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GENERAL

E/ESCWA/ICTD/2003/6  
17 July 2003  
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English Term		
Application Service Provider (ASP)		
Business process reengineering (BPR)		
Business-to-business (B2B)	-	-
Business-to-consumer (B2C)	-	-
Bottom-up approach		
Certificate authority (CA)		
Computer Aided Software Engineering (CASE)		
Consumables		
Consumer-to-consumer (C2C)	-	-
Customer relationship management (CRM)		
Digital Divide		
Domain Name		
E-banking		
Electronic Data Interchange (EDI)		
E-government		
E-procurement		
E-readiness		
Enterprise resource planning (ERP)		
Fire Wall		
Foreign Direct Investment		
Government-to-government (G2G)	-	-
Government-to-business (G2B)	-	-
Government-to-citizen (G2C)	-	-
Government-to-employee (G2E)	-	-
International computer driving license (ICDL)		
Incubator		
Information and Communication Technology (ICT)		
Infrastructure	-	
Interface	-	

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English Term

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Internet service provider (ISP)

Just-in-time (JIT)

Key performance indicators (KPI)

Knowledge-based Employee

Merge-in-transit

Milestone

Mobile

Networked economy

Online escrow services (OES)

Open source software (OSS)

Operator

Pilot Project

Portal

Point of sale terminals

Public key infrastructure (PKI)

Quick response (QR)

Request for proposals (RFP)

Request for quotation (RFQ)

Security socket layer (SSL)

Supply chain

Technopole

Telecenters

Unified resource locator (URL)

