-up companies, through venture capital or other types of earlystage business support. The Park has succeeded in combining innovation and technology exchange with more specific long-term development issues, such as capital formation and youth employment creation.

Source: International Park of Creativity; see http://www.parquedelacreatividad.org/.

54. The following elements may provide useful guidelines for Governments wishing to facilitate technology exchange and innovation among youth:

(a) Launch of awareness and capacity-building campaigns on ICTs to support the introduction of ICTs into business;

(b) Establishment of business incubators, knowledge hubs and science parks targeting students at young age;

(c) Provision of streamlined access to cost-effective patent protection to young researchers and innovators;

(d) Promotion of public–private partnerships and mixed public–private structures to diffuse innovation and to enhance university–industry collaboration;

(e) Creation of networks in knowledge-intensive sectors with leading science experts and academics around the world.

E. Promoting awareness and networking among youth

55. Social perceptions and perceived legitimacy of entrepreneurship are important factors in helping or hindering entrepreneurial behaviours. As highlighted in the previous section, having a supportive entrepreneurship culture is fundamental for young entrepreneurs. How young individuals perceive entrepreneurship depends particularly upon their personal environment, the role of youth in the labour market and the general

reputation, acceptance and credibility specific to the area in which the young person operates.

56. In many countries, entrepreneurship is not seen as a sustainable job or development tool and few young people view microenterprise as a viable alternative to formal employment. In these societies, perceptions remain that family sacrifices made to help young people gain a high level of education are not repaid if they become self-employed. Often entrepreneurship may be seen as an inappropriate career choice whose risk and instability may have social consequences.

57. High visibility events such as the Global Entrepreneurship Week (GEW) are therefore of the highest importance. UNCTAD has been a key partner since the creation of this event and the GEW is now the world's largest campaigns to promote entrepreneurship. Each year, during the third week in November, millions of people participate in more than 30,000 activities and events taking place across 88 countries to inspire and connect young people. During 2012 alone, presidents and prime ministers from 20 countries supported the GEW.

58. Young people willing to engage in business have additionally to cope with the particular reputation and stereotypes given to young entrepreneurs in society and in the business world. Due to their limited life and work experience, young entrepreneurs are sometimes not taken seriously and doubts may be expressed about their ability to turn their project into a sustainable business. But even with the right business skills and background, young entrepreneurs face high psychological pressures. The most important ones being the fear of failure, uncertainty, lack of self-confidence and stress.

Box 8. Start-Up Chile

Start-Up Chile is a programme created by the Government of Chile to attract early stage, high-potential entrepreneurs to Chile and to promote the country as a platform at the global level. The only requirement for participants to join the programme is "to engage in social impact activities", by transferring knowledge, skills or simply their global mindsets. As part of the initiative, they take part in seminars, talks and classes in local universities, mentor young Chilean entrepreneurs and share personal experiences. As a consequence, a strong demonstration effect is generated, which is expected to trigger the transformation of the people's mindset and increase youth's willingness to take up the opportunities offered by self-employment and entrepreneurship. To date, the programme has succeeded in involving more than 1,300 entrepreneurs from 65 countries, with the implementation of 750 projects. These have generated relevant media coverage at both the national and international level, so that awareness of the programme's work and its effects have multiplied and spilled over to other areas.

Source: www.startupchile.org.

59. The following good practices should be highlighted for consideration and replication to other countries:

(a) Launch of awareness campaigns to highlight the value of entrepreneurship to society and address negative cultural biases;

(b) Promotion of entrepreneurship opportunities at the national, regional and local level under a multi-stakeholder approach, including the organization of career fairs, summits on opportunities in specific economic sectors, youth forums;

(c) Public celebration of entrepreneurship role models through citizens participation and the dissemination of information on success stories;

(d) Facilitation of young entrepreneurs' business associations, exchange platforms, portals and clubs.

IV. Conclusions

60. This note has highlighted the challenges facing youth entrepreneurship as an important way to address growing youth unemployment on the one hand, and as a facilitator of economic growth on the other as it allows capturing creativity and innovativeness of young people. The note has also highlighted the importance of a national entrepreneurship strategy for youth to foster economic growth and job creation, and of a comprehensive policy approach spanning all relevant areas, as recommended by the EPF launched by UNCTAD in 2012. In particular, it has underlined the need for clear coordination at the ministerial level, for adequate funding, and for monitoring and evaluation mechanisms during the implementation process. Indeed, the periodic measurement of policy effectiveness is essential for the management of entrepreneurship policy and should incorporate feedback from lessons learned on an on-going basis.

61. By drawing on research, the experience of the Empretec programme and of several good practices from different countries, the note has illustrated the importance of programmes aimed at increasing the awareness of entrepreneurship as a possible career opportunity, of policies integrating entrepreneurship in schools at all educational levels, and of extra-curricula activities teaching non-cognitive skills such as persistence, creativity and proactivity, which, in a globalizing economy, are key assets to succeed in the labour market in general and not only for business creation. It also discusses possible policies and measures for improving a regulatory environment for youth entrepreneurship and for facilitating access of young entrepreneurs to finance and technology.

62. Among the main questions to be considered for further discussion by the Commission are the following:

(a) What are the main challenges, specific needs and good practices that could be considered in addressing the youth entrepreneurship agenda?

(b) Are targeted support programmes effective in overcoming barriers in the entrepreneurial process of youth? What could be improved?

(c) What is the role for civil society, NGOs, foundations in the public and private sectors in this context?

(d) What could development agencies such as UNCTAD do to facilitate youth entrepreneurship?

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