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YOUTH EMPLOYMENT NETWORK - ROADMAP FOR YOUTH ENTREPRENEURSHIP

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* The paper has been reproduced as received by the secretariat.

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A United Nations Initiative on Youth Employment

Context of Youth Employment

More than 1 billion people today are between 15 and 25 years of age and nearly 40 per cent of the world's population is below the age of 20. Eighty-five per cent of these young people live in developing countries where many are especially vulnerable to extreme poverty. The International Labour Office estimates that around 66 million young women and men are unemployed throughout the world, accounting for 41 per cent of all the 160 million unemployed persons globally, and many more young people are working long hours for low pay, struggling to eke out a living in the informal economy. There are an estimated 59 million young people between 15 and 17 years of ago who are engaged in hazardous forms of work. Young people actively seeking to participate in the world of work are two to three times more likely than older generations to find themselves unemployed.

Background of the Secretary-General's Youth Employment Network

In September 2000, the largest gathering of Heads of State and Government ever met at the United Nations in New York for the Millennium Summit. During this summit, as part of the Millennium Declaration, they resolved to "develop and implement strategies that give young people everywhere a real chance to find decent and productive work."¹ In preparation for this meeting, Mr. Kofi Annan issued a report entitled "We the Peoples: the Role of the United Nations in the 21st Century." Here the Secretary-General first proposed his Youth Employment Network:

Together with the heads of the World Bank and the International Labour Organization, I am convening a high-level policy network on youth employment drawing on the most creative leaders in private industry, civil society and economic policy to explore imaginative approaches to this difficult challenge. I will ask this policy network to propose a set of recommendations that I can convey to world leaders within a year. The possible sources of solutions will include the Internet and the informal sector, especially the contribution that small enterprises can make to employment generation.²

The twelve-member panel³ of the Youth Employment Network met for the first time in July 2001 at ILO Headquarters in Geneva under the chairmanship of Kofi Annan, and together with Juan Somavia, Director-General of the ILO, and James Wolfensohn, the President of the World Bank. At this meeting, Mr. Kofi Annan emphasized the need for both immediate action and long-term commitment to achieving the millennium goal on youth employment. He also invited the panel to continue working with him in an advisory capacity on an ongoing basis. Finally, he requested the ILO to take the lead in organizing the future work of the YEN and to assume the responsibility for hosting a permanent Secretariat.

¹ General Assembly Resolution A/RES/55/2, para. 20.

²*We the peoples: The role of the United Nations in the* 21^{*st*} *century*, United Nations, New York, 2000, pp. 25-26.

³ Saifuddin Abdullah, César Alierta, Ruth C. L. Cardoso, Hernando de Soto, Geeta Rao Gupta, Bill Jordan, Allan Larsson, Rick Little, Maria Livanos Cattaui, Magatte Wade, Ralph Willis and Rosanna Wong.

Recommendations of the high-level panel of the Youth Employment Network

The panel's recommendations⁴ encourage world leaders to take personal responsibility for translating the commitments taken at the Millennium Summit into action through a specific political process. First Heads of State and Government are invited to develop national action plans on youth employment with targets for the creation of jobs and for the reduction of unemployment and to present these plans to the United Nations in a year's time. Preparing these actions plans should be based on a critical and self-critical review of past national policies. Furthermore, ten governments are invited to volunteer to be champions of this process, to take the lead in preparing their action plans and in showing the way to others.

In developing their plans, governments are encouraged to closely involve young people and to integrate their actions for youth employment into a comprehensive employment policy. Employment policy is seen not as a sectoral policy among others; it is rather the successful mobilization of all public policies.

The recommendations present youth as an asset, not as a problem. In the next 10 years 1.2 billion young women and men will enter into the working age population, the best educated and trained generation of young people ever, a great potential for economic and social development.

The panel has come up with a straightforward political message, which can be summarized in four principles:

- Employability: invest in education and vocational training for young people, and improve the impact of those investments;
- Equal opportunities: give young women the same opportunities as young men;
- Entrepreneurship: make it easier to start and run enterprises to provide more and better jobs for young women and men;
- Employment creation: place employment creation at the centre of macroeconomic policy.

The Secretary-General furthermore transmitted the recommendations to the President of the General Assembly where they were discussed on 19 November 2001 in the overall framework of follow-up to the Millennium Summit.

A permanent Secretariat for the Youth Employment Network has been set up at ILO Headquarters, and a full-time Secretary has been named, as of September 2002.

The high-level panel has set up four Working Groups, two of which have met, on the priority areas of its policy recommendations (A/56/422), i.e., employability, equal opportunities, entrepreneurship and employment creation, in order to further elaborate on its recommendations and to provide guidelines for countries in preparing their action plans.

Thus far, five countries⁵ have come forward to champion the preparation of youth employment action plans as called for in the High-Level Panel's policy recommendations and more countries have turned to the ILO asking for assistance on youth employment in the framework of the Secretary-General's Network. Follow up missions have been undertaken or are planned in these and

⁴ United Nations General Assembly, Document A/56/422.

⁵ Egypt, Indonesia, Namibia, Senegal and Sri Lanka.

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a number of other countries, often resulting in concrete measures to both develop projects and to include youth employment in the country's policy framework.⁶

The high-level panel members have been actively advocating for the Youth Employment Network through their own respective networks, thereby transforming the Secretary-General's Network into a network of networks.

The Network is strengthening the coherence of activities on youth employment. This involves three areas:

- A Political Process: linking Policy to Action
- "Mapping" the challenge of youth employment
- Promoting Initiatives and Programme with Proven Impact on Youth Employment through Network Development

The High Level Panel Meeting met again on 30 June - 1 July 2003 at the ILO in Geneva. Together with the President of the World Bank and the Director-General of the ILO, a letter will be sent to the UN Secretary-General presenting him five new steps for building a Global Alliance for Youth Employment under framework of the Youth Employment Network:

- Endorse the draft 2003 Recommendations on Youth Employment presented in the panel's report;
- Endorse a plan presented in this report to build momentum for a process by which national governments translate the recommendations into national youth employment plans;
- Endorse an initiative presented in this report for "twinning" and regional cooperation in mobilising funding of national youth employment programmes;
- Encourage all economic and social partners to build bridges between education/training and working life so as to integrate young people in the world of work; and
- Invite youth organisations to advise in the design of youth employment programmes and to audit the implementation of these programmes.