Venture capital

Virtual

Workflow

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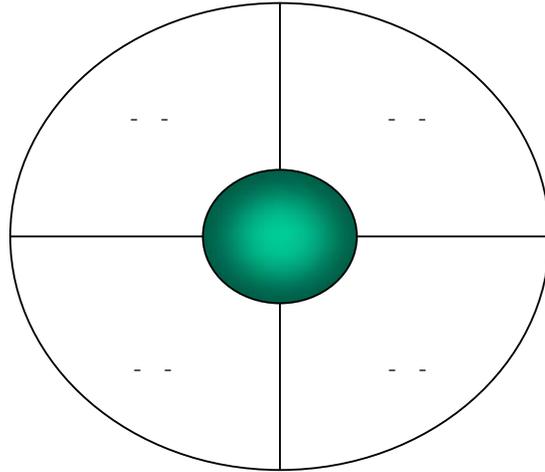
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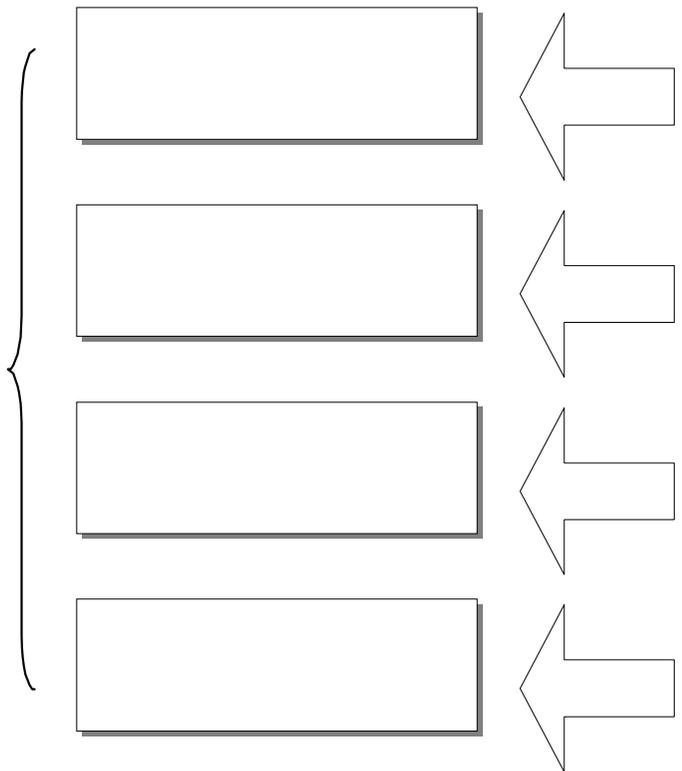
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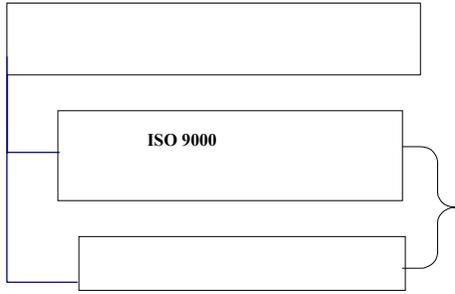
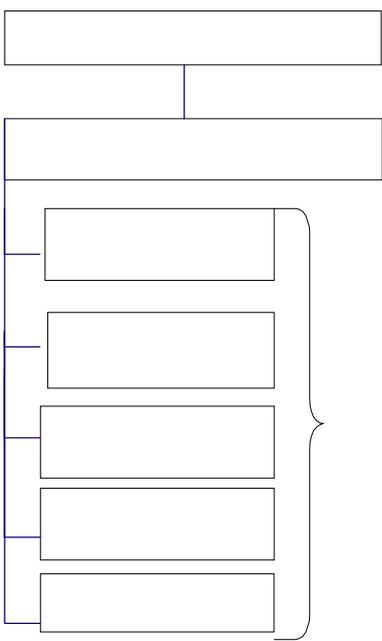
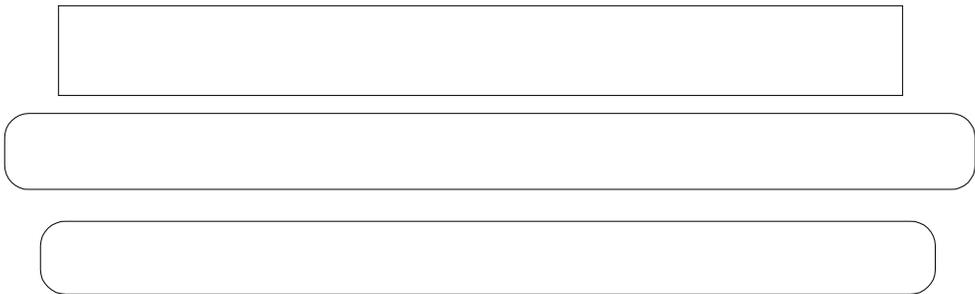
