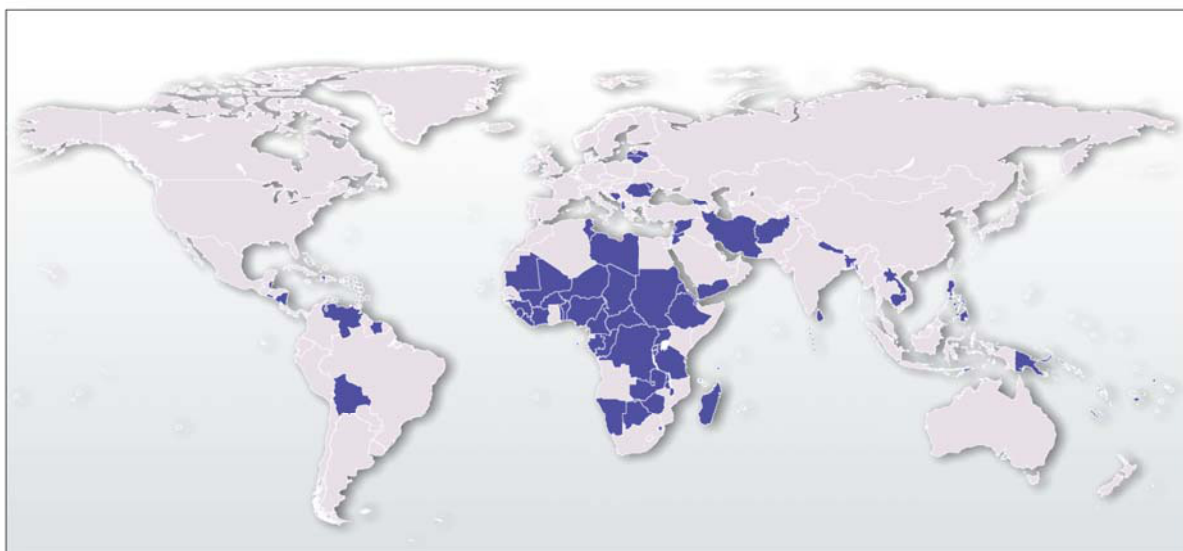


United Nations Conference on Trade And Development

ASYCUDA

World REPORT 2011



HANDBOOK OF GLOBAL CUSTOMS AUTOMATION



United Nations

Note

Symbols of United Nations documents are composed of capital letters with figures. Mention of such a symbol indicates a reference to a United Nations document.

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

Material in this publication may be freely quoted or reprinted, but full acknowledgement is requested, together with a reference to the document number. A copy of the publication containing the quotation or reprint should be sent to the UNCTAD secretariat at: Palais des Nations, CH-1211, Geneva 10, Switzerland.

UNCTAD/DTL/ASYCUDA/2011/1

UNITED NATIONS PUBLICATION

Copyright © United Nations, 2011
All rights reserved

Contents

Introduction	1
ASYCUDA in Africa	4
Benin	6
Botswana	8
Burkina Faso	10
Burundi	12
Cameroon	14
Cape Verde	16
Central African Republic	18
Chad	20
Comoros	22
Republic of Congo	24
Democratic Republic of the Congo	26
Cote d'Ivoire	28
Djibouti	30
Eritrea	32
Ethiopia	34
Gabon	36
Gambia	38
Guinea	40
Guinea-Bissau	42
Liberia	44
Libya (Arab Jamahiriya)	46
Madagascar	48
Malawi	50
Mali	52
Mauritania	54
Namibia	56
Níger	58
Nigeria	60
Rwanda	62
Sao Tome and Principe	64
Seychelles	66
Sierra Leone	68
Sudan	70
Swaziland	72
Togo	74
Republic of Tunisia	76
Uganda	78
United Republic of Tanzania	80
Zambia	82
Zimbabwe	84
ASYCUDA in the Americas	86
Anguilla	88
Barbados	90
Belize	92
Bolivia	94
Caribish Netherlands	96
Curaçao	98

Dominica	100
El Salvador	102
Grenada	104
Haiti	106
Montserrat	108
Nicaragua	110
Saint Lucia	112
Saint Vincent and the Grenadines	114
Suriname	116
Trinidad and Tobago	118
Turks and Caicos Islands	120
Venezuela (Bolivarian Republic of)	122
ASYCUDA in Asia and Pacific	124
Afghanistan	126
Bangladesh	128
Cambodia	130
Fiji	132
Lao People's Democratic Republic	134
Maldives	136
Nepal	138
New Caledonia	140
Papua New Guinea	142
Philippines	144
Samoa	146
Sri Lanka	148
Timor-Leste	150
Vanuatu	152
ASYCUDA in Europe	154
Albania	156
Bosnia and Herzegovina	158
Georgia	160
Gibraltar	162
Latvia	164
Lithuania	166
Moldova	168
Romania	170
ASYCUDA in the Middle East	172
Iran (Islamic Republic of)	174
Jordan	176
Lebanon	178
Occupied Palestinian Territory	180
Syrian Arab Republic	182
Yemen	184

Introduction

The UNCTAD ASYCUDA WORLD REPORT presents, by country or territory, the actual situation of the implementation and use of the ASYCUDA system (Automated SYstem for CUsoms DAta) within the Customs Administrations on the five continents. Each country or territory report provides information on the local system including Customs and technical implementation data as well as statistical figures on the trade transactions handled by the system.

Context

The efficiency of the Customs administration is an essential aspect of a country's good governance policy. Customs departments have a wide range of responsibility starting from revenue collection, including application of Government international policies and continuing with the combat against fraud while facilitating legitimate trade.

Customs have also the mission to provide governments, economic operators or international organizations with timely and accurate statistical data on external trade.

Objectives

The main objective of the UNCTAD/ASYCUDA technical assistance programme is to foster the modernization of Customs by automating Customs processes of cargo control and clearance of goods. The programme aims to achieve trade facilitation by speeding up the clearance process through the simplification and normalization of documents and procedures and the use of information technology. It also has the objective of increasing state budget revenue by automatically enforcing the Customs Tariff (with automatic calculation of duties and taxes) and sound payment schemes. The production and availability of reliable and timely trade and fiscal statistical data to assist the Government in its economic planning is an equally important goal of the programme.

ASYCUDA technical assistance projects are developed and established for a most cost effective implementation and within the institutional and environmental context of each administration. Project implementation activities include a comprehensive training package that allows for the transfer of ASYCUDA know-how and skills to national staff, thus ensuring that the modernized and automated customs clearance process can be sustained by the national administration after the completion of the project.

Features

UNCTAD's ASYCUDA programme uses a computerized Customs management system covering the whole clearance process, from (and prior to) the arrival of the goods up to their ultimate release after payment of duties and taxes. The system manages all types of procedures, such as import and export, as well as all other Customs regimes, including transit and warehousing. It takes into account international codes, norms and standards established by ISO, WCO and the United Nations. It is EDIFACT compliant, thus allowing for the standardized electronic exchange of data. The system has the required features that are expected from a modern Customs information system, based on risk management and

including manifest control, transit, declaration processing, accounting and selectivity. It provides the traders with access to modules that allows for the direct input of declarations, as well as ad hoc interfaces for electronic data exchange between Customs and approved third parties, such as banks, trader community or other government agencies.

Implementation strategy

UNCTAD has developed and refined the ASYCUDA Implementation Strategy over more than 25 years of experience. Standard implementation projects are structured in several phases to ensure a low risk and cost-effective approach that provides for national long-term sustainability.

The first phase starts with an assessment of the current situation in Customs, including ICT infrastructure, human resources, procedures, legal aspects and organization and proposes a number of preliminary reforms and recommendations as required. In a second phase, the system is configured in accordance with national regulations. This phase, known as the prototyping of the system, usually includes the installation of the prototype in one or two pilot sites, where the system is tested and Customs staff and the trading community are trained. In the third phase the system is rolled out to the other Customs offices country wide.

The self-sustainability of the modernized and automated operations beyond the project life is a major objective during all implementation phases, and capacity building activities are essential. Planning for mobilization and training of all participants in international trade throughout the country is thus an integral part of any ASYCUDA project.

Impact, output and results

The impact of ASYCUDA projects can be assessed by various institutional and trade facilitation benchmarks including increased revenue, improved trade facilitation - particularly shorter clearance times - and the availability of reliable trade statistical data. The willingness to change and the commitment and full support of governments are essential factors of success. The resistance to the institutional and procedural reforms could sometimes be an impediment to maximizing the benefits of projects.

Technical cooperation with regional institutions such as CEMAC, COMESA and ECOWAS secretariats allows better coordination of activities and support in the respective regions.

For more than two decades, UNCTAD has held hundreds of training courses, at national or regional level on the five continents. Training courses target several audiences, from technical to Customs, from basic to advanced, from operatives to decision makers.

Post project implementation reviews and audits are part of normal ASYCUDA activities. Independent evaluations involving representatives from UNCTAD, WCO, development partners and other Customs administrations provide a neutral assessment of specific projects' implementations and useful lessons for future customs modernisation and automation initiatives.

ASYCUDA

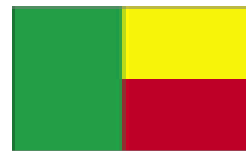
in Africa

Benin	Libya ¹
Botswana	Madagascar
Burkina Faso	Malawi
Burundi ¹	Mali ¹
Cameroon	Mauritania
Cape Verde	Namibia
Central African Republic	Niger
Chad	Nigeria
Comoros	Rwanda ¹
Congo ¹	Sao Tome and Principe ¹
Democratic Republic of the Congo ¹	Seychelles
Côte d'Ivoire ¹	Sierra Leone
Djibouti ¹	Sudan ¹
Eritrea	Swaziland
Ethiopia	Togo
Gabon	Tunisia ¹
Gambia	Uganda
Guinea	United Republic of Tanzania
Guinea-Bissau	Zambia
Liberia ¹	Zimbabwe ¹

¹ Countries or territories operating or implementing ASYCUDA World



BENIN



General information :

Capital city :	Porto-Novo
GDP per capita (date) :	USD 378 (2009)
Area:	112,622 Km ²
Country Code :	Alpha: BJ, Num: 204
Languages :	French
Major imports :	foodstuffs, tobacco, petroleum products, capital goods
Major exports :	corn, sorghum, cassava (tapioca), yams, beans, rice, cotton, palm oil, peanuts; poultry, livestock
Population:	9,212,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine (CFAF)



ASYCUDA is implemented in:

Direction Régionale de l'Oueme:

Igolo; Krake-Plage; Oke-Ita; Porto-Novo; Baodjo:Bloblo; Dja; Djegou; Ketou: Merindjonou: Modogan; Ponton

Direction Régionale de l'Atlantique:

Cotonou-Port; Cotonou-Aéroport; Cotonou-Hydrocarbure ; Tri-postal ; Service Traitement contentieux

Direction Générale des Douanes

Direction Régionale du mono :

Aplahoue ; Hilla-Condji : Athiemey ; Housahoue ;

Direction Régionale du Zou :

Bohicon ; Bante ; Save ; Tchett

Direction Régionale du Borgou :

Malanville ; Nikki ; Parakou

Direction Régionale de l'Atacora :

Recette Natitingou Hydrocarbure ; Sonahoulou ; Boukoumbe ; Prekete ; Porga

Current version in use	Technical architecture
ASYCUDA ++ version 1.18e	Decentralized. Equipment is being purchased for the centralization

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,006	2,008	N/A	N/A	N/A	500,000	350

Implementation status at present:

A project for migration to version ++ was signed in March 2002. The installation of ASYCUDA ++ started in August 2003 in Cotonou Port the main office of the country.

This office processes around 1500 customs declarations daily.

The migration of the airport office was done by the national team in February 2006.

Both releases ASYCUDA ++ and ASYCUDA 2.7 are presently operational, their functioning is considered as satisfactory and stable.

Project(s) details:

BENOT1AR	
Title :	Migration to ASYCUDA++ system
Funding :	Government of Benin
Start date :	April 2002
Project status:	Closed



BOTSWANA



General information :

Capital city :	Gaborone
GDP per capita (date) :	USD 3,992
Area:	581,730 Km2
Country Code :	Alpha: BW, Num: 072
Languages :	English
Major imports :	foodstuffs, machinery and transport equipment, textiles, petroleum products
Major exports :	diamonds , copper, nickel, Gold, meat, soda ash
Population:	1,858,000
Trade agreement membership(s) :	AGOA, SACU, SADC, WTO, COTONOU, Botswana/Zimbabwe Trade Agreement and the Generalized System of Preference(GSP)
Fiscal year :	1 st April – 31 st March
Monetary Unit :	Pula (BWP)



ASYCUDA is implemented in:

24 Customs offices

- Gaborone Regional Office, Tlokweng, Pionner, Ramatlaba, Mamunok, Martins Drift, Selibe-Phikwe, Francistown, Sir Seretse Khama Airport, Maun, Kazungula, Lobatse, Ramokgwebana, Jwaneng, Pointdrift, Matsiloje, Maitengwe, Sikwane, McCarthy's Rust, Ngoma, Platjan, Palapye, Mohembo

The account module of the ASYCUDA system is also installed at the VAT office.

Current version in use	Technical architecture
ASYCUDA++ version 1.17f AIX 5.2 Oracle 9	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually	No of trained ASYCUDA users in country
3,415	4,704	N/A	N/a	54,500	746,176	> 1000

Implementation status at present:



**K.R. Morris, Commissioner of Customs and Excise
Botswana Unified Revenue**

The implementation of Asycuda ++ in Botswana was a major achievement of the Government and indeed the Botswana Unified Revenue Service (BURS) in the context of managing the customs and excise business. The successful implementation of the system could not have been attained without the support from other government agencies. The Asycuda system is now an integral part of the Customs operations. More than 4.9 million declarations have been captured in the system from July 2002 to date.

A critical and cost effective functionality of the ASYCUDA system is the use of the Direct Trader Input (DTI) by the major importers, who submit their declarations online. To date the uptake of DTI exceeds 95% and it is intended to increase this to 97% within the next two years.

The main achievements of this project include the following: -

- Introduction of Taxpayer Identification Number [TIN] for traders: Each Trader can be identified by unique number.
- Introduction of Single Administrative Document (SAD) declaration replacing more than 20 customs declaration forms.
- Successful implementation of computerisation at 24 Customs offices and one (1) Internal Revenue office for VAT Deferrals.
- Trade facilitation, including introduction of Direct Trader Input (DTI); 188 active DTI traders processing 95% of all declarations.
- Use of Asycuda to control VAT deferment and maximise revenue collection.
- Improved debt management: Traders whose cheques are returned are flagged and blockage of traders who do not pay their VAT Deferral accounts in time. Block traders who escape at the border without payment of cash declarations.
- ASYCUDA Interfaces with the Botswana integrated Value Added Tax System (BIVATS) to capture information about VAT deferred at border entry points.
- ASYCUDA assisted in the Introduction of streamlined procedures including Selectivity system
- The system can produce accounting reports.
- Automatic taxation calculation of complex SACU Tariff.
- ASYCUDA is able to generate reliable and accurate management and trade statistical data.
- Asycuda / Computer Training delivered to BURS (Customs), Statistics Office staff and traders
- Introduction of 100% DTI in 5 Regional offices and 1 Airport
- Rolled ASYCUDA to 10 more Offices
- Introduced ASYCUDA declaration processing fee effective 1st July 2010

The immediate objectives of the project stated in the original project document were defined as:

- Increase efficiency in the Customs clearance process, Improve revenue control, Install a high quality computerised system for the production of Customs and trade statistics, Reduce the administrative burden on the trading community.

It is submitted that these have been achieved to a large extent.

Project(s) details:BOTOT1AL	
Title:	Simplification of Customs Procedures and Data using ASYCUDA ++
Funding:	Government of Botswana
Start Date:	May 2001
Project Status:	Closed



BURKINA FASO



General information :

Capital city :	Ouagadougou
GDP per capita (date) :	USD 266 (2009)
Area:	274,222 Km2
Country Code :	Alpha: BF, Num: 854
Languages :	French
Major imports :	machinery, food products, petroleum
Major exports :	cotton, animal products, gold
Population:	16,287,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine



ASYCUDA is implemented in Customs Offices of

Ouagadougou Gare, Ouagadougou Route
Ouagadougou Aéroport, Bingo
Dakola, Koudougou, BSA, BVA-Ouaga
Bittou, Kantchari, Nadiagou, Thiou, Bobo Gare
Ouessa, Banfora, Koloko, Niangoloko Route,
Faramana

Current version in use	Technical architecture
ASYCUDA ++, version 1.18 e	Centralised architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
746	2,047	N/A	N/A	N/A	32,296	700

Implementation status at present:

The first implementation of the system started 1990. One year later, in 1991, the Customs offices of Ouagadougou Railways station, Ouagadougou Airport, Ouagadougou Road and Bobo Dioulasso were first computerized.

In 2001, the Customs administration requested UNCTAD for a technical assistance project for the migration of the system to ASYCUDA++. In August 2003 ASYCUDA ++ was installed in the offices of Ouagadougou Railways station and the office of Dakola (Border with Ghana).

In 2004, all the offices previously computerized were migrated to ASYCUDA ++.

Project(s) details :

BKFOT1BS	
Title :	MIGRATION TO ASYCUDA ++
Funding :	Government of Burkina Faso
Start date :	June 2001
Project status:	closed



BURUNDI



General information :

Capital city :	Bujumbura
GDP per capita (date) :	USD 112 (2009)
Area:	27,834 Km2
Country Code :	Alpha: BI, Num: 108
Languages :	Kirundi (official), French (official), Swahili
Major imports :	capital goods, petroleum products, foodstuffs
Major exports :	coffee, tea, sugar, cotton, hides
Population:	8,519,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Burundi Franc (FBu)



ASYCUDA is implemented in the Customs:

- Headquarters in Bujumbura
- office of Bujumbura Port
- office of Bujumbura Airport
- office of Kayanza
- office of Gitega

Current version in use	Technical architecture
ASYCUDA ++ version 1.18b LINUX REDHAT , Oracle 10g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
65	402	n/a	n/a	n/a	25,000/5,000	90

Implementation status at present:

The two offices in Bujumbura migrated from release 2.7 to ASYCUDA ++.

The two servers are interconnected and the declarants capture their declarations in the open service office and then print their declaration on pre printed paper.

The main modules (manifest, clearance, declarants, accounting, transit and selectivity) are used:

Both pilot sites started their activity in June 2005.

The office of Bujumbura Port selected as pilot site is the main Customs office in the country.

ASYCUDA++ is implemented in the following offices

- Bujumbura Port (2005)
- Bujumbura Airport (2005)
- Kayanza (2008)
- Gilega (2008)

A migration to the latest release of the ASYCUDA System is envisaged by the new administration that has been recently put in place (OBR, Office Burundais des Recettes). The activities of the migration project started at the beginning of the year 2011 with the enhancement of the ASYCUDA ++ system prior to the migration to the latest release of the system.

**Project(s) details:**

BDIOTABD	
Title :	ASYCUDA Technical Assistance & Support
Funding :	Government of Burundi / TradeMark
Start date :	October 2010
Project status:	Active



CAMEROON



General Information

Capital city :	Yaoundé
GDP per capita (date) :	USD 643 (2009)
Area:	475,442 Km2
Country Code	Alpha: CM, Num: 120
Languages :	English (official), French (official)
Major imports :	machinery, electrical equipment, transport equipment, fuel, food
Major exports :	crude oil and petroleum products, lumber, cocoa beans, aluminium, coffee, cotton
Population:	19,958,000 (2009)
Trade agreement membership(s) :	CEMAC
Fiscal year :	1 July - 30 June
Monetary Unit :	Franc Communauté Financière Africaine (XAF)



ASYCUDA is implemented in:

- Customs Computer Centre in Douala
- Customs offices of Douala Port and Airport
- Customs offices of :
- Limbe port,
- Cap Limboh,
- Kribi,
- Youpwe,
- Bota,
- Ngaoundéré,
- Garoua,
- Kousséri ,
- Yaoundé Nsimalen (airport)

Current version in use	Technical architecture
ASYCUDA++ version 1.18d LINUX REDHAT -Oracle 10g	Decentralised

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3,600	4,262	N/A	N/A	N/A	75,000/35,000	110

Implementation status at present:

In 2002 the government of Cameroon decided to implement ASYCUDA++ in order to replace the former Customs system PAGODE and a project document was signed with UNCTAD in January 2003.

The prototype was Configured and tested in the Customs Computer Centre in Douala and the office of Youpwe (which is part of the port of Douala) was selected as pilot site. The pilot site started operationally in January 2005 and the system was successively rolled out to the offices of Cap Limboh, Kribi, Nsimalen and finally in Douala Port and Airport in January 2007.

All Customs offices are currently operating with ASYCUDA ++ 1.18e since July 2007.

Most of the modules (manifest, declarants, clearance, selectivity, payments, transit shed) and the functionalities are used.

The system is full DTI and the declarants capture the declarations from their own premises or from the Open service located in the Single Window environment.

The main actions to be undertaken by Cameroon Customs will be the following:

- Completing the roll out of the system ASYCUDA ++ to all Customs Offices;
- Interconnecting all Computerized offices;
- Implementing of the module for the management of transit.

A project for the migration to the latest ASYCUDA system is under negotiation with the European Union Delegation in Yaoundé.

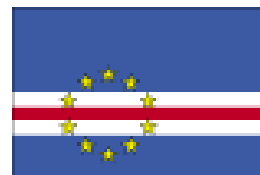
Project(s) details:

CMROT6AB	
Title:	Support MIGRATION TO ASYCUDA ++
Funding:	Government of Cameroon
Start date:	November 2006
Project status:	Active

CMROT2CR	
Title:	MIGRATION TO ASYCUDA ++
Funding:	Government of Cameroon
Start date:	July 2003
Project status:	Closed



CAPE VERDE



General information :

Capital city :	Praia
GDP per capita (date) :	USD 1,824 (2009)
Area:	4,033Km2
Country Code :	Alpha: CV, Num: 132
Languages :	Portuguese, Crioulo
Major imports :	Foodstuffs, industrial products, transport equipment, fuels
Major exports :	Fuel, shoes, garments, fish, bananas, hides
Population:	513,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar Year
Monetary Unit :	Cape Verdean escudo (CVE)



ASYCUDA is implemented in:

- In the Customs Headquarter in Praia
- In all the Customs offices of the Country for a total of 12 offices

Current version in use	Technical architecture
ASYCUDA ++ version 1.18d LINUX REDHAT Oracle 10g	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
37	708	N/A	N/A	200	68,000/2000	250

Implementation status at present:

ASYCUDA ++ is operational in all 12 offices.

The three active servers are interconnected. The customs brokers enter their declarations from their own premises and print the declaration on pre printed forms.

Main modules (manifest, clearance, brokers, accounting, transit, selectivity) and main functions are used.

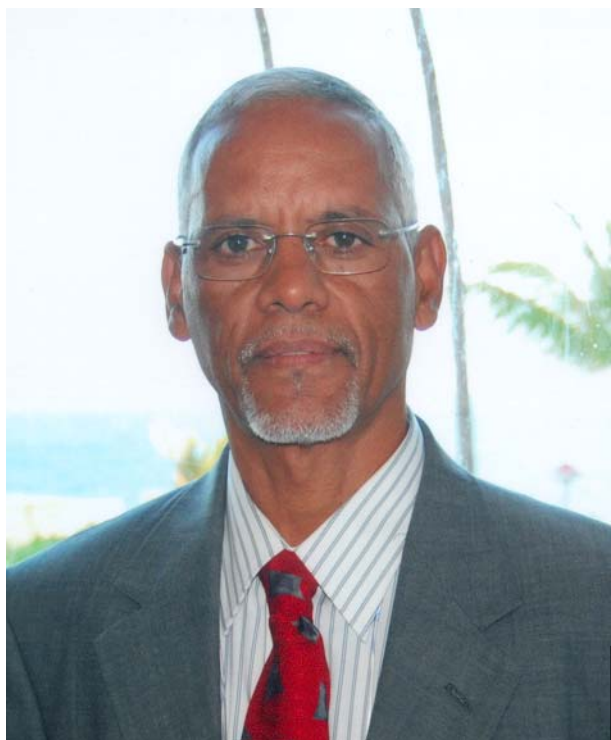
The electronic manifest is used and data is entered automatically.

Pilot site started in February 2003.

The office of Praia Port selected as pilot site is the main customs office in the country.

In 2006, the operating system was migrated from Unixware platform toward Linux.

In 2011, a new ASYCUDA project to migrate to ASYCUDAWorld has been signed with the Government and is under negotiations with the donor and UNCTAD is waiting for funds in order to launch the activities.



Marino VIEIRA ANDRADE JR.
Director General of Cape Verde Customs

Project(s) details

CVIOTOBA	
Title :	M Ad hoc Technical Assistance to the Customs Board of the Republic of Cape Verde for Migration of the ASYCUDA Computerised System
Funding :	Government of Luxembourg
Start date :	September 2001
Project status:	Closed



CENTRAL AFRICAN REPUBLIC



General information :

Capital city :	Bangui
GDP per capita (date) :	USD 232 (2009)
Area:	622,984 Km2
Country Code :	Alpha: CF, Num: 140
Languages :	French (official), Sangho (lingua franca and national language), Arabic, Hunsu, Swahili
Major imports :	Food, textiles, petroleum products, machinery, electrical equipment, motor vehicles, chemicals, pharmaceuticals, consumer goods, industrial products
Major exports :	Diamonds, timber, cotton, coffee, tobacco
Population:	4,506,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar Year
Monetary Unit :	Franc Communauté Financière Africaine (CFA)



ASYCUDA is implemented in:

In Bangui:

Main Customs Office
Customs Office of BARC
Customs Office at the Airport

Others:

Customs Office of Berbarati
Customs Office of Beloko

Current version in use	Technical architecture
ASYCUDA ++ Version 1.18. e	Centralised architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
118	259	N/A	N/A	N/A	8,658	182

Implementation status at present:

A project for the migration toward ASYCUDA++ was signed in November 2004.

Since that time multiple training sessions both technical and functional were held. The system prototype has been configured and tested in Customs HQ and the three pilot sites in Bangui (RP, BARC and Airport) are operational since the second quarter of the year 2007.

These three offices represent the main part of Central African Trade.

An ASYCUDA project to migrate to ASYCUDAWorld is under negotiation with the Government and the potential donor.

Project(s) details:

CAFOT3AX	
Title :	Migration to ASYCUDA++
Funding :	Government of Central African Republic and France
Start date :	January 2005
Project status:	Active



CHAD



General information :

Capital city :	N'Djamena
GDP per capita (date) :	USD 244
Area:	1,284,000 Km2
Country Code :	Alpha: TD, Num: 148
Languages :	French (official), Arabic (official), Sara and Sango (in south),
Major imports :	Machinery and transportation equipment, industrial goods, petroleum products, foodstuffs, textiles
Major exports :	Cotton, cattle, textiles
Population:	11,506,000 (2009)
Trade agreement membership(s) :	CEMAC
Fiscal year :	Calendar Year
Monetary Unit :	Franc Communauté Financière Africaine (CFA)



ASYCUDA is implemented in:

- Customs headquarters in N'Djamena
- N'Djamena airport
- N'Djamena refinery
- Military base, Adj Kassei and Post

Current version in use	Technical architecture
SYDONIA++ version 1.15 UNIX - INFORMIX	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
2,650	1,946	N/A	N/A	N/A	22,000/13,000	50

Implementation status at present:

The project for the implementation of ASYCUDA ++ was signed in May 1999 between the Government of Chad, UNDP and UNCTAD (there was no previous Customs system).

The pilot site started operationally at the airport in April 2001 followed by the sites of the military base, the post and Ngueli.

Since that time the functioning of the system went down by lack of technical assistance and by missing of financial resources. At present the ASYCUDA system is only used partially in the offices of the airport and Ngueli.

Although Chad was the first country in Africa to implement ASYCUDA++, there are severe concerns regarding the system situation in the Customs Administration.

The latest version of ASYCUDA++ has been installed in the offices reported above. An ASYCUDA platform composed of three villas has been created in N'Djamena and operates as national support and training center.

The European Union has financed several missions for providing technical support to the national team.

A project for the migration to the latest ASYCUDA system is under negotiation with the Government and the potential donor..



Project(s) details:

CHD 08001	
Title :	Implementation of ASYCUDA++
Funding :	UNDP, N'djamena
Start date :	March 2007
Project status:	Active



COMOROS



General information :

Capital city :	Moroni
GDP per capita (date) :	USD 351 (2009)
Area:	2,235 Km ²
Country Code :	Alpha: KM, Num: 174
Languages :	French, English
Major imports :	Rice and other foodstuffs, consumer goods; petroleum products, cement, transport equipment
Major exports :	Vanilla, ylang-ylang, cloves, perfume oil, copra
Population:	691,000 (2009)
Trade agreement membership(s) :	COMESA (Common Market of Eastern and Southern Africa), COI (Commission de l'Océan Indien)
Fiscal year :	Calendar Year
Monetary Unit :	Comorian franc (1 Euro = 492 KMF)



ASYCUDA is implemented in:

Customs HQ
Training Centre
Moroni Port,
Hayaya Airport
Anjouan Port
Mutsamudu Port

Current version in use	Technical architecture
ASYCUDA ++ 118e LINUX RED HAT - ORACLE 10G	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
12	155	N/A	N/A	N/A	100.000/20.000	200

Implementation status at present:

The ASYCUDA Centre for the Moheli Island, one of the three islands of the Comoros Union, was launched on Tuesday the 26 January 2010. His Excellency Ahmed Abdallah Mohamed Sambi, President of the Union of Comoros, His Excellency Ikililou Thoininou the Vice President; Mr. Mohamed Daoudou, the Director General of Customs, Mr. Mohamed Soule Issilam the ASYCUDA National Coordinator, and other dignitaries including representatives of the EU, UNDP, IMF and the French Government attended.

ASYCUDA is implemented at all four (4) designated customs offices the Customs HQ & Training, Moroni Port, Hayaya Airport, and Anjouan Port.

More than 200 Customs officers and Traders are trained on the ASYCUDA system.

One of the tangible results of the implementation is the increase of Customs collection by 30%.