Entrepreneurship Group

The Youth Entrepreneurship group is one of 4 groups working on Youth Employment. This paper focuses on youth entrepreneurship though there are links with the work of the other groups that are highlighted in the text.

Roadmap for Youth Entrepreneurship

There are approximately 300 million unemployed and underemployed (working poor) young people aged 16 to 30 years around the world⁷. At least 20%⁸ of these young people have the potential to

⁶ Additional countries where action is underway or planned in the immediate future include Bahrain, Ghana, Indonesia, Iran, Namibia, Nigeria, Philippines, Saudi Arabia, and Vietnam.

⁷ ILO figures indicate there are 50 million unemployed young people between the ages of 16 and 30, 75 who are underemployed and 300 million earning below US\$1 per diem. The figure of 300 million reflects the scale of the challenge of tackling the growing worldwide problem of youth unemployment. It is a conservative figure as official unemployment figures often underestimate actual levels.

become entrepreneurs, less than 5% do⁹. Removing the barriers and providing the wherewithal to start a business can help this group find employment and build a strong entrepreneurial economy.

This Roadmap outlines policy guidelines to reduce the impediments to young people becoming entrepreneurs and identifies what would stimulate this process. The third column gives some ideas of where you can find practical examples of overcoming impediments and building on stimulants. This roadmap is not a comprehensive document nor does it make any judgment of the various sites or publications lists.¹⁰ This is the first edition of what has been designed as a living document which will be updated regularly. Any other materials which readers think would be useful can be added to the pages in the ILO website where all referenced documents are stored.¹¹

It is important to realize that these initiatives cannot take place in isolation but should be an integral part of each country's overall economic and enterprise development plans. Most countries have policies for developing enterprise and the Small and Medium Enterprise (SME) sector and the development of youth entrepreneurship has to be viewed within this context. The Roadmap focuses on those aspects of policy that specifically help young people find decent and productive work through entrepreneurship, particularly those coming from a disadvantaged background.¹²

¹¹ <u>ILO/YEN</u>

⁸ Research carried out by The Princes Scottish Youth Business Trust by MORI in 1993 found that 20% of 18 – 30 year olds had the potential to become entrepreneurs. The experience of the 12 accredited YBI programmes and partners working with young entrepreneurs have agreed this is an acceptable indicative figure. More research is required, to refine this working assumption, particularly on questions such as can entrepreneurial potential be increased through training and education?

⁹ The Global Entrepreneurship Monitor report of London Business School and Babson College measures levels of entrepreneurship in 20 countries. The median figure for the percentage of people of all ages working as entrepreneurs is 6%; young people between 18 and 25 in these countries are 40% below this figure i.e. 4% work as entrepreneurs. Again further research is needed to refine this figure but it provides a viable working assumption.

¹⁰ Inclusion criteria for the third column. Entries must have a professional interface (web/print). They must been backed up / supported by a recognized member of YEN. They must be active not theoretical examples and they must be accessible.

¹² This paper has been prepared by the secretariat of the Entrepreneurship Group, Richard Street Executive Director of <u>Youth Business International</u> and Justin Sykes who was seconded to the ILO for the task.

YOUTH ENTREPRENEURSHIP POLICY ROADMAP

This Roadmap has three components. The first column lists the main impediments to young people seeking to become entrepreneurs. The second lists stimulants to help them start. The third lists useful sites where good practices and publications can be found.

- 1. Cultural Attitudes
- 2. Education
- 3. Skills Training
- 4. Business Support
- 5. Regulation
- 6. Finance

WHAT IS IMPEDING YOUNG ENTREPRENEURS?	WHAT WOULD STIMULATE YOUTH ENTREPRENEURSHIP?	PRACTICAL EXAMPLES	
	1. Cultural Attitudes		
Negative attitudes to entrepreneurship	Make Entrepreneurship an acceptable option for young people	Cultural differences may explain differing levels of entrepreneurial activity in countries ⁱⁱ	
Many societies put much greater value on earning wages rather than creating wealth. There is a perception that qualifications qualify people to be employed and not to create wealth. The expectation that family sacrifice to help young people get a degree is not met if they become self- employed which is not seen as a career.	In many countries entrepreneurship is not perceived as a viable option for young people seeking employment. ⁱ A perception that entrepreneurship is a strong opportunity for young people must be nurtured if they are to gain experience, self-esteem, and employability and create wealth.	There needs to be commitment by governments to the importance of youth employment as an issue and to the value of young entrepreneurs. <u>EU Employment policy guidelines</u> <u>2000</u> <u>South African National Youth Policy</u> <u>Youth Employment Summit (YES)</u> <u>Action Planning Toolkit for the development of National Youth Employment</u> Also see section below on entrepreneurship education	
In many countries there is a stigma attached to any failure in a commercial venture. This fear of failure is a strong disincentive to starting your own business.	 Strong PR campaigns to reduce the fear of failure and boost perception of the value of entrepreneurs to society. Reward risk taking Use case studies and identify 	 <u>Publication: The Guru Guide to</u> <u>Entrepreneurship</u> <u>Richard Branson/DTI entrepreneurship</u> <u>video</u> Publication: Business As Unusual: 	
Entrepreneurship is not valued in many societies as is, for example, a career in medicine, in law, with a large corporation or with government.	heroes and champions from among young people and successful entrepreneurs. Persuade experienced business people to promote self- employment as a genuine career	2. <u>Fublication: Dusitiess As Ontstati.</u> <u>The Triumph of Anita Roddick</u> Publication: Losing My Virginity: <u>How I've Survived, Had Fun, and</u> <u>Made a Fortune Doing Business My</u> <u>Way. By Richard Branson.</u>	