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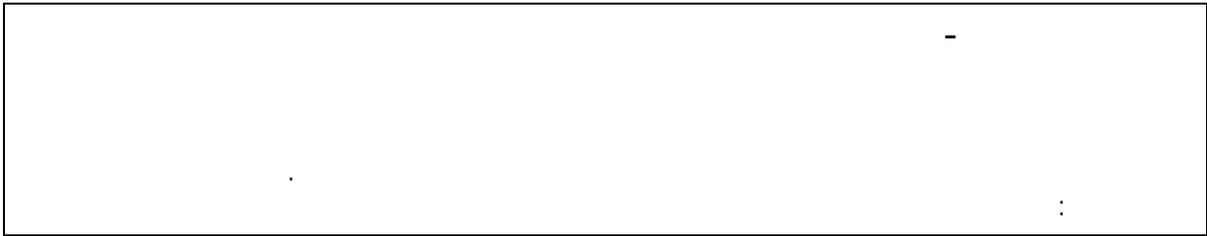
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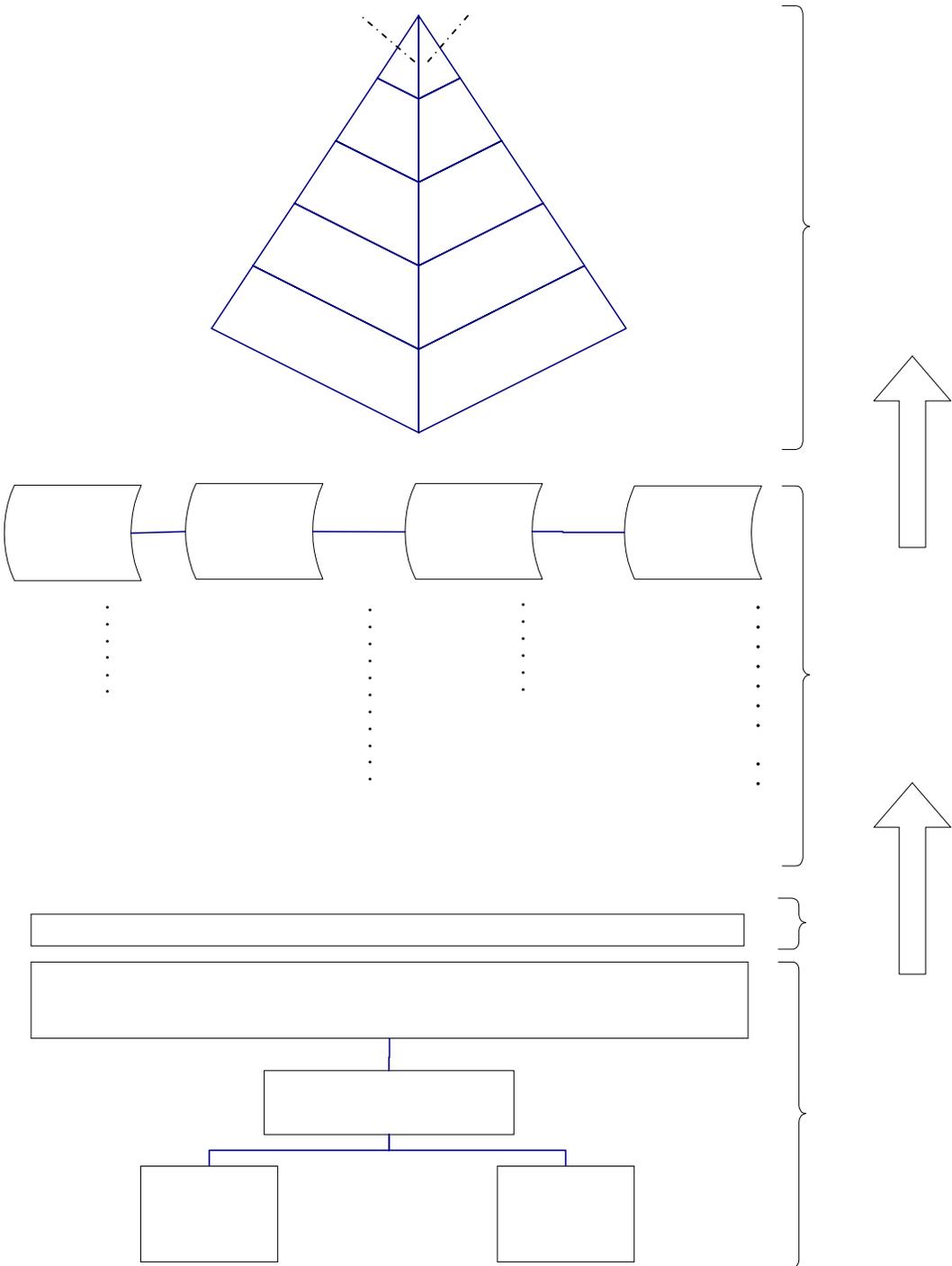
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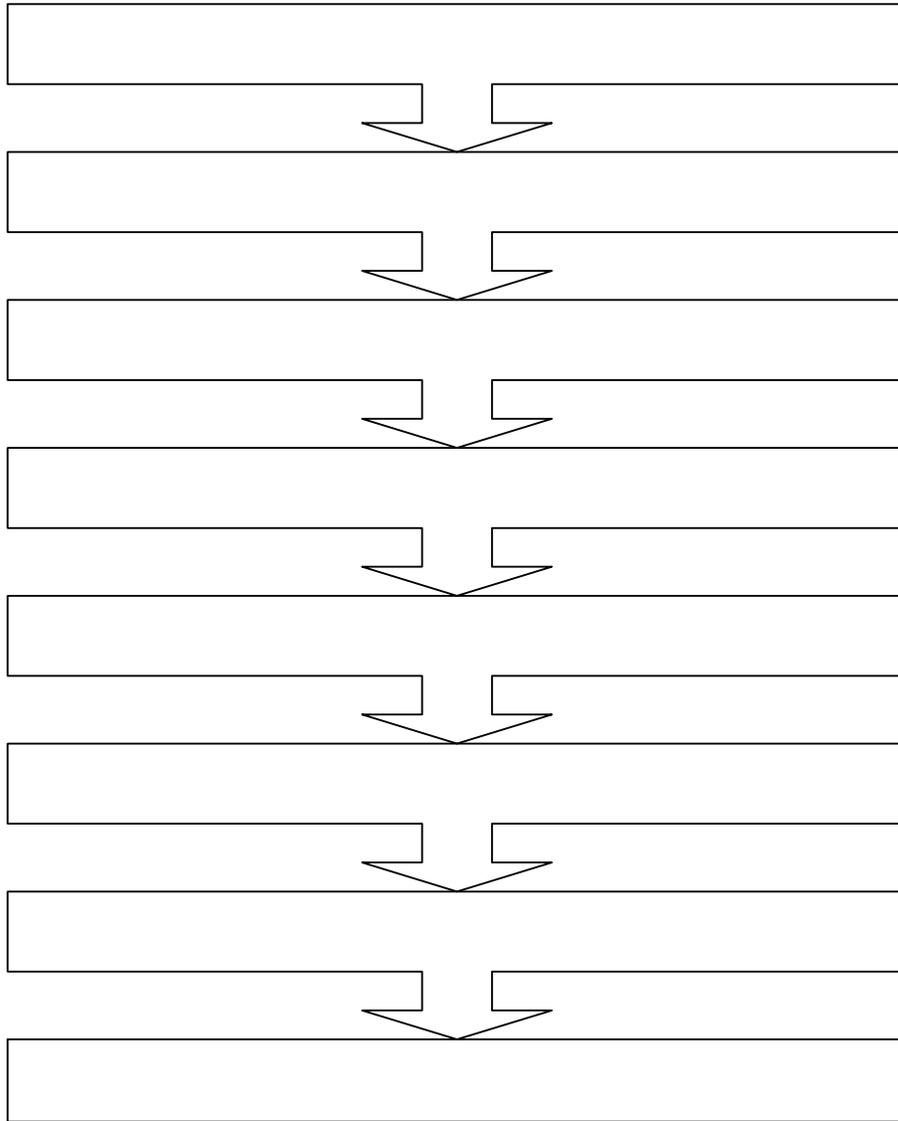
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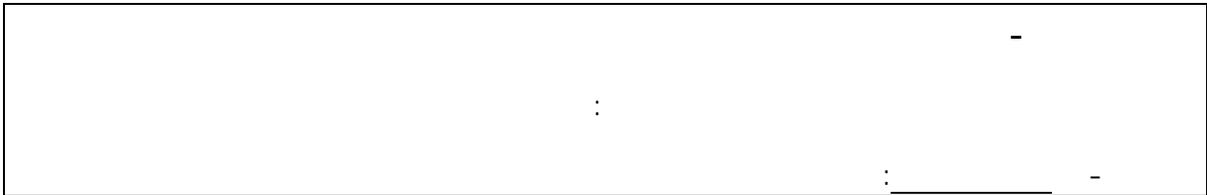
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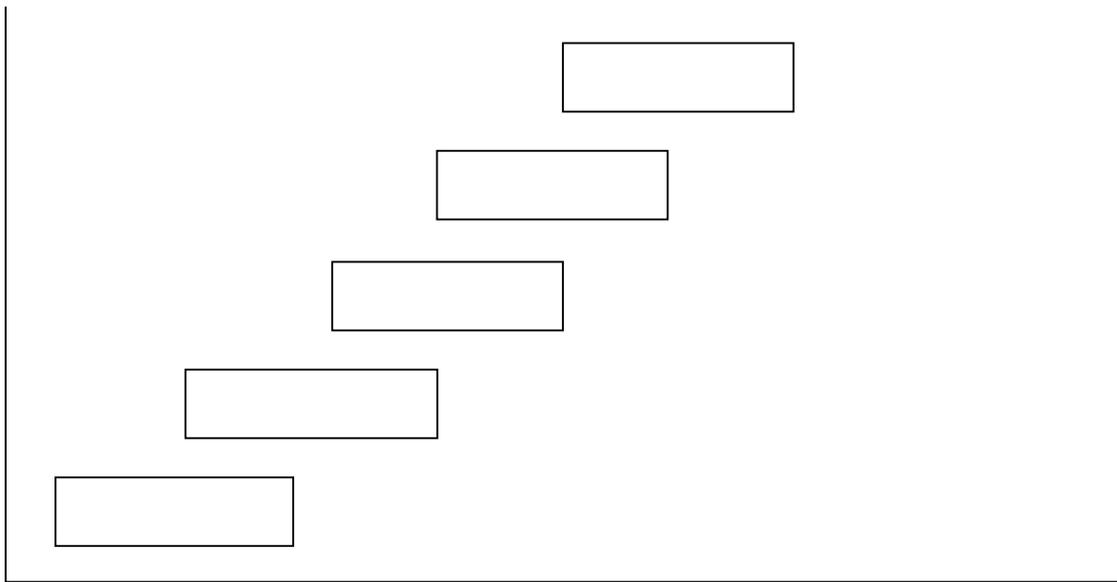