Bureau DTI facility is introduced in each Customs office. Customs has provided the DTI facility and traders are responsible for keying in their declarations.



ASYCUDA Project Team

Project(s) details:

RAFOT6AJ	
Title :	Implementation of ASYCUDA++ in 5 selected countries (COMESA)
Funding :	European Union
Start date :	November 2006
Project status:	Active



Republic of CONGO



General information :

Capital city :	Brazzaville
GDP per capita (date) :	USD 1,281 (2009)
Area:	342,000 Km ²
Country Code :	Alpha:CG, Num: 178
Languages :	French (official), Lingala ,Kingwana , Kikongo, Tshiluba
Major imports :	Foodstuffs, mining and other machinery, transport equipment, fuels
Major exports :	Diamonds, copper, coffee, cobalt, crude oil
Population:	3,759,000 (2009)
Trade agreement membership(s) :	CEMAC
Fiscal year :	Calendar Year
Monetary Unit :	Franc Communauté Financière Africaine (CFA)



ASYCUDA is implemented in:

- Customs Headquarters in Brazzaville
- Customs offices in Brazzaville (Beach, Airport, PTT, Petrol)
- Customs offices of Pointe Noire (Port, Airport, Petrol, Ndzassi, PTT),
- Dolisie
- Pokola
- Ngombé
- Ouessou

Current version in use	Technical architecture
ASYCUDA++ version 1.18e ORACLEi	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually mport/Export	No of trained ASYCUDA users in country
6,520	2,900	N/A	N/A	N/A	64,500/15,500	600

Implementation status at present:

The Government of Congo decided implementing ASYCUDA++ in 2000 and a project document was signed with UNCTAD in November 2002.

The project activities started in 2003 and the system was experimented in the pilot site of Pointe-Noire and successively extended to Brazzaville, Pokola and Dolisie.

The communication systems comprise radio links at local level and specialized lines between distant cities. The systems interconnection is done through VSAT.

The main modules (manifest, clearance, declarants and payments) and the main functionalities are operated.

The system is full DTI, the declarations being captured by traders (from their own premises or in the Open Service) and the documents are printed on pre printed SAD forms.

A project for the migration to the latest ASYCUDA System has been signed with the Government and UNCTAD is waiting for funds in order to launch the activities.



Mr.ONANGA, DG of Customs

Project(s) details:

PRCOT2BW	
Title :	Installation of ASYCUDA ++
Funding :	Government of the Republic of Congo
Start date :	August 2005
Project status:	Active



Democratic Republic of CONGO



General information :

Capital city :	Kinshasa
GDP per capita (date) :	USD 120 (2009)
Area:	2,344,858 Km2
Country Code :	Alpha: CG, Num: 180
Languages :	French (official), Lingala, Kingwana, Kikongo, Tshiluba
Major imports :	Foodstuffs, mining and other machinery, transport equipment, fuels
Major exports :	Diamonds, copper, coffee, cobalt, crude oil
Population:	67,827,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	Calendar Year
Monetary Unit :	Congolese franc (CF)



ASYCUDA is implemented in:

Kinshasa Airport, Kinshasa-East, Boma, Matadi, Lumumbashi City, Regional Directorate of Katanga, Kasumbalesha, Sakania, Kolwesi, SEP-Congo, Loano Aéroport, Tenke Fungurum, Kasumbalesa Warehouse.

Asycuda is being implemented in six additional offices: Beni, Kasindi, Butembo, Ngoma, Bunagana et Ishasha

Current version in use	Technical architecture
ASYCUDA++ 1.18e LINUX – ORACLE 10G	Decentralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3,200	3,300	N/A	N/A	N/A	500,000	2,000

Implementation status at present:

The project for the migration to the latest release of the ASCUDA system started in June 2011. The first phase consists in the enhancement of the operational capacities of ASYCUDA by using all the functionality.



Déo RUGWIZA MAGERA

General Director
DGDA (Direction Général des Douanes et des Accises)

«Les services douaniers congolais doivent être modernisés et répondre aux standards internationaux.». L'objectif poursuivi, selon le patron de la douane congolaise: lutter contre les fraudes fiscales, pratique décriée au niveau de différents postes frontaliers du pays.

Project Details:

DRCOT9AN	
Title :	Implementation of ASYCUDA in Democratic Republic of Congo
Funding :	European Union
Start date :	June 2011
Project status:	Active

RAFOT6AJ	
Title :	Implementation of ASYCUDA++ in 5 selected countries (COMESA)
Funding :	European Union
Start date :	November 2006
Project status:	Closed



COTE D'IVOIRE



General information :

Capital city :	Yamoussoukro
GDP per capita (date) :	USD 554 (2009)
Area:	322,643 Km2
Country Code :	Alpha: CI, Num: 384
Languages :	French, five principal language groups
Major imports :	Consumer goods, rice, wheat, capital goods
Major exports	cocoa, coffee, timber, rubber, cotton, palm oil, pineapples, bananas
Population:	21,571,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	21 March - 20 March
Monetary Unit :	Franc CFA, XOF



ASYCUDAWorld is fully implemented throughout the country. All import export and transit procedures are processed through the system.

Current version in use	Technical architecture
ASYCUDA World platform Linux Red Hat , ORACLE 10g	Centralised Architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
8,821	7,080	N/A	N/A	N/A	182,121	1,500

Implementation status at present:

The ASYCUDA World system has been renamed SYDAM World in the context of Côte d'Ivoire.

SYDAM World, Système de Dédouanement Automatisé des Marchandises in replacement of SYDAM, represents 25 years of experience of Côte d'Ivoire Customs and UNCTAD in the area of Customs Computerisation.

SYDAM World is the adaptation of the UNCTAD ASYCUDAWorld kernel to the specific features of the Goods clearance procedures in the Republic of Côte d' Ivoire. This adaptation leads to the development of new modules such as (TRIE ,CIVIO, DAI, AT...) and additional controls.

Project(s) details:

ICV0T4BV	
Title :	Implementation of ASYCUDAWorld in Côte d'Ivoire
Funding :	Government of Côte d'Ivoire
Start date :	June 2005
Project status:	Active



DJIBOUTI



General information :

Capital city :	Djibouti
GDP per capita (date) :	USD 895 (2009)
Area:	23,200 Km2
Country Code :	Alpha: DJ, Num: 262
Languages :	French (official), Arabic (official), Afar, Somali
Major imports	foods, beverages, transport equipment, chemicals, petroleum products
Major exports	re-exports, hides and skins, coffee (in transit)
Population:	879,053 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Franc Djibouti, DJF



ASYCUDA is being implemented throughout the country.

All import, export and transit procedures will be processed through the system. The system is already in two pilots sites (Airport and Rail station)

Current version in use	Technical architecture
ASYCUDA World platform	Centralised Architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
75	410	N/A	N/A	N/A	N/A	N/A

Implementation status at present:

The Technical Assistance project for the implementation of ASYCUDA has been signed in November 2010. The implementation activities started in February 2011 and are ongoing.

The system is already functioning in two pilot sites (Airport and rail station).

Project(s) details:

DJI/OT/AAS	
Title :	Implémentation de SYDONIA à DJIBOUTI
Funding :	Government of Djibouti
Start date :	March 2011
Project status:	Active



ERITREA



General information :

Capital city :	Asmara
GDP per capita (date) :	USD 166 (2009)
Area:	124,320 Km ²
Country Code :	Alpha: ER, Num: 232
Languages :	Tigrigna, Arabic, Afar, Bilen, Kunama, Hidareb, Nara, Saho, Tigre. English
Major imports :	Machinery, petroleum products, food, manufactured goods
Major exports :	Live Animals, Raw Hides and Skins, Leather, Furskins, Textile and Textile articles
Population:	5,224,000 (2009)
Trade agreement membership(s) :	COMESA, WCO, IGAD, SINSAD
Fiscal year :	Calendar year
Monetary Unit :	Nakfa (ERN) 1USD=15 Nakfas



ASYCUDA is currently implemented at Customs HQ & Training Centre, Asmara Airport Commercial office, Asmara Railway Office, Massawa port, Asmara Post office, Asmara Passenger Air Terminal and Port of Assab.

Current version in use	Technical architecture
ASYCUDA ++ 1.18e LINUX RED HAT AS4, ORACLE 10g	Decentralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
15	515	656	N/A	N/A	27,283/2,674	350

Implementation status at present:



Fessahaie Haile

Director General

ERITREA CUSTOMS DEPARTMENT



Excerpt of Director General's inauguration of the first issue of the Eritrean Asycuda Newsletter

The project is aiming to modernize the administrative and operational infrastructure of Eritrea's customs administration, in order to keep up with the global development of computerized systems.

The project objective aimed to computerize the whole Eritrean customs operation in order to enhance statistical processing, accounts management, declaration processing, goods release and report generation.

In 2007 the first implementation of ASYCUDA was finalized at Asmara Airport.

We have a sound administrative structure and well qualified and experienced staff that are committed to ensure that the modernization process is smooth and a success!

Project(s) details

RAFOT6AJ	
Title :	Implementation of ASYCUDA++ in 5 selected COMESA Countries
Funding :	European Union
Start date :	July 2006
Project status:	closed



ETHIOPIA



General information :

Capital city :	Addis Ababa
GDP per capita (date) :	USD 202 (2009)
Area:	1,104,300 Km ²
Country Code :	Alpha: ET, Num: 231
Languages :	English (official), Amharic (official), Tigray, Oromo and many others (up to 70)
Major imports :	Food and live animals, petroleum and petroleum products, chemicals, machinery, motor vehicles
Major exports :	Coffee, hides and skins, oilseeds, grain, and gold
Population:	84,976,000 (2009)
Trade agreement membership(s) :	COMESA, IGAD, WTO
Fiscal year :	1 July – 30 June
Monetary Unit :	Birr (Br)



ASYCUDA implemented in:

All Customs Offices have been computerised.
The main offices are :

- Addis Ababa Air Port (Cargo), Airport Passengers, Post Office,
- Nazreth
- DireDawa Lagare
- DireDawa Air Port
- Combolcha
- Mekele
- Jijiga
- Moyale
- Djibouti ERCA office
- Dewele,
- Galafi,
- Humera,
- Metema
- Mille

Current version in use				Technical architecture		
ASYCUDA++ 1.18e LINUX REDHAT Enterprise, Oracle 10				Centralized system		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,618	7,974	N/A	N/A	100,000	200,000	3943

Implementation status at present:

The main achievements of ASYCUDA in Ethiopian Revenues and Customs Authority (ERCA) are the:

- Applicability of the DTI facility
- Use of Risk Management techniques
- Shortening of clearance time and as a result trade facilitation
- Availability of timely and reliable Customs and trade statistics.



The Ethiopian Revenues and Customs Authority (ERCA) received a letter of commendation from World Customs Organization (WCO) for its progress in the reform and modernization program that has been on-going since July 2008.

Mr. Lars Karlsson, Director of Capacity Building Directorate at the WCO said that ERCA's fruitful progress in modernization had won the praise and commendation of WCO. The Director gave this commendation in his letter of October 19, 2010 to Mr. Melaku Fenta, ERCA's Director-General. In his letter Mr. Karlsson, said that the work done by ERCA is an example of successful capacity building and that the WCO will promote its progress worldwide.

Project(s) details:

ETH / 02 / 019	
Title:	Implementation of ASYCUDA++ for the Ethiopian Customs Authority
Funding:	UNDP
Start date:	Sept. 2003
Project status:	Closed



GABON



General information :

Capital city :	Libreville
GDP per capita (date) :	USD 4,023 (2009)
Area:	267,668 Km2
Country Code	Alpha: GA, Num: 266
Languages :	French (official), Fangs, Myene, Batekes, Bapounou, Eschira, Bandjabi, Obamba
Major imports :	Machinery and equipment, foodstuffs, chemicals, petroleum products, construction materials
Major exports :	Crude oil 755, timber, manganese. uranium
Population:	1,501,000 (2009)
Trade agreement membership(s) :	CEMAC
Fiscal year :	Calendar Year
Monetary Unit :	Franc Communauté Financière Africaine (XAF)



ASYCUDA is currently operational in :

- In the Customs Headquarters in Libreville
- In the Customs offices of Libreville (Owendo Port, Port môle, post office & Airport)
- In the Customs offices of Port-Gentil (Port and Airport)
- In the Customs office of Franceville

Current version in use	Technical architecture
ASYCUDA++ version 1.18d UNIXWARE - Oracle 9i	Decentralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
5,218	2,023	3,946	69,996	1,246	68,946/12,547	150

Implementation status at present:

The government of Gabon decided to implement ASYCUDA++ In 2002 in order to replace the former Customs system SINDARA and a project document was signed with UNCTAD in January 2002.

Activities started in March 2002. The prototype was configured in the Customs IT department located in Owendo. The office of the port of Libreville equally located in Owendo was selected as pilot site (this is the main Customs office in the Country). The pilot site started operationally in June 2003 and the system was then successively rolled out to the all the offices in Libreville and in Port-Gentil.

The roll out of the ASYCUDA ++ system continued to additional inland Customs Offices such as Franceville.

Gabonese Customs are envisaging the migration to the latest release of the system.

Project(s) details:

GABOT4AX	
Title:	Support migration to ASYCUDA ++
Funding:	Government of Gabon
Start date:	July 2004
Project status:	Closed

GABOT1CU	
Title:	Migration to ASYCUDA ++
Funding:	Government of Gabon
Start date:	January 2001
Project status:	Closed



THE GAMBIA



General information :

Capital city :	Banjul
GDP per capita (date) :	USD 630 (2009)
Area:	11,295 Km2
Country Code :	Alpha: GM, Num: 266
Languages :	English (official), Mandinka, Wolof
Major imports :	Foodstuffs, manufactures, fuel, machinery and transport equipment
Major exports :	Peanut products, fish, cotton lint, palm kernels, re-exports
Population:	1,751,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Dalasi (1 Dalasi = 100 Bututs)



ASYCUDA is implemented in:

- Banjul Port
- Banjul Intl. Airport

Current version in use	Technical architecture
ASYCUDA++ version 1.18d RedHat Enterprise Linux / 4, Oracle 10g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
15	304	500	45000	2000	60,000	60

Implementation status at present:

In an effort to modernize and improve the services provided by GRA, the Government of the Gambia has selected UNCTAD's ASYCUDA++, through an 18-month project jointly funded by the World Bank and the Government of the Gambia. The project started in July 2009 and its successful ensures a full automation of a simplified Customs procedure with inter-departmental networks interconnection involving GAMDAXNET, IFMIS and other stakeholders.

The system is currently implemented in Banjul Port and in the International Airport of Gambia. National roll out to other offices are planned in the first semester of 2011.



ASYCUDA Project team

Mr. Alieu Ceesay, Project Director (left) and Mr. Joseph Findin N'Jie, Tariff and Classification Manager

Project(s) details:

GAMOT8BH	
Title:	Implementation of ASYCUDA++
Funding:	Gambia Revenue Authority / World Bank
Start date:	2008
Project status:	Active



GUINEA



General information :

Capital city :	Conakry
GDP per capita (date) :	USD 385 (2009)
Area:	245,857 Km ²
Country Code	Alpha: GN, Num: 324
Languages :	French (official),
Major imports :	Petroleum products, metals, machinery, transport equipment, textiles, grain and other foodstuffs
Major exports :	Bauxite, alumina, gold, diamonds, coffee, fish, agricultural products
Population:	10,324,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	1 Guinean franc (FG)



ASYCUDA is currently being implemented:

- At the Customs General Directorate in Conakry
- At the customs office of Conakry Harbour, Airport, Petrol, Vehicles, Transit, Export, Post...
- At the Customs office of Kamsar
- At the Customs office of Kouremalé

Current version in use	Technical architecture
ASYCUDA++ version 1.18d UNIXWARE - Oracle 8i	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
916	1,128	N/A	N/A	N/A	57,000/3,000	600

Implementation status at present:

The project for migration toward ASYCUDA ++ was signed in September 2004 but the activities really started at the beginning of the year 2006.

The prototype has been configured and tested in Customs HQ and the pilot site started in September 2006.

The office Conakry Port, selected as pilot site is the main Customs office in the country.

The next activities will concern the computerisation of other inland and border offices and the preparation of a TA project for the migration to the latest ASYCUDA System.

**Project(s) details:**

GUIOT4AR	
Title :	MIGRATION TO ASYCUDA ++
Funding :	Government of Guinea
Start date :	November 2005
Project status:	active



GUINEA BISSAU



General information

Capital city :	Bissau
GDP per capita (date) :	USD 147 (2009)
Area:	36,125 Km2
Country Code	Alpha: GW, Num: 624
Languages :	Portuguese (official), Crioulo, African languages
Major imports :	Foodstuffs, machinery and transport equipment, petroleum products
Major exports :	Cashew nuts 70%, shrimp, peanuts, palm kernels, sawn lumber
Population:	1,647,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine (CFAF)



ASYCUDA is currently implemented:

- Customs Headquarters in Bissau
- Customs offices of the Bissau Port,
- Bissau Airport ,
- Gabu and
- Bafata

Current version in use	Technical architecture
ASYCUDA ++, Linux – Oracle	Decentralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/E xport	No of trained ASYCUDA users in country
116	203	N/A	N/A	N/A	8,000/2,000	21

Implementation status at present:

ASYCUDA version 2.7 has been installed in Guinea Bissau in December 1999 and was running in the four above mentioned Customs offices of Bissau Port, Bissau Airport, Gabu and Santo Domingos.

In the four sites the system processes manifests, declarations, payments and the data extraction for the compilation of statistics.

These four offices process around 93% of the Customs operations, two additional offices (Quebo and Bafata) are not computerized.

The communication network is limited and exists only in a few areas, thus external users must come to the offices for Customs clearance.

A project for the migration to ASYCUDA ++.has been implemented during the year 2011 and the system is currently operational on all computerised sites

The financing of this project is shared between the Government and the Portuguese Cooperation Agency.



Mr. Vaz, IT Director

Project(s) details:

GBS/OT/8BI	
Title :	Migration of ASYCUDA ++
Funding :	Government of Guinea Bissau/Government of Portugal
Start date :	2010
Project status:	Active

GBS/90/009	
Title :	Implementation of ASYCUDA
Funding :	UNDP
Start date :	1993
Project status:	Closed



LIBERIA



General information :

Capital city :	Monrovia
GDP per capita (date) :	USD 140 (2009)
Area:	111, 369 Km2
Country Code :	Alpha: LR, Num: 430
Languages :	English
Major imports :	Foodstuffs, textiles, petroleum products, machinery, manufactured goods
Major exports :	Rubber, timber, iron, diamonds, scrap,
Population:	4,102,000 (2009)
Trade agreement membership(s) :	ECOWAS, Mano River Union
Fiscal year :	1st July – June 30th
Monetary Unit :	Liberian Dollar (LRD); United States Dollars (USD)



ASYCUDAWorld is implemented in:

2 Customs office

Freeport and Roberts International Airport

Current version in use	Technical architecture
ASYCUDAWorld version Oracle 10G	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
148	565	500	60	60	26,527	300

Implementation status at present:



**Mrs. Decontee King-Sackie,
Commissioner,
Bureau of Customs and Excise,
Ministry of Finance.**

The Government of Liberia believes that among many, the modernization of the commercial elements of foreign trade to meet international standards is very crucial to the development of the country. It is for this reason therefore that through a direct budgetary support from the African Development Bank (ADB), the Government of Liberia signed an agreement in April 2009 with the United Nations Conference on Trade and Development (UNCTAD) to introduce the well accomplished Customs Computer System in the world, ASYCUDA (Automated System for Customs Data).

The signing of the agreement was closely followed by the official launch of the ASYCUDAWorld (AW) project on 14th July, 2009 by the Deputy Minister of Finance for Revenue, Mrs. Elfrieda Stewart Tamba.

On the targeted date, November 2, 2009, the country took a "move forward step" in this direction, when the Bureau of Customs at the Ministry of Finance officially launched the use of ASYCUDAWorld at the Freeport of Monrovia.

ASYCUDA was introduced to computerize the collection of Customs data and statistics, detect fraud and makes the clearing of goods easy for business institutions and individuals involved with clearing goods at a Customs port. This implies that the system is intended to reduce customs clearance processes to facilitate trade and commerce, particularly importation and exportation of goods. Furthermore, the system uses risk management principles to conduct customs examination and apply new business rules to manage declaration processing so as to minimize fraud and abuse of government revenue collection

To date, after running the system for eight months since its launch, the Freeport staff and stakeholders are happy to describe the efficiency of the system. Some of the Brokers interviewed have claimed that compared to how slow processing was in the manual environment, it's become much faster to take their goods out in a record time.

Others on the other hand claimed that it was now much easier for them to monitor their business importation records using the system without having to file away manual papers.

Project details:

LIROT8CD	
Title:	ASYCUDAWorld project in Liberia
Funding:	Government of Liberia
Start Date:	July 2010
Project Status:	Open



LIBYA



General information

Capital city :	Tripoli
GDP per capita (date) :	USD 9,673 (2009)
Area:	1,759,540 Km2
Country Code	Alpha: LY, Num: 434
Languages :	Arabic
Major imports :	Industrial supplies, consumer goods, food, machinery, transportation,
Major exports :	Crude petroleum, petroleum products, natural and manufactured gas, hydrocarbons and fertilizers
Population:	6,546,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Dinar (LYD)



ASYCUDA is currently implemented:

ASYCUDA is currently operational in two Customs offices :

- Mitigha
- Port of Tripoli

Current version in use	Technical architecture
ASYCUDAWorld RedHat Enterprise Linux/5, Oracle 11g	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
32,976	23,462	N/A	N/A	N/A	N/A	N/A

Implementation status at present:

The ASYCUDA Project started in 2009.

ASYCUDAWorld is being tested running in 2 offices where declaration, manifest and cashier operations are covered.

Modernization means simplification, facilitation and customs control, which means the whole capacity building. It is about building sustainable institutional capacity to manage change over time. There are important components of the capacity building model. One of those important components is Computerization. Because of that, Libyan Customs Administration has taken serious steps toward achieving that. We have had signed an agreement with UNCTAD since October 2008 to introduce ASYCUDA system to our administration which will help us to build our capacity.

In fact, implementation is not as complicated and difficult as many people say. It's about having a strategic approach on how to identify the real needs and priorities of an organization and having a structured way on how to address the challenges.

Customs has never been more important than now and IT is the key to the future success of both Trade and Society.

Project(s) details:

LIB/OT/8AP	
Title:	Implementation of ASYCUDAWorld in the Libyan Customs Service
Funding:	Funded by the Government
Start date:	September 2009
Project status:	Active



Capital city :	Antananarivo
GDP per capita (date) :	USD 246 (2009)
Area:	587,041 Km2
Country Code	Alpha: MG, Num: 450
Languages :	French (official), Malagasy (official)
Major imports :	intermediate manufactures 30%, capital goods 28%, petroleum 15%, consumer goods 14%, food 13%
Major exports :	coffee 45%, vanilla 20%, cloves, shellfish, sugar, petroleum products
Population:	20,146,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	Calendar Year
Monetary Unit :	Malaqasy Ariary



- In the Customs Headquarters in Antananarivo
- Customs offices of Antananarivo (Ivato, Antanimena)
- Customs offices of Toamasina (Toamasina Port, Toamasina Petrol, Betainomby)
- Customs offices of Mahajanga, Antsiranana, Toliary, Antsirabe, Morondava, Nosy Be, Vohémar, Antalaha, taolagnaro, Sambava)

Current version in use				Technical architecture		
ASYCUDA ++ version 1.18e,Oracle 10g				Decentralised system		

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1.096	3.159	N/A	N/A	N/A	88.000/36.000	1.200

Implementation status at present:

A project for the migration to the ASYCUDA++ system was signed in January 2004.project.

The prototype was built and first tested in the Customs Headquarters during the year 2004. It has been installed in the two offices of Antananarivo and in the two offices of Toamasina during the years 2004 and 2005 and in the offices of Mahajanga, Antsiranana and Toliary during the years 2005-2006.

The government financed directly in 2007 an extension of the migration project.

The main office in the port of Toamasina (representing 80% of import and export) being far away from the Customs IT Department in Antananarivo, this situation creates problems for the technical support.

The main actions presently undertaken by Madagascar Customs are the following:

- Extending the electronic manifest to all transport companies;
- Strengthening technical and functional training;
- Implementing the automated transit management;
- Implementing data centralisation.

Contacts are ongoing in the view of preparing the Customs Administration to the migration to the latest release of the ASYCUDA system.

	
Mr Vola , General Director Of Madagascar Customs	ASYCUDA Team

Project(s) details:

MAGOT2BY	
Title :	Migration to ASYCUDA++ system
Funding :	Government of Madagascar
Start date :	January 2004
Project status:	Active



MALAWI



General information :

Capital city :	Lilongwe
GDP per capita (date) :	USD 249 (2009)
Area:	118,484 Km ²
Country Code :	Alpha: MW, Num: 454
Languages :	English (official), Chichewa (official),
Major imports :	food, petroleum products, semi manufactures, consumer goods, transportation equipment
Major exports :	tobacco, tea, sugar, cotton, coffee, peanuts, wood products 13,571,000
Population:	15,692,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	1 July - 30 June
Monetary Unit :	Malawian kwacha (MK)



The Automated System for Customs Data (ASYCUDA) is a computer program, which helps customs officers in processing more efficiently the customs declarations. It simplifies the routine Customs procedures (for example, it automatically checks a Commodity Code, Calculates duty etc). The ASYCUDA has been rolled out to all the major stations including Blantyre Port, Mwanza, Chileka, KIA, Lilongwe Port, Songwe, Mzuzu, Mchinji, Dedza, Muloza and Chiponde.

Current version in use	Technical architecture
ASYCUDA++ version 1.18e Linux with RDBMS Oracle 10g	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
912	1,845	13,064	48,596	7,000	120,000	900

Implementation status at present:



Llyod Muhara, MRA Chairman

The Malawi Revenue Authority (MRA) has called on all parties in the global economy and international trade to work together and form a strong chain if the global economic crisis is to be stamped out.

The Commissioner General for MRA, Lloyd Muhara made the appeal in Blantyre, Malawi during the commemoration of international Custom Day under the theme, Custom and Business: Improving Performance through Partnership.

Project(s) details:

MLW98A34	
Title :	Computerization Of Customs Procedures And Data
Funding :	DFID, Government of UK
Start date :	December 2001
Project status:	Closed



MALI



General information :

Capital city :	Bamako
GDP per capita (date) :	USD 334 (2009)
Area:	1,240,192
Country Code :	Alpha: ML, Num: 466
Languages :	French (official), Bambara 80%, numerous African languages
Major imports :	machinery and equipment, construction materials, petroleum, foodstuffs, textiles
Major exports :	cotton 50%, gold, livestock
Population:	13,323,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine (FCFA)



ASYCUDA is currently being implemented:

- At Customs headquarters in Bamako.
- In six Customs Offices in Bamako (Airport, Rail, BRE, BEMEX, BNPP, Enquêtes).
- In the Customs Offices of Sikasso, Segou, Kayes, Sadiola, Nioro, Faladie, Kati, Kouremale, Zegoua, Koury, Koutiala, Heremakono, Mopti, Koro, Gao.

Current version in use	Technical architecture
ASYCUDA++ 1.18e UNIXWARE - Oracle 8.i	Centralised system in Bamako (++)

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,978	3,065	N/A	N/A	N/A	95,000/65,000	1,400

Implementation status at present:

The project for the migration to ASYCUDA++ was signed in June 2002. In June 2004 some offices in Bamako implemented ASYCUDA ++, all these offices being connected by optical fibre network to the central server located in Customs headquarters.

In 2005 the offices of Bamako Airport and the office of the Railways station migrated to ASYCUDA++. All Customs offices in Bamako are now running ASYCUDA ++ except the post office.

In 2006, the offices of Segou and Sikasso, and in 2007 the office of Kayes migrated to ASYCUDA++, and the system was also installed in the newly created Bamako Regional Directorate.

All the customs offices are currently operating with ASYCUDA ++.

A project for the migration to the latest ASYCUDA system has been signed with the Government and migration activities started in autumn 2010 and are ongoing.

Project(s) details:

MLI0T2AT	
Title :	Migration to ASYCUDA ++ system
Funding :	Government of Mali
Start date :	December 2001
Project status:	Active

MLI0T9BF	
Title :	Migration to ASYCUDAWorld system
Funding :	Government of Mali
Start date :	September 2010
Project status:	Active



MAURITANIA



General information

Capital city :	Nouakchott
GDP per capita (date) :	USD 534 (2009)
Area:	1,025,520 km ²
Country Code	Alpha: MR, Num: 478
Languages :	Hasaniya Arabic (official), Pular, Soninke, Wolof (official), French
Major imports :	Machinery and equipment, petroleum products, capital goods, foodstuffs, consumer goods
Major exports :	Fish and fish products, iron ore, gold
Population:	3,366,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar Year
Monetary Unit :	Ouguiya (UM)



ASYCUDA is currently being implemented:

- At Customs headquarters in Nouakchott.
- At the Customs Office of Nouakchott-Port, Nouakchott containers, Airport, Petrol, Wharf.
- At the Customs offices of Rosso
- At the Customs office of Nouadhibou (7 offices)

Current version in use	Technical architecture
SYDONIA version 2.7 (Port) et SYDONIA++ version 1.18e (DG) LINUX Red Hat - Oracle 10g	System Centralised at Customs Headquarters in Nouakchott

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,370	1,430	N/A	N/A	N/A	49,500/5,000	80

Implementation status at present:

A first project for migration to ASYCUDA++ was signed in November 2001 but due to the political situation the prototype installed at Customs Headquarters could never be tested correctly and the Customs Office of Nouakchott Port is still running ASYCUDA version 2.7.

A second project for migration has been signed in June 2006.

The prototype has been configured and tested at Customs Headquarters.

The pilot site in Nouakchott is scheduled to start before the end of year 2007.

The office of Nouakchott selected as pilot site is the mains Customs office in country.

ASYCUDA++ is installed in the port of Nouakchott since July 2010.