Many would be young entrepreneurs tend to be risk	option for young people.	<u>'An income of their own' programme</u> , New Zealand ^{iv}
averse because they see the	3. Create prestigious awards to	
financial and social costs of	celebrate the success of entrepreneurs, make heroes of	<u>Commonwealth Youth Programmes,</u> 'Positive Living Ambassadors'
failure as outweighing the benefits of success	entrepreneurs.	Fositive Living Ambassadors
benefits of success	chachteneurs.	See Business support section on 'mentors'
		3. UNECE excellent women
		entrepreneur of the year award.
		Shell Livewire competition, UK
		<u>Nescafe Big Break</u> , Australia
		Johnny Walker, Keep on walking campaign
		<u>Junior Achievement International</u> (JAI) Hewlett-Packard Global Business Challenge (HPGBC)
		<u>MIT \$50K Entrepreneurship</u> <u>competition</u>
		Harvard Business School: Social Enterprise Track ^v
		Youth Business Excellence Awards
		2002
		<u>Le Mondial, World Congress on</u> Entrepreneurship
Corruption	1. Attack corruption wherever	Transparency International's Business
Corruption is a cancer that	it occurs ensuring the damage it	Principles for Countering Bribery
prevents many businesses	can do is a subject taught by	
surviving or growing.	education and training organisations.	<u>IBLF Business and Corruption</u> <u>Programme</u>
		Singapore government corruption policies ^{vi}
	2. Nurture good practices of governance and business behaviour in the SME sector.	2. SME /Entrepreneurship <u>Kauffman Foundation - Promoting</u> <u>Entrepreneurship and Education - The</u> <u>High Price of Low Ethics; How</u> <u>Corruption Imperils American</u> <u>Entrepreneurship and Democracy</u>
		Project: Promoting Islands of Integrity: Measuring and encouraging the ability of Central and Eastern European SME's to resist corruption and do ethical business

	l	V (1-
		Youth WDL marks on Vanth for Cool
		WBI work on Youth for Good
		Governance and Anti-Corruption
		Cambodian Ministry of Education,
		Youth and Sports (MoEYS) vii
		Foro del Sector Social ^{viii}
		Seminar: Attacking corruption in
		education systems. 10 th International
		Anti-Corruption Conference
The informal economy	Address the question of now to	World Bank Social Protection Unit.
It is common to find an	bring the informal economy	Research strand on The Informal
adverse reaction to the	into the mainstream economy	Economy ^{ix}
informal economy where	and access more conventional	
young entrepreneurs operate	sources of finance.	Also see footnote ^{XVI} for informal vs.
but are unable to grow due to		formal economy debate
lack of access to reasonable		·
sources of finance and fear of		See the work of Hernando de Soto and
regulation and taxation.		The Instituto Libertad y Democracia
2		(ILD)
		<u> </u>
		IOE report, The Informal Economy -
		Employers' approach
New businesses as threats	Stimulate business networks	Franchising/ Outsourcing
Business networks often	and industry associations to	Eskom, South Africa ^x
perceive start-ups as	include young people rather	,
unacceptable competition	than exclude them.	Anglo-American SMME support
rather than new blood and		programme,
future collaborators.		South Africa ^{xi}
		Delta Corporation, Stand up
		And go programme
		Zimbabwe ^{xii}
		Vodacom phone entrepreneur
		scheme
		South Africa ^{xiii}
		Small Business Project (SBP),
		South Africa ^{xiv}
		South 7 milou
		Thai Business Initiative in Rural
		Development (TBIRD) ^{xv}
		IBLF Publication, The Business
		of Enterprise ^{xvi}

Social protection Social protection though obtaining salaried employment is one of the greatest perceived needs of a young person. The risks associated with self- employment are a significant disincentive.	Provide some form of social safety net for the initial period of starting a business.	See examples under the Regulation section
Equal opportunities In some socie ties young girls are specifically discouraged from becoming entrepreneurs.	Work with Equal Opportunity organisations to ensure to include young girls in entrepreneurship policies.	Refer to the work of the Equal Opportunity Group of the YEN.
Social entre preneurship ^{xvii} Societies continue to view entrepreneurship only in narrow financial terms rather than embracing its potential wider social benefits.	Recognise that entrepreneurship can have social mission. Encourage business to engage and invest in solutions to problems that undermine social and business environments.	<u>The Aspen Institute Initiative for</u> <u>Social Innovation Through Business</u> <u>Ashoka: Innovators for the Public</u> .

2 Education		
	2. Education	
Appropriate education An academic approach to education nurtures skills that are appropriate to working in large organisations or firms but not for an entrepreneurial career.	 The education system must recognise the need for developing the skills and attitudes that make up an entrepreneurial mindset such a lateral thinking, questioning, independence and self-reliance. This education should continue through vocational training, business incubation and the start- up phase for young entrepreneur: Ensure that the curriculum is relevant to the needs of young people to find decent and productive work. Encourage entrepreneurial activities by promoting the concept of entrepreneurship and self-employment as well as training for entrepreneurs. 	 Within the framework of the European Employment Strategy (EES), Member States are required to promote employment and entrepreneurship in national curriculum's Education and training for entrepreneurship initiative, Danish Ministry of Education. ^{xvini} Finland's Vocational Education Act Singapore's Critical Enabling Skills Training (CREST) Thai Department of Vocational Education Intergovernmental and bi-lateral agencies and networks Global Partnership for Youth Development (GPYD) Inter-American Working Group on Youth Development (IAWGYD) European Youth Forum Civil Society, and National Programmes Education International Research, UK Research Programme on Entry to Employment ^{xix} The Guardian, UK article on the benefits of 'sandwich' year-in-industry university courses. Australian Capital Territories Department of Education and Training in School Programme Rural Entrepreneurship through Action Learning (REAL), USA ^{xx} IG Students Foundation, Italy ^{xxi}