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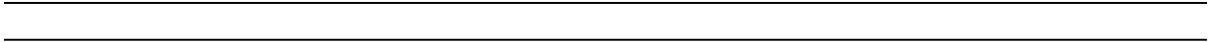
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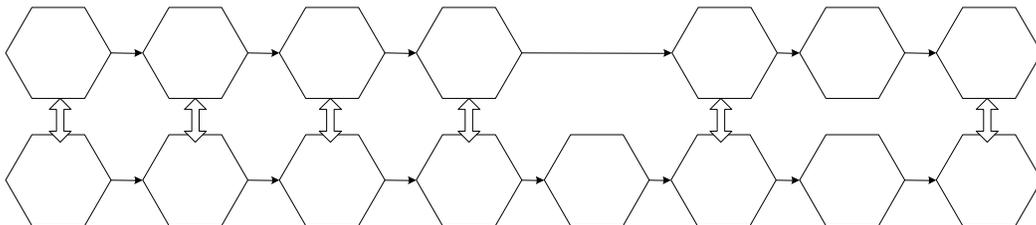
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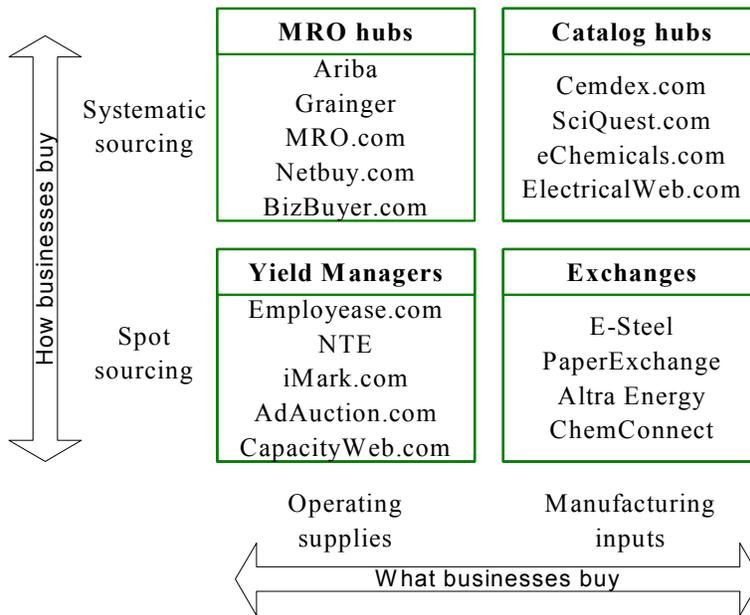
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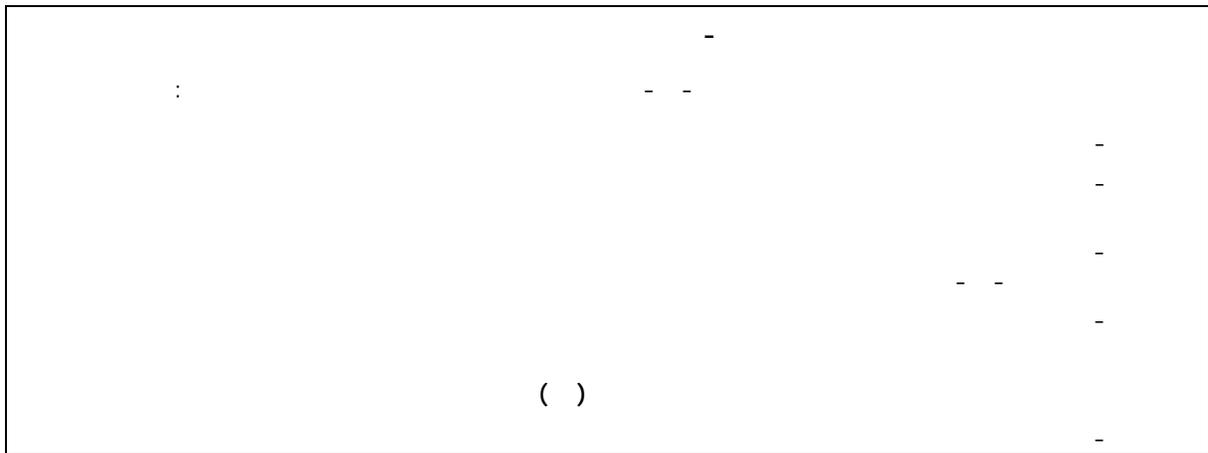