The main objectives of Customs Administration are now to implement a national secure telecommunication network and to roll out the ASYCUDA ++ system in all the computerised offices



Project(s) details:

MAUOT1CJ	
Title :	Migration to ASYCUDA ++ system
Funding :	Government of Mauritania
Start date :	January 2002
Project status:	closed

MAU OT5BD	
Title :	Support migration to ASYCUDA ++
Funding :	Government of Mauritania
Start date :	June 2007
Project status:	Active



NAMIBIA



General information

Capital city :	Windhoek
GDP per capita (date) :	USD 2,643 (2009)
Area:	824,116 Km ²
Country Code	Alpha: NA, Num: 516
Languages :	English (official),
Major imports :	Refined petroleum products, Transport equipment
Major exports :	Ores and minerals, copper, zinc, fish
Population:	2,212,000 (2009)
Trade agreement membership(s) :	AGOA, SACU, SADC, WTO, COTONOU, Namibia /Zimbabwe trade agreement , GSP
Fiscal year :	1 st April – 31 st March
Monetary Unit :	Namibian Dollar (1 USD = 7 Namibian dollars)



ASYCUDA is implemented in:

More than 25 Customs Houses throughout the country.

The major implementations are in:

Ariamsvlei (Border with SA)
 Noordoewer (Border with SA)
 Trans Kalahari (Border with Botswana)
 Walvis Bay
 Oshikango (Border with Angola)
 Katima (Border with Zambia)
 Windhoek Regional
 Eros International Airport
 Windhoek International Airport

Current version in use				Technical architecture		
ASYCUDA++, Linux AS4 R4, ORACLE 10i				Centralized system		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3,471	5,203	N/A	N/A	40,000	940,000	2,000

Implementation status at present:

ASYCUDA++ is fully operational

The Republic of Namibia has achieved remarkable results in terms of modernization and reform of Customs procedures. The fact that ASYCUDA++ has been implemented in 25 offices is a major outcome providing for simplification and facilitation to the trading environment.

In all computerized customs offices,

- 100% declarations are processed through ASYCUDA
- More than 400 DTIs and clearing agents
- All customs regimes except warehousing are implemented
- Sharing common borders with 4 countries,
- Customs officers are allocated for physical inspection automatically by the system
- Virtual Private Network and lease line communication



Over the past years the Government of Namibia in particular the Ministry of Finance has undertaken a set of modernization programs, aiming at improving and streamlining the work processes of Government agencies.

In the field of Customs, the implementation of the ASYCUDA++ project since August 2003 produced significant improvements, and in particular has reduced cost and time of clearance procedures, and has provided accurate and timely international trade statistics. The Asycuda++ system, which was funded by the Government of Namibia was subsequently rolled out to the major Customs offices of the country and currently provides a nationwide efficient cargo transit control.

One of the objectives of the Government of Namibia is to promote compliance with laws and regulations through communication, quality service and responsible enforcement. To this end, the Government considers the use of the newest ICT tools (such as AsycudaWorld), one of the highest priorities to ensure a full operability of the Customs Administration at all levels and increase competitiveness of the trade.

Asycuda Project Manager
Mrs. J.U. Tjiseseta

Project(s) details:

NAM0T2AI	
Title	Migration of the ASYCUDA system
Funding	Government of Namibia
Start Date	November 2002
Project status	Active



NIGER



General information :

Capital city :	Niamey
GDP per capita (date) :	USD 164 (2009)
Area:	1,267,000 Km ²
Country Code :	Alpha: NE, Num: 562
Languages :	French (official), Hausa, Djerma
Major imports :	Consumer goods, primary materials, machinery, vehicles and parts, petroleum, cereals
Major exports :	Uranium ores (60%), livestock products, cowpeas, onions
Population:	15,891,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine (CFAF)



ASYCUDA is currently being implemented:

- In the Customs Headquarters in Niamey
- In the six offices of Niamey (Route, Rive Droite, Fret, BSM Transport, BS Hydrocarbures, Torodi)
- In all customs offices

Current version in use	Technical architecture
SYDONIA++ version 1.18d UNIXWARE Oracle 8.x	Decentralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
911	1,646	N/A	N/A	N/A	230,000/90,000	50

Implementation status at present:

The project for the migration to the ASYCUDA++ system was signed in August 2001.

A project team was created to handle this migration from ASYCUDA 2.7 to ASYCUDA++.

The national team operated the migration of the main office in the country, Niamey Rive Droite in July 2004. Then the other offices migrated as follow: Niamey Route in January 2005, Niamey freight in May 2005, Niamey transport in July 2005, Niamey Hydrocarbures in February 2006 and Torodi in November 2006.

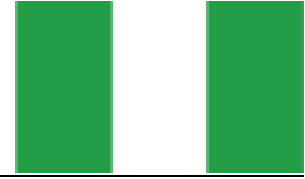
The office of Gaya is now operational since the beginning of the year 2007. At present, ASYCUDA++ is installed in all Customs offices.

Status of the project :

NEROT1BT	
Title :	Migration to ASYCUDA++ system
Funding :	Government of Niger
Start date :	December 2001
Project status:	closed



NIGERIA



General information :

Capital city :	Abuja
GDP per capita (date) :	USD 688 (2009)
Area:	923,768 Km2
Country code :	Alpha: NG, Num: 566
Languages :	English (official), Hausa, Yoruba, Igbo (Ibo), Fulani
Major imports :	Machinery, Chemicals, transport equipment, manufactured goods, food and live animals
Major exports :	Petroleum and petroleum products 95%, cocoa, rubber
Population:	158,259,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Naira



NCS has implemented ASYCUDA in all major Customs Offices: Apapa Seaport, Tin-Can Island Seaport, Murtala Muhammed Int. Airport, Kirikiri Lighter Terminal Lilypond Terminal, Delta Seaport, Port Harcourt, Onne, Ilorin Airport and Warri.

More than 90% of revenue is processed and collected through ASYCUDA.

Current version in use	Technical architecture
ASYCUDA++ version 1.18d RedHat Enterprise Linux / 4, Oracle 10g	Decentralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
46,937	33,906	4,003	100,017	1,035	185,149 / 2,512	> 2,000

Implementation status at present:

After several years of Pre-shipment, Government re-introduced Destination Inspection (DI) Scheme with effect from January 2006. The usage of ASYCUDA++ was introduced with the new scheme. At present, all major ports are using ASYCUDA++



Abdullahi, D.I OFR
Comptroller General of Customs
NIGERIA CUSTOMS SERVICE

"Dynamics of Technology have changed the conduct and scope of international trade. As a critical player in the unfolding development, Customs cannot afford to be indifferent. Information dissemination about Customs Operations is therefore considered very vital to trade facilitation in a world that is becoming increasingly technologically - driven."

Upon his nomination as Comptroller-General of the Nigeria Customs Service (NCS), Alhaji Inde Dikko Abdullahi, promised zero tolerance for all the vices that have up till now dented the image and reduced the efficiency of the Service, adding: "The new focus will be on consolidating our position as the leading non-oil revenue, earner for government, to enable it meet the challenges of good governance"

The Comptroller-General of Customs is **Abdullahi, D.I OFR**. He is responsible for the overall management and direction of the Service. He is equally the accounting officer of the service and the Vice Chairman of the Nigeria Customs Service Board, which is chaired by the Honourable Minister of Finance.

The Comptroller-General is assisted by Five Deputy Comptrollers-General each heading a department: **MRS MULIKAT ADEGOKE (mni)**, DCG (Tariff & Trade); **MR JOHN ATTE**, DCG (Enforcement, Investigation and Inspection); **MR GIDEON GOTIP**, DCG (Support Service); **DR. JATAU, M. D**, DCG (Strategic Research & Policy); and **ALHAJI SALISU ARGUNGU**, DCG (Human resources & development)

Project(s) details:

NIR/OT/5AB	
Title:	Implementation of ASYCUDA++ in the Nigeria Customs Service
Funding:	The Federal Government of Nigeria
Start date:	November 2005
Project status:	closed



RWANDA



General information :

Capital city :	Kigali
GDP per capita (date) :	USD 310
Area:	26,338Km2
Country Code :	Alpha: RW, Num: 646
Languages :	Kinyarwanda (official) universal Bantu vernacular, French (official), English (official),
Major imports :	Foodstuffs, machinery and equipment, steel, petroleum products, cement and construction material
Major exports :	Coffee, tea, tin ores
Population:	10,277,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	Calendar year
Monetary Unit :	Rwandan Franc (RF)



ASYCUDA has been implemented in the major Customs offices such as Gikondo, Gatuna, Rusumo, Akanyaru, Rusizi, Butare, Kagitumba, Cyanika

Current version in use				Technical architecture		
ASYCUDA ++ 1.18e LINUX, ORACLE 10g				Centralised system		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
192	1,204	32,000	91,000	100,000	150,000	716

Implementation status at present



Ben KAGARAMA, Commissioner General RRA

Although the term *globalization* has become something of a cliché, the reality is that business has long ago breached national boundaries and everyone produces for wider markets in the 21st century. Rwanda is no exception to this trend and at RRA we realize we must facilitate taxpayers to trade across borders. The key areas of reform here are; the movement away from trade taxes to domestic taxes, common one-stop border posts with neighboring countries, speedy electronic interfaces to track the movement of goods from source to destination and tax harmonization. All of these present challenges but RRA will meet these challenges as we are determined that Rwanda will play its role in the East African Community and beyond."

Project(s) details:

RWA0TBBE	
Title :	Customs Management and Electronic Single Window System
Funding :	Government of Rwanda/ TradeMark
Start date :	September 2011
Project status:	Active

RWAOT2BX	
Title :	Migration to ASYCUDA ++ System
Funding :	DFID, Government of UK
Start date :	February 2003
Project status:	Active

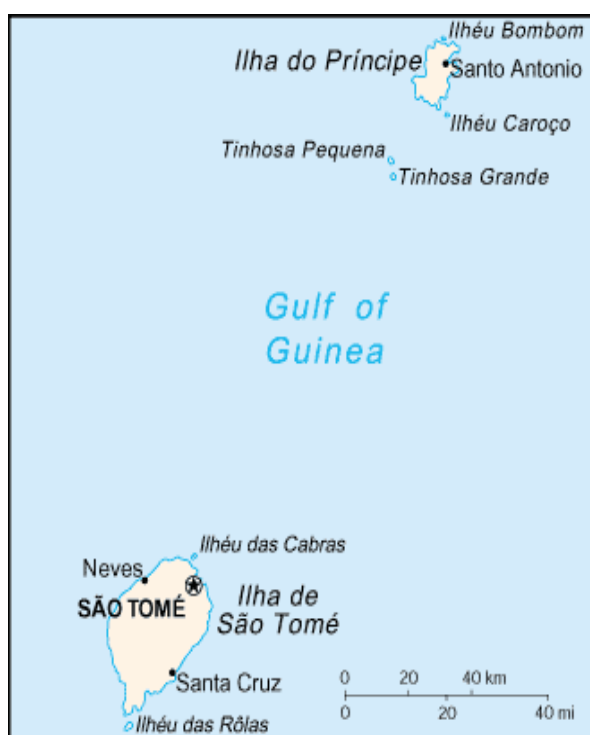


SAO TOME & PRINCIPE



General information :

Capital city :	Sao Tome
GDP per capita (date) :	USD 801 (2009)
Area:	964 Km2
Country Code :	Alpha: ST, Num: 678
Languages :	Portuguese (Official)
Major imports :	Machinery and technical equipment, food products, petroleum products
Major exports :	Cocoa(90%), copra, coffee, palm oil
Population:	165,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Dobra (DB)



ASYCUDA is currently being implemented:

- In the Customs Headquarters in Sao Tomé
- In the three Customs offices of Sao Tomé Port, Airport and Post mail

Current version in use	Technical architecture
ASYCUDA World	Centralised

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
8	103	1500	3000	500	6634/1700	30

Implementation status at present:

ASYCUDAWorld is in operation since January 2011. During the migration project (from ASYCUDA version 2.7 to ASYCUDAWorld) a set of laws were enacted that determine new customs clearance procedures, documents and forms, including SAD as a new customs entry form.

The current implementation of the ASYCUDAWorld system offers DTI and rDTI features.

With the adoption of this new legal framework, documents, forms and procedures (including a new Customs Code) São Tomé and Príncipe Customs Administration operates in accordance with a modern international standards.

The implementation of the ASYCUDA World system is significantly contributing to the improvements in quality of Custom's services. It also facilitates trade, increase revenue collection and improve international trade.

Improvements in IT infrastructure are key to integrating the services of remote stakeholders such as Brokers and Banks, allowing the use of modern feature such as Fast Cargo Integration by agents just by uploading their digital manifest in XML format into the system through a pre-configured public interface.



Dra. Ilza Amado Vaz
STP Customs Director

It is important to note that this reform process is in line with the government objectives of increased transparency and efficiency in its processes with emphasis on better revenue collection.

The ongoing reform will bring about significant advantages on behalf of and has been possible through the financial assistance of the Millennium Challenge Corporation through the execution of United States Treasury Office of Technical Assistance (OTA), technical assistance from United Nations Conference on Trade And Development (UNCTAD) and the leadership of the National Project Team

Project(s) details:

STP0T9AB	
Title :	Migration to ASYCUDA World
Funding :	Millennium Challenge Corporation (MCC)
Start date :	August 2009
Project status:	Closed



SEYCHELLES



General information :

Capital city :	Victoria
GDP per capita (date) :	USD 9,475 (2009)
Area:	461 Km2
Country Code :	Alpha: SC, Num: 694
Languages :	Creole, English, French
Major imports :	Machinery and equipment foodstuffs, petroleum products, chemical
Major exports :	Canned tuna, frozen fish, cinnamon bark, copra
Population:	85,000 (2009)
Trade agreement membership(s) :	COMESA
Fiscal year :	Calendar year
Monetary Unit :	Seychelles Rupee



All customs offices have implemented ASYCUDA++:

- Seaport
- SIBA
- Airport cargo
- Airport terminal
-

Current version in use	Technical architecture
ASYCUDA++ version 1.18e LINUX REDHAT Enterprise –ORACLE 10g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
427	796	2,200	N/A	N/A	53,000	250

Implementation status at present:



Seychelles Customs has requested UNCTAD to lead the implementation of the ASYCUDA++ Project.

ASYCUDA is up and running at all Customs offices and at Customs Headquarters.

The availability of good communication allowed more than 70 Traders to connect simultaneously from their office to the ASYCUDA system using a Virtual Private Network

More than 200 Customs officers and traders have been trained in ASYCUDA.

Project(s) details:

RAFOT6AJ	
Title :	Migration to ASYCUDA++ in 5 selected countries – Comesa project
Funding :	European Union
Start date :	November 2006
Project status:	Closed



SIERRA LEONE



General information :

Capital city :	Freetown
GDP per capita (date) :	USD 372 (2009)
Area:	71,740 Km2
Country Code :	Alpha: SL, Num: 694
Languages :	English, Bangla
Major imports :	Machinery and equipment, fuel and lubricants, chemicals, pharmaceuticals, building materials, light consumer goods, used clothing, textiles
Major exports :	Rutile, diamonds, bauxite, coffee, cocoa, fish
Population:	5.3 million (2010 estimation)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Leone (SLL)



ASYCUDA has been implemented in:

Customs House Freetown and in Queen Elisabeth Port

ASYCUDA is under implementation in:

International Airport Lungi Freetown,

Current version in use	Technical architecture
ASYCUDA ++ version 1.18e Red Hat enterprise Linux AS5, ORACLE 10g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
205	505	319*	N/A	95*	25,200*	200

* Information/data relates only for Customs House Freetown

Implementation status at present:



Left to right

Mr Dominic O'Neil, DFID; Gerald H. P. Ganda, Director ICT; Mr. Mohamed S. Bamba, Commissioner of Customs and ASYCUDA Project Director; and Mr. A. B. Finnoh, Deputy Commissioner of Customs.

On the right: Raymond Kamara, ASYCUDA Project Manager



Statement by the Project Director and Commissioner of Customs

In an effort to modernize and improve the operations of the Customs Administration, the Sierra Leone National Revenue Authority (NRA) requested UNCTAD to implement the ASYCUDA++ in Sierra Leone, which was embedded in the overall modernization plan of the NRA.

The ASYCUDA++ System went live at the Queen Elizabeth II Quay, Freetown on 1st April 2010. If everything goes according to plan, the ASYCUDA++ system will be rolled out to the international airport and the two major border offices linking our two neighbours (Liberia and Guinea) by March 2011.

The project has increased efficiency in the customs clearance process, reduce clearance time, improve staff skills, and reduce the administrative burden on the trading community. Furthermore, the system accurately calculates duties and other taxes, provides security and control on shipments, produces quality and timely trade statistics, and better facilitates trade. The use of the Single Customs Document within a streamlined processing path, the Direct Trader Input facility, and commercial banks directly collecting duties and other taxes on behalf of customs have greater improve the operations of customs.

The authority now needs to consolidate the current achievements in the system and structure more controls by introducing valuation control, improving on risk management and Post clearance activities, and incorporating ASY Scan to match modern trend.

Project(s) details:

SILOT8AA	
Title :	Implementation of ASYCUDA ++ in Sierre Leone
Funding :	The Department for International Development (DFID), United Kingdom
Start date :	March 2008
Project status:	Active



SUDAN



General information :

Capital city :	Khartoum
GDP per capita (date) :	USD 651
Area:	2,505,813 Km2
Country Code :	Alpha: SD, Numeric:736
Languages :	Arabic (official), Nubian, Ta Bedawie, English
Major imports :	foodstuffs, petroleum products, manufactured goods, machinery and transport equipment, medicines and chemicals, textiles
Major exports :	cotton, sesame, livestock, groundnuts, oil, gum arabic
Population:	43,192,000
Trade agreement membership(s) :	COMESA
Fiscal year :	calendar year
Monetary Unit :	Sudanese dinar (SD)



ASYCUDA is implemented:

17 Customs stations through out the country.
Major offices include:

Port Sudan North Quay (PZUN0)
Port Sudan South Quay (PZUS0)
Osman DIGNA Port (PZUD0)
Red Sea Free Zones (PZUFZ)
OCIEF Port (PZUO0)
Khartoum Airport – Imports (KHA00)
Khartoum Airport – Exports (KHA01)
SUBA Containerized Terminal (SUB00)
GURRY Free Zones (GRYFZ)
WADI HALFA Port (WHF00)
OMDURMAN Warehousing (WHS00)
Anti-Smuggle station (SMG00)
ABEEDIA Customs (ABD00)
KAREEMA Customs (KRM00)
ABU HAMAD Customs (ABH00)
GALLABAT Customs (GLB00)
QADARIF Customs (GDR00)

Current version in use	Technical architecture
ASYCUDA+ +, Linux RH 5.4 OS, ORACLE 10gR2	Distributed system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
7,400	8,300	10,081	N/A	6,197	241,768/27,255	750

Implementation status at present:

One of the key issues and an objective as well, for the General Administration of Sudanese Customs is to facilitate trade and simplify procedures. ASYCUDA++ is now fully operational in more than 17 sites in the country providing much better results in the era of simplification. Following activities are handled through ASYCUDA system:

- 100% declarations are processed through ASYCUDA ++;
- DTI is used by all clearing agents;
- All customs regimes are implemented;
- All customs declarations are regularly consolidated in the Customs HQ database;
- ASYCUDA covers more than 97% of the trade.

The latest version of ASYCUDAWorld is implemented in Khartoum International Airport since October 2011.



**Major General: Seif Eddin Omer Suliman,
Director General, Sudan Customs**

"An ASYCUDA system is successfully implemented in all heavy commercial sites and is being used for long time since 1991. The introduction of the system has resulted in a modern and automated Customs Administration. It enhanced the collection of duties and taxes as well as a huge statistical data base for various economic policies.

Facilitating trade and strengthening Customs control are the main objectives of the administration. Use of ICT and systems like ASYCUDA provide Customs' staffs with immediate access to various data stored on control databases. In order to cope with vast technologies follow-up on new systems and capacity building takes higher priorities. ASYCUDA system now is leading Customs for an e-Customs by the introduction of ASYCUDAWorld. Preparations are now underway to migrate to the new system."

Project(s) details:

SUD0T8BG	
Title :	ASYCUDA Project in Sudan
Funding :	Government of Sudan
Start date :	2011
Project status:	Active

SUD/88/003	
Title :	ASYCUDA ++
Funding :	KUWAIT Arab Fund
Start date :	November 2003
Project status:	Closed



SWAZILAND



General information :

Capital city :	Mbabane
GDP per capita (date) :	USD 1,603 (2009)
Area:	17,363 Km2
Country Code :	Alpha:SZ , Num: 748
Languages :	English, Siswati
Major imports :	Motor vehicles, machinery, transport equipment, foodstuffs, petroleum products, chemicals
Major exports :	Foft drink concentrates, sugar, wood pulp, cotton yarn, refrigerators, citrus and canned fruit
Population:	1,202,000 (2009)
Trade agreement membership(s) :	COMESA, SACU, SADC.
Fiscal year :	calendar year
Monetary Unit :	Lilangeni (SZL)



ASYCUDA is implemented at Customs headquarters and in the main offices of Ngwenya port, Matsapha Dry Port, Lavumisa Border, Lomahasha Border, Airport

Current version in use	Technical architecture
ASYCUDA++ version 1.18e LINUX REDHAT Enterprise –ORACLE 10g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,450	1,940	>3,800	>70,000	>35,000	556,685/99,401	200

Implementation status at present:



DTI bureau at Ngwenya border office

ASYCUDA is up and running at all major Customs offices and at Customs Headquarters. The availability of good communication allowed the Traders to connect from their premises allowing the usage of Direct Trader Input techniques

More than 150 Customs officers and traders have been trained in ASYCUDA

In 2011, government will be launching Swaziland's first ever Revenue. The country is following on the footsteps of other countries in the region which have discarded the traditional system of collecting taxes to try a new model which detaches the entire system from government control in terms of its employees and operation.

Project(s) details:

RAFOT6AJ	
Title :	Implementation of ASYCUDA++ in 5 selected countries - Comesa project
Funding :	European Union
Start date :	November 2006
Project status:	closed



TOGO



General information :

Capital city :	Lome
GDP per capita (date) :	USD 227
Area:	56,785 Km2
Country Code :	Alpha: TG, Num: 768
Languages :	French (official), Ewe, Mina, Kabye, Dagomba
Major imports :	Machinery & equipment, foodstuffs, petroleum products,
Major exports :	Cotton, phosphates, coffee, cocoa
Population:	6,780,000 (2009)
Trade agreement membership(s) :	ECOWAS
Fiscal year :	Calendar year
Monetary Unit :	Franc Communauté Financière Africaine (CFAF)



ASYCUDA is currently being implemented:

- Customs Headquarter in Lomé
- In the Customs offices of
- Lomé port,
- Lomé airport,
- Lomé refinery and
- Cinkassé
- Sanvee-Condji
- Kwadjoviakopé

Current version in use	Technical architecture
ASYCUDA ++ version 1.18d with LINUX REDHAT - Oracle 10	Decentralised system. A centralised system is under construction at Customs HQ in Lomé

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
796	1,567	N/A	N/A	N/A	110,000/48,000	500

Implementation status at present:

A project for migration to version ++ was signed in March 2002.

It was necessary to restart and extend the migration project, the government provided an additional funding and the project was re-activated in 2006.

The prototype has been configured and at Customs HQ and actually, all the most Customs offices are currently operating with ASYCUDA++.

The office of Lomé Port selected as pilot site is the main office in the country.

Main actions undertaken by Togolese Customs are the following:

- Extension to inland and border offices
- Upgrade to ASYCUDA ++ release 1.18e
- Migration is foreseen to the latest release of the system

A project for the migration to the latest release of ASYCUDA is under negotiations with the government.



Project(s) details:

TOGOT2AN	
Title :	Migration to ASYCUDA++
Funding :	Government of Togo
Start date :	December 2002
Project status:	Active



Republic of TUNISIA



General information :

Capital city :	Tunis
GDP per capita (date) :	USD 2,885
Area:	163,610 km ²
Country Code :	Alpha: TN , Num : 3166
Languages :	Arabic , French
Major imports :	machinery and equipment, hydrocarbons, chemicals, fuel, food
Major exports :	textiles, mechanical goods, phosphates and chemicals, agricultural products, hydrocarbon
Population:	10,432,500
Trade agreement membership(s) :	WTO
Fiscal year :	Calendar year
Monetary Unit :	Tunisian Dinar (TND)



ASYCUDA is currently being implemented :

The System SINDA 2010 is being prepared for the live operations In the Customs Headquarters in Tunis.

Current version in use	Technical architecture
ASYCUDAWorld version 4.024 +	Centralized architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
14.449	19.099	N/A	N/A	N/A	N/A	N/A

Implementation status at present:



Tunisian Customs has initiated actions to modernize its computer system, work with UNCTAD technical experts are at a very advanced stage and the prototype tested already will be operational in the coming months, this renovation has the following objectives:

- Facilitate and automate all customs procedures
- Adopt international standards for Customs document processing (manifest, Accounting, etc.) and coding data.
- Manage and monitor automatically suspense and economic customs regimes.
- Use of new technologies in computer programming. "

This system will improve the quality of services, reduce delays, computerize the procedures and adopt the electronic signature and payment.

Project(s) details:

TUN0T7AT	
Title :	Coopération pour la modernisation et l'automatisation des procédures douanières
Funding :	World Bank , Government of Tunisia
Start date :	01/04/2007
Project status:	Active



UGANDA



General information :

Capital city :	Kampala
GDP per capita (date) :	USD 364 (2009)
Area:	241,038 Km2
Country Code :	Alpha: UG, Num: 800
Languages :	English,Ganda or Luganda ,
Major imports :	vehicles, petroleum, medical supplies; cereals
Major exports :	coffee, fish and fish products, tea; electrical products, iron and steel
Population:	33,796,000 (2009)
Trade agreement membership(s) :	COMESA, ECA
Fiscal year :	calendar year
Monetary Unit :	Ugandan shilling (USh)



ASYCUDA++ is currently implemented in 32 stations country wide. The following offices are using the system:

Kampala central business centre, Portbell, Kampala Bus terminal, Post parcels, Entebbe CAPT, Entebbe Cargo, Mbarara, Mutukula, Katuna, Mirama Hills, Kikagate, Chanika, Bunagana, Ishasha, kasese , Mpwindwe, Ntoroko, Fortportal, Busia, Malaba, Jinja, Mbale, Lwakhakha, Arua, Vurra, Oraba, Lia, Moyo, Bibia, Madi , Opei (Kitugum), Goli, Phaida.

Current version in use	Technical architecture
ASYCUDA++ 1.18e Linux Oracle 10g	Centralised

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
2,700	4,307	98,459	N/A	188,250	620,000	3000

Implementation status at present:

Uganda has been using Asycuda ++ for the last 8 years. Currently Asycuda is implemented in 32 sites country wide with the help of the URANET project, which links all stations country wide to internet and an intranet. Users countrywide are able to access a centralised Asycuda database with ease. DTI are also available countrywide for taxpayers who cannot afford a personal internet connection. AS a national requirement, all DTI operators are required to be licensed customs agents and a trained in the Asycuda++ system.

In order to increase scalability of its network recourse URA has recently upgraded its network resources.



Customs Business Centre at Nakawa

Project(s) details:

UGAOT1AP	
Title :	Migration to ASYCUDA++ Computerisation of Customs Procedures and Data
Funding :	Government of Uganda
Start date :	October 2001
Project status:	Active



United Republic of TANZANIA



General information :

Capital city :	Dar es Salaam
GDP per capita (date) :	USD 434 (2009)
Area:	945,749 Km ²
Country Code :	Alpha: TZ, Num: 834
Languages :	Kiswahili or Swahili (official), Kiunguju, English (official),
Major imports :	Manufactured goods, machinery and transportation equipment, cotton piece goods, crude oil, foodstuffs, industrial raw materials, crude oil
Major exports :	Coffee, cotton, tobacco, tea, cashew nuts, sisal, minerals, tobacco, sisal
Population:	45,040,000 (2009)
Trade agreement membership(s) :	EAC, SADC, WCO, WTO
Fiscal year :	1st July – 30 June
Monetary Unit :	Tanzanian shilling (TSh)



ASYCUDA++ has been implemented in most of the Customs Offices such as:

Dar-es-Salaam Port,
Dar-es-Salaam Airport (Julius Nyerere Int'l)
Tunduma (Zambia),
Kasumulu (Malawi)
Zanzibar port and airport,
Tanga port,
Mwanza (lake),
Kilimanjaro (Moshi/ Kenya),
Holili (Boarder,
Horohoro (Boarder/Kenya)

Current version in use	Technical architecture
ASYCUDA++ 1.18e Linux Red Hat Enterprise Oracle 9.i	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
2,621	6,296	10,051	194,053	54,450	127,865/24,875	> 700

Implementation status at present:

The Tanzania Revenue Authority and its Customs & Excise department has embarked several years ago in an ambitious modernisation plan.

As an integrated part of this modernisation, ASYCUDA++ has been introduced in all the major Customs Offices.