		WIWAC Switzenland XXII
Most education systems	Ensure the curriculum develops	<u>WIWAG</u> , Switzerland ^{xxn}
teach traditional values of	the skill set needed to develop	
compliance to the norm	entrepreneurial attitudes	Junior Achievement International xxiii
rather than independent	amongst young people. These	
thinking or self-reliance.	will include risk assessment,	Young Achievement Australia (YAA)
	decision-making and	XXIV
	networking, and innovation.	
		Learning by doing programme, UK xxv
Teacher development	Ensure the value to the	A number of countries run Professional
Teachers and university	economy of entrepreneurship	Development Placement (PDPs)
teachers have little	and wealth creation is well	schemes for teachers in business /
experience of self-	understood by everyone	industry. ^{xxvi}
employment and the skills	involved in training, education	
and attitudes that are	and working with young people.	National Foundation for Educational
required.		Research (NFER), UK Report:
		Professional Development – A Review
		of Teachers' Placements in Business
		and Industry
		Education Business Link Organisation
		(EBLO), UK ^{xxvii}
		Teacher Release to Industry Programme
		(<u>TRIP</u>), Australia
Experiential learning	1. Develop ways of experiential	1. The Graduate Enterprise Programme,
Experiential learning is	learning for young	UK ^{xxviii}
very rarely used as an	entrepreneurs such as business	
effective way of gaining	projects and work shadowing.	EU supported Jordanian version
knowledge and experience		Manager Shadowing Programme, Czech
yet it is probably the most	2. Teach young people that	Republic
powerful way of learning	they are contributors to their	
entrepreneurship.	community , not dependants.	2. See cultural attitudes section.
Careers services	Ensure careers advice and	See examples under the careers service
Careers services in schools	counselling at schools colleges	sub heading in the Skills Training
and further education rarely	and universities includes self-	section.
identify self-employment as	employment as a viable career	
an option for employment.	option.	
Responsible business	Build into the education system	See references to youth and corruption
practices	awareness of what is required	in cultural attitudes section.
Young entrepreneurs may	of a "good" employer and	
have little knowledge of the	business person such as	Publication: Priorities, Practice and
social obligations	business ethics, employee	Ethics in Small Firms Institute of
increasing requested of	rights and transparency.	Business Ethics, UK
businesses by society. A		
failure to pay adequate		Publication: A Welcome Engagement:
concern to issues such as		SMEs and Social Inclusion Institute of
the environment, workers		Public Policy Research (IPPR), UK
rights and human rights		
may result in fines,		Bulgarian Business Ethics Standard
difficulties in recruiting		
good staff and a loss of		
business and of local		
'licences to operate'.		

3. Skills Training		
Centrally planned skills training is often not matched to market needs so young people often gain skills for which there is no market and therefore no jobs.	1. Job centres should work closely with vocational training organisations to recommend entrepreneurship as an employment option for young people.	1.Youth Employment Job Search (New Zealand) partnership between the employers federation and the state employment services ^{xxix} Enterprise agencies often act to bridge this gap:
Careers services Careers services in schools and further education rarely identify self-employment as an option for employment.	 Ensure training in business plan training is easily available either as part of the vocational course or through career planning advice. Ensure careers advice and counselling at schools colleges and universities includes self- employment as a viable career option. 	 <u>National Federation of Enterprise</u> <u>Agencies</u>, UK <u>European Training Foundation</u>^{xxx} 2. See the work of the Employability group of the YEN <u>My Own Business</u>^{xxxi} 3. Awareness raising measures by governments to foster a spirit of entrepreneurship and to increase the number and scope of training opportunities:
	4. To start a business a young person needs both entrepreneurial and vocational skills. Any vocational skills course should have entrepreneurial and business skills as part of the core content.	See Danish Ministry of Education programme under the Education section. Cap sur l'Avenir, France Norway's Reform 94 programme 4. Enterprise based skills training is needed to bring youth into the market. Entrepreneurial Skills Development Programmes (ESDP's) can play this role by providing a mixture of theoretical training and practical work based training. Methodologies Competency based Economies through Formation of Enterprise (CEFE) EMPRETEC Country Initiatives The Entrepreneurial Skills for Small Business(ESSB) project, Australia Desarrollo de Pequenas y Micro- Empresas (DESAP), Colombia

		<u>Chile Joven</u> <u>National Youth Service (NYS)</u> <u>Jamaica</u>
		Education with Enterprise Trust (EWET), South Africa Youth Enterprise Society and Business Now Programmes
		Other Resources Paper: Education and training for the informal sector
		Book: Designing Entrepreneurial Skills Development Programmes. Resource Book for Technical and Vocational Institutions
Many government policies	Appropriate skills training	Development of informal sector
focus on funding skills training	should be as widely available	entrepreneurship training:
specifically for high value	to young people as possible.	
skills rather than meeting		World Bank Enterprise based
broader market needs.		training programme, Zambia and
		Kenya
		<u>Training of Rural Youth for Self</u> Employment (TRYSEM), India
Access to ICT Tusining	1. Ensure ICT training is widely	Also see the REAL programme in the Education section Nokia and the China Youth
Access to ICT Training Young people who have no	available.	Development Foundation ICT access
ICT training or access to the		project ^{xxxii}
appropriate hardware are	2. Ensure there are practical	<u>project</u>
greatly disadvantaged in	ways new businesses can	The Digital Partnership xxxiii
starting in business. The	access the appropriate	
digital divide and a lack of	hardware and	Telefónica's "internet for all"
ICT capability can severely	communications	program ^{xxxiv}
hamper potential young	infrastructure.	
entrepreneurs.		The Youth Declaration from the
	3. Develop partnerships	Youth Forum at ITU Telecom Africa
	between governments, employers and school and	<u>2001</u> ^{xxxv}
	college authorities to provide the	South African Department of
	necessary training.	Education and Microsoft partnership
		for free software for schools.
	4. Ensure all students	
	understand the power and	Policy for Small Scale Industries in
	potential of ICT in the	India. xxxvi
	workplace.	TTU2 Vouth Education C 1 XXXVII
	5. Use the market to establish	ITU's Youth Education Scheme ^{xxxvii} YouthIT – Youth Entrepreneurship
	what skills training is	for Development
	required.	101 Development
	requireu.	