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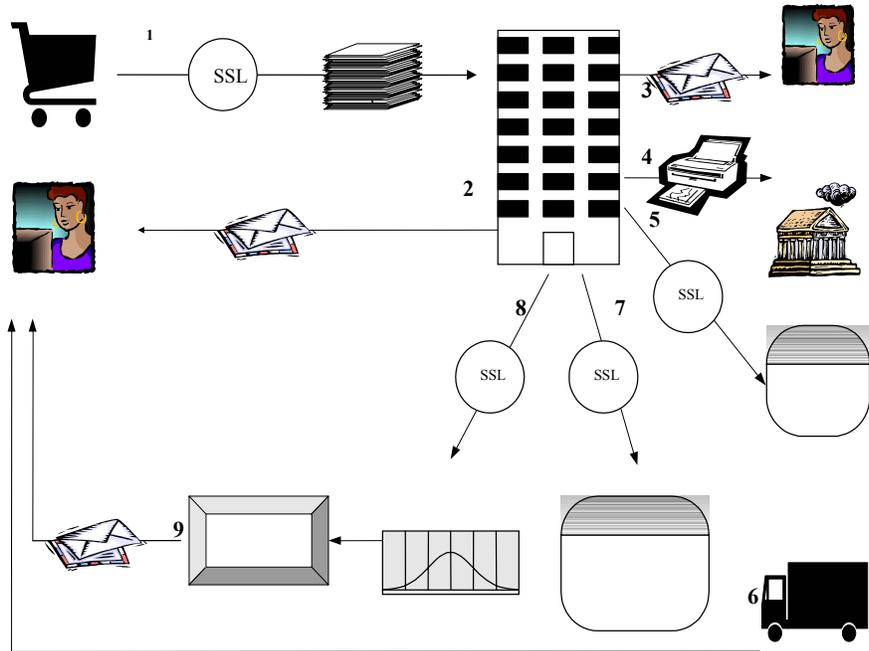