The Project and Management Team

Project(s) details:

URT/OT/2CY	
Title :	Implementation of ASYCUDA++ - Tanzania Revenue Authority
Funding :	Government of Tanzania (World Bank loan)
Start date :	July 2004
Project status:	Active



ZAMBIA



General information :

Capital city :	Lusaka
GDP per capita (date) :	USD 402 (2009)
Area:	752,618 Km2
Country Code :	Alpha: ZM, Num: 894
Languages :	English (official), major vernaculars
Major imports :	Machinery and transportation equipment, foodstuffs, fuels, petroleum products, fertilizer
Major exports :	Copper, cobalt, electricity, tobacco
Population:	13,527,000 (2009)
Trade agreement membership(s) :	AGOA, SADC, COMESA, SSA, WTO
Fiscal year :	1 April – 31 March
Monetary Unit :	Zambian kwacha (ZK)



ASYCUDA is implemented in:

Lusaka International Airport
 Lusaka Port Office
 Chirundu Border Station
 Livingstone Port Office
 Victoria Falls Border Station
 Kazungula Border Station
 Nakonde Border Station
 Ndola Port Office
 Kitwe Port Office
 Kasumbalesa Border Station
 Chingola Port Office
 Kariba Border Station
 Mwami Border Station
 Kapiri Mposhi Station
 Katima Mulio Border Station

Current version in use	Technical architecture
ASYCUDA ++ 1.18e Suse LINUX, Oracle 10.g	Centralised system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
4,312	3,792	N/A	N/A	135,203	700,000	> 600

Implementation status at present:

Website of the Zambia Revenue Authority



Zambia Revenue Authority & Statistics

The responsibility for compiling international trade statistics lies with Central Statistical Office (CSO). The major source of trade data is the Automated System for Customs Data (ASYCUDA) system of the Zambia Revenue Authority (ZRA). The CSO publishes international trade statistics in accordance with the Special Trade System (STS). The CSO follows recommendations of the UN "International Trade Statistics Concepts and Definitions" and COMESA Common Statistical Rules and Regulations. All these rules, regulations and practices are built into a statistical software called EUROTRACE used to generate trade statistics. Goods are classified by the Harmonized Commodity Description and Coding System (HS) of the World Customs Organisation, with seventh and eighth digit extensions for national purposes

Project(s) details:

ZAM/OT/1AW	
Title :	Migration to ASYCUDA++
Funding :	DFID, Government of the United Kingdom
Start date :	July 2001
Project status:	Active



ZIMBABWE



General information :

Capital city :	Harare
GDP per capita (date) :	USD 293
Area:	390,757 Km2
Country Code :	Alpha: ZW, Num: 716
Languages :	English (official), Shona, Sindebele
Major imports :	Machinery, electrical equipment, transport equipment, fuel, food
Major exports :	Crude oil and petroleum products, lumber, cocoa beans, aluminium, coffee, cotton
Population:	12,644,000 (2009)
Trade agreement membership(s) :	TAG; COMESA, MZA, SADC
Fiscal year :	calendar year
Monetary Unit :	Zimbabwean dollar (Z\$)



As part of its ongoing process to facilitate trade and transport by improving convenience to the transacting public, ZIMRA has successfully migrated from ASYCUDA++ to ASYCUDAWorld at most of its ports of entry/exit

The following offices are using ASYCUDAWorld to manage their daily business process:

Harare Airport, Bulawayo Port, Bulawayo Airport, Mutare, Forbes, Vic Falls, Plumtree, Beitbridge, Kwekwe, Gweru, Kadoma, Chiredzi, Masvingo, Chirundu, Harare Cargo

Current version in use	Technical architecture
ASYCUDAWorld	Centralized System

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
2,269	3,527	11,000	11,000	120,000	200,000/100,000	1400

Implementation status at present:



The Zimbabwe Revenue Authority (ZIMRA) turned nine on September 1, 2010. ZIMRA became effective in January 2001 as a successor organisation to the then Department of Taxes and the Department of Customs and Excise following the promulgation of the Revenue Authority Act [Chapter 23:11] on February 11, 2000.

Project Details:

ZIM/0T/7AC	
Title :	Migration to ASYCUDAWorld
Funding :	Government of Zimbabwe
Start date :	July 2007
Project status:	Active

ASYCUDA

in the Americas

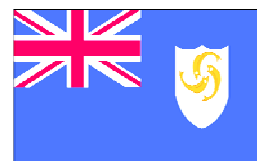
<u>Central America</u>	<u>Caribbean</u>
Belize ¹	Anguilla ¹
El Salvador ¹	Barbados
Nicaragua ¹	Caribish Netherlands ¹
	Curacao ¹
	Dominica ¹
	Grenada ¹
	Haiti ¹
<u>South America</u>	Montserrat ¹
Bolivia	Saint Lucia
Suriname ¹	Saint Vincent and The Grenadines ¹
Venezuela ¹ (Bolivarian Republic of) ¹	Trinidad and Tobago ¹
	Turks and Caicos Islands ¹

¹ Countries or territories operating or implementing ASYCUDA World



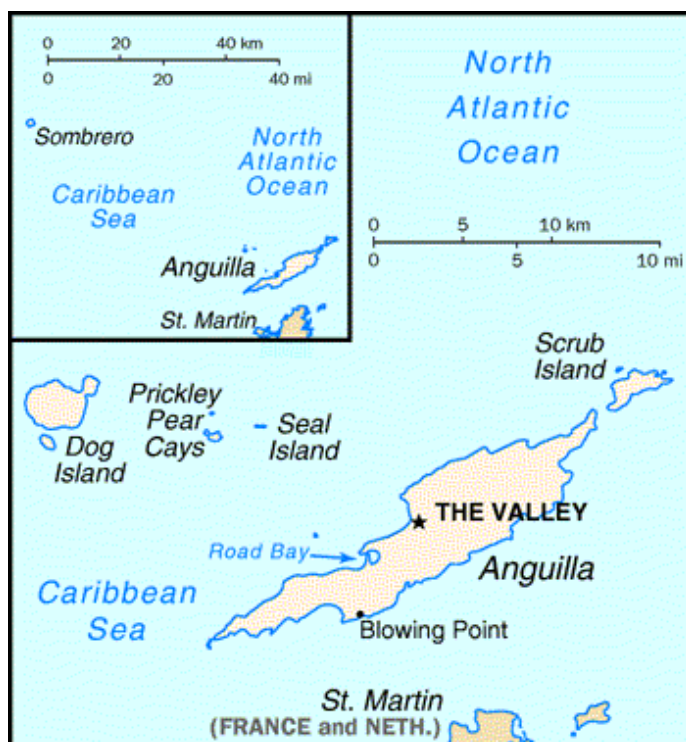


ANGUILLA



General information :

Capital city :	The Valley
GDP per capita :	USD 19,010 (2009)
Area :	91 km ²
Country Code :	Alpha: AI, Num: 660
Languages :	English (official)
Major imports :	Fuels, foodstuffs, manufactures, chemicals, trucks, textiles
Major exports :	Lobster, fish, livestock, salt, concrete blocks, rum
Population :	15,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	1 April - 31 March
Monetary Unit :	East Caribbean dollar (XCD)



ASYCUDA is implemented in the offices of :

- Customs Headquarters
- Long Room & Task force in The Valley,
- Clayton J Lloyd International Airport Terminal and cargo Shed ,
- Road Bay Customs,
- Marine Base,
- Blowing Point Ferry Terminal
- Post office

Current version in use	Technical Architecture
ASYCUDA World	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
10	202	2084	7289	NIL	14000 /500	263

Implementation status at present:

- Currently in Anguilla there are seven (7) Customs Offices.
- The ASYCUDAWorld training and production servers are housed at the department of Information Technology and E-Government services (DITES).
- All declarations and manifests are processed through ASYCUDA.
- In Anguilla on an annual basis there are about 14,000 Customs Declaration and payment processed by ASYCUDA
- There is a total of 49 trained Customs staff in ASYCUDA.
- In order to generate statistics data is consolidated and extracted to be later on uploaded to EUROTRACE by the Statistics Department.



Kenrick Richardson
Comptroller of Customs
Anguilla

Without Asycuda at the Customs Department in Anguilla, trade facilitation and collection of customs duty would be a nightmare. With the increase in trade over the years and the need to have goods released quickly, no manual system had the capacity to deliver in a timely manner. Asycuda through its various upgrades has kept the Customs Department in Anguilla on the move.

The Customs Department in Anguilla is charged with the responsibility of collecting at least 55% of the Government's annual revenue. Using Asycuda about 90% of this revenue is collected at a central location. Since the advent of Asycuda we have seen the following:

- (a) Better collection of trade data and increase in revenue collection
- (b) Lower costs to manage the Customs Department
- (c) Specialization; thereby reducing the risk of fraud. Those who input a data cannot examine and release goods. The payment of duty is also a separate task.
- (d) Targeting/Risk Profiling is made easy, since each Importer and Declarant has a unique number.

I am in full support of Asycuda World and the further computerization of the Customs Department in Anguilla. Trade Facilitation must be a watch word to achieve the gains from free and fair trade. Barriers to trade and suppression of free trade by whatever means increase costs to the consumer and in these hard economic and financial times we must be focused on reducing costs. Bring in Asycuda World, we are ready.

Project details

	CAR88002	RLAOT8BO
Title :	ASYCUDA PROJECT IN OECS	Multi-Country Implementation of ASYCUDA World in the Customs Administrations of Anguilla, Montserrat & the Turks and Caicos Islands
Funding :	Multi-Donor	European Commission
Start date :	1990	2009
Project status:	Closed	Closed

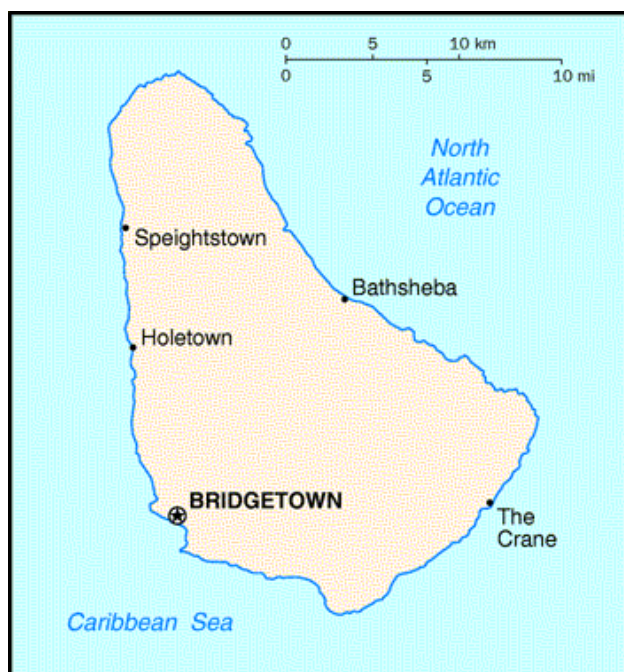


BARBADOS



General information :

Capital city : Bridgetown
 GDP per capita : USD 10,974 (2009)
 Area : 431 Km²
 Country Code : Alpha: BB, Num: 052
 Languages : English
 Major imports : Consumer goods, machinery, foodstuffs, construction materials, chemicals, fuel, electrical components
 Major exports : Sugar and molasses, rum, other foods and beverages, chemicals, electrical components
 Population : 256,000 (2009)
 Trade agreement membership(s) : CARICOM
 Fiscal year : 1 April - 31 March
 Monetary Unit : Barbadian dollar (BBD)



ASYCUDA is implemented in three sites corresponding to:

- Bridgetown Port;
- Grantley Adams International Airport;
- Customs Headquarters in Bridgetown.

Current version in use	Technical Architecture
ASYCUDA++ version 1.18e with Linux AS 3 and Oracle 10g	Centralized System for the processing of declarations and manifests using 100% DTI. The system is housed at the Bridgetown office. A++ is distributed over a wide area network which is based on frame relay technology, form bandwidth ranging between 128-1000 Kbps. The Local Area Network uses structured cabling networks

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import / Export	No. of Trained ASYCUDA Users in country
378	1,471	73,353	811,700	NIL	200,115/33,139	500

Implementation status at present:

- ASYCUDA++ is fully implemented at all Customs sites;
- 100% Customs declarations are processed using ASYCUDA++;
- 100% DTI is in effect at all Customs sites;
- Sections and Examination Officers are automatically assigned to declarations at all Customs sites;
- Prepayment and Credit payments are in effect at all offices;
- All regimes except transit are in effect at all offices ;
- Trade statistics are distributed to other government and regional agencies in real-time, on demand;
- Updates to references data (e.g. Tariff and Exchanges rates) are replicated to all clients in real-time;
- Customs Clearance process is 100% electronic;
- All trade operators, namely shipping agents, airlines, express services, consolidators, Customs brokers, importers and exporters use ASYCUDA client modules to transact with Customs.



Mr. Frank Holder
Comptroller of Customs
Barbados Customs & Excise Department

"The implementation of ASYCUDA ++ has been a remarkable success with the major Achievement being a reduction of clearance times of 65% of declarations to within 12 hours as result of the introduction of DTI and simplified Customs & Trade procedures. The trade and brokers have welcomed the introduction of ASYCUDA++ in Barbados and has shown some willingness to work with the Customs in further improving the clearance times.

As we move towards the implementation of an Electronic Single Window, the use of ASYCUDAWorld is next goal. In addition, we hope that the region would implement the Advanced Cargo Information System which would standardized our cargo information systems and provide the same benefits as the Advanced Passenger Information system."

Customs website: www.customs.gov.bb

Project(s) details:

BAR0T1BY	
Title :	Simplification and Computerization of Customs Procedures and Data using ASYCUDA
Funding :	Government of Barbados
Start date :	October 2003
Project status:	Closed



BELIZE



General information :

Capital city :	Belmopan
GDP per capita (date) :	USD 3,832 (2009)
Area:	22,966 Km2
Country Code :	Alpha: BZ, Num:084
Languages :	Spanish, Creole, Mayan dialects, English (official), Garifuna (Carib), German
Major imports :	Machinery and transport equipment, manufactured goods; fuels, chemicals, pharmaceuticals; food, beverages, tobacco
Major exports :	Sugar, bananas, citrus, clothing, fish products, molasses, wood
Population:	312,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 April - 31 March
Monetary Unit :	Belizean dollar (BZD)



ASYCUDA version 2.7 is implemented and still in use at:

- Belize City (Headquarters);
- Santa Elena (Northern Frontier);
- Punta Gorda (Southern Frontier);
- Benque Viejo (Western Frontier).

ASYCUDAWorld is implemented and in operation at the following locations:

- Belize City (Headquarters);
- Big Creek;
- Philip Guldson International Airport
- Punta Gorda.

Current version in use	Technical architecture
ASYCUDA World (4.0.24) under LINUX RedHat 2.56.18 and ORACLE10G.	Centralized system Offices are connected through lease line frame relay, while brokers, shipping agents access the system through Internet, mainly DSL.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
254	668	700	5070	NIL	41159	422

Implementation status at present:

ASYCUDA 2.7 still operational in four Customs sites

- 100% Customs declarations are processed through ASYCUDA;
- DTI is not effected;
- Imports, Exports, Suspense, Re-Importation, Re-Exportation regimes are implemented at all stations;
- No automatic allocation of officers for physical inspection;
- Updates of references data (tariff, etc) are replicated from the Customs HQ to remote sites via DSL;
- Extracted statistical data are ported to ORACLE 8i on a Windows Server;
- Trade Statistics are distributed to Statistical Office and General Sales Tax Office monthly.

ASYCUDAWorld is implemented at 4 offices (and at the Headquarters).

- DTI is now implemented at four Customs sites
- Automated allocation of officers is done
- For offices where ASYCUDWorld implemented, ORACLE 10G is backend and therefore no need to port data externally
- For ASYCUDAWorld offices, trade statistics available immediately
- Manifests electronically inputted for Belize City Port, Big Creek and International Airport



"ASYCUDA 2.7 has outlived its time. It has been robust enough to still be working even after thirteen years. But now Belize is far more advance and is poised to meet the huge demands of modern trading practices. ASYCUDAWorld promises to take us to that level. We embrace the modernization of Belize Customs and the challenges it will bring. We look forward to a successful implementation and a more satisfied trading community."

Customs website: www.customs.gov.bz

Project(s) details:

BZE92A48	
Title :	ASYCUDA implementation in Belize Customs and Excise Administration
Funding :	Government of Belize
Start date :	January 1993
Project status:	Closed

BZE0T7BU	
Title :	ASYCUDA
Funding :	Government of Belize & Caribbean Development Bank
Start date :	March 2009
Project status:	Operational



BOLIVIA



General information :

Capital city :	Sucre
GDP per capita :	USD 1,191 (2009)
Area :	1,098,581 Km2
Country Code :	Alpha: BO, Num: 068
Languages :	Spanish (official), Quechua (official), Aymara (official)
Major imports :	Capital goods, raw materials and semi-manufactures, chemicals, petroleum, food
Major exports :	Soybeans, natural gas, zinc, gold, wood
Population :	10,030,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Boliviano (\$B)



ASYCUDA is implemented in 49 Customs sites

Current version in use	Technical Architecture
ASYCUDA++ version 1.18c; UnixWare 7.1.1 (OS); ORACLE 8.0.6 (RDBMS).	System centralized in Customs Headquarters in La Paz.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
4,819	4,400	N/A	N/A	N/A	400,000	3,200

Implementation status at present:

ASYCUDA++ is fully operational in 49 Customs sites. In all Customs offices:

- 100% of the Customs declarations are processed by the system;
- 100% of the Cargo Manifests and Customs Transit Declaration are processed by the system;
- All inspections activities and results are registered in the system;
- Reference tables and data are updated directly by the Divisions in charge of those data:
 - Tariff: Gerencia Nacional de Normas;
 - Exchange rate: Gerencia Nacional de Administración y Finanzas;
 - ...

All Customs declarations are consolidated at the central level to produce national statistics.

Según el informe final del Proyecto realizado por la Gerencia Nacional de Sistema de la Aduana Nacional, fechado septiembre 27 de 2004, las expectativas que han sido cubiertas dentro el desarrollo del Proyecto son, entre otros:

“ ...

- Se dispone de una herramienta informática acorde con las necesidades de la Aduana que, junto a la implementación de un sistema de comunicación vía Internet, permite un eficiente control sobre todas las transacciones aduaneras;
- Se implementó, de acuerdo a las necesidades y normativa boliviana, los módulos de Manifiesto, Tránsitos, Declaraciones, Selectividad, Contabilidad y Estadísticas que dispone SIDUNEA++.
- La GNN desarrolló Normas y Procedimientos técnicos aduaneros apoyados en SIDUNEA++, que faciliten y agilicen el Comercio Internacional.
- Se desarrolló técnicas de identificación de criterios, para el módulo de selectividad que dispone SIDUNEA++ y reducir las actuaciones discrecionales de los funcionarios de aduana.
- A través del modulo de Estadísticas de SIDUNEA++ y otras aplicaciones que se desarrolló durante la ejecución del proyecto, la Aduana Nacional de Bolivia se convierte en una fuente confiable de información sobre comercio internacional.

El proceso de automatización de las Aduana del país, permitió a la AN contar con:

- Recepción electrónica de Manifiesto de Carga y Tránsitos
- Procesamiento electrónico en línea de las Declaraciones de Mercancías
- Aplicación de técnicas modernas para la selección de las Declaraciones
- Aplicación inmediata de leyes y reglamentos en vigencia
- Disminución de documentos de control obsoletos
- Control de la gestión aduanera
- Control sobre la contabilidad aduanera
- Control sobre el estado de las mercancías en las aduanas
- Elaboración de estadísticas confiables de comercio internacional.

Por otro lado, los usuarios del sistema aduanero y operadores del comercio exterior en general, son los beneficiarios a través de:

- Un servicio rápido y eficiente, mediante mecanismos modernos de despacho
- Desaparición automática de errores de calculo
- Actualización en línea de las tablas de referencia, tales como el arancel, tipo de cambio para las divisas, etc.
- Aplicación correcta de la normativa vigente
- Disminución del costo administrativo que actualmente supone el despacho

Customs Website: www.aduana.gov.bo

Project details:

BOL/00/002	
Title :	Apoyo a la implementación del Sistema Aduanero Automatizado, SIDUNEA++
Funding :	Inter-American Development Bank (IDB)
Start date :	May 2000
Project status:	Closed

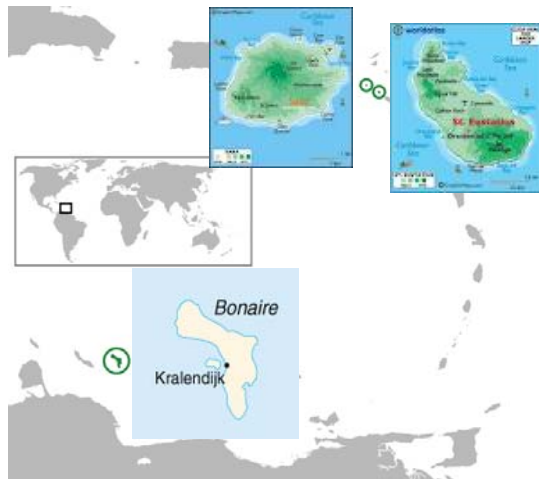


CARIBISH NETHERLANDS



General information :

Capital city :	Kralendijk
GDP per capita :	16.000 USD
Area :	280 km2
Country Code :	Alpha: BQ, Num: ____
Languages :	Dutch (official), Papiamentu (a Spanish-Portuguese-Dutch-English dialect) predominates, English widely spoken, Spanish
Major imports :	Food, manufactures
Major exports :	Salt
Population :	15.000
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	USD



ASYCUDA World is fully implemented (manifest and declarations modules) in all Customs Offices in Bonaire: Port, Airport Central Office. At St Statia manifest is fully implemented at the port office and declarations are in the implementation process. The accounting module is temporarily implemented in both islands.

Current version in use	Technical Architecture
ASYCUDAWorld version 4.1.0 with Windows Server 2008 version. 6.1.7600 as operating system and Microsoft SQL Server Management Studio version 10. 0.4000.0 as RDMS	Centralized System housed at the RCN Bonaire. ASYCUDAWorld is accessed over Internet based on frame relay technology, bandwidth ranging between 64 Kbps-1 Mbps.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
N/A	N/A	1500	12000	N/A	10500 / 1200	230

Implementation status at present:

- All declaration processing modules of ASYCUDAWorld are implemented at all Customs sites at Bonaire and St Statia;
- At Bonaire 100% of Customs manifests and declarations are processed through ASYCUDAWorld. At St Statia 100% of manifests are processed through ASYCUDAWorld and Customs declarations is being implemented
- At Bonaire and St Statia one public booth at each site has been set up for brokers ;
- Sections and Examination Officers are automatically assigned to declarations at all Customs sites;
- Credit payments are in effect with the main Customs Brokers;
- All import and export Declaration regimes are in effect at all offices in Bonaire;
- ASYCUDAWorld is used to update the reference data except for the company table (updated through a Web service by the CRIB numbers Administration Office



Mr. Ludwig Balentin
ASYCUDAWorld Team Leader



After the dissolution of the Netherlands Antilles, occurred on 10 of October 2010, UNCTAD provided support through the ASYCUDA Regional Support Centre for the Americas to install an ASYCUDA++ server in Bonaire to ensure basic Customs operations.

In the meantime the Netherlands decided to fund a new project for an estimated duration of 18 months for the installation of ASYCUDAWorld in the CARIBISH NETHERLANDS (Bonaire, Saba and St. Eustatius). ASYCUDAWorld has been launched successfully in Bonaire in April 2011 to process cargo manifests and in June 2011 to process detailed Customs declarations. System is actually under roll-out to the islands of Saba and St. Eustatius (St. Statia)."

Project (s) details:

NAN0T1BW	
Title :	ASYCUDA++ Migration Project for the Customs and Excise Department of the Netherlands Antilles
Funding :	Government of the Netherlands Antilles
Start date :	January 2003
Project status:	Closed

RLA0TABC	
Title :	ASYCUDAWorld implementation in the BES Islands
Funding :	Government of Netherlands
Start date :	October 2010
Project status:	Active



CURACAO



General information :

Capital city :	Willemstad
GDP per capita :	USD 16,000
Area :	960 Km2
Country Code :	Alpha: CW, Num: 532
Languages :	Dutch (official), Papiamentu (a Spanish-Portuguese-Dutch-English dialect) predominates, English widely spoken, Spanish
Major imports :	Crude petroleum, food, manufactures
Major exports :	Petroleum products
Population :	223,652
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Netherlands Antillean guilder (ANG)



ASYCUDAWorld is used in the following six locations:

- Punda Customs Office;
- Nieuwe Haven Customs Office;
- Free zone (Nieuwe Haven) Customs Office;
- Hato Airport Customs office
- Hato Handling
- Hato Free zone

Current version in use	Technical Architecture
ASYCUDAWorld 4.1.0 under Red-Hat Enterprise Linux sever 5.6 (Tikanga) and ORACLE 10g Enterprise edition 10.2.0.1 (64 bits)	Centralized system on a cluster (application and database servers) located at Nieuwe Haven Customs Office, together with backup servers (application and database). Customs locations are connected through 2Mbps lines. Direct Traders Input (DTI) connects through VPN (shared 4Mbps bandwidth). All network infrastructures provided by UTS Company.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
848	2,650	21,000	140,000	N/A	200,000	400

Implementation status at present:

The system processes all Customs Declarations: Import and Export (except passenger declaration at Hato Airport); collects all Duties and Taxes through: Cash declaration, credit accounts and others payment; and handles Cargo Control operations through electronic Manifest and Waybills. Cross-check verification and links are done between all related documents (waybills with declarations, declarations with payments, etc.).

A total of 307 DTI users are registered and 203 are active (users with at least one transaction) representing 66% of the total. Two (2) public booths to attend broker without connection are located at Nieuwe Haven and one (1) computer is located at Hato Airport main hall to allow manifest registration of flights by carriers. Averages of 70 concurrent users (Customs officers and DTI) are logged into the system at peak hours.



Mr. Julian G. Lopez Ramirez LLM.
Director of Customs Netherlands Antilles

"Customs Netherlands Antilles is very pleased with the benefits which the implementation of ASYCUDA brought to the organization.. The current project under execution for Import/Export Customs procedure control strengthen at borders ports of Curacao should allow to cover the Customs Operation through ASYCUDA World before the end of 2011."

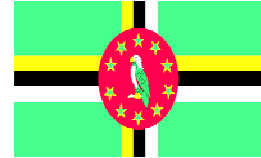
Project (s) details:

NAN0T1BW	
Title :	ASYCUDA++ Migration Project for the Customs and Excise Department of the Netherlands Antilles
Funding :	Government of the Netherlands Antilles
Start date :	January 2003
Project status:	Closed

RLA0T3AD	
Title :	Import/Export Customs procedure control strengthen at borders ports of the Netherlands Antilles (ASYCUDAWorld Cargo Control and Risk Management)
Funding :	Government of the Netherlands Antilles
Start date :	June 2010
Project status:	Active

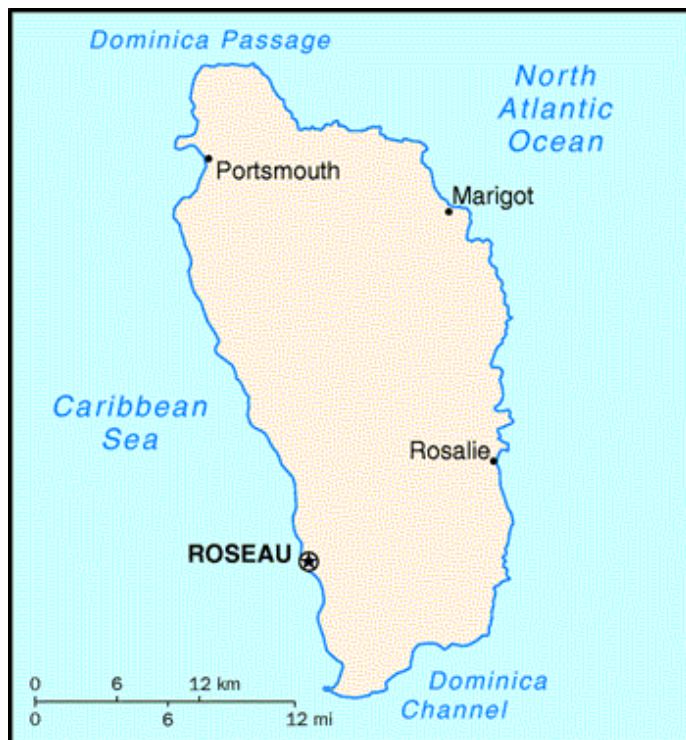


DOMINICA



General information :

Capital city :	Roseau
GDP per capita :	USD 4,601 (2009)
Area :	754 Km2
Country Code :	Alpha: DM, Num: 212
Languages :	English (official), French patois
Major imports :	Manufactured goods, machinery and equipment, food, chemicals
Major exports :	Bananas, soap, bay oil, vegetables, grapefruit, oranges
Population :	66,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 July - 30 June
Monetary Unit :	East Caribbean dollar (XCD)



ASYCUDAWorld is fully implemented at all Customs Offices:

Wodd Bridge bay
Portsmouth
Ferry terminal
Canefield
Melville hall Airport
Anse de mai
ParcelPost

Current version in use	Technical Architecture
ASYCUDA WORLD Version 4.0.24 with Linux Red-Hat Enterprise server 5 as operating system and Oracle 10g as RDBMS:	Centralized architecture with redundancy being applied for both hardware and software, including database. Access to the application is distributed over the existing internet infrastructure for authenticated trader access and over a fiber optic corporate LAN/WAN for internal users, including other Government agencies.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
34	233	11,150	101,846	142	81,833/ 4,837	350

Implementation status at present:

Dominica has adopted a modular approach to the implementation of the ASYCUDA world program: ASYCUDAWorld Manifest module has been deployed at all Customs Offices and Parcel Post. The Declaration module using Direct Trader Input (DTI) has been deployed at all Customs sites (Wood Bridge Bay, Portsmouth, Ferry Terminal, Canefield and Melville Hall Airports, Anse De Mai) and the Parcel Post section of the Post Office.

- Over 220 (100%) brokers trained in use of Declaration module
- More than 30 (100%) ships agent trained to use the manifest module
- 10 employees of the Dominica Air and Sea Ports Authority were trained
- All customs officers (100) trained to use manifest and declaration modules
- All declarations island wide processed through ASYCUDAWorld including non-commercial consignments.
- Risk analysis is used to determine risk criteria used by ASYCUDA to select consignments for physical, documentary or post clearance examinations.
- Workload of Examination officers at all sites managed by ASYCUDA through the automatic assignment of examiners.
- 100% of Declarations for courier packages are being processed electronically
- 100% Transport Documents and manifests are being processed electronically
- 100% Direct Trader Input (DTI) are being used at all Customs Offices
- Introduction of scanned attached documents at all Customs Offices, towards 100% paperless Customs clearance, planned for December 1st, 2011
- Value Declaration form available as an e-document planned for December 1st, 2011
- A total of 85 computers are currently in use by Customs staff for ASYCUDA related operations.
- Computers are made available at all Customs sites for public use to facilitate Selectivity and Release order to determine examination lane (Red, Yellow, Blue or Green)



The introduction of ASYCUDA World in Dominica is considered the centre piece of the Customs Reform & Modernization Project which started in June 2008.