4. Business Support		
Businesses in the start-up	1. The more support a young	ENGAGE – global employee
phase often cannot afford to	entrepreneur can receive in first	Engagement campaign
pay for business support or	three years of trading the better	
advice.	their chance of creating a	Cecile Network – European
advice.	sustainable business or of	employee engagement network
Many young entrepreneurs do	becoming more employable.	chiployee engagement network
not at first understand the need	becoming more employable.	SEBRAE
to invest in knowledge and	2. Encourage and facilitate	SEDRAL
training for the future of their	business people to become	Youth Business International
businesses. They need to learn	mentors to support young	mentoring model
to appreciate its value.	entrepreneurs during the critical	mentoring model
to appreciate its value.	first few years of their new	Pharatiya Vuya Shakti Trust
	•	Bharatiya Yuva Shakti Trust
	business.	(BYST), India
	3. Engage local business	2. ILO work on Business
	networks to help youth	Business Development Services
	businesses by transferring their	
	knowledge, experience and	The Start & Improve Your Business
	contacts. They can do this by	(SIYB) FIT programme <u>ILO</u>
	mentoring, including them in	'Improve your business'
	their networks, bringing the	toolkits
	youth businesses into their	
	supply chains or providing pro-	Vietnamese SIYB programme
	bono advice and training.	<u> </u>
	<i>B</i> .	Links to Business Development in
		Developing countries
Business growth	Business expansion support /	UNECE Training guide: How to
Whilst many young	services can help businesses	prepare a business plan - a guide for
entrepreneurs may have the	make the transition from start -	start-ups and advanced private
potential to expand and take on	up to sustainable growth.	enterprises in countries in transition
additional staff 1 year plus	up to sustainable growth.	enterprises in countries in dumphion
after starting up they often lack		Shell Livewire
the support measures to assist		Business Growth Challenge
them		Dubinebb Growth Chanonge
Support networks	Junior Chambers of Commerce	Junior Chamber International ^{xxxvm}
Isolation, the absence of	and Young entrepreneurs clubs	
support networks and a lack of	can provide networks to	AIESEC
business contacts are common	support and encourage links	
obstacles to setting up your	between formal and informal	
own business	sectors as well as represent	
	youth businesses to governments	
	and commercial banks, etc	
Enterprise and support	Provide accessible ongoing	Support networks
agencies	technical advice and training	WISE Women Network,
Enterprise and support	on subjects such as marketing,	New Zealand
agencies which have to be self-	taxation, accountancy,	
sustaining will design their	employment law and export	Network of Women's
services to serve the more	through enterprise agencies,	business associations in the
mature SME companies rather	chambers of commerce etc.	UNECE region
than cash-poor youth business		Youth enterprise agencies
start-ups		The Katutura Youth Enterprise
		Centre (KAYEC)
	1	

Namibia Canadian Youth Business Foundation Business Development Centres /Services Business Clubs Clean Business Clubs, Poland Progressive Group for Independen Business - Business Clubs, Canada E-business clubs, UK
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Foundation Business Development Centres /Services Business Clubs Clean Business Clubs, Poland Progressive Group for Independen Business - Business Clubs, Canada E-business clubs, UK
Business Development Centres /Services Business Clubs Clean Business Clubs, Poland Progressive Group for Independen Business - Business Clubs, Canada E-business clubs, UK
/Services Business Clubs <u>Clean Business Clubs</u> , Poland <u>Progressive Group for Independen</u> <u>Business - Business Clubs</u> , Canada <u>E-business clubs</u> , UK
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Clean Business Clubs, Poland Progressive Group for Independen Business - Business Clubs, Canada E-business clubs, UK
Progressive Group for Independen Business - Business Clubs, Canada E-business clubs, UK
Business - Business Clubs, Canada E-business clubs, UK
Business - Business Clubs, Canada E-business clubs, UK
E-business clubs, UK
Entrepreneurs Associations
Association of Innovative
Entrepreneurship, Czech Republic
Practice networks / firms.
EUROPEAN, practice firm netwo
Dealing with suppliers1. Encourage the use of1.UNCTAD Empretec initiative
Young people with no appropriate policies by
business experience do not governments and corporations to Business Development Services /
know where to seek for work support to young entrepreneurs Centres
nor what will be expected from by encouraging them and <u>UNECE Discussion Paper: Busine</u>
them by professional teaching them to identify and service institutions for the
purchasers. participate in business development of SMEs
opportunities. World Bank Group - Small and
Workspace Medium Enterprise Department
Without access to affordable, 2. As a policy young people
well located workspace newshould be helped to enterI
businesses will have supply chains so they can learn Euro Info Centres xxix
difficulties to expand and the purchaser can broaden
their supply base. <u>Small Business Administration</u> ,
United States
3. Provide incubator units
where youth businesses can find <u>Small and Medium Industry</u>
accessible services, shared <u>Development Organization</u>
office space and mutual support (KOSGEB), Turkey
from other new businesses.
4. Promote Trade fairs,Business Development Agency, Czech Republic
exhibitions and competitions
where young people can 2. See examples of franchising /
showcase their achievements outsourcing in the Cultural attitude
and build contacts and networks. section
5. Use ICT to support youth FC Publication: Investing in People
businesses through techniques Sustaining Communities through
such as e-commerce, virtual Improved Business Practice
market places and on-line
mentoring and advice. IFC <u>SME Development Project</u> ,
Belarus
WBG <u>Chad-Cameroon Petroleum</u>

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Development and Pipeline Project
UNCTAD World Investment Report.2002
Enterprise Africa – UNCTAD / UNDP joint SME development project
<u>Urban Waste Expertise Programme</u> (<u>UWEP</u>), The Philippines x^{1}
3. UNECE Discussion Paper: <u>Promoting and sustaining business</u> <u>incubators for the</u> <u>development of SMEs</u>
<u>UNECE Conference Paper: Best</u> <u>practice in business incubation in</u> <u>countries in transition</u>
Young Aussie Enterprises
Science and Technology Parks Association (STPA) Czech Republic
Ljubljana Technological Park, Slovenia
Business Incubator "INTELLEKT", Uzbekistan
Gorlice Green Business Park (polish site), Poland
4. EUROPEAN Practice Firm Fairs
The Princes Trust, UK
5. <u>Telefonica Mercdis virtual job</u> <u>market</u> , Spain
Princes Trust On-line business support, UK
Shell LiveWire on-line mentoring, UK