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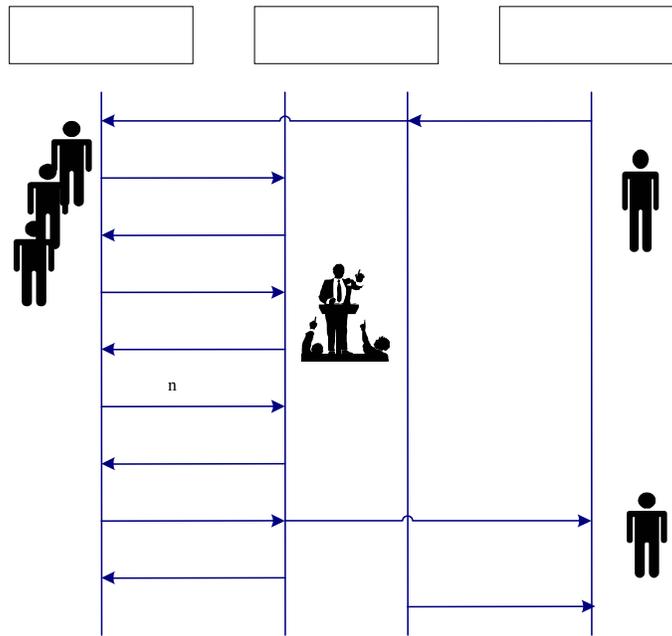
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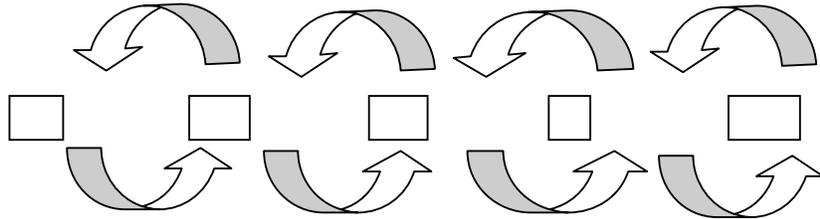
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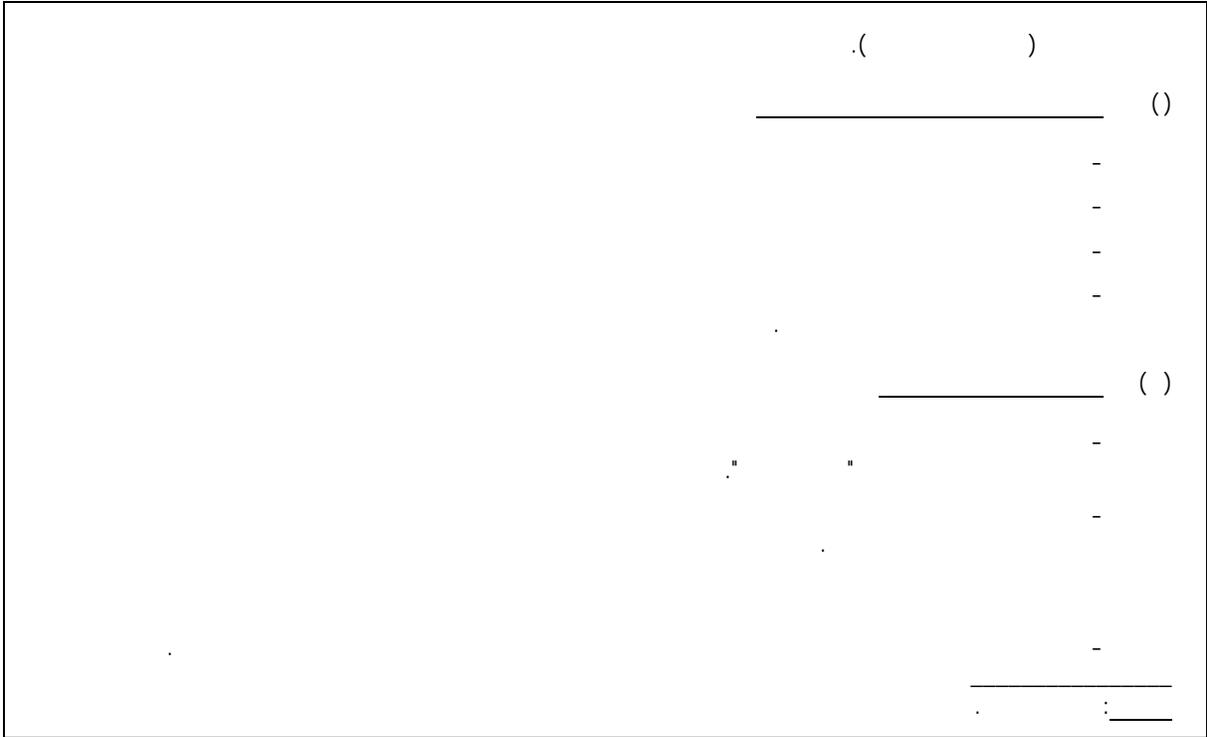
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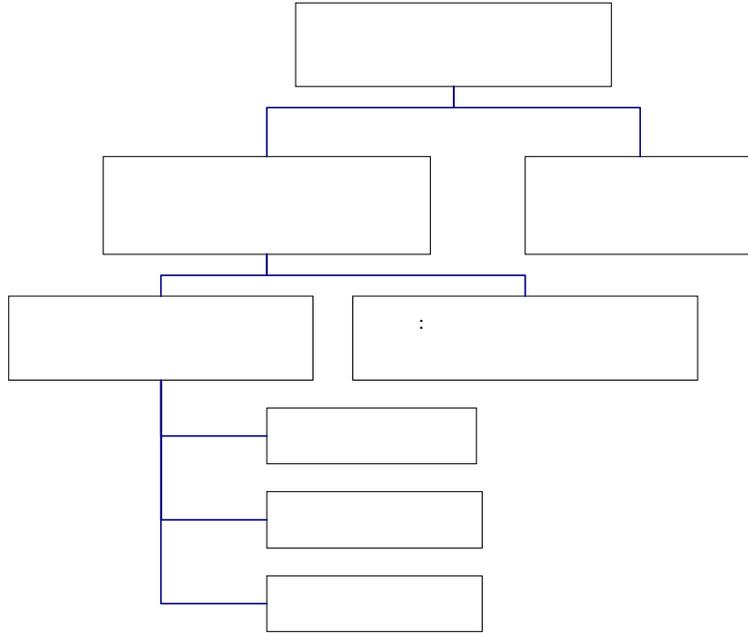
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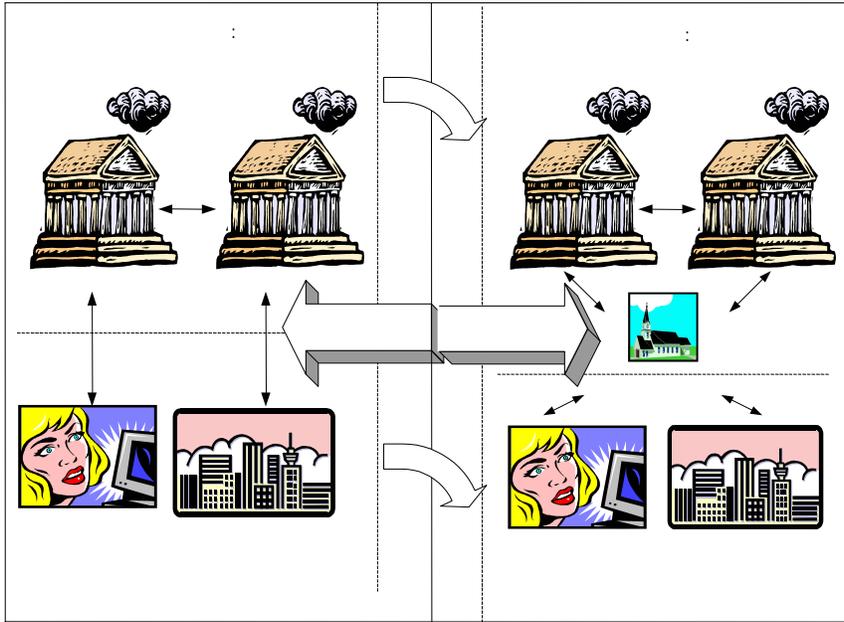
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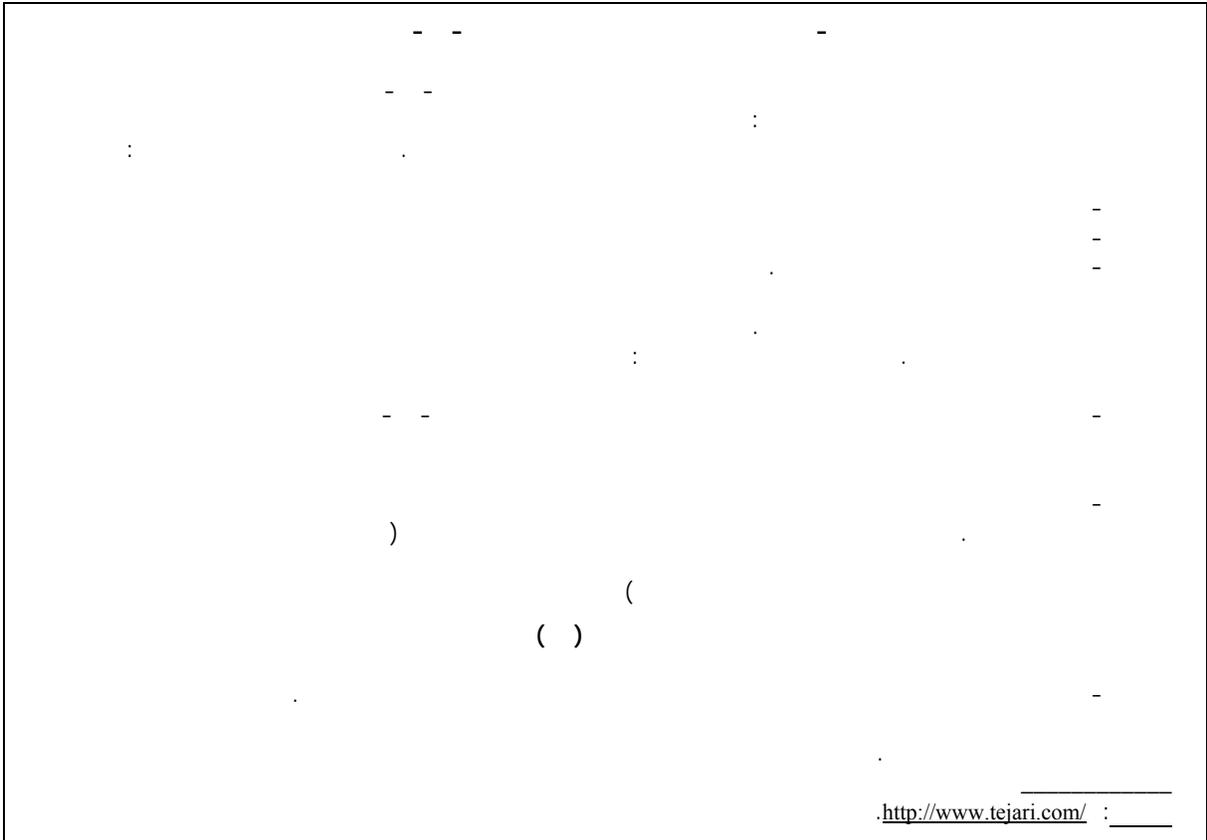
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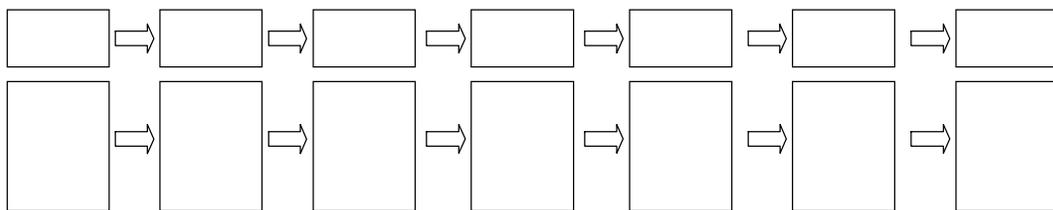
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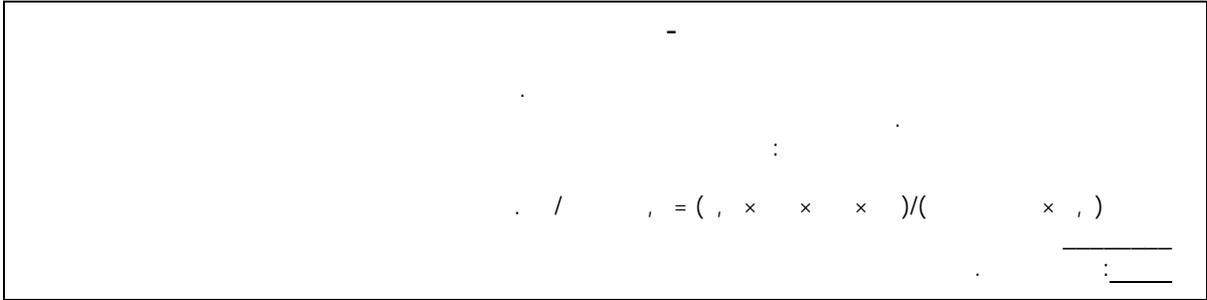
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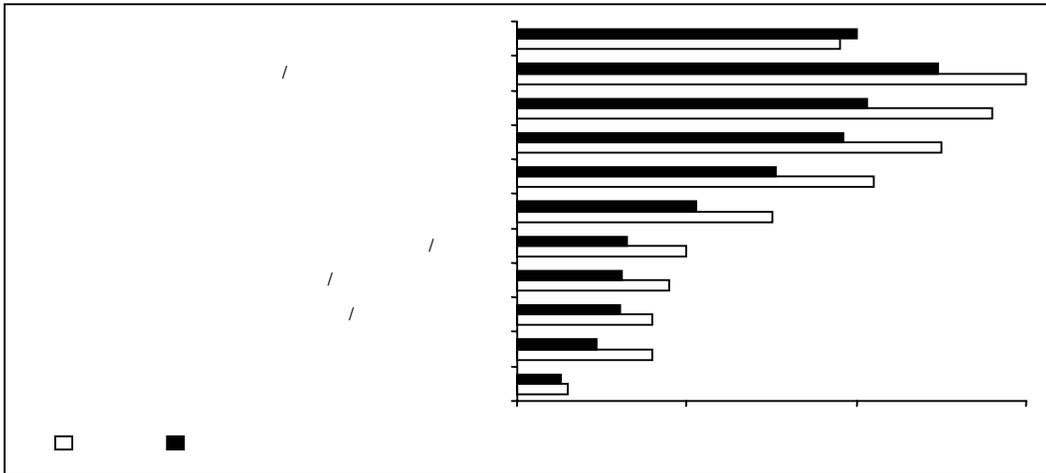
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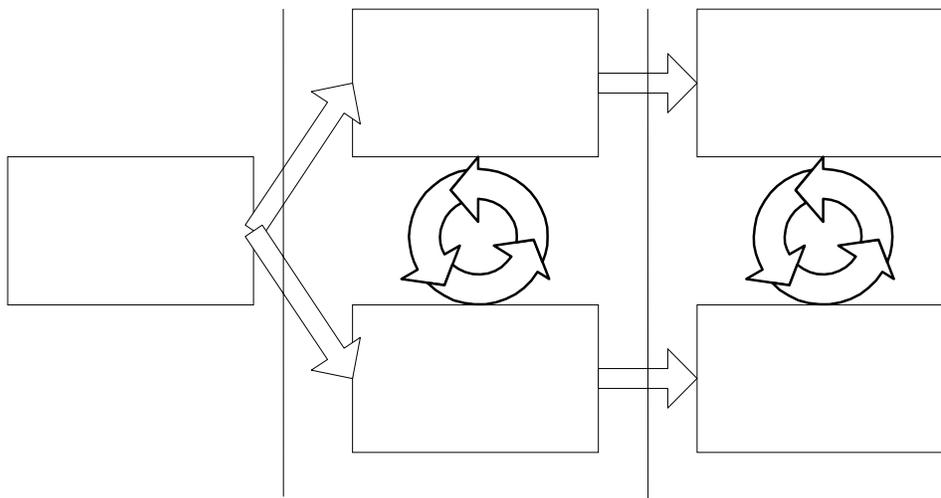
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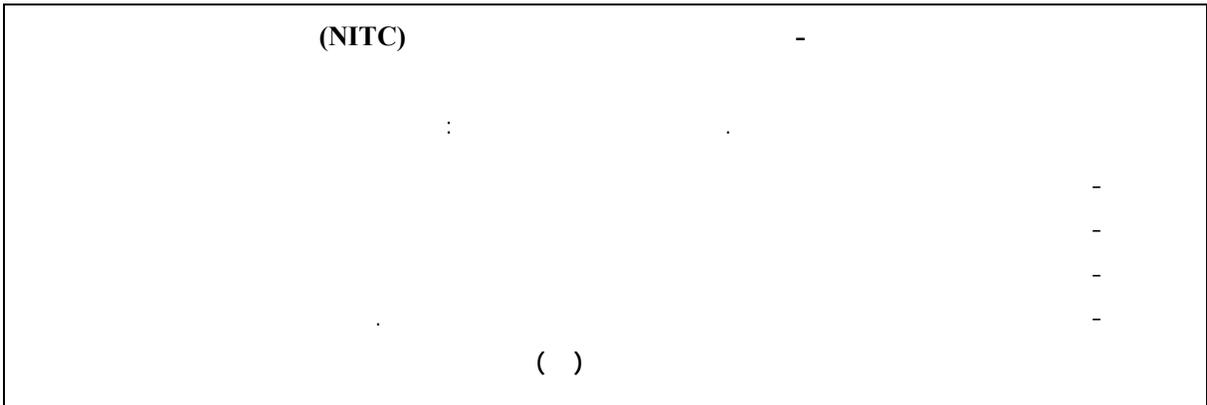
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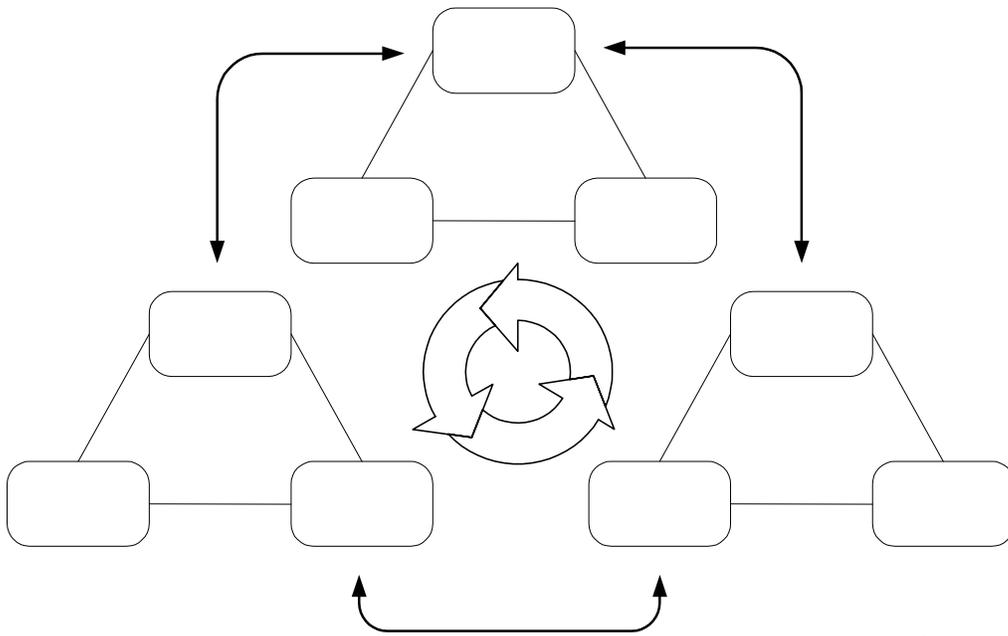
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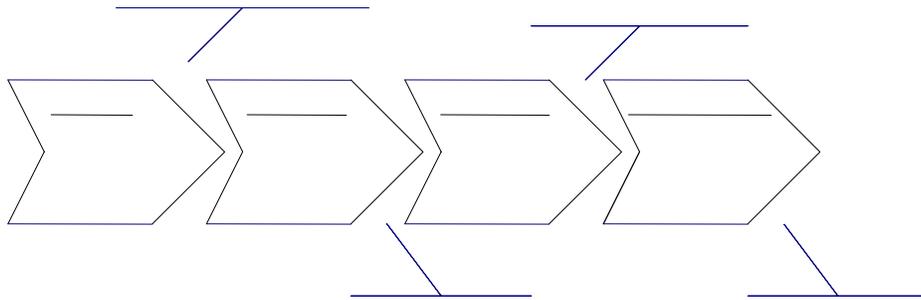
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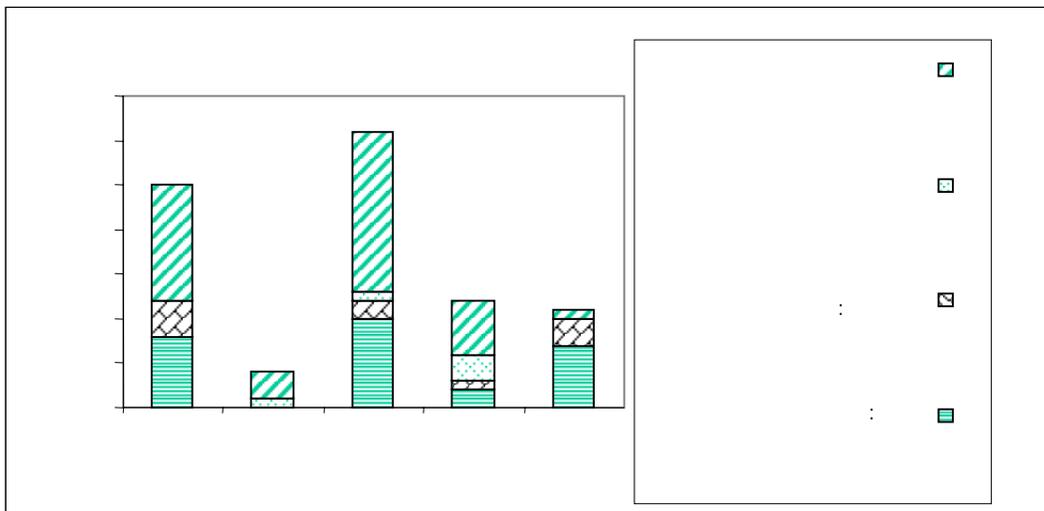
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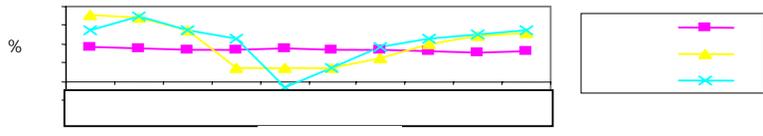
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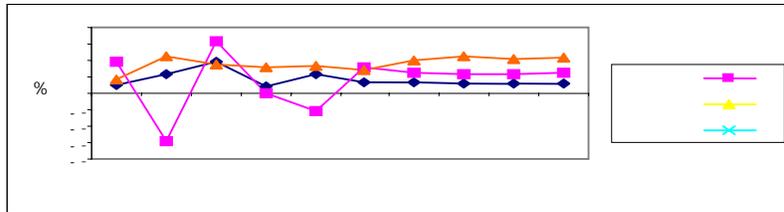




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