I have been impressed with the progress made to date in the implementation of the Cargo Control Module at all the ports island wide and deployment of the Declaration Module at the main port in Roseau, which serves as the pilot site for the project.

There have been challenges along the way but the Project team has worked diligently to minimize the impact and place Dominica Customs in a position where it is poised to become a modern customs administration capable of facilitating trade and contributing to an improved climate for investment in the country.

Project(s) details:

CAR88002	
Title :	ASYCUDA PROJECT IN OECS
Funding :	Multi-Donor
Start date :	1990
Project status:	Closed

DOMOT7BY	
Title :	Implementation of ASYCUDAWorld in the Customs and Excise Department of Dominica
Funding :	Government of Dominica and World Bank
Start date :	December, 2008
Project status:	Active



EL SALVADOR



General information :

Capital city :	San Salvador
GDP per capita :	USD 2,569 (2009)
Area :	21,041 Km ²
Country Code :	Alpha: SV, Num: 222
Languages :	Spanish, Nahua (among some Amerindians)
Major imports :	Raw materials, consumer goods, capital goods, fuels, foodstuffs, petroleum, electricity
Major exports :	Offshore assembly exports, coffee, sugar, shrimp, textiles, chemicals, electricity
Population :	6,194,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	US dollar (USD)



ASYCUDA is implemented in 38 sites corresponding to:

- 14 Customs Offices:
 - 2 Offices in Sea Ports;
 - 10 Offices at Land Border and Inland;
 - 2 Offices at the airport of San Salvador and Ilopango;
- 19 Free Zones;
- 12 Private and Public Warehouses.

Current version in use	Technical Architecture
ASYCUDA version 1.18c; Unix Red Hat AS 4 and 3, AIX 5.3 (OS); ORACLE 10g (RDBMS)	Centralized on clusters located at central level in San Salvador: one server under AS 4 for Customs Staff users, one server under AS 5 for external users (private sector users who can connect throughout an internet VPN protocol) and one server under AIX for the ORACLE databases

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
3,797	7,255	9,500	124'173	N/A	546,515/ 234,501	1481

Implementation status at present:

- All Customs offices are computerized; documents processed by the system are consolidated at the central level in a database to produce national statistics.
- All Customs regimes are covered by the system, including warehouses and free zones. 95% of the exports Customs declarations are submitted electronically in XML format, the other are submitted through DTI (Direct Trader Input) using ASYCUDA client modules.
- 100% of the Import Customs Declarations are submitted through DTI (Direct Trader Input) using MODBRK.
- Reference tables are updated at central level and in Customs offices. Update of local reference tables on the clients are done through ASYCUDA replication process (automatic) or manually from a replication file downloaded from the Customs Web site.

A new project for the migration of the system to ASYCUDAWorld is under execution since June 2010.

Project(s) details:

ELS/99/002	
Title :	Modernización del Sistema de Aduanas - Migración a SIDUNEA ++
Funding :	Government of El Salvador / Inter-American Development Bank (IDB)
Start date :	May 1999
Project status:	Closed

RLA0T3AD	
Title :	Soporte del Sistema Informatico Aduanero (SIDUNEA) nacional y regional
Funding :	Government of El Salvador and World bank
Start date :	June 2010
Project status:	Active



GRENADA



General information :

Capital city : Saint George's
 GDP per capita : USD 4,418
 Area : 344 Km²
 Country Code : Alpha: GD, Num: 308
 Languages : English (official), French patois
 Major imports : Food, manufactured goods, machinery, chemicals, fuel
 Major exports : Bananas, cocoa, nutmeg, fruit and vegetables, clothing, mace
 Population : 104,000 (2009)
 Trade agreement membership(s) : CARICOM
 Fiscal year : Calendar year
 Monetary Unit : East Caribbean dollar (XCD)



ASYCUDA is implemented in three Customs sites:

Customs Headquarters Long Room at the Carenage in St. George's. (Since 1992).

Grenville, St.Andrew(February 4th 2010).

Hillsborough, Carriacou(February 9th 2010).

ASYCUDAWorld is implemented at all Customs sites for the manifest :

St. George's.Port – July 27, 2011

Maurice Bishop international Airport (September 26, 2011).

Grenville, St.Andrew(October 3th 2011).

Hillsborough, Carriacou(October 10th 2010).

Current version in use	Technical Architecture
ASYCUDA V2.7 / UnixWare 8, ASYCUDAWorld version 4.024/4/10 Oracle database 10 G OS Red Hat Enterprise Server 6	Centralized. "Stand-Alone: Grenville and Carriacou.)

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
29	282	NIL	NIL	NIL	54,448/ N/A	71

Implementation status at present:

The ASYCUDA version 2.7 is installed in Customs Headquarters hosting operations for the Long Room at the Carenage in St. George's - Grenada.

It is the largest of three offices currently operational with ASYCUDA v2.7. Data extractions are prepared on a monthly basis for statistical purposes, collating the data from both outstations.

As part of a reform and modernization programme established by the Government, a technical assistance project is already working on upgrade the system to the latest version ASYCUDA World.

Manifest and transit modules from version 2.7 were never used, but would definitely be fully utilized in the ASYCUDA WORLD implementation.

**Project(s) details:**

GRNOTAAP	
Title :	Simplification and Automation of Customs Procedures and Data Project – ASYCUDA WORLD Implementation
Funding :	Government of Grenada & World Bank
Start date :	2010
Project status:	Active

CAR88002	
Title :	ASYCUDA PROJECT IN OECS
Funding :	Multi-Donor
Start date :	1990
Project status:	Closed



HAITI



General information :

Capital city :	Port au Prince
GDP per capita (date) :	USD 375 (2009)
Area:	27,750km ²
Country Code	Alpha: HT, Num: 332
Languages :	French (Official), Creole (Official)
Major imports :	Food, manufactured goods, machinery and transport equipment, fuels, raw materials 27,750 Km ²
Major exports :	Manufactures, coffee, oils, cocoa, mangoes
Population:	10,188,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 October - 30 September
Monetary Unit :	Gourde (HTG)



ASYCUDAWorld is implemented in ten (10) Customs sites:

- Port au Prince International Airport
- Port au Prince Port
- Cap Haïtien Port
- Gonaïve Port
- Saint Marc Port
- Miragoane Port
- Port de Paix Port
- Malpasse Border office
- Ouanaminthe Border office
- Belladère Border office

Current version in use	Technical architecture
ASYCUDA version 4.022, RDBMS: Oracle 10g OS: RedHat Enterprise Linux / 4	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
576	2,125	3650	75000	600	75,507 / 4,362	796

Implementation status at present:

ASYCUDAWorld is operational in 10 Customs offices. In all the Customs offices:

- 100% of the Customs declarations are processed by the system;
- All the Customs regimes are covered, including Customs transit and warehousing;

ASYCUDAWorld started:

- on June 2008 at Port of Prince Airport;
- on December 2008 at Port of Prince Port;
- on January 2009 at Saint Marc Port;
- on April 2009 at Cap Haïtien Port;
- on May 2009 in others offices



Dans le cadre de ses efforts de modernisation et de réforme, l'Administration Générale des Douanes (AGD) de la République d'Haïti réalise depuis 2006 en coopération avec la CNUCED un projet financé par le gouvernement pour la mise en place du système de dédouanement automatisé SYDONIA.

Suite à la catastrophe du 12 janvier 2010, l'AGD a pu reprendre ses activités après une interruption de quelques jours. Selon l'information du Directeur Général des Douanes, elle est actuellement re localisée dans les bâtiments du Bureau Principal de Port-au-Prince et redevenue partiellement opérationnelle. Le personnel douanier a repris ses fonctions au Bureau Principal et les opérateurs du commerce peuvent accéder à nouveau au système SYDONIA. Les opérations commerciales effectuées dans ce bureau sont actuellement traitées dans des conditions quasi normales. Cette situation devrait s'étendre prochainement au reste du pays, contribuant à rétablir sécurité et souveraineté.

La reprise des activités douanières a pu être réalisée grâce au soutien du Ministre des Finances qui, en présence des Directeurs Généraux des Finances, de l'Autorité Portuaire Nationale (APN), de la Direction Générale des Impôts (DGI) et de l'AGD, a décidé de redémarrer en priorité le système SYDONIA dans les plus brefs délais. Il faut également souligner les efforts remarquables de l'équipe nationale SYDONIA, personnel de l'Administration Générale des Douanes et neuf personnes recrutées par l'intermédiaire du PNUD qui, dès les jours suivant la catastrophe, ont su préserver et déménager le matériel du centre informatique - serveurs, équipement de télécommunication, etc. - et remettre en place le système SYDONIA au Bureau Principal de Port-au-Prince.

Les recettes perçues par les Douanes constituent une part importante des ressources budgétaires gouvernementales, en particulier pour les pays les moins avancés. A titre d'information, suite à la mise en œuvre du projet, une augmentation des recettes de plus de 5 millions USD a été constatée au Bureau Principal de Port-au-Prince pour le mois de décembre 2009 par rapport au même mois de l'année précédente.

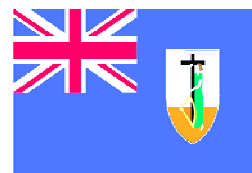
La CNUCED maintient ses activités ASYCUDA en Haïti pour pérenniser les résultats déjà acquis en matière de facilitation du commerce et de modernisation des douanes et contribuer ainsi, à sa manière, aux efforts de reconstruction du pays.

Project(s) details:

HAI0T5AM	
Title :	Mise en place de SYDONIAWorld à l'Administration Générale des Douanes
Funding :	Government of Haiti
Start date :	December 2005
Project status:	Closed



MONTSERRAT



General information :

Capital city :	Plymouth
GDP per capita (date) :	USD 6,804 (2009)
Area:	102 Km ²
Country Code	Alpha: MS, Num: 500
Languages :	English
Major imports :	Machinery & transportation equipment, foodstuffs, manufactured goods, fuels, lubricants, & related materials
Major exports :	Electronic components, plastic bags, apparel; hot peppers, limes, live plants; cattle
Population:	6,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 April - 31 March
Monetary Unit :	East Caribbean dollar (XCD)



ASYCUDA is implemented in the Customs sites corresponding to:

- Customs Headquarters Long Room in Brades and main port entry

Current version in use	Technical architecture
ASYCUDAWorld	Centralized system

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3	30	NIL	NIL	NIL	5,160/250	25

Implementation status at present:

- ASYCUDA world is installed in Customs Headquarters hosting operation for the Long Room at Blades.
- It is the only office currently operational with ASYCUDA. There are plans to upgrade the system to its latest version.
- All declarations are processed through ASYCUDA with the exception of non-commercial consignments. All declarations submitted at Customs are keyed in by Customs Officers after they are manually assessed.
- No external users are connected nor allowed to have DTI access to prepare declarations.
- Due to the extreme eruption of the volcano Soufriere Hills (1995), which eventually buried the island's capital, Plymouth, in more than 40 feet (12 m) of mud, destroyed its airport and docking facilities, and rendered the southern half of the island uninhabitable, the system had a major setback. The Customs Department made considerable efforts to bring back ASYCUDA operational.



The years 2010 2011 mark a significant moment for the Customs and Excise Department in Montserrat for having accepted the challenge with UNCTAD to migrate from Asycuda version 2.7 to Asycuda World. We are excited at the creativity, innovation and progress demonstrated so far. In a very real sense we look forward in anticipation to the benefits that will accrue to the trading public and GOM with the implementation of Asycuda World.

Project(s) details:

RLA0T8BO

Title :	Multi-Country Programme for the Implementation of ASYCUDAWorld in the Customs Administrations of Anguilla, Montserrat and the Turks and Caicos Islands
Funding :	European Commission
Start date :	2009
Project status:	Closed

CAR/88/002

Title :	ASYCUDA PROJECT IN OECS
Funding :	Multi-Donor
Start date :	1990
Project status:	Closed



NICARAGUA



General information :

Capital city :	Managua
GDP per capita (date) :	USD 917 (2009)
Area:	130,374 Km2
Country Code :	Alpha: NI, Num: 558
Languages :	Spanish. The two autonomous regions on the Atlantic coast additionally use the following official languages Miskitu, Creole, Sumu, Garifuna and Rama.
Major imports :	Consumer goods, machinery and equipment, raw materials, petroleum products
Major exports :	Coffee, beef, dairy products, sugar, gold, shrimp and lobster, tobacco, peanuts
Population:	5,822,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	July to June
Monetary Unit :	Córdoba



ASYCUDA is implemented in 66 sites corresponding to:

- 16 Customs Offices:
 - 4 at the Central Level (Managua);
 - 5 on the North border (with Honduras);
 - 2 on the South border (with Costa Rica);
 - 3 on the Atlantic coast;
 - 2 on the Pacific coast;
- 10 Free Zones;
- 19 Public Warehouses;
- 21 Private Warehouses (including Duty Free Shops).

Current version in use	Technical architecture
ASYCUDA World 4.0.24; Oracle 11g ; SUSE Linux Enterprise Server 10 (SO)	Centralized on two servers located at the central level, one for ASYCUDA and other for the data base. Customs Offices connected through satellite and microwave networks. Private sector users connected by Internet.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed per year	Transport documents processed per year	Transit documents processed annually	Declarations processed annually Import / Export	No. of Trained ASYCUDA Users
1,393	3,491	41,800	162,100	211,535	229,301/85,358	830

Implementation status at present:

- ASYCUDA World is fully operational in 16 Customs offices, 19 public warehouses, 21 private warehouses and 10 Free zones.
- ASYCUDA++ is fully operational in 5 Customs offices and 10 free zones. These sites will be migrated to ASYCUDA World in October and December 2010.
- In those sites, 100% of the Customs Declarations are processed by the system.
- 100% of the Customs Declarations are submitted through DTI.
- All Customs regimes are covered by the system, including transit and warehouses.
- Risk analysis (Custom Recommendation #8) is implemented through other system (use of green, blue, yellow and red channels) connected to ASYCUDA, and customs inspectors are selected automatically by this system.
- All Customs declarations are consolidated at the central level to produce national statistics, being extracted from the ASYCUDA++ database to an ACCESS database to be processed.

La Instalación del Sistema Informático Aduanero "SIDUNEA World" forma parte del proceso de modernización que impulsa la Dirección General de Servicios Aduaneros (DGA), en la búsqueda de simplificar trámites y a la vez lograr agilidad, eficiencia y transparencia en el servicio a los usuarios en los procesos de información que se generan en cada despacho de mercancías y trámites aduaneros.

Esta nueva versión del Sistema Aduanero representa un cambio tecnológico importante que ha realizado nuestra institución, tanto en la parte de Hardware como de Software, que implementa las mejores prácticas y características de seguridad en el sistema, en la base de datos y en las comunicaciones, y nos permitirá expandir el sistema para lograr una "aduanas sin papeles". El SIDUNEA World está instalado en más de 18 países a nivel mundial, siendo Nicaragua el primer país latinoamericano en implementarlo.

El SIDUNEA World inició como un proyecto piloto el 30 de noviembre del año 2009 con cuatro agencias aduaneras de la operación en la Administración de Aduana en Central de Carga Aérea. El 11 de Enero del 2010 inició operaciones el SIDUNEA World para todos los Auxiliares de la Función Pública Aduanera (AFPA) en esa administración de aduana. De forma escalada se fue implementando en las demás Administraciones de Aduana culminando el 99% del flujo aduanero nacional en la primera quincena de septiembre y las delegaciones de zona franca en la última quincena de octubre del 2010.

Para lograr una migración efectiva y eficiente del SIDUNEA ++ 1.18e al SIDUNEA World nuestra institución contó con el apoyo de la *Cámara de Agentes Aduaneros y Almacenadores de Nicaragua (CADAEN)* y realizó un intenso proceso de capacitación a más 300 funcionarios y más de 250 Auxiliares de la Función Pública Aduanera, es decir: agentes aduaneros, empresas de Courier, depósitos aduaneros, transportistas, entre otros, sobre el funcionamiento de la nueva versión del Sistema Informático Aduanero de Nicaragua: SIDUNEA World.

**Relaciones Públicas / DGA
06 de septiembre 2010**

Customs website: www.dga.gob.ni

Project(s) details:

RLA0T3AD	
Title :	Soporte del Sistema Informatico Aduanero nacional (SIDUNEA)
Funding :	Govt. of Nicaragua
Start date :	March 2009
Project status:	Closed

NIC99A52	
Title :	Migración a SIDUNEA++
Funding :	Government. of Nicaragua
Start date :	December 1999
Project status:	Closed

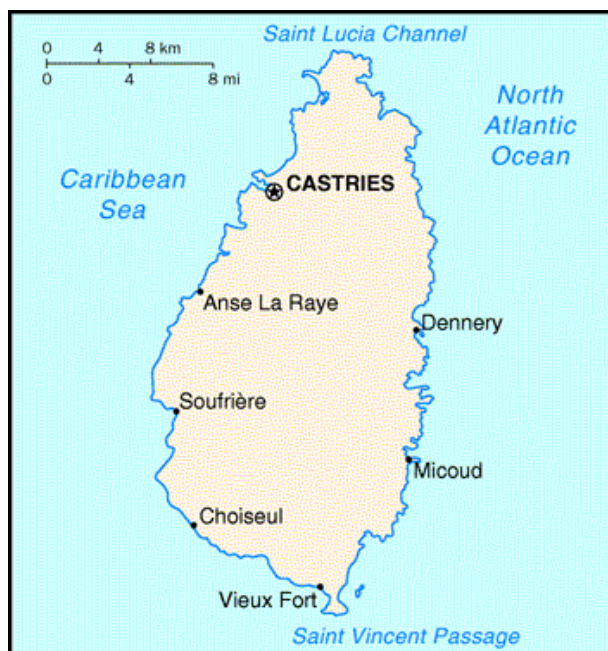


Saint LUCIA



General information :

Capital city :	Castries
GDP per capita :	USD 4,706 (2009)
Area :	622 Km ²
Country Code :	Alpha: LC, Num: 662
Languages :	English (official), French patois
Major imports :	Food, manufactured goods, machinery and transportation equipment, chemicals, fuels
Major exports :	Bananas, clothing, cocoa, vegetables, fruits, coconut oil
Population :	174,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 April - 31 March
Monetary Unit :	East Caribbean dollar (XCD)



ASYCUDAWorld is fully implemented in five Customs Ports:

- Castries, Air & Sea ports (Head Quarters)
- Vieux-Fort, Air & Sea Ports (Industrial zone);
- Soufriere, Sea Port;
- Marigot Bay, Sea Port;
- Rodney Bay, Sea Port.

Current version in use	Technical Architecture
ASYCUDA World	Centralized System for managing all Customs offices for the processing of Declarations and Manifest using 100% DTI. The system is housed at the Headquarters in Castries and is mirrored in Vieux-Fort, the second largest Customs office located in the south.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import / Export	No. of Trained ASYCUDA Users in country
163	538	11,684	168,889	NIL	85,771 / 8,680	1,400

Implementation status at present:

- ASYCUDA World is fully implemented at all Customs sites;
- 100% Customs declarations are processed using ASYCUDA;
- 100% DTI is in effect at all Customs sites;
- Sections and Examination Officers are automatically assigned to declarations at all Customs sites;
- Prepayment and Credit payments are in effect at all offices;
- All regimes are in effect at all offices including transit and warehousing;
- Trade statistics are distributed to other government and regional agencies in real-time, on demand;
- Updates to references data (e.g. Tariff and Exchanges rates) are replicated to all clients in real-time;
- Customs Clearance process is 100% electronic.
- ASYCUDA World has been launched in September 1st, 2010. Other Government agencies involved in the Customs clearance of goods will be electronically completing their duties.

**Mr. Herman St Helen**

Comptroller of Customs & Excise
Government of St. Lucia

The Customs and Excise Department has always been a leader in the use of information technology. ASYCUDA World promises to significantly improve the Customs IT system used for assessing declarations on imported and exported goods.

Customs website: www.customs.gov.lc

Project details:

RLAOT3AD	
Title :	Simplification and Computerization of Customs Procedures and Data –
Funding :	Government of St Lucia
Start date :	July 2009
Project status:	Closed

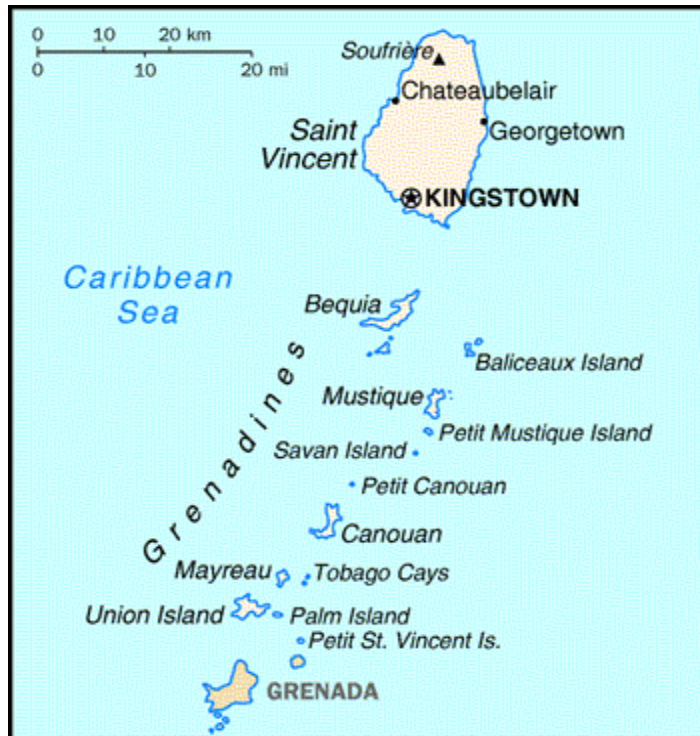


Saint VINCENT & the GRENADINES



General information :

Capital city :	Kingstown
GDP per capita :	USD 4,301 (2009)
Area :	389 Km2
Country Code :	Alpha: VC, Num: 670
Languages :	English, French patois
Major imports :	Foodstuffs, machinery and equipment, chemicals and fertilizers, minerals and fuels
Major exports :	Bananas, eddoes and dasheen (taro), arrowroot starch; tennis racquets
Population :	109,000 (2009)
Trade agreement membership(s) :	CARICOM
Fiscal year :	Calendar year
Monetary Unit :	East Caribbean dollar (XCD)



ASYCUDA is implemented in four Customs Ports:

- Kingstown Port;
- Campden Park;
- Chateaubelair
- E.T. Joshua International Airport;
- Postal Cooperation Kingstown
- Customs Headquarters.
- Bequia
- Canouan
- Mustique

Current version in use	Technical Architecture
ASYCUDA++ version 1.18d with Linux ES 4 and Oracle 10g	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import / Export	No. of Trained ASYCUDA Users in country
49	333	7,904	225,085	NIL	94,432 / 5,946	600

Implementation status at present:

- The manifest module was implemented for cargo arriving into Kingstown and Campden Park seaports and E.T. Joshua International airport since May 1st 2007, with Declarations processing as of October 1, 2007.
- ASYCUDA++ is fully implemented at the all ports of entry in St.Vincent and the Grenadines with the exception of Union Island. This port should be online by the later quarter of 2010 ;
- 100% Customs declarations are processed at these sites using ASYCUDA++;
- 100% DTI is in effect at these sites;
- Sections and Examination officers are assigned by the system to declarations at these sites;
- Prepayment system is in effect at these sites;
- All import and export declaration regimes are in effect at these sites;
- Trade statisticians are distributed to other government departments in real time;
- Updates to reference data (e.g. Tariff and exchange rates) are replicated to all clients in real time.



Mr. Grenville A. John,
Comptroller of Customs & Excise
Government of St. Vincent and
the Grenadines



At Customs and Excise St.Vincent and the Grenadines we have continued to make steady progress with our modernization program. There is no doubt that there has already been a paradigm shift in the customs environment.

Automation is the backbone of the modernization program. Since the Implementation of ASYCUDA ++ in October 2007, new structures have been put in place. The Risk Management Unit and the Post Clearance Audit Unit were established to compliment ASYCUDA++. These units are already creating an impact. Further, the partnership with our stakeholders is being strengthened; the image of the department is being improved, information is being made available on our web services; all adding to our customer service improvement drive; and, importantly we are becoming more optimistic that the compliance levels would improve.

The effective implementation of the principles of risk management would allow customs to achieve a satisfactory balance between trade facilitation and regulatory compliance. Post Clearance Audit and Risk Management work hand in hand. The information and intelligence obtained from post clearance audit are fed into the risk management system where risks are identified, analysed, evaluated, monitored and reviewed.

Modernization has not been without its challenges, especially in the area of warehousing. The challenges are however, not insurmountable. We have already commenced training in preparation for the implementation of ASYCUDA World and we are hopeful that this migration would help us to over come most of the challenges. We look forward to working with UNCTAD on this next important step.

Project details:

RLAOT3AD	
Title :	Simplification and Computerization of Customs Procedures and Data Project – ASYCUDAWorld Implementation Support
Funding :	Government of St. Vincent
Start date :	January 2012
Project status:	Signed – Pending of the reception of the funds



SURINAME



General information :

Capital city :	Paramaribo
GDP per capita (date) :	USD 2,821 (2009)
Area:	163,270 Km2
Country Code:	Alpha: SR, Num: 740
Languages :	Dutch (official), English (widely spoken), Sranang Tongo (Surinamese, sometimes called Taki-Taki, is native language of Creoles and much of the younger population and is lingua franca among others), Caribbean Hindustani (a dialect of Hindi), Javanese
Major imports :	capital equipment, petroleum, foodstuffs, cotton, consumer goods
Major exports :	alumina, crude oil, lumber, shrimp and fish, rice, bananas
Population:	524,000 (2009)
Trade agreement membership(s)	CARICOM
Fiscal year :	Calendar year
Monetary Unit :	Suriname dollar (SRD)



ASYCUDA is implemented in three Customs sites corresponding to:

- Customs Headquarters in Paramaribo covering the operation of Nieuwe Haven (main port for sea freight);
- Customs office in Zanderij for the operation of J.A. Pengel Luchthaven (international airport);
- Customs office in Nieuw Nickerie for the operation of the west border with Guyana

Current version in use				Technical architecture		
ASYCUDA V2.7 / UnixWare 7.1.1				De-Centralized (one server by location)		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,450	1,163	NIL	NIL	462	46,285/15,367	65

Implementation status at present:

- ASYCUDA version 2.7 is operational in 3 Customs sites;
- 100% of the Customs declarations are processed by the system, except for non-commercial goods (ex. gift parcels, passenger goods etc.);
- All declarations submitted at Customs are keyed in by Data Input Officers (no DTI).
- Single Documents is used as physical document for the clearance of the commercial goods;
- All Customs regimes are implemented (C4, C5, C6, C9, E1, E2, R3, S7, S8);
- Only Declarations processing and Account modules are in use;
- Data extractions are prepared on a monthly basis for statistical purposes.
- r statistical purposes.



Mr. Auguste van Hamme

Comptroller of Customs and Excise, Suriname

"Since the implementation of ASYCUDA in Suriname started in 1996 for processing of customs declarations, a structural reform took place within our Customs organization.

Because of this the public sector, government and non-government institutions and organizations are benefiting the results offered by the ASYCUDA System.

In order to increase the efficiency within the Customs it's important to renew the currently used outdated ASYCUDA version 2.7 with a more advanced automated system.

ASYCUDA World could be in this case a solution for our Customs organization to meet the challenges of today's globalizations which Customs has to deal with."

Project(s) details

SUR0TBAE	
Title :	Simplification and Computerization of Customs Procedure and Data Project – ASYCUDAWorld Implementation in the Republic of Suriname
Funding :	Government of Suriname
Start date :	January 2012
Project status:	Signed – Pending of the reception of the funds



TRINIDAD & TOBAGO



General information :

Capital city :	Port of Spain
GDP per capita :	USD 10,650 (2009)
Area :	5,130 Km ²
Country Code :	Alpha: TN, Num: 780
Languages :	English (official), Caribbean Hindustani (a dialect of Hindi), French, Spanish, Chinese
Major imports :	Machinery, transportation equipment, manufactured goods, food, live animals
Major exports :	Petroleum and petroleum products, chemicals, steel products, fertilizer, sugar, cocoa, coffee, citrus, flowers
Population :	1,056,608
Trade agreement membership(s) :	CARICOM
Fiscal year :	1 October - 30 September
Monetary Unit :	Trinidad and Tobago dollar (TTD)



ASYCUDA is implemented in 9 Customs Ports:

- Port of Port-of-Spain;
- Container Examination Station;
- Piarco International Airport;
- Point Lisas;
- San Fernando;
- Point-a-Pierre;
- Scarborough (Tobago);
- Customs Headquarters.

Current version in use	Technical Architecture
ASYCUDA V2.7 Unixware 7.1 ASYCUDA World / Linux Red Hat	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No. of Trained ASYCUDA Users in country
11,855	6,880	40,210	NIL	6,731	148,600/57,330	570

Implementation status at present:

- The ASYCUDA World system became operational at the pilot site in December 2010. By May 2011 all major ports of entry in Trinidad and Tobago had the system implemented with live operations.
- The system has over 1,650 end-users accessing the system nation-wide with a daily average of 900 declarations electronically submitted by Customs Brokers or Clerks.
- ASYCUDA World in Trinidad and Tobago uses a centralized architecture available 24 hours seven days a week for processing transactions through the Customs network or the Internet for external end-users.
- In order to generate statistics, data is extracted on a daily basis and provided to the Central Statistics Office for official publication



<http://www.customs.gov.tt>

Project(s) details:

TRIOT1BW	
Title :	Simplification and Computerization of Customs Procedures and Data using ASYCUDA
Funding :	Government of Trinidad and Tobago
Start date :	April 2006
Project status:	Active



TURKS & CAICOS Islands



General information :

Capital city :	Grand Turk (Cockburn Town)
GDP per capita :	USD 24,500 (2009)
Area :	948 Km ²
Country Code :	Alpha: TC, Num: 796
Languages :	English (official)
Major imports :	Food and beverages, tobacco, clothing, manufactures, construction materials
Major exports :	Lobster, dried and fresh conch, conch shells
Population :	33,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	US Dollar (USD)



ASYCUDA is implemented in four sites corresponding to:

Providenciales

- Customs House
- South Dock (Port)
- International Airport
- All private warehouses

Grand Turk

- Customs Office
- International Airport
- South Dock (Port)

North Caicos

South Caicos

Current version in use	Technical Architecture
ASYCUDA World	Decentralized, each island has its own server.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import / Export	No. of Trained ASYCUDA Users in country
21	375	NIL	NIL	NIL	41,000/ NA	40

Implementation status at present:

ASYCUDA World is operational in all the Customs offices :

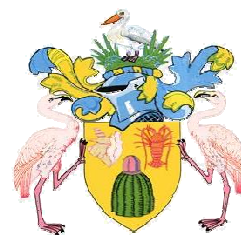
- 100% of Customs declarations are processed using the system, with the exception of Passenger's declarations and non-commercial consignments;
- No external users are connected nor allowed to have DTI access to prepare declarations;

In order to generate statistics data is consolidated and extracted to be later on uploaded to EUROTRACE by the Statistics Department, Trade statistics are distributed to other government agencies every month;

Updates to reference data & system files are done at the central level;



Mr. Stuart B Taylor
Collector of Customs



The Customs Department in the Turks and Caicos Islands implemented the computerised system ASYCUDA in the early 1990. Up to March 2011 we were currently using ASYCUDA version 2.7, in four of the islands they are Grand Turk, South Caicos, North Caicos and Providenciales.

In June 2008, the government of the Turks and Caicos Islands signed a multi-country agreement for the implementation of ASYCUDAWorld. At that time the Customs Department embrace the opportunity to transition to a more modern system that promises to improve the efficiency & effectiveness of the department, speed up Customs clearance, simplified procedures, and minimize administrative costs.

Along with ASYCUDAWorld also comes the prospect for us to better manage and control Governments finances, build capacity within the department, enhance the condition for trade and staff, provide a reliable source of information on trade, and present a platform for e-government.

In June 2011 the Customs Department full implementation ASYCUDAWorld in the Turks and Caicos Islands. We are expecting benefits such as increased revenues, better facilitation of trade with our stakeholders, reduced customs clearance time, transparency and accountability, and harmonizing and streamlining of procedures.

In closing, The Customs Department of the Turks and Caicos Islands would like to take the opportunity to thank UNCTAD and all advisors that worked with us during the implementation of this project.

Project(s) details:

TCI91001	
Title :	Computerization of Customs procedures
Funding :	UNDP / IFD
Start date :	1991
Project status:	Closed
RLA0T8BO	
Title :	Multi-Country Programme for the Implementation of ASYCUDAWorld in The Customs Administrations of Anguilla, Montserrat and the Turks and Caicos Islands
Funding :	European Commission
Start date :	2009
Project status:	Closed



Bolivarian Republic of VENEZUELA



General information :

Capital city :	Caracas
GDP per capita (date) :	USD 5,640 (2009)
Area:	912,050 Km2
Country Code:	Alpha: VE, Num: 862
Languages :	Spanish (official), numerous indigenous dialects
Major imports :	Raw materials, machinery and equipment, transport equipment, construction materials
Major exports :	Petroleum, bauxite and aluminum, steel, chemicals, agricultural products, basic manufactures
Population:	29,044,000 (2009)
Trade agreement membership(s)	ALBA, MERCOSUR
Fiscal year :	Calendar year
Monetary Unit :	Bolivar Fuerte (BOF)



ASYCUDA is implemented at Customs Headquarters (Caracas) and in 42 Customs Offices country wide

Current version in use	Technical architecture
ASYCUDA version 1.18d; Sun Solaris 5.9 (OS); ORACLE 9.	Centralized on four-clusters servers located in Caracas. Customs Offices are connected to the central level through public and optic networks. Private sector access the system by Internet.
ASYCUDAWorld 4.0.23 IBM 580, Server LINUX 2.6(OS) 64 bits; ORACLE 10.	Centralized on two-clusters servers located in Caracas. Customs Offices are connected to the central level through public and optic networks. Private sector access the system by Internet.

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
121,611	46,565	98,000	620,000	8,560	430,000/42,000	15,000

Implementation status at present:

- ASYCUDA++ is fully operational in 42 Customs offices, 57 public warehouses, 230 private warehouses and 4 free zones. In those sites, 100% of the Customs Declarations are processed by the system and 100% of the Customs Declarations are submitted through DTI. All Customs regimes are covered by the system, including transit and warehouses. Risk analysis (Custom Recommendation #8) is implemented through the system (use of green, blue, yellow and red channel), and customs inspectors are selected automatically by the system. All Customs declarations are consolidated at the central level to produce national statistics. Access to statistics is done through the ASYReport tool (utility developed locally).
- ASYCUDAworld is in operation since 11 October 2010 at the Customs Offices of the Port of La Guaira and under rollout to the other Customs Offices. The system cover all the Customs Regimes and is integrated with application or modules developed nationally such as the Customs Value Declaration (DAV) and Guaranties Modules, Reports Modules. All payments are processed electronically through the SENIAT central financial system. ASYCUDAWorld managed two US dollar exchange rates (one for import and one for export) in agreement with the Control and Administration of Foreign Currencies actually enforced in the Bolivarian Republic of Venezuela.

SIDUNEAWorld: innovación aduanera para el resguardo de la nación



"Como parte de las acciones destinadas a ofrecer un servicio de calidad a los auxiliares de la Administración Aduanera y a los contribuyentes en general, el SENIAT evoluciona su plataforma tecnológica al Sistema Aduanero Automatizado SIDUNEAWorld, en aras de optimizar los procesos para la importación de mercancías, enfocados en los conceptos de eficiencia y eficacia, Reimpulsados por el Superintendente Nacional Aduanero y Tributario, José David Cabello Rondón."

www.seniat.gob.ve

Project(s) details:

VEN01013	
Title :	Apoyo a la modernización del sistema aduanero – Servicios UNCTAD
Funding :	Government of the Bolivarian Republic of Venezuela
Start date :	March 2002
Project status:	Closed

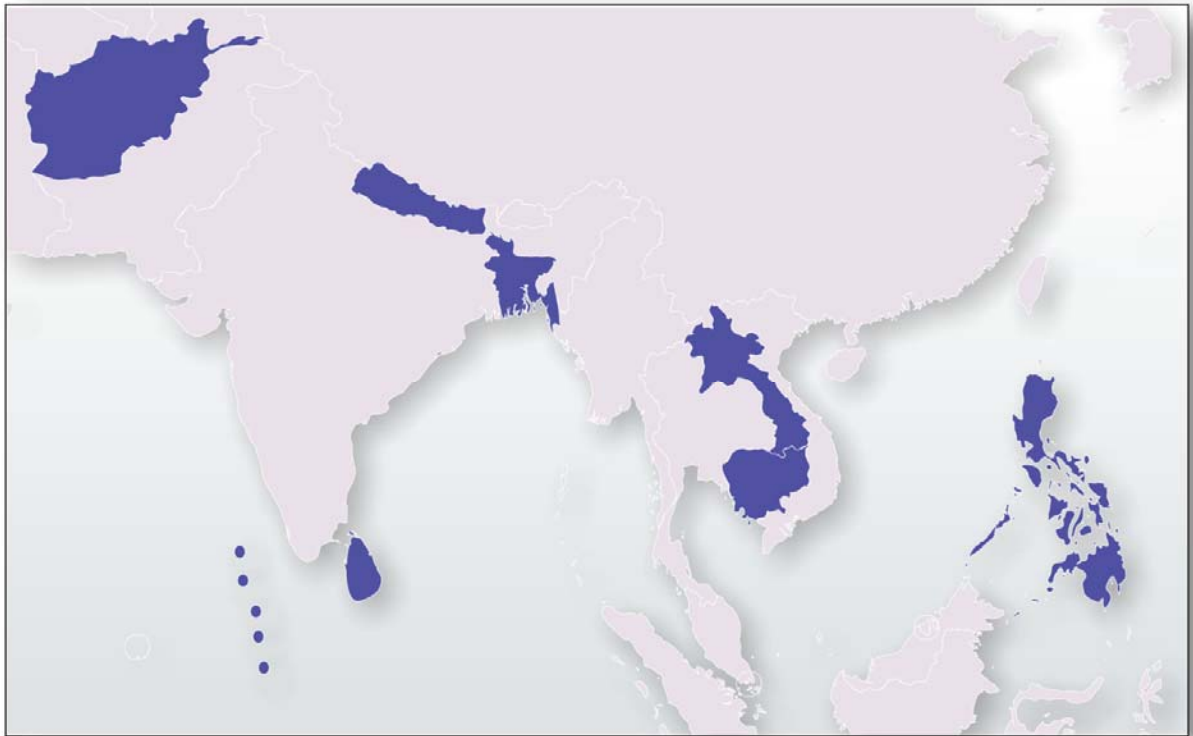
RLA0T3AD	
Title :	Centro Regional de Soporte SIDUNEA para las Americas / Soporte del Sistema Informático Aduanero (SIDUNEA) al nivel nacional
Funding :	Government of the Bolivarian Republic of Venezuela
Start date :	January 2009
Project status:	Active

ASYCUDA

in Asia and Pacific

Afghanistan
Bangladesh
Cambodia¹
Fiji
Lao People's Democratic Republic¹
Maldives¹
Nepal
New Caledonia
Papua New Guinea
Philippines
Samoa
Sri Lanka¹
Timor-Leste
Vanuatu

¹ Countries or territories operating or implementing ASYCUDA World





AFGHANISTAN



General information

Capital city:	Kabul
GDP per capita:	USD 395 (2009)
Area:	652,090 Km ²
Country Code:	Alpha: AF, Num: 004
Languages:	Afghan, Persian (Dari), Pashtu
Major imports:	Capital good, food, textiles, petroleum products
Major exports:	fruits and nuts, hand woven carpets, wool, cotton, hides and pelts, precious and semi-precious gems
Population:	29,117,000 (2009)
Trade agreement membership(s):	
Fiscal year:	21 March - 20 March
Monetary Unit:	Afghani, AFA



ASYCUDA++ is implemented and is fully operational in :

- ASYCUDA++ Transit System is implemented on five transit corridors :
 1. Torkham (Pakistan border) - Jalalabad - Kabul
 2. Islam Qala (Iran border) - Herat - Kabul
 3. Hairatan (Uzbekistan border) - Mazar e Sharif - Kabul
 4. Towroghondi (Turkmenistan border) - Herat - Kabul, and
 5. Shir Khan Bandar (Tajikistan border) - Kunduz - Kabul
- The ASYCUDA DPS (Declaration Processing System) is operational in :
 1. Kabul Customs House
 2. Kabul International Airport Customs House
 3. Jalalabad Customs House
 4. Herat Customs House
 5. Zaranj/Nimroz Customs House

Current version in use				Technical Architecture		
ASYCUDA++ 1.18d, OS: Linux 9.0; RDBMS: Oracle 9i				Decentralized		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport documents processed annually	Transit documents processed annually	Declarations processed annually Import/Export	No of Trained ASYCUDA Users in country
403	3,336	N/A	NIL	477,990	168302/11787	603

Implementation status at present:

The implementation of ASYCUDA in the Afghan Customs Department (ACD) started at the beginning of 2005.

The ASYCUDA Transit System is operational on five main transit axes:

- Torkham (border with Pakistan) - Jalalabad – Kabul
- Islam Qala (border with Iran) - Herat – Kabul
- Hairatan (border with Uzbekistan) - Mazar e Sharif – Kabul
- Towroghondi (border with Turkmenistan) - Herat – Kabul
- Sher Khan Bandar (border with Tajikistan) - Kunduz – Kabul.

The ASYCUDA DPS (Declaration Processing System) is fully operational in six main Customs Houses/Offices: Kabul, Kabul International Airport, Jalalabad, Herat, Kunduz and Zaranj/Nimroz. In all computerised Customs sites:

- 100% of declarations are processed through the ACD ASYCUDA, thus replacing the five copies of the ACCD form (Afghan Customs Clearance Declaration) and other extra Customs forms previously used with the SAD (Single Administrative Document);
- A new declaration processing-flow was implemented: reducing the previous Customs processing path from 14 (fourteen) steps and signatures to only 3 (three);
- The entire Customs clearance process is fully automated and electronically available both for Customs officers and for Customs brokers/traders (100% DTI, Data Trader Input);
- The payment of Customs duties and taxes is made in branches of the Afghan National Bank and confirmed electronically into the ACD ASYCUDA system (Customs brokers have the possibility to benefit of the ACD ASYCUDA pre-payment option to further facilitate payment operations);
- All Customs brokers/traders and Customs officers are trained in the operation and administration/maintenance of the system;
- The updates of reference data (tariff etc) are automatically replicated from the central ACD ASYCUDA server to the local systems (effective tool to apply the law nationwide in a consistent and effective manner);
- The Customs inspectors are automatically (by the ACD ASYCUDA system) allocated for the physical inspection of goods (a very strong anti-corruption measure);
- All customs declarations are automatically consolidated into the ACD central ASYCUDA system/database and subsequently used to produce accurate and timely statistics.



"This joint effort has resulted in:

- reducing customs clearance time for trucks from 428 minutes to around 90 minutes;
- increasing trade volumes by 300% from USD 2 billion to USD 8 billion, according to World Bank estimates;
- enhancing customs revenue collection almost 700% from USD 50 million to nearly USD 400 million; and
- strengthening the capacity of the Customs Department to deliver better and more transparent services through the implementation of electronic customs processing systems and training."

(from UNAMA press release, 18 January 2010)

Project(s) details:

AFGOT4CE	
Title :	Emergency Customs Modernization and Trade Facilitation Project
Funding :	Afghan Government / World Bank loan
Start date :	January 2005
Project status :	Closed



BANGLADESH



General information :

Capital city :	Dhaka
GDP per capita (date) :	USD 464 (2009)
Area:	143,998 km ²
Country Code :	Alpha: BD, Num: 050
Languages :	Bengali (Bangla)
Major imports :	Machinery and equipment, chemicals, iron and steel, textiles, foodstuffs, petroleum products, cement
Major exports :	Garments, jute and jute goods, leather, frozen fish and seafood
Population:	164,425,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	1 July – 30 June
Monetary Unit :	Taka



ASYCUDA is implemented in :

National Board of Revenue (NBR),
 Dhaka Customs House (DCH),
 Inland Container Depot (ICD),
 Bond Commissionerate - Dhaka,
 Chittagong Customs House (CCH),
 Chittagong Export Processing Zone (CEPZ),
 Benapole Customs House (BCH),
 5 Post-entry sites

Current version in use	Technical architecture
ASYCUDA++ Version 1.16f, 1.18d (CCH)	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
15,073	21,851	N/A	N/A	N/A	534,354/514,052	575

Implementation status at present:

ASYCUDA v2.6 was introduced in a limited manner at 2 locations in 1994. In 1999 the system was made Y2K compliant with version 2.7. Under ASYCUDA++ Migration Project in 2002, ASYCUDA++ version 1.16f was introduced at 5 major locations (sea port, airport, land port) including NBR which runs under UnixWare 7.1.1/Oracle 8. After the project the system coverage was extended to include 7 locations (EPZ + Bond office). ASYCUDA++ 1.18d was deployed at Chittagong Customs House in mid March 2007 which is now running under Linux/Oracle 10g.



Dr Nasiruddin Ahmed
Chairman
National Board of Revenue

The reform and automation of the customs processes have :

- Improved efficiency and effectiveness of Customs operations.
- Automatic calculation and validation of data.
- Selectivity control functions for risk management.
- Provision of electronic data to conduct fiscal policy.
- Automatic selections for the appraising sections and officers.
- Provision of DTI facility to the trading community.
- Provision of basic management information on trade and individual traders.

Increased Customs revenue:

FY 2003-2004 = 9.14%
FY 2004-2005 = 14.74%
FY 2005-2006 = 1.07%
FY 2006-2007 = 2.62%

Project(s) details:

BGDOT0BK	
Title :	Implementation of ASYCUDA ++
Funding :	World Bank
Start date :	February 2001
Project status :	Closed

BGDOT7AN	
Title :	Implementation of ASYCUDA ++ Manifest
Funding :	Asian Development Bank
Start date :	October 2007
Project status :	Active



CAMBODIA



General information :

Capital city :	Phnom Penh
GDP per capita (date) :	USD 489 (2009)
Area:	181,035 km ²
Country Code :	Alpha: KH, Num: 116
Languages :	Khmer
Major imports :	Petroleum products, cigarettes, gold, construction materials, machinery, motor vehicles, pharmaceutical products
Major exports :	Clothing, timber, rubber, rice, fish, tobacco, footwear
Population:	15,053,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Riel (KHR)



ASYCUDA is implemented in :

The project is completed.

ASYCUDA World is installed in the General Department of Customs and Excise HQ, the port of Sihanoukville, the International airport in Phnom Penh, and two dry ports in Phnom Penh.

Current version in use	Technical architecture
ASYCUDA World Version: 4.0.23; Java Version: 1.6 OS : LINUX REDHAT AS4, Oracle 10g,	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
4,133	5,360	N/A	N/A	N/A	105,114/64,054	232

Implementation status at present:

Project started in July 2006 and will be implemented over 3 phases – prototype, pilot implementation and roll-out stage.

New declaration form (SAD) for Cambodia has been designed and approved together with the explanatory notes for both imports and exports procedures. The Declaration Processing Path (DPP) for pilot implementation has also been approved. 29 reference tables for use in Cambodia have also been validated.



H.E. Dr Pen SIMAN

Delegate of the Royal Government in charge of Customs & Excise Department
Cambodia Customs

The prototype Version 1.0 was successfully developed by the National Project Team with UNCTAD assistance and validated by the Project Steering Committee on 31st May 2007.

The users have received extensive training on the new tariff AHTN 2007, on the new declaration form (SAD) and on ASYCUDA World.

At the end of the project ASYCUDA World was installed and operating in the General Department of Customs and Excise HQ, the port of Sihanoukville, the International airport in Phnom Penh, and two dry ports in Phnom Penh.

Project(s) details:

CMBOT6AG	
Title :	Computerization of Customs Procedures and Data in Cambodia
Funding :	World Bank
Start date :	July 2006
Project status :	Closed



FIJI



General information :

Capital city :	Suva
GDP per capita (date) :	USD 2,127 (2009)
Area:	18,272 Km2
Country Code :	Alpha: FJ, Num: 242
Languages :	English, Hindustani (Hindi/Urdu), Bau Fijian
Major imports :	Manufactured goods, machinery and transport equipment, petroleum products, food, chemicals
Major exports :	Garments, sugar, minerals and fish resources
Population:	854,000 (2009)
Trade agreement membership(s) :	PICTA
Fiscal year :	Calendar year
Monetary Unit :	Fijian Dollar (FJD)



ASYCUDA is implemented in :

5 offices -

Suva,

Nadi,

Lautoka,

Savu,

Levuka.

Current version in use	Technical architecture
ASYCUDA platform : ASYCUDA++ Version 1.18c	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
628	1,434	N/A	N/A	N/A	115,691/36,000	500

Implementation status at present:

Fiji implemented ASYCUDA++ in 1999. Modules currently being used are MODCBR, MODBRK, MODCAR, MODACC, MODSEL, MODTRB, MODCHQ, MODCHQCF and MODSYSCF



Mr Vijendra SHARMA

Senior Manager

Fiji Islands Revenue and Customs Authority

ASYCUDA++ Version 1.16b was first introduced in Fiji in 1999 with the assistance of AUSAID. Upgrade to ASYCUDA++ Version 1.18c was done in September 2005 with the assistance of ASMP. Further upgrade to ASYCUDA++ Version 1.18d is scheduled for July 2007.

With the introduction of the ASYCUDA system, Fiji has benefited immensely from areas such as:

- Turn around time regards to import/export document processing – from 5 to 7 days with the VAX System to within a day with ASYCUDA ;
 - Improved trade facilitation in terms of faster cargo clearance ;
 - Workload in processing area reduced. Number of Officers redeployed to Audit / Compliance areas ;
 - More and more Brokers and Traders are taking advantage of online services ;
 - System enhancement visible with every new ASYCUDA version upgrades ;
 - New functionalities brought about improved management in data processing ;
- Qualified staff, specially using the skills of the interns trained by ASMP, Customs is able to provide quality user support in regards to complex

Average clearance time dropped considerably to within one day for AIR goods, 72 hours for SEA goods and within a day for POSTAL goods.

Project(s) details:

RASOT1DA	
Title:	ASYCUDA Support Mechanism for Asia and Pacific (ASMP)
Funding :	Fiji, Samoa, Vanuatu
Start date :	March 2002
Project status :	Active



LAO People's Democratic Republic



General information :

Capital city :	Vientiane
GDP per capita (date) :	USD 480 (2009)
Area:	236,800 Km2
Country Code :	Alpha: LA, Num: 418
Languages :	Lao (official), English, French, English, and various ethnic languages
Major imports :	Machinery and equipment, vehicles, fuel, consumer goods
Major exports :	Wood products, coffee, electricity, tin, copper, gold
Population:	6,436,000 (2009)
Trade agreement membership(s) :	ASEAN
Fiscal year :	October-September
Monetary Unit :	Kip (LAK)



ASYCUDA World project started in 2010

The National Project Team developed the prototype in Customs Headquarters in Vientiane. Deployment of the prototype in the pilot site of Thanaleng is scheduled for the later part of 2011.

Current version in use	Technical architecture
ASYCUDA platform : ASYCUDA World	Centralised

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,030	1,328	700	N/A	N/A	135,000/30,000	12

Implementation status at present:

The ASYCUDA World project in Lao PDR started on 1st July 2010 and shall be implemented over three phases.



Mr Santibhap PHOMVIHANE
Director General
Lao PDR Customs department

The overall aim of the project is to contribute to the improvement of Government finance and to its efforts to strengthen the economy of Lao PDR through increasing exports, sustaining high economic growth, and improving export competitiveness.

The immediate objectives of the project are to increase efficiency in the Customs clearance process, to improve revenue control, to install a high quality computerized system for the production of Customs and trade statistics and to reduce the administrative burden on the trading community to a minimum. Lao PDR has selected UNCTAD's ASYCUDA system for the computerization of their Customs revenue collection and statistics gathering process and as the base tool to achieve the objectives of this project.

The project includes the installation and configuration of the ASYCUDA system in a phased manner at Thanaleng as the pilot site after a prototype being developed at Customs Headquarters then in selected Customs offices, throughout the country.

Project details:

LAO/OT/9AE	
Title :	Computerisation of Customs Procedures and Data
Funding :	World Bank
Start date :	July 2010
Project status :	Active

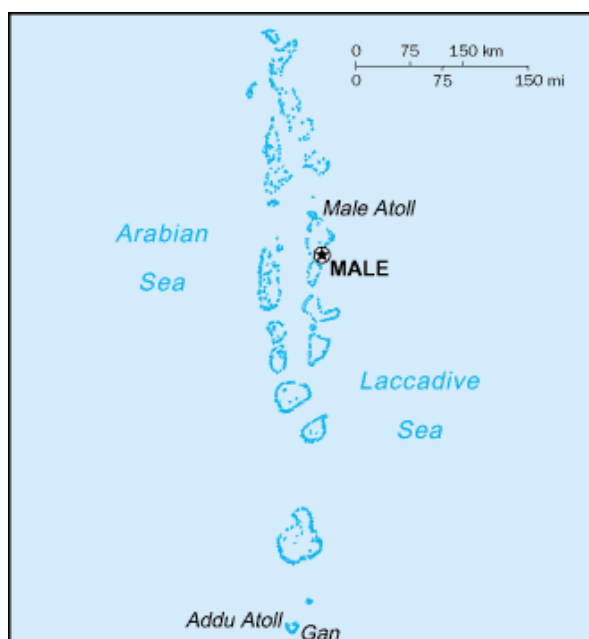


MALDIVES



General information :

Capital city :	Male
GDP per capita (date) :	USD 3,403 (2009)
Area:	300 Km2
Country Code :	Alpha: MV, Num: 462
Languages :	Dhivehi, English
Major imports :	Petroleum products, ships, foodstuff, clothing, intermediate and capital goods
Major exports :	Fish
Population:	314,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Rufiyaa (MVR)



ASYCUDA is implemented in :

5 offices -

Male (Head Office) - Sea Port,

Hulhule (Airport) - Airport,

S.Gan (Regional Customs Office) - Sea Port & Airport,

S. Hithadhoo (Regional Customs Office) - Sea Port,

HD. Kuluduhfushi (Regional Customs Office) - Sea Port.

Current version in use	Technical architecture
ASYCUDA ++ Version 1.18d, Solaris 8, Oracle 8i	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
163	967	700	N/A	N/A	127,034/5,775	10

Implementation status at present:

ASYCUDA Version 2 was first introduced in Maldives Customs in March 1994. The migration to ASYCUDA++ took place in 1999 in a Unix/Informix environment. The database was changed to Oracle in February 2004.

Modules in use include MODACC, MODBRK, MODCAR, MODCBR, MODCHQ, MODCHQCF, MODSYSCF



Mr Mohamed ASWAN
*Minister of State, Acting Head of
Customs*
Maldives Customs Service

The ASYCUDA project enhanced the institutional capacity and provided Customs with the means to keep up with the growth in transaction while maintaining an efficient, fair and transparent taxation system. Improved and more efficient ways of revenue collection resulted in an increase in revenue

The trading community benefits from being able to lodge their declaration and manifest electronically for clearance. Furthermore, they are able to check their import and export volumes, values and tariff from the customs database. The trading community also clears their goods with minimum delay leading to lower cost of handling the goods that indirectly benefits the general public as well.

On average, goods are cleared within 2-3 days based on the following steps :

Stages Import Sea Port

Valuation	At an average it will take 24Hrs however it depends on no of items for few items it will finish in a hour.
Documentation	At an average it will 3 Hrs however it depends on no of items for few items it will finish in a hour.
Payment	If the importer wishes he can pay straight as soon as he gets the accessed declaration.
Examination / Release	If the importer submits his declaration to examination his good will be released with in same day.

and MODSEL (Studying Stage).

Project(s) details:

RAS00A05	
Title :	ASYCUDA Regional Office for Asia & Pacific
Funding :	Beneficiary countries
Start date :	March 2000
Project status :	Active

MDV/08/001	
Title :	Integrated Framework – Customs component
Funding :	IF – multi donor
Start date :	March 2008
Project status :	Completed



NEPAL



General information :

Capital city :	Katmandú
GDP per capita (date) :	USD 295 (2009)
Area:	147,181 km ²
Country Code :	Alpha: NP, Num: 524
Languages :	Nepali
Major imports :	Gold, machinery and equipment, petroleum products and fertilizer
Major exports :	Carpets, clothing, leather goods, jute goods and grain
Population:	29,853,000 (2009)
Trade agreement membership(s) :	SAARC
Fiscal year :	16 July -15 July
Monetary Unit :	Nepalese Rupee (NPR)



ASYCUDA Is Implemented in :

Kathmandu HQ, 10 Customs offices including Birgunj, Bairawa, Biratnagar, Tatopani

Current version in use	Technical architecture
ASYCUDA++ Version 1.15a / 1.18d; Solaris8/9 & Informix; Linux/Oracle	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
886	3,755	N/A	N/A	N/A	321,140/50,741	310

Implementation status at present:

ASYCUDA was implemented in Nepal over a seven-year period, initially in TIA in 1997 as an ADB-funded pilot site project. In the following years, the system was rolled out in other Customs offices as part of a Trade Facilitation Project. More recently the department completed a consolidation project including the networking of all customs offices to HQ as part of the ADB-funded Sub-Regional Transport Facilitation Project.

Benefits of ASYCUDA include the introduction of the harmonized system for an efficient and effective revenue control, simplified documentation and procedures related to the movement of goods through the introduction of the Single Administrative Document (Bhansar Pragyaan Patra, in Nepali) and the document processing path, and availability of accurate statistics based on standard units of measure recommended by WCO

Customs revenue increased year-to-year from fiscal year 1998/99 to 2004/05. In 2005/06, the revenue collection saw a 2.3% decrease compared to 2004/05 collection due to decreased import and export tax revenues. However, revenue collection picked up since then.

Goods are normally cleared within two hours of filing of the customs declaration.



Mr Nabaraj BHANDARI
Director General
Department of Customs

Customs revenue contributes 21% of the total collected revenue and 26% in total tax revenue. Customs can facilitate to enhance foreign trade of Nepal. Simplicity, transparency, efficiency and clarity are some of the tools that can enable customs to play a supportive role to facilitate international trade.

We experienced the positive impact of the modernization plan on overall customs administration of Nepal. The implementation of the reform process has significantly improved overall integrity of the Customs administration. As a step towards modernization, actual transaction value in Customs clearance has been used. ASYCUDA system has been extended to three more customs offices, passenger clearance procedures have been simplified, and valuation database has been created. After successful implementation of first phase of customs modernization plan, government has introduced a second phase, I would like to express my sincere appreciation to the concerned organizations of Government of Nepal, bilateral and multilateral donors for their cooperation and contribution to enhance the effectiveness and efficiency of the Nepalese Customs Administration and wish that such mutual cooperation will be further strengthened in the years to come. Last but not least customs administration of Nepal is grateful to the private sector for their contribution to meet the revenue target and excellent cooperation to us. I hope this cooperation will further increase in future and they will cooperate to maintain integrity in the Customs Administration and meet the revenue target.