5. Regulations		
Bureaucracy Excessive or over-complex red tape and bureaucracy provide a particular disincentive to young people starting a business and can put an unsustainable burden on their new businesses. Regulatory challenges	1. Change the regulatory environment to make it easier for young people to develop their own businesses. Simplify and ease regulatory requirements for new businesses.	 Generic references to regulation and SME development: The <u>ILO (IFP/SEED)</u> research project on the polic y environment for small enterprises and its impact on the volume and quality of employment created by these enterprises. ^{xli} <u>OECD's Regulatory Reform Programme</u> xlii
There are a number of regulatory challenges to young entrepreneurs which include pricing policies, credit policies and import /export tariffs.		World Bank work on public sector reform World Bank Institute Training material on public sector reform
	2. Create an easily accessible one -stop source of information and guidance to help young people learn	2.'One-stop shops' ^{xliii} <u>US Small Business Association</u> has a network of <u>One Stop Capital Shops</u> (OSCS) ^{xliv}
	how regulations work, why they need to be observed and what they need to do to comply.	EU Multiannual Programme for Enterprise and Entrepreneurship has set up the The Euro Info Centres Network
	3. Greater transparency of	EU Directory of measures in favour of entrepreneurship and competitiveness 2002 'Better legislation and regulation' sub- section.
	information . Governments can disseminate regulatory	3. World Bank E-Government initiative
	information and forms for registration, taxation and other regulatory purposes to	<u>Chile – online tax return system</u> (<u>Spanish</u>)
	firms via electronic networks, including interactive Web sites.	<u>E-Seva e-government project</u> , India
Unsupportive tax regimes An unsupportive tax regime can kill off new businesses	1. Simplified tax regimes or differentiated tax rates for small enterprises can both	1. Mauritius and Ecuador taxation policies xlvii
during their critical first few years of trading. The costs of	take the burden off new businesses whilst	See Chile e-taxation system above
compliance in many countries force many promising young entrepreneurs to remain in the	encouraging the inscription of small enterprises into the tax registers. This may be	OECD work taxation reform OECD publication: Small and Medium
grey market where there are limitations to the opportunities for them to grow and prosper.	more useful than the direct fight against tax evasion.	Enterprise Outlook, 2002 Edition xIviii

	OECD paper Entreprenuership and
	growth: tax issues
taxes affect them.	Integrated Taxation Information System
	(TAXIS programme), Greece
Re-framing of the	World Bank Programme on Finance
bankruptcy laws so young	Research: Bankruptcy and resolution of
	financial distress ^{xlix}
	UK Enterprise Act 2002 ¹
fraudulent activity.	
•	1 Belgium's Sectoral Research Centers ¹¹
encouraged to plan long	
term and encourage new	Also see business support section below
blood to enter their markets	
by nurturing new businesses.	2. <u>WIPO's SME Division</u> ^{lii}
2. Make the use of patents	International Chamber of Commerce
-	work on IP
	EU Best practice in access to research
	and innovation, and better use of patents
	by SMEs
rather than a disincelluve.	Enterprise Ireland - The Intellectual
3. There is avidence of high	Property Assistance Scheme ¹ⁱⁱⁱ
	Toperty Assistance scheme
	The Hong Kong Productivity Council's
8	(HKPC) Intellectual Property Services
	Centre (IPSC) ^{liv}
e e e e e e e e e e e e e e e e e e e	Indian copyright law, in relation to the
	ICT industry ^{Iv}
	3. The debate around to regulate or not
	to regulate. ^{1vi}
141, 41 , $1-111$, 46641 , -100	
without killing off their entrepreneurial talents.	
-	 bankruptcy laws so young entrepreneurs are not overly penalised at the beginning of their business lives if they cease trading for any reason other than criminal or fraudulent activity. 1. Industry sectors should be encouraged to plan long term and encourage new blood to enter their markets by nurturing new businesses. 2. Make the use of patents and copyright easy and an incentive for young people to use. It should encourage them to take risks and innovate and be an incentive rather than a disincentive. 3. There is evidence of high levels of entrepreneurship in the informal economy. To create a bridge between the informal and mainstream economy we must move young people through the continuum from totally unrecorded activity to the fully reported economy

Competition law Ineffective competition law can close markets to new start- up businesses particularly young people who are outside local business networks.	Re-framing of competition law to ensure young new entrants have equal access to markets.	UNCTAD Competition Law and Policy and Consumer Protection OECD Competition Programme ^{1vii} World Trade Organization competition information Asian-Pacific Economic Cooperation Competition Policy and Law Database
Competition related restrictions on market access or government subsidies can prevent many young people from entering markets. Trade liberalisation policies introduced in many developing countries have increased competition. Many new businesses do not have the professional management and resources to adapt to a more competitive environment.	In those countries with social security use the system to provide a social safety net for the crucial early period when a disadvantaged young person is setting up their business.	Some European countries have used the welfare system to help stimulate self- employment ^{Iviii} <u>Self-Employment Assistance Program</u> (S.E.A.), Canada ^{Iix} <u>Jansaviya Programme (JSP)</u> , Sri Lanka ^{Ix} <u>World Bank Programme Social Safety</u> <u>Nets and Transfers</u> Mutual Insurance Schemes ^{Ixi} <u>Micro-insurance Service Providers</u>

6 Finance				
Difficulty in obtaining start-up financing is the major impediment to young entrepreneurs seeking to create their own business. Youth viewed as risky investments Young people with no experience or assets are seen as too risky an investment by commercial or self-sustaining sources of finance. Young	6. Finance One of the strongest stimulants to encourage young people to become entrepreneurs is to ensure they can easily access seed funds for their business ide as. They need space to try out their ideas, prove their talents and learn through experience before they enter the mainstream economy. 1. Providing seed funding for business start-ups should be regarded as a highly effective social investment.	Also see Cultural attitudes section re 'societal support' Also see Business support section re physical 'work space' 1. Government and employers can play a role in influencing banks to give preferential loan and repayment options to young entrepreneurs. - Loan guarantee funds - Certificates of business worthiness		
entrepreneurs are seen as a high short-term risk and therefore a poor investment. Most young people cannot obtain the collateral or guarantees to enable them to raise credit from Banks or micro-credit institutions based on conventional credit-scoring methodologies.	 2. It should be recognised that short-term self-sustaining micro-credit mechanisms can very rarely be applied to young people with no experience, or assets to offer. An alternative form of youth business investment such as grants or Youth Development Bonds must be developed. 3. Youth are an asset. They should be perceived and valued as such 	 Youth Development Bonds 2. Grants Sviluppo Italia ^{1xii} Soft Ioan schemes: Commonwealth Youth Credit Initiative (CYCI) Canadian Youth Business Foundation Bharatiya Yuva Shakti Trust (BYST) India Finance and support networks The Angel Fund, New Zealand Venture Capital Exchange Network , USA Youth Guarantee Schemes ^{1xiii} OECD paper on Youth Guarantee Schemes in Nordic Countries Youth development bonds <u>YBI</u> 		
Poor business plans. Most financing schemes are often conditional on the preparation of high quality business plans. Without these, any access to capital can be very difficult	Support agencies to offer appropriate training	<u>UNECE Training guide: How to prepare</u> <u>a business plan - a guide for start-ups</u> <u>and advanced private enterprises in</u> <u>countries in transition</u> <u>Shell Livewire</u>		

Business growth Whilst many young entrepreneurs may have the potential to expand and take on additional staff 1 year plus after starting up they often lack the support measures to assist them.	Business expansion support /services can help businesses make the transition from start-up to sustainable growth.	<u>Shell Livewire</u> Business Growth Challenge
Funding networks Informal personal networks are the commonest source of start- up funds, these are largely unavailable to young people from a disadvantaged background.	Youth business funding must be seen as a distinctive mechanism to help young people into employment. The majority of business start-ups are funded from informal sources such as family or personal contacts. Where the young person has no such network similar sources of easily accessible start-up funds should be made available.	The Global Entrepreneurship Monitor report Ixiv UNECE guide to Financing Private Enterprises and Trade in Transition Economies Youth Business International
Challenges of established credit sources Young people are easily put off by the information and documentation required by many commercial lenders providers of micro-credit.	 Where possible the social security net should continue to provide protection during the crucial early period in starting up businesses. Promote the teaching of financial literacy so young entrepreneurs know how to budget and manage funds. 	2. Jump\$tart Coalition for Personal Financial Literacy Young Biz

ⁱ Kenyon / White study. (1996) Young people face the challenge of limited life and work experience, they have less financial resources, and limited business networks and contacts, have fewer role models and suffer from age discrimination.

Also see

- 2002 Global Entrepreneurship Monitor Report
- YEN, WG on Entrepreneurship paper on The cultural influence of entrepreneurship culture
- <u>Hofstede study for IBM on Institutional Culture</u>

iii Also see: Big Shots, Business the Richard Branson Way: 10 Secrets of the World's Greatest Brand Builder

^{iv} NZ workshop using indigenous business leaders to promote self-employment among local communities

^v An off shoot of the HBS Business Plan Contest this competition focuses on the students interested in developing plans for social-purpose ventures.

^{vi} Tough regulations, strong public support and a policy of paying government officials at near private sector same levels has made Singapore one of the least corrupt states.

^{vii} The <u>Cambodian Ministry of Education</u>, <u>Youth and Sports (MoEYS)</u> is developing an anti-corruption curriculum suitable for instruction to teachers at all levels, and integrate these messages into the national training program of the Ministry.

viii Foro del Sector Social in Argentina has developed an anti-corruption curriculum for public schools.(Spanish only)

^{ix} This link provides access to a number of papers looking at social protection in relation to the informal economy. There is a particular focus on innovative insurance schemes.

^x ESKOM has created a small business development franchise and support programme that aims to support electricityintensive franchisers in emerging markets.

^{xi} This programme facilitates small business development through financing and training initiatives that build local SMMEs in to its supply chain.

^{xii} This project supports assists entrepreneurs to start their own business and create outsourcing opportunities with Delta.

^{xiii} This scheme creates mobile phone entrepreneurs in rural communities through its national franchise scheme.

x^{iv} Collective action by 32 companies and business organisations to encourage enterprise development and job creation, through training

and skills transfer

^{xv} Collective action by Thai companies to bring enterprise development to rural communities.

^{xvi} This publication gives the business case for why large companies should support local enterprises and may examples.

^{xvii} "While a business entrepreneur may thrive on competition and profit, a social entrepreneur has a different motivation: a commitment to leading through inclusiveness of all actors in society and a dedication to changing the systems and patterns of society." Ashoka defination, 2003.

^{xviii} Two-year action national awareness raising programme to enhance motivation among young people to set up their own business and to promote entrepreneurial attitudes.

^{xix} This research programme is designed to enhance and support young people's transition and progression to further education, training and employment by raising their aspirations, increasing their confidence and improving their skills.

^{xx} An initiative linking education with rural economic development.

^{xxi} The IG Students Foundation is developing an annual programme for disseminating an entrepreneurial culture in Italy's schools and universities.

^{xxii} Swiss business simulation school projects.

xxiii Global business simulation project.

^{xxiv} Non-profit initiative teaching young people hands-on business skills while they are still at school.

^{xxv} 14-19 year olds establish and run companies to discover what it takes to manage a successful business.

^{xxvi} Such placements allow teachers to deliver more accurate careers information about recruitment, training and specialised knowledge in specific sectors.

xxvii EBLO is a consortium established to coordinate education-business activities, including PDP's in local authorities.

^{xxviii} Final year undergraduate work placements in industry.

xxix Source, IOE Programme of Action on Youth Employment-Enhancing Youth Employment: Employers' Actions.

^{xxx} In support of EU countries, ETF is supporting the reform of vocational training in partner counties.

^{xxxi} Business plans built into vocational training.

^{xxxii} A joint project by Nokia and the China Youth Development Foundation is working to provide computer and internet support to rural schools in China.

^{xxxiii} The Digital Partnership is an international partnership facilitating innovation and affordable access to technology, training and the Internet for learning, enterprise and development in developing and emerging market economies through a sustainable private/public partnership model.

^{xxxiv} All Telefónica Telecomunicaciones Públicas (TTP) Navegaweb centres have terminals reserved for students, to allow them to enrol and undertake the 15 hours training course. This digital literacy program, promoted by the Spanish Ministry of Science and Technology, has the backing of companies like BBVA, Microsoft, Telefónica and IBM.

^{xxxv} This declaration demanded that to address the 'digital divide' and increase the competitiveness of African nations ICT education should be given the highest priority through the integration of ICTs into school and university curricula, the establishment of high-quality and accessible ICT training centres, scholarships for ICT related studies, intensive ICT literacy campaigns in rural areas, and synergy between educational institutions and the industry to generate relevant research and development efforts aimed at producing innovative ICT solutions.

^{xxxvi} In order to ensure India's global competitiveness in the context of liberalization the government announced in 2000 the Policy for Small Scale Industries in India. It emphasizes the modernisation of technology and quality upgrading through a series of measures, which include collateral free loans, capital subsidy for technology modernization, subsidy for obtaining ISO-9000, simplification of administrative procedures, creation of Common Facility Technology Centers, Entrepreneurship Development Institutes etc.

^{xxxvii} A corporate backed scholarship scheme aimed at assisting gifted university students from developing countries facing financial difficulties to peruse studies in ITC related fields.

xxxviii Worldwide organisation of people aged 18-40 offering activities to help their members develop leadership skills.

^{xxxix} One of the objectives of the European Union's enterprise policy is to help enterprises through better information services. Euro Info Centres were established in 37 European and Mediterranean countries for this purpose. Euro Info Centres (EIC) act as an interface between European institutions and local businesses.

^{x1} The UWEP is a Dutch Government-funded programme which aims at enabling organizations from the South to develop and initiate activities to improve waste management in low-income areas and to improve waste collection and recycling by small and micro enterprises.

^{xli} The IFP/ SEED site in includes:

- <u>A database of Small enterprise policies, laws and regulations</u>
- <u>SEED working papers on research in seven developing countries</u>
- <u>on conducive policy environments for small enterprises</u>
- <u>ILO recommendation 189</u>
- <u>Guidelines for the analysis of policies and programmes for small and medium enterprise development</u>
- <u>A Literature Review on the Impact of the Policy Environment on the Creation and Improvement of Jobs within SME's</u>
- ILO Publication, 2000, Do decent jobs require good policies?

^{xlii} Relevant OCED references include:

- <u>OCED Bologna Charta on SME policies (2000)</u> in which governments from the OECD member countries and invited non-member states recognize the role of small and medium sized enterprises and recommend broad policy orientations conducive to their growth.
- OECD Report on Regulatory Reform
- <u>OECD Report on Regulatory Reform for Smaller Firms</u>
- OECD Technical Paper No. 86

^{xliii} One stop shops have been set up in many OECD countries, allowing small businesses to acquire information about all relevant administrative regulations and carry out many administrative formalities.

^{xliv} These One stop shops are run through its local SBA offices which assist new businesses with developing a business plan, preparing a loan package and obtain business financing.

^{xlv} <u>Euro Info Centres</u> represent an interface between European institutions and local actors. Their task is to inform, advise and assist SMEs in all Europe-related areas while taking into account the great variety of enterprises concerned, so that, either directly or indirectly, they can make matters simpler and more efficient for SMEs.

^{xlvi} The WB E-Government initiative promotes the use of information and communications technologies in developing countries to improve the efficiency, effectiveness, transparency and accountability of government.

^{xlvii} SMEs in Ecuador are entitled to a lower corporate tax rate of 15 per cent instead of 35 per cent, but this depends on certification as a registered SME with the government's small enterprise authority (Pochun, Jairaz, 1998) in: Jutta Franz, PeterOesterdiekhoff (Eds.): SME Policies and Policy Formulation in SADC Countries, Gaborone, <u>Friedrich Ebert Stiftung</u>, pp.24-31.

^{xlviii}, Chapter on Taxation, SME and Entrepreneurship, pp 42-54.

xlix World Bank Paper: Bankruptcy Around the World: Explanations of its Relative Use

¹ Under this act (comes into force late 2003) the UK Government will modernise insolvency law in the areas of both company and individual insolvency providing a modern bankruptcy regime that encourages entrepreneurship and provides a fresh start to those who have failed through no fault of their own. The US had a relatively open access to bankruptcy and the fresh start whereas bankruptcy law in Britain currently makes no distinction between those who are honest but unlucky or undercapitalised and the reckless or fraudulent. All lose their personal wealth are automatically disqualified from being a director of a limited company and suffer a number of other restrictions for a period of up to three years.

^{li} The research centers are supported by the Government (at federal and regional level) and businesses, have established a service for SMEs designed to protect innovations, promote technology innovations in sub-sectors with a large number of SMEs and inform and advise businesses on the latest trends in standards and technical regulations. Research programmes at universities are supported by SRC business partners with the universities being authorised to retain the intellectual property rights and resulting profits.

^{lii} WIPO's SME Division aims to raise awareness of the relevance of intellectual property for small business and promoting initiatives to make the IP system more accessible, less cumbersome and more affordable for SMEs. Includes information on how to go about dispute resolution.

^{liii} This is a Government/Private Sector partnership providing advice to new businesses on the protection of inventions, funding for patent applications and on the development and commercialisation of