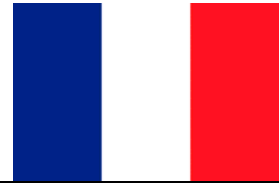
Project details:

NEP97A53	
Title :	Agreement between H.M. Govt. and UNCTAD
Funding :	World Bank
Start date :	March 1998
Project status	Operationally terminated

NEPOT6BR	
Title :	Consolidation of Customs Automation
Funding :	Asian Development Bank
Start date :	July 2007
Project status :	Completed



NEW CALEDONIA



General information :

Capital city :	Noumea
GDP per capita (date) :	USD 14,318 (2009)
Area:	18,575 km ²
Country Code :	Alpha: NC, Num: 540
Languages :	French
Major imports :	Foodstuff, machinery and equipment, fuels, chemicals
Major exports :	Ferronickels, nickel ore, fish
Population:	254,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	CFP Franc (XPF)



ASYCUDA is implemented in :

- Tontouta Airport
- Port of Noumea
- Regional Customs Headquarters
- Centre de dédouanement postal

Current version in use	Technical architecture
ASYCUDA platform : ASYCUDA++ 1.18d; Linux Red Hat / Oracle	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
924	2,520	14,360	N/A	N/A	162,254/8,958	250

Implementation status at present:

The project for the implementation of ASYCUDA started in New Caledonia in 2003. The system became operational on the 1 January 2005 in the three Customs offices of the territory (Noumea Port, Tontouta International Airport, and Noumea Post) for the processing of Customs declarations, payments and automated selectivity.

Cargo declaration processing was introduced on 1 January 2006 for the Port and the Airport offices and most of the clearance process is now automated.

The system is 100% DTI and the trade operators enter both manifests and declarations and these are automatically routed for Customs control by the selectivity module of the system.

The Public Treasury is in Charge of collecting the revenues that are mostly paid according to deferred (credit) payment scheme. Account holders are fully responsible of their account management and produce their payment statement.

The implementation of ASYCUDA allows for significant shortening of the clearance time for operators.

As an output the system provides accurate and timely international trade data which are made available to the local statistic agency.

Project(s) details:

NCAOT3AU	
Title :	Implementation of ASYCUDA++ in Customs Administration of New Caledonia
Funding :	Government of France
Start date :	July 2003
Project status :	completed



PAPUA NEW GUINEA



General information :

Capital city :	Port Moresby
GDP per capita (date) :	USD 707 (2009)
Area:	462,840 km ²
Country Code :	Alpha: PG, Num: 598
Languages :	English, Tok Pisin, Hiri Motu
Major imports :	Manufactured goods, food, machinery and transport equipment, fuels, chemicals
Major exports :	Oil, Gold, copper ore, coffee, cocoa, gold , logs, crayfish, prawns
Population:	6,888,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Papua New Guinean Kina (PGK)



ASYCUDA is implemented in :

12 offices -

Port Moresby,
Jacksons,
Lae,
Rabaul,
Madang.
Wewak,
Popondetta,
Alotau,
Kuinga,
Mt. Hagen,
Kavieng,
Lihir.

Current version in use	Technical architecture
ASYCUDA ++ Version 1.18d, Linux, Oracle 10g	Decentralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3,970	3,480	N/A	N/A	N/A	108,098/9,859	60

implementation status at present:

ASYCUDA Version 2 was first installed in Papua New Guinea in the early 1990s and has been deployed in most of the major Customs offices.

ASYCUDA++ migration project started in 2005.



Gary JUFFA

Commissioner for Customs

Papua New Guinea Customs Service

ASYCUDA++ was introduced to Papua New Guinea in August 2005. Since then, the new system is being deployed throughout the country. Clearance times have decreased since ASYCUDA++ has been deployed.

Project details:

PNGOT4BP	
Title :	Installation of Automated System for Customs Data in Papua New Guinea
Funding :	Government of Papua New Guinea
Start date :	July 2005
Project status :	Active

RASOT1DA	
Title :	ASYCUDA Support Mechanism for the Pacific (ASMP)
Funding :	Fiji, PNG, Samoa, Vanuatu
Joining date :	February 2009
Project status :	Active



PHILIPPINES



General information :

Capital city :	Manila
GDP per capita (date) :	USD 1,226 (2009))
Area:	300,000 Km
Country Code :	Alpha: PH, Num: 608
Languages :	Filipino, English
Major imports :	Electronics and electrical machinery, transport equipment, and cereals and cereal preparations, iron and steel, textile
Major exports :	Computer peripherals, automobile parts, electric machinery, textiles & garments, wheat & animal feeds, & coconut oil, petroleum products
Population:	93,617,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Peso (PHP)



ASYCUDA is implemented in:

BOC, HQ
Cebu
Davao
Luzon
NAIA
MICP and
POM

Current version in use				Technical architecture		
ASYCUDA platform : ASYCUDA++ Version 1.18d				Centralized		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
38,308	45,734	4,125	31,454	N/A	610,108/na	2,000

Implementation status at present:

ASYCUDA was first introduced in the Philippines in 1994 as part of the World Bank financed Philippines Tax Computerization Project. ASYCUDA++ has been live since January 1996. Negotiations are ongoing for the implementation of ASYCUDAWorld.

ASYCUDA covers all Import and Export transactions and runs in the Linux RedHat and Oracle 10g RDBMS environment.



Mr Rozzano Rufino BIAZON

Commissioner
Bureau of Customs

To date, the BOC boasts of having fully computerized its core processes taking advantage of emerging technologies for more efficient and responsive services.

The BOC vows to ensure that all customs offices in major ports all over the country will be linked into a seamless network that will transform the BOC into an agency that serves its

Project(s) details:

PHI97A53	
Title :	Licensing, Support and Maintenance of ASYCUDA++
Funding :	Govt. of Philippines
Start date :	January 1994
Project status :	Completed

PHIOT8AH	
Title :	Enhancement of ASYCUDA Risk Management
Funding :	EU
Start date :	December 2007
Project status :	Completed



SAMOA



General information :

Capital city :	Apia
GDP per capita (date) :	USD 1647 (2009)
Area:	2,842 Km2
Country Code :	Alpha: WS , Num: 882
Languages :	Samoan, English
Major imports :	Food and beverages, industrial supplies and fuels, machinery and equipment
Major exports :	Coconut products and fish , taro, beer, garments, automotive parts
Population:	179,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	June 1 – May 31
Monetary Unit :	Tala (WST)



ASYCUDA is implemented in :

Apia

Current version in use	Technical architecture
ASYCUDA platform: ASYCUDA++ 1.18d.	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
46	231	4,125	31,454	N/A	26,795/na	12

Implementation status at present:

Samoa implemented ASYCUDA++ in June 1999. Modules currently being used are MODCBR, MODBRK, MODCAR, MODACC, MODSEL, MODTRB, MODCHQ, MODCHQCF and MODSYSCF.



Chief Executive
Ministry of Revenue

ASYCUDA++ Version 1.140 was first introduced in Samoa in June 1999 with the assistance of AUSAID. Upgrade to ASYCUDA++ Version 1.18d was done in December 2006 with the assistance of ASMP.

With the introduction of the ASYCUDA system, Samoa has benefited immensely especially with the current version Customs is now able to meet the standards of its clients through the compatibility of the system with the latest and available operating systems. With the applications of Risk Management and Post Audit Compliance checks, data retrieval for reporting and decision making processes has exceptionally improved.

There has been a considerable increase in Customs revenue of approx USD 5.2 million or approx WST 15 million from 2005 to 2006.

Project(s) details:

RASOT1DA	
Title :	ASYCUDA Support Mechanism for the Pacific (ASMP)
Funding :	Fiji, PNG, Samoa, Vanuatu
Start date :	February 2002
Project status :	Active



SRI LANKA



General information :

Capital city :	Colombo
GDP per capita (date) :	USD 1268 (2009)
Area:	65,610 Km2
Country Code :	Alpha: LK, Num: 144
Languages :	Sinhala, Tamil
Major imports :	Petroleum, foodstuff, machinery and transportation equipment, mineral products
Major exports :	Textile and apparel, export of gems, cinnamon, tea, rubber, coffee, sugar, coconut products, fish
Population:	20,410,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Sri Lankan Rupee (LKR)



ASYCUDA is implemented in :

- Colombo - 10 offices.
- Katunayake (airport) – 7 offices.
- Other – 5 offices

Current version in use	Technical architecture
ASYCUDA platform : ASYCUDA+ + Version 1.18d	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
7,345	9,753	N/A	N/A	N/A	499,590/383,480	1000

Implementation status at present:

Sri Lanka migrated to ASYCUDA++ in 1999. Except for manifest module & transit module, all other modules have been implemented and working satisfactorily. DTI and EDI facilities are being used.

A new ASYCUDA World project started in 2008 and is on-going



Mrs. W.S. Karunaratne,
Director General of Customs
Sri Lanka Customs

ASYCUDA Version 2.1 was first introduced in Sri Lanka in 1994 with the assistance of UNDP and IMF. Migration to ASYCUDA++ Project commenced in 1998 and by 1999 Version 2.1 was replaced with ASYCUDA++. That was a self-funded project.

With the introduction of ASYCUDA system, Sri Lanka Customs simplified the declaration processing procedures and introduced standard set of documents. Average clearance time dropped considerably and about 80% of the declarations cleared within the same day or following day. When the system was first introduced there had been noticeable increase in Customs revenue.

At present about 25% of the declarations are submitted electronically either by using DTI or EDI facilities of the system. The Risk management tool assists the department to apply uniformity and transparency for the selection of cargo for examination.

Project(s) details:

SRL97A51	
Title :	Customs Modernization Programme
Funding :	Govt. Funding
Start date :	February 2002
Project status :	Completed

SRL0T7BL	
Title :	ASYCUDA – DEPLOYMENT OF ASYCUDA WORLD in Sri Lanka Customs
Funding :	Govt. Funding
Start date :	May 2009
Project status :	Active



TIMOR LESTE



General information :

Capital city :	Dili
GDP per capita (date) :	US \$ 376 (2009)
Area:	14,874 km ²
Country Code :	Alpha: TL, Num: 626
Languages :	Telum, Portuguese
Major imports :	Foodstuff, gasoline, kerosene, machinery
Major exports :	Coffee, sandalwood, marble,
Population:	1,171,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	1 July – 30 June
Monetary Unit :	US Dollar (USD) and Centavo coins



ASYCUDA is implemented in :

Dili Port
Ministry of Finance

Current version in use	Technical architecture
ASYCUDA ++ Version 1.18	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
10	440	N/A	N/A	N/A	13,859/1,328	27

Implementation status at present :

ASYCUDA system deployment started in October 2003 with the customs declaration and accounting modules. The process of nation building has posed both challenges and opportunities resulting at times in the temporary suspension of Customs operations. A second phase of the project intended to cover deployment of cargo management and remote lodgment of declaration has recently been completed.



ASYCUDA is a good system that can help the customs administrations to perform their functions with consistency and transparency, and also having better control over the movements of the goods that are entering, transiting and leaving the country.

Using ASYCUDA system is contributing to simplify the procedures and harmonize and standardize the documentation so that it facilitates the legitimate trade and assist with effective and efficient customs controls over cargo movements.

One of the traditional task for all customs administrations is to collect revenue for the government and of course using an automated system provides better control over the flow of the goods and revenue collection.

The average clearance time is between one and three days and depends on the readiness of the documentation and information that is provided to customs. Customs work is based on the information that is provided by the importers or customs brokers and if the quality of information is not good enough this results in delayed clearance of goods.

Project(s) details:

TIMO2015	
Title :	ASYCUDA Implementation in East Timor
Funding :	UNDP
Start date :	March 2002
Project status :	Operationally terminated

TIMO6001	
Title:	Support for Automation of Customs processes in Timor-Leste
Funding:	UNDP
Start date:	October 2006
Project Status:	Completed

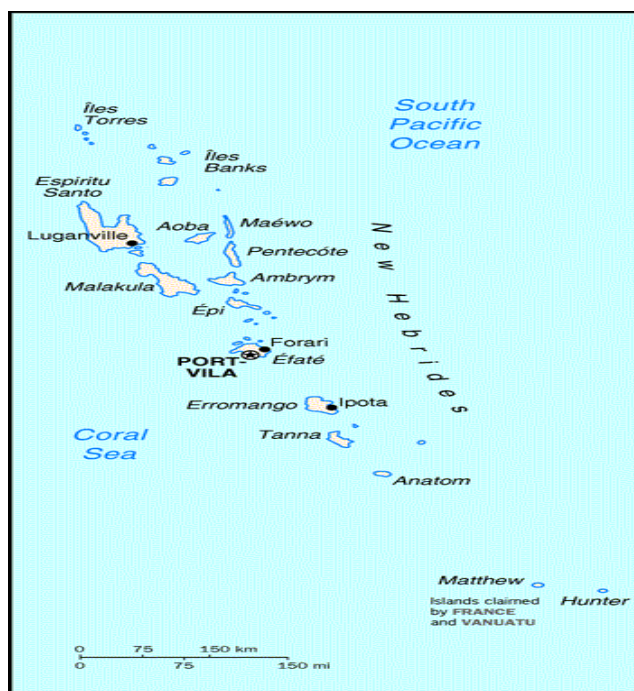


VANUATU



General information :

Capital city :	Port Vila
GDP per capita (date) :	USD 2,900 (2003 est)
Area:	12,189 km ²
Country Code :	Alpha: VU, Num: 548
Languages :	Bislama, English, French
Major imports :	Machinery and equipment, foodstuff, fuel
Major exports :	Copra, beef, cocoa, timber, kava, coffee
Population:	211,971 (July 2007)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Vanuatu Vatu (VUV)



ASYCUDA is implemented in :

Port Vila - 4 offices :

VAIR,
VSEA,
VPOST,
VAIRP.

Santo - 1 office :

SANTO.

Current version in use	Technical architecture
ASYCUDA++ Version 1.18d	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
58	291	N/A	N/A	N/A	33,765/1,824	403

Implementation status at present:

Vanuatu implemented ASYCUDA++ in 1999. Modules currently being used are MODCBR, MODBRK, MODCAR, MODASY, MODACC, MODSEL, MODCHQ, MODCHQCF and MODSYSCF, while MODTRB is to be followed.



Mr. Ben WOTU LEESHI *Director*
Vanuatu Customs and Inland Revenue

ASYCUDA++ Version 1.16b was first introduced in Vanuatu in 1999 with the assistance of AUSAID. Upgrade to ASYCUDA++ Version 1.18b was done in March 2005 and further upgraded to Version 1.18d in February 2007; both upgrades were done with the assistance of ASMP.

With the introduction of the ASYCUDA system, Vanuatu has benefited immensely from areas such as:

- Greatly Improves trade facilitation ;
- Better duty collection methods i.e. there is a cashier for every office of entry ;
- Country has well/ improved data on Imports and Exports for Statistics and Trades ;
- A very good control on the movement of goods under Customs Approved areas ;
- Transparency on Customs procedures (everything actions are accounted for in the system) ;
- With MODBRK module, a great percentage of Customs workload was dedicated to brokers ;
- The MODASY module has greatly help the country in Passenger Clearance ;
- The ASYCUDA system has the best data, which could be compiled to generate information for Policy makers and Decision Makers of the Country ;
- ASYCUDA in Vanuatu has put the country at a high position in terms of Trades Data compared to other Pacific Countries. (i.e. 1999 – 2007) ;
- Improved revenue collection on tax on international trade ;
- Easy and fast track down of debtors.

There has been a considerable increase in Customs revenue of approx USD 195,000 or approx VUV 21 million from 2004 to 2006.

Average clearance time dropped considerably to 48 hours for AIR goods, 72 hours for SEA goods and 24 hours for POSTAL goods.

Project(s) details:

RASOT1DA	
Title :	ASYCUDA Support Mechanism for the Pacific (ASMP)
Funding :	Samoa, Fiji, Vanuatu
Start date :	February 2002
Project status :	Active

ASYCUDA

in Europe

Albania¹

Bosnia and Herzegovina

Georgia¹

Gibraltar¹

Latvia²

Lithuania²

Moldova¹

Romania²

¹ Countries or territories operating or implementing ASYCUDA World

² Members of the European Union



ALBANIA



General information

Capital city :	Tirana
GDP per capita (date) :	USD 1,887 (2009)
Area:	28,748 km ²
Country Code :	Alpha: AL, Num: 008
Languages :	Albanian
Major imports :	Machinery and equipment, foodstuffs, textiles, chemicals
Major exports :	Textiles and footwear; asphalt, metals and metallic ores, crude oil; vegetables, fruits, tobacco
Population:	3,659,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Lek plural Leke



ASYCUDAWorld (AW) is fully operational in the Albanian Customs Administration (ACA) headquarters (HQ) and all Customs offices (20 Customs sites).

The ACA AW system was implemented by the ACA Project Team, supported by UNCTAD/ASYCUDA Advisers, with an average speed of 2 (two) Customs sites/week.

Current version in use				Technical architecture		
ASYCUDAWorld 4.0.23; OS: Linux RedHat 5; RDBMS: Oracle 10gR2				Centralized architecture		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,088	4,548	N/A	N/A	N/A	343,894	241

Implementation status at present:

ASYCUDAWorld (AW), the ASYCUDA Version 4, is fully operational in the Albanian Customs Administration (ACA) headquarters (HQ) and all Customs offices.

The ACA AW system was implemented by the ACA Project Team, supported by UNCTAD/ASYCUDA Advisers, with an average speed of 2 (two) Customs sites/week.

In all computerised customs offices,

- 100% declarations are processed through ACA AW system;
- All declarations are submitted to ACA in electronic format (100% DTI, Direct Trader Input);
- All customs regimes are implemented, including Transit and Warehousing;
- Customs officers are allocated for physical inspection automatically by the system (a strong anti-corruption measure);
- Updates of reference data (tariff etc) made in the ACA HQ are automatically available in all Customs offices (effective tool to apply the law nationwide in a consistent and effective manner);
- All customs declarations are automatically consolidated in the Customs HQ database and subsequently used to produce real-time accurate statistics.



Project(s) details:

ALB/OT/7BF	
Title :	Implementation of ASYCUDAWorld in the Customs Administration
Funding :	Albanian Government
Start date :	December 2007
Project status	Closed



BOSNIA and HERZEGOVINA



General information :

Capital city :	Sarajevo
GDP per capita (date) :	USD 6,300 (2009 est.)
Area:	51,197 Km2
Country Code :	Alpha: BA, Num: 070
Languages :	Bosnian, Croatian, Serbian,
Major imports :	Machinery and equipment, chemicals, fuels, foodstuffs
Major exports :	Metals, clothing, wood products
Population:	4,613,414 (July 2010 est.)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	BAM (convertible mark)



ASYCUDA is fully operational in Bosnia and Herzegovina at national level since 2002:

- The ITA (Indirect Taxation Authority) Headquarters (Banja Luka)
- 4 Regional Customs Directorates:
 - Banja Luka;
 - Mostar;
 - Sarajevo;
 - Tuzla;
- 55 subordinated Customs Offices and Border Posts.

Current version in use	Technical architecture
ASYCUDA++ Ver 1.18d (EU ver), OS: Unixware 7.01, RDBMS: Oracle 8.05	Decentralized implementation

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
3,913	8,754	N/A	N/A	N/A	785,000	2,500

Implementation status at present:

The Indirect Tax Authority (ITA), created through the merger of the Customs Administrations of the Federation, the Republika Srpska and in the Brcko District, is in charge of Customs matters.

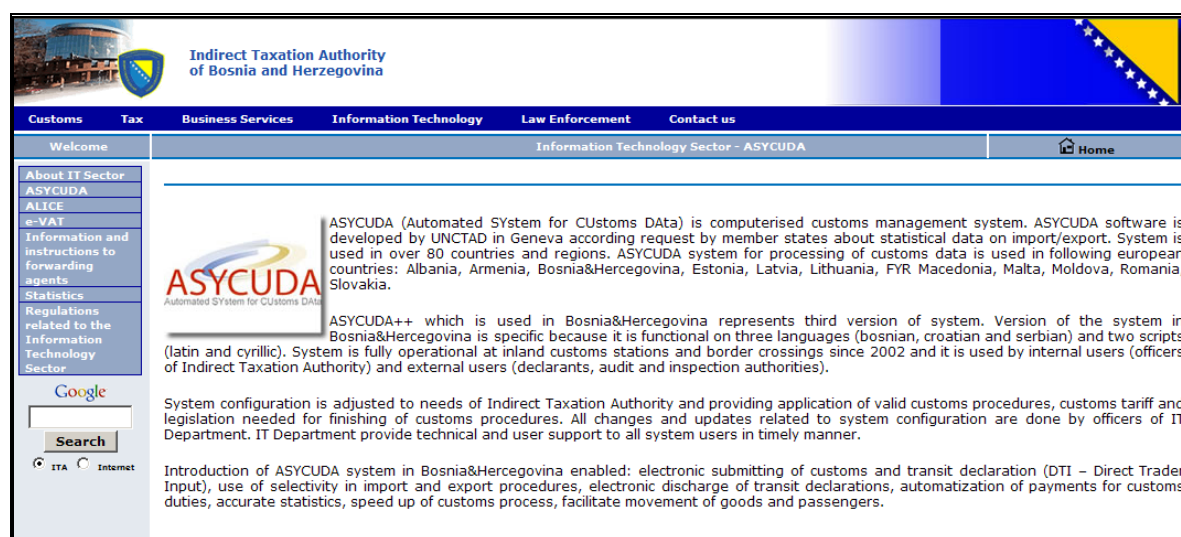
ASYCUDA++ is implemented at national level in 3 languages (Bosnian, Croatian and Serbian) and 2 alphabets (Cyrillic and Latin) in:

- the ITA headquarters, in Banja Luka;
- 4 Regional Customs Directorates, i.e. Banja Luka, Mostar, Sarajevo and Tuzla;
- 55 subordinated Customs Offices and Border Posts.

ASYCUDA++ is fully operational in all these locations:

- 100% of the declarations are processed through ASYCUDA and 100% DTI;
- updates of reference data (tariff etc) are automatically replicated from the ITA headquarters to all operational sites (Regional Directorates, Customs Offices and Border Posts) (an effective tool to apply the law nationwide in a consistent manner)
- all customs regimes, including transit and warehousing, are operational

all customs declarations are automatically consolidated in the ITA headquarters' database and subsequently used to produce accurate and timely statistics.



Project details

BIH0T5AI	
Title:	T.A on ASYCUDA aspects of the merger of Customs Administrations in Bosnia and Herzegovina
Funding:	European Commission
Start Date:	Jan 2005
Project Status:	Closed

BIH0T4BA	
Title:	T.A on ASYCUDA aspects of the merger of Customs Administrations in Bosnia and Herzegovina (Phase I)
Funding:	European Commission
Start Date:	May 2003
Project status	Closed



GEORGIA



General information :

Capital city :	Tbilisi
GDP per capita (date) :	USD 1,231 (2009)
Area:	69,700 Km2
Country Code :	Alpha: GE Num: 268
Languages :	Georgian
Major imports :	Fuels, machinery and parts, transport equipment, grain and other foods, pharmaceuticals
Major exports :	Scrap metal, machinery, chemicals; fuel reexports; citrus fruits, tea, wine
Population:	4,219,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Lari (GEL)



ASYCUDAWorld is fully operational at national level in:

- the Revenue Service (RS) headquarters, in Tbilisi
- 6 Regional Centres and
- 40 Customs clearance offices and border posts.

Current version in use	Technical architecture
ASYCUDAWorld 4.0.24; Red Hat Enterprise Linux Server release 5.4; Oracle 10gR2; Java 1.6.0_17	Centralized implementation

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import / Export	No of trained ASYCUDA users in country
1,140	4,376	N/A	N/A	N/A	162,351	700

Implementation status at present:

ASYCUDA is operational in Georgia since 1998.

ASYCUDAWorld is operational nationwide. In all computerised Revenue Service/Customs sites:

- all Customs regimes are operational;
- 100% of the declarations are processed through the RS ASYCUDAWorld system;
- all declarations are submitted to Customs in electronic format (100% DTI);
- all reference data including risk profiles and criteria, updated in the RS headquarters, are automatically made available to all Customs sites (effective tool to apply the law nationwide in a consistent and effective manner; a strong anti-corruption measure);
- all customs declarations are automatically consolidated into the RS central database and subsequently used to produce real-time accurate statistics.



After several rounds of dialogue with the Ministry of Finance and the Revenue Service (RS), the government decided to replace 100% of its physical inspections with a risk-based cargo selectivity system. The introduction of customs risk-management significantly reduced petty corruption and, in combination with rational laws and procedures, allowed traders to comply voluntarily with revenue laws. Results included:

- **Customs Risk-Management:** The risk-based cargo selectivity was fully implemented throughout Georgia by July 2008. Now, 90 % of shipments are subject only to documentary review (“yellow channel”), reducing the time to clear most shipments by several days. The remaining 10 % (recently reduced from 15%) are referred for physical inspection (“red channel”). This decision is based on a combination of risk-criteria programmed into the UNCTAD ASYCUDA system and random selection. The automated selection of shipments for physical inspection focuses customs resources where the risk is greatest, makes the process more objective, and provides fewer opportunities for corruption. In 2009, automated cargo selectivity was expanded to exports and customs warehouses as well. RS plans to introduce the “green” and “blue channel” for low-risk companies.
- **Authorized Economic Operators (“Gold List”) Program:** As part of the customs risk- management system, “green channel” (no physical/documentary checks) was implemented for Gold List program importers. The program provides simplified import procedures for high-value/-volume traders with a demonstrated history of compliance. Simplified procedures include: a) immediate release of goods, which circumvents cumbersome formalities; b) post-payment of customs duties; c) electronic submission of declarations; and d) advance declaration filing.

RS originally implemented the Gold List program with strict requirements during a pilot phase. Since November 2009, the Gold List has been expanded from import to include customs warehouse regimes, with export soon to follow. The number of companies taking advantage of the program has grown tremendously, from the 4 companies that were part of the pilot group to over 200.

Project details:

GEO/OT/9BO	
Title:	ASYCUDAWorld Technical Assistance and Support
Funding:	Government of Georgia
Start date:	January 2010
Project status:	Closed

GEO/OT/7AA	
Title:	ASYCUDAWorld in the Customs Department
Funding:	Government of Georgia
Start date:	February 2007
Project status:	Closed



GIBRALTAR



General information :

Capital city :	Gibraltar
GDP per capita (date) :	USD 38,500 (2009)
Area:	7 km ²
Country Code :	Alpha: GI, Num: 292
Languages :	English, Spanish,
Major imports :	Fuels, manufactures goods and foodstuffs
Major exports :	(principally re-exports) petroleum 51%, manufactured goods 41%, other 8%
Population:	31,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Gibraltar pound



ASYCUDA Ver 2.7 is operational at national level in:

- The Headquarters of the H.M Customs Department Gibraltar (CDG), Waterport;
- EPU/Entry Processing Unit (East Gate).

CDG ASYCUDAWorld prototype is developed and in testing process.

Current version in use	Technical architecture
ASYCUDA platform: ASYCUDA Ver 2.7, Operating system: SCO Unix Ver 6	Decentralized implementation
ASYCUDA platform: ASYCUDAWorld 4.0.24 RedHat Enterprise 5; RDBMS: MySQL 5.0.77	Centralised (prototype)

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
264	747	N/A	N/A	N/A	82,106	30

Implementation status at present:

The ASYCUDA Ver 2.7 system is in use in the H.M. Customs Department Gibraltar (CDG) since 1994 and is operational, without interruption, for almost 14 years.

The CDG ASYCUDAWorld prototype is developed and ready to be tested by the CDG project team.



Mr. J. Rodriguez
Collector of Customs

"The ASYCUDA Ver 2 has served us without interruption for almost 14 years. It is now the moment to support the modernisation of the H.M. Customs Department Gibraltar by implementing a modern version of the ASYCUDA system."

Customs website: <http://www.gibraltar.gov.gi/>

Project(s) details:

GIBOT7AM	
Title:	ASYCUDA feasibility study in Gibraltar
Funding:	Government of Gibraltar
Start date:	May 2007
Project status:	Closed

GIBOT9AM	
Title:	Implementation of ASYCUDAWorld in Gibraltar
Funding:	Government of Gibraltar
Start date:	September 2009
Project status:	Active



LATVIA



General information :

Capital city :	Riga
GDP per capita (date) :	USD 4,984 (2009)
Area:	64,600 Km ²
Country Code :	Alpha: LV Num: 428
Languages :	Latvian, Russian
Major imports :	Machinery and equipment, chemicals, fuels, vehicles
Major exports :	Wood and wood products, machinery and equipment, metals, textiles, foodstuffs
Population:	2,240,000 (2009)
Trade agreement membership(s) :	EU
Fiscal year :	Calendar year
Monetary Unit :	Latvian lat (LVL)



ASYCUDA++ is fully operational at national level in:

- the Customs headquarters, in Riga
- more than 70 inland Customs offices and Customs border posts.

Current version in use	Technical architecture
ASYCUDA++ Ver.1.19 (EU ver./new EU SAD), OS: Linux; RDBMS: Informix 7.31	Centralized implementation

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
7,591	9,581	N/A	N/A	N/A	91,045/173,075	1,900

Implementation status at present:

Latvia is an EU member State since 1 May 2004. ASYCUDA is implemented in a centralized architecture and covers all customs operations.

Latvia is the first country that implemented the ASYCUDA++ Version 1.19 (new EU SAD) at national level. This version, fully operational in the State Revenue Service (SRS headquarters and 44 Customs offices), is compatible with the European Commission Regulation (EC) No 2286/2003 [amending Regulation (EEC) No 2454/93 laying down provisions for the implementation of Council Regulation (EEC) No 2913/92 establishing the Community Customs Code].

As in any EU member State using ASYCUDA, the functionalities of the standard ASYCUDA system will be gradually replaced by new modules compatible with the EU/DG TAXUD sub-systems (NCTS- New Computerized Transit System, ECS-Export Control System, ICS - Import Control System, AES- Automated Export System, AIS- Automated Import System etc), when they will be designed/developed by DG TAXUD. The new modules could be developed in the ASYCUDA technology or in a different technology.



We are your partners in voluntary compliance!

LV EN RU

Search ?
Advanced search

About us Taxes Customs Useful Contacts

- Functions
- History of Development
 - Establishment of SRS
 - Events Affecting SRS Development
- Structure
- Annual Reports
- Strategies and Activity plans
- Corruption Prevention Policy
- Financial Police

Home / About us / History of Development / Events Affecting SRS Development

Events Affecting SRS Development

Print version

During the period from 1993 to 1998 there were significant changes introduced in the tax system of Latvia – practically all laws that were in effect until 1998 were replaced by new laws.

Year	Main events
1994	Cabinet of Ministers is deprived of the rights to set the customs tariffs as Article 81 of the Latvian Constitution (Satversme) provides that customs tariffs are in the competence of the Parliament (Saeima).
	Cabinet of Ministers assigns construction, extension and upgrading of customs border checkpoints to the competence of State Revenue Service (SRS).
	Cabinet of Ministers adopts regulations on list of positions for public civil servants entailing the introduction of public civil service in SRS.
1995	Cabinet of Ministers adopts Regulations 'On Register of Taxpayers' and a single data base of all taxpayers is created.
	Customs surveillance zone is defined as the whole territory of Latvia as a result of which the authority to carry out the control of goods consignments across the whole territory of Latvia is assigned to customs and other law enforcement units – the police, land guards.
	Following the activities of the Financial Reference Department and Public Revenue Prosecutor's Department of the General Prosecutor's Office of Latvia the first criminal proceedings on tax evasion are brought to court, the individuals charged with the offences are sentenced with penalties.
1996	Pursuant to Agreement between Latvia and the UK, company Crown Agents of the UK launches its operations in Latvia with the activities being aimed at further development and improvement of customs operations and fighting of illegal trade in Latvia.
	Computerisation of SRS is initiated.
1997	Law 'On Remuneration to Producer of Assets on Occasions of Infringement of Customs Regulations and Tax Laws' providing for a remuneration of 35% of the total value of illegal goods to persons having detected or produced evidence on smuggling.

Project(s) details:

LAT/OT/7AA	
Title:	Implementation of ASYCUDAWorld in the Customs Department
Funding:	Latvian Government
Start date:	February 2007
Project status:	closed



LITHUANIA



General information :

Capital city :	Vilnius
GDP per capita (date) :	USD 5,220 (2009)
Area:	65,30 Km ²
Country Code :	Alpha: LT, Num: 440
Languages :	Lithuanian
Major imports :	Mineral products, machinery & equipment, transport equipment, chemicals, textiles & clothing, metals
Major exports :	Mineral products, textiles & clothing, machinery & equipment, chemicals, wood & wood products, foodstuffs
Population:	3,255,000 (2009)
Trade agreement membership(s) :	EU
Fiscal year :	Calendar year
Monetary Unit :	Lithuanian litas



ASYCUDA++ 1.18 (EU version) is operational at national level.

Current version in use	Technical architecture
ASYCUDA Version++ 1.18 (EU ver), OS system: Unixware 2.X, RDBMS: Oracle 7	Centralized implementation

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
16,385	18,161	N/A	N/A	N/A	189,553/9,552	500

Implementation status at present:

Lithuania is an EU member State since 1 May 2004.

ASYCUDA is implemented at national level and it covers all customs operations.

As in any EU Member State using ASYCUDA, the functionalities of the standard ASYCUDA system will be gradually replaced by new modules compatible with the EU/DG TAXUD sub-systems (NCTS- New Computerized Transit System, ECS-Export Control System, ICS - Import Control System, AES- Automated Export System, AIS-Automated Import System etc), when they will be designed/developed by DG TAXUD. The new modules could be developed in the ASYCUDA technology or in a different technology.

The screenshot shows the official website of Lithuanian Customs. At the top, there is a header with the Lithuanian Customs logo and the text 'LITHUANIAN CUSTOMS'. Below the header, a navigation bar includes links for Home, Contact, Sitemap, and a language selector for 'Lietuviškai'. A search bar is also present. The main content area is titled 'Customs Information Systems centre'. It features a sidebar with a menu for 'About us' containing links to various departments and offices. The main text block provides details about the Customs Information Systems Centre, including its address (Vytenio str. 7, LT-03113 Vilnius), director (Petras Jakavonis), working hours, and contact information. It also includes a section titled 'CUSTOMS INFORMATION SYSTEMS CENTRE AND ITS ACTIVITY' which describes the center's establishment in 2001 and its role in managing the ASYCUDA system.

“Electronic Import and Export Declaration Processing System ASYCUDA – centralized system designed for processing import and export sets of the Single Administrative Document.

Electronic declaration through ASYCUDA system was started at the Customs of the Republic of Lithuania on September 2, 2003. Since May 1, 2004, ASYCUDA system has been processing declarations according to the new requirements of the European Union.

As one of the parts of the Customs information system of the Republic of Lithuania, ASYCUDA system operates by exchanging data with TCVS (Tax Calculation and Validation System), LITAR (Integrated Customs Tariff System), MAKIS (Tax Accounting And Control Information System), Customs Clients Register, etc. In 2006, the design, development and pilot tests of new interfaces between ASYCUDA and Risk Evaluation and Control System (RIKS) took place.

The ASYCUDA system has been introduced in all customs posts of the Republic of Lithuania. It is being used according to the need at the Customs Department, territorial customs offices, Customs Training Centre.

The CISC administrates the ASYCUDA system. Over 280 declarants, including customs brokers, enterprises submit declarations this way. About 35 % of declarations are submitted electronically.”

Project(s) details:

LIT/OT/2CB	
Title:	Agreement for ASYCUDA ++ Service (Technical Assistance and Support)
Funding:	Lithuanian Government
Start date:	November 2002
Project status:	Closed



MOLDOVA



General information :

Capital city :	Chisinau
GDP per capita (date) :	USD 545 (2009)
Area:	33,846 Km2
Country Code :	Alpha: MD, Num: 498
Languages :	Moldovan, Russian
Major imports :	Mineral products and fuel, machinery and equipment, chemicals, textiles
Major exports :	Foodstuffs, textiles, machinery
Population:	3,576,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Moldovan leu (MDL)



ASYCUDAWorld is implemented and is fully operational at national level in:

- Moldovan Customs Service (MCS) headquarters, in Chisinau
- 8 Customs Houses
 - Briceni
 - Bălți
 - Ungheni
 - Leușeni
 - Chișinău
 - Centru
 - Bender
 - Cahul
- More than 90 Customs Offices and Border Posts.

Current version in use	Technical architecture
ASYCUDAWorld 4.0.24, OS: Red Hat Enterprise Linux AS Release 4, Itanium IA64 RDBMS: Oracle 10gR2; Oracle Java 1.6.0_17	Centralized implementation

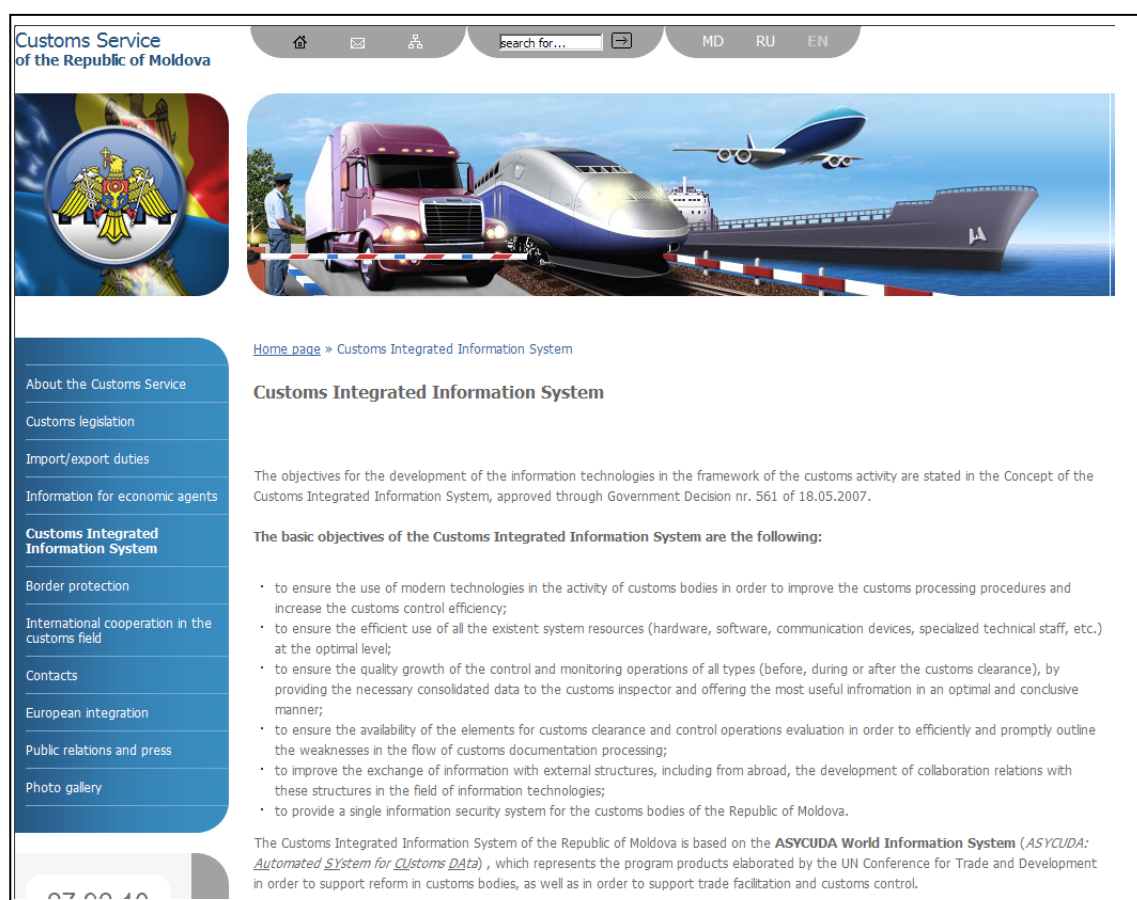
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
1,287	,3,278	N/A	83,580	212,615	168,315/87,867	965

Implementation status at present:

ASYCUDAWorld is fully operational nationwide in the Moldovan Customs Service (MCS) since 2006. Moldova was the first country that implemented ASYCUDAWorld nationwide in the operational Customs environment.

In all computerised MCS customs offices,

- 100% declarations are processed through MCS ASYCUDAWorld
- All declarations are submitted to Customs in electronic format (100% DTI, Direct Trader Input)
- All customs regimes are implemented, including Transit and Warehousing
- Customs officers are allocated for physical inspection automatically by the system (a strong anti-corruption measure)
- Updates of reference data (tariff etc) made in the MCS HQ are automatically available in all Customs offices (effective tool to apply the law nationwide in a consistent and effective manner)
- All customs declarations are automatically consolidated in the MCS HQ database and subsequently used to produce real-time accurate statistics.



Customs Service of the Republic of Moldova

Home page » Customs Integrated Information System

Customs Integrated Information System

The objectives for the development of the information technologies in the framework of the customs activity are stated in the Concept of the Customs Integrated Information System, approved through Government Decision nr. 561 of 18.05.2007.

The basic objectives of the Customs Integrated Information System are the following:

- to ensure the use of modern technologies in the activity of customs bodies in order to improve the customs processing procedures and increase the customs control efficiency;
- to ensure the efficient use of all the existent system resources (hardware, software, communication devices, specialized technical staff, etc.) at the optimal level;
- to ensure the quality growth of the control and monitoring operations of all types (before, during or after the customs clearance), by providing the necessary consolidated data to the customs inspector and offering the most useful information in an optimal and conclusive manner;
- to ensure the availability of the elements for customs clearance and control operations evaluation in order to efficiently and promptly outline the weaknesses in the flow of customs documentation processing;
- to improve the exchange of information with external structures, including from abroad, the development of collaboration relations with these structures in the field of information technologies;
- to provide a single information security system for the customs bodies of the Republic of Moldova.

The Customs Integrated Information System of the Republic of Moldova is based on the **ASYCUDA World Information System (ASYCUDA: Automated System for Customs Data)**, which represents the program products elaborated by the UN Conference for Trade and Development in order to support reform in customs bodies, as well as in order to support trade facilitation and customs control.

Project(s) details:

MOL/OT/9BA	
Title:	Implementation of Valuation Control in the Moldovan ASYCUDAWorld System
Funding:	Government of Moldova
Start date:	October 2009
Status:	Closed



ROMANIA



General information :

Capital city :	Bucharest
GDP per capita (date) :	USD 2,657 (2009)
Area:	237,500 Km ²
Country Code :	Alpha: RO, Num: 642
Languages :	Romanian, Hungarian
Major imports :	Machinery and equipment , fuels and minerals, chemicals, textiles and footwear
Major exports :	Textiles and footwear, metals and metal products, machinery and equipment, minerals and fuels
Population:	21,190,000 (2009)
Trade agreement membership(s) :	EU
Fiscal year :	Calendar year
Monetary Unit :	Romanian Leu (RON)



ASYCUDA++ Ver 1.8 is operational at national level in:

- the National Customs Authority (NCA) Headquarters, in Bucharest
- 8 Regional Customs Directorates:
 - Bucharest
 - Brasov
 - Cluj
 - Constanta
 - Craiova
 - Galati
 - Iasi
 - Timisoara
- 78 Customs offices

Current version in use	Technical architecture
ASYCUDA++ Ver. 1.18 (EU ver. /), Unixware 2.1, AIX 4.3; RDBMS: Oracle	Decentralized implementation

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
40,448	54,027	N/A	N/A	1,628,124	386,808	5,000

Implementation status at present:

Romania is an EU (European Union) member State since 1 January 2007.

The ASYCUDA++ Ver 1.18 system is fully operational in the NCA headquarters, in the 8 (eight) Regional Customs Directorates and in 78 (seventy-eight) Customs offices and Customs border posts.

In all these locations:

- 100% of the declarations are processed through ASYCUDA and 100% DTI;
- updates of reference data (tariff etc) are automatically replicated from the NCA headquarters to all operational sites (Regional Directorates, Customs Offices and Border Posts);
- all Customs regimes are fully operational;
- all Customs declarations are automatically consolidated in the NCA Headquarters' database.

As in any EU Member State using ASYCUDA, the functionalities of the standard ASYCUDA system will be gradually replaced by new modules compatible with the EU/DG TAXUD sub-systems (NCTS-New Computerized Transit System, ECS-Export Control System, ICS-Import Control System, AES-Automated Export System, AIS-Automated Import System etc), when they will be designed/developed by DG TAXUD. The new modules could be developed in the ASYCUDA technology or in a different technology.



*Mr. A. Costin – Former Director ICT & Statistics,
Romanian National Customs Authority*

"The strong points of the ASYCUDA++, evaluated in more than 10 years of use:

- stability of the ICT platform and efficient resources management,
- flexibility of configuration to accommodate the users' requirement, based on comprehensive parameters management and efficient "Development Platform",
- sustained evolution of embedded functional and technical features, according to business evolution throughout the product life,
- extended coverage and adaptability of automation to the Customs business functions ,
- good interfacing mechanisms with the connected Customs IT Applications (Accounting, Statistics, Intelligence etc),
- international industry standards and WCO/WTO regulations embedded, assuring the internal and external organizational compatibility and interoperability based on ICT infrastructure.

The main business advantages are:

- highly beneficial cost/performance product in respect with investments and human resources,
- uniformity effect on the business flows and procedures implementation ,
- powerful educational effect for the customs officers and business environment ,
- high adaptability to the organizational and management structures of the Administration as to its IT & Communications specific architecture ,
- highly supporting the effectiveness of customs duties collection, customs selectivity based of control, reporting, customs management and foreign trade statistics ,
- conclusive support for interconnectivity, interoperability with EU – DGTAXUD IT Systems.

Project(s) details:

ROM/96/002	
Title:	Computerization of Customs Procedures and Data
Funding:	DFID/UNDP
Start date:	January 1996
Status	Closed

ASYCUDA

in the Middle East

Iran, Islamic Republic of

Jordan¹

Lebanon¹

Occupied Palestinian Territory¹

Syrian Arab Republic¹

Yemen

¹ Countries or territories operating or implementing ASYCUDA World





Islamic Republic of IRAN



General information :

Capital city :	Tehran
GDP per capita (date) :	USD 2,175 (2009)
Area:	1,648,195 Km2
Country Code :	Alpha: IR , Num : 364
Languages :	Persian Farsi
Major imports :	Machinery, military supplies, metal works, foodstuffs, pharmaceuticals, technical services, refined oil products
Major exports :	Petroleum, carpets, fruits, nuts, hides, iron, steel
Population:	75,078,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	Calendar year
Monetary Unit :	Iranian rial (IR)



ASYCUDA is implemented in:

More than 40 Customs Houses throughout the country.

The major implementations are in:

Bandar Abbas
Merhabbad
Mashhad
Shiraz
Esfahan
Tehran Exposition Fair
Karaj
Tabriz
Qom
Kerman

Current version in use				Technical architecture		
ASYCUDA++, Unixware & Linux as OS, ORACLE ASYCUDAWorld for transit				Centralized system		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
70,614	57,159	N/A	N/A	N/A	N/A	xxx

Implementation status at present:

ASYCUDA++ is fully operational

Islamic Republic of Iran Customs Administration (IRICA) has achieved remarkable results in terms of modernization and reform of Customs procedures. The fact that ASYCUDA++ has been implemented in 40 offices is a major outcome providing for simplification and facilitation to the trading environment.

In all computerized customs offices,

- 100% declarations are processed through ASYCUDA
 - DTI is mainly used by governmental agencies and the bigger companies
 - All customs regimes except warehousing are implemented
 - Sharing common borders with 9 countries,
 - Customs officers are allocated for physical inspection automatically by the system
 - All customs declarations are regularly consolidated in the Customs HQ database.
- ASYCUDA covers more than 95% of the trade.

A transit monitoring system using ASYCUDAWorld is currently implemented.



"Iran's Customs is moving towards a modern and new technology-based structure at a big speed. Iran's Customs has taken advantage of modern technologies for dissemination of information. These state-of-art technologies are supposed to contribute to the electronic customs in order to minimize the time needed for clearance of goods and accelerate service providing to the clients,"

www.asycuda.ir

www.irica.gov.ir/

Project(s) Details:

IRAOT2BN	
Title :	Support to E-Customs Programme of the Islamic Republic of Iran
Funding :	UNDP
Start date :	August 2002
Project status:	Closed

IRAOT5BK	
Title :	Support to E-Customs Programme of the Islamic Republic of Iran
Funding :	UNDP
Start date :	April 2005
Project status:	Active



JORDAN



General Information:

Capital city:	Amman
GDP per capita (date) :	USD 2,378 (2009)
Area:	89,342 Km2
Country Code	Alpha: JO, Num: 00962
Languages :	Arabic
Major imports :	machinery and equipment, foodstuffs, textiles, chemicals
Major exports :	Tourism, manufactured products (principally textiles and garments) and potash.
Population:	6,472,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Jordanian dinar (JOD)



ASYCUDAWorld is implemented through out the country.

The main Customs offices are:

- Aqaba → border at the red sea
- Jaber → border with Syria
- Jordan Valley
- Ommari → border with Saudi Arabia
- Airports

Current version in use	Technical architecture
ASYCUDAWorld	Centralized architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
6,97	13,834	26274	N/A	N/A	967484	4000

Implementation status at present:

The ASYCUDA Project started in 1997.

The ASYCUDA 1.14 System was successfully piloted at Airport cargo at 1999, and now it is implemented at 15 sites. Then the ASYCUDA Team upgraded the ASYCUDA 1.14 to ASYCUDA 1.150. ASYCUDA 1.150 was also implemented in the special economic zone ASEZA. The Cargo Manifest is implemented at Aqaba (Jordan customs and economic zone) & Airport site.

The ASYCUDAWorld system pilot site was implemented successfully in May 2007 at Sahab Center.

The rollout of ASYCUDAWorld all over Jordan was completed on March 2010.

Technical and functional improvements are being developed in Jordan.



Mr Ghaleb Al-Sarayrah

Director General of Jordan Customs

The ASYCUDA project has succeeded in enhancing the infrastructural capacity of the Customs Department through extensive training on ASYCUDA, computerization of customs procedures and introducing risk management techniques. The use of ASYCUDA has resulted in reduced declaration processing time, whilst, simultaneously the accuracy of verifying declarations has increased without requiring additional manpower.

Extract of the Project Evaluation Mission report

Projects(s) details:

JOROT6AE	
Title :	Implementation of ASYCUDAWorld in Jordan
Funding :	Government of Jordan
Start date :	August 2006
Project status:	Operational

JOROT7AQ	
Title :	Implementation of ASYCUDAWorld in Jordan
Funding :	USAID
Start date :	July 2007
Project status:	Closed



LEBANON



General information :

Capital city :	Beirut
GDP per capita (2009) :	USD 13,200
Area:	10,452 Km2
Country Code :	Alpha: LB, Num: 422
Languages :	Arabic
Major imports :	Petroleum products, cars, medicinal, clothing, meat & live animals, consumer goods, paper, textile fabrics, tobacco
Major exports :	Authentic jewellery, inorganic chemicals, miscellaneous consumer goods, fruit, tobacco, construction minerals, electric power machinery & switchgear, textile fibers, paper.
Population:	3,925,502
Trade agreement membership(s) :	GAFTA, EFTA, GCC, EU. Lebanon is only observer at the WTO for now
Fiscal year :	Calendar year
Monetary Unit :	Lebanese Pound (LBP)



ASYCUDA is implemented in all 24 customs offices countrywide

Current version in use	Technical architecture
ASYCUDAWorld 4.024, Oracle, Linux	Centralized architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests per year	Transport Documents per year	Transit Documents per year	Declarations per year Import/Export	Trained ASYCUDA users in country
3,582	16,574	60,320	76,756	2,795	190,510/82,70	1200

Implementation status at present:

ASYCUDAWorld is operational in all of 24 Customs sites covering more than 90% of total import and export declarations and more than 95% of Customs' revenues.



Ghassan K. Nasrallah, Chief of Service for the Customs Computer Center

An efficient and effective customs administration is essential to the welfare of any country. It benefits the national economy by collecting revenue. It assists the Government to implement national and international policy. It protects the country by combating fraud and the illegal trafficking of prohibited and restricted goods. It provides the statistical information on foreign trade transactions essential for economic planning and it encourages international trade.

Respectively, the introduction of ASYCUDA into the Lebanese Customs Administration has improved the work of Customs officers by letting the computer system do time consuming tasks such as duties and taxes calculation, or verification of trade policies on imported and exported merchandise, to more concentrate on more important issues that cannot be detected by computer such as combating fraud and the illegal trafficking of prohibited and restricted goods and money laundering.

Project(s) details:

LEBOT5BK	
Title :	Implementation of ASYCUDAWorld in Lebanon
Funding :	Government of Lebanon
Start date :	June 2006
Project status:	Active



Occupied PALESTINIAN Territory



General information :

Capital city :	East-Jerusalem
GDP per capita (date) :	USD 1,044 (2009)
Area:	6,020 Km2
Country Code :	Alpha: PS
Languages :	Arabic
Major imports :	Food, Consumers Goods, Constructions materials
Major exports :	Agricultural products.
Population:	4,409,000 (2009)
Trade agreement membership(s) :	None
Fiscal year :	
Monetary Unit :	None (Palestine uses Israeli New Shekels & Jordanian dinars)

The Gaza Strip and West Bank



ASYCUDAWorld is implemented in the Customs Houses of:

1. Customs Headquarters in Ramallah
2. Jenin customs office.
3. Tubas customs office.
4. Tulkarm customs office.
5. Qalqilya customs office.
6. Nablus customs office.
7. Salfet customs office.
8. Abu-dees Customs office.
9. Bethlehem customs office.
10. Jericho customs office.
11. Hebron customs office.
12. South Hebron customs office.
13. Al Ram customs office.
14. Gaza customs office.

Current version in use	Technical architecture
ASYCUDAWorld Ver. 4.0.24, Linux RedHat 5.3 (OS), Oracle 10g (RDBMS)	Centralized architecture

Export in Millions of USD	Import in Millions of USD	Cargo Manifests per year	Transport Documents per year	Transit Documents per year	Declarations per year Import/Export	Trained ASYCUDA users in country
558	3,569	N/A	N/A	N/A	35,000/5.000	140

Implementation status at present:

ASYCUDA was introduced in the Palestinian territory (oPt) in July 2001 within the context of a three-phased plan, in order to ensure its proper installation and equip the PA with the required capacity to maintain and upgrade the system. With funding from the World Bank and the European Union (EU), progress to date entailed the implementation of ASYCUDA*World* in several offices.



Fuad SHOBAKI, Director General of Customs and Excise

Palestinian efforts to develop the trade sector have always confronted obstacles, sometimes related to limitations when implementing international standards and most frequently related to Israeli procedures based on security concerns. Both issues are perceived as trade barriers and they are evidently causing a negative impact on the Palestinian capacity to compete with other countries (Exports) while imposing additional costs to Palestinian traders (Imports).

Since 2001, the PA embarked in a comprehensive plan for modernizing Customs, including a state-of-the-art system -ASYCUDA- developed and implemented by UNCTAD. The European Commission has so far funded two phases of this programme.

The PA definitely found remarkable benefits from this decision which, together with other experiences and capacity building programmes, helped its Customs Department to introduce procedures, balancing International Standards and Government's determination to facilitate trade. One of the best illustrations is the successful implementation of a fully automated Customs control at Rafah crossing point, after Israeli unilateral withdrawal from Gaza, in November 2005.

Nowadays, it is possible to perceive the improvement of PA Customs controls over trade transactions; furthermore, its modernization programme has also created the capacity of automatically reviewing and auditing Israeli transfers associated to collection of revenue for Palestinian imports. A tangible example of this capacity is the transfer of additional revenue collected as result of amending declarations for used vehicles. In 2008 statistics revealed an important increment of 10.3 Million USD while 2009 shows that almost 32 Million USD is related to amendments. Based on these facts and the continuous improvement of PA Customs, it has been agreed that effective January 2010, final assessment for used vehicles should be carried out by Palestinians.

A key factor to achieve such stage is definitely linked to the use of modern tools. Recently in July 2010, the PA launched ASYCUDA*World's* Direct Trader Input (DTI). Palestinian traders are now encouraged to directly process Customs documents from their premises in order to minimize burden and decrease costs. This is just another demonstration of our commitment to administer trade policies in line with international best practices and WCO recommendations.

The ASYCUDA*World* Project will shortly embark on another important chapter: certification of our capacity to sustain what has been achieved and continue developing tools to deal with the always dynamic world of International Trade. As members of the Palestinian Government, we definitely consider it important to continue supporting this process which will lead us to achieve the goal of building an independent Palestinian State with a healthy and stable economy

Project(s) details:

PALOT7AV	
Title :	Implementation of ASYCUDAWorld
Funding :	European Union
Start date :	2007
Project status:	Closed



SYRIAN ARAB REPUBLIC



General information :

Capital city :	Damascus
GDP per capita (date) :	USD 1,398 (2009)
Area:	185,180 Km ²
Country Code :	Alpha: SY, Num: 080
Languages :	Arabic
Major imports :	Raw materials essential for industry, agriculture equipment, and machinery
Major exports :	Crude oil, refined products, raw cotton, clothing, fruits and cereal grains
Population:	22,505,000 (2009)
Trade agreement membership(s) :	
Fiscal year :	calendar year
Monetary Unit :	Syrian pound (SYP)



ASYCUDA is implemented in:

ASYUDAWorld is implemented in 26 offices countrywide covering 98% of the trade.

Current version in use	Technical architecture
ASYCUDAWorld Linux, Oracle	Centralized

Export in Millions of USD	Import in Millions of USD	Cargo Manifests per year	Transport Documents per year	Transit Documents per year	Declarations per year Import/Export	Trained ASYCUDA users in country
11,760	13,340	102,346	125,803	150,253	84,430/76.593	1000

Implementation status at present:

ASYCUDAWorld is operational in most of Customs offices in Syria and the project is now focusing on electronic data exchange with neighboring countries.



Nabel AL SAEURI
Director General of Syrian Customs

This ambitious scheme, which will make Syria the first Arab Country to use the international customs programme, "ASYCUDA World", also lies at the heart of the reform process and plans to create an "electronic-government".

The planned changes will radically ease the passage of goods into Syria and increase government revenue, while tightening security and clamping down on corruption on the borders. A centralized database system of all electronic Documents (i.e. Manifest, Transit... Etc.) and all scanning cards (i.e. TripTic) and border cameras will replace the current system of paperwork, that leaves some importers waiting for months to bring their vehicles and goods into the country.

Extract from UNDP Syria website

Project details:

SYROT4BP	
Title :	Implementation of ASYCUDAWorld in the Syrian Customs Directorate
Funding :	Syrian Ministry of Finance
Start date :	March 2005
Project status	Active



YEMEN



General information :

Capital city :	Sana'a
GDP per capita (date) :	USD 606 (2009)
Area:	527 970 Km2
Country Code :	Alpha: YE
Languages :	Arabic
Major imports :	Food, machinery and equipment, chemicals
Major exports :	Crude Oil, Coffee, dried and salted fish
Population:	24,256,000
Trade agreement membership(s) :	GAFTA
Fiscal year :	
Monetary Unit :	Yemeni Rial (YER)



ASYCUDA++ is implemented in all major ports.

More than 95% of the trade is covered.

Main Offices implemented:

Sana'a Airport
Hudayda
Aden Sea Port
Aden Airport
Aden Free Zone
Haradh
Al-Mukalla

ASYCUDAWorld is planned to be implemented in year 2012.

Current version in use				Technical architecture		
ASYCUDA++ Ver. 1.18 ^a , UnixWare 7.0 (OS), Oracle 8i (RDBMS)				Decentralized architecture		
Export in Millions of USD	Import in Millions of USD	Cargo Manifests processed annually	Transport Documents processed annually	Transit Documents processed annually	Declarations processed annually Import/Export	No of trained ASYCUDA users in country
5,855	7,556	55,600	505,436	1,391	208,281	> 5,000

Implementation status at present:

The Yemen Customs Administration has selected the ASYCUDAWORLD system developed by UNCTAD, as the base technology for developing, completing the computerization of their Customs processes.

This will allow implementing a state-of-art ICT system to increase operational capacity through the introduction of modern computerized declaration processing facilities for import, export and transit throughout the territory of Yemen, consistent with international standards and best practice .



Mohammed Mansour Zemam
Chairman, Yemen Customs Administration

Project details:

YEM03009	
Title :	Implementation of ASYCUDA ++
Funding :	UNDP
Start date :	2000
Project status	closed

YEM/0T/8BT	
Title :	Implementation of ASYCUDA WORLD in Yemen
Funding :	Government of Yemen
Start date :	Oct 2010
Project status:	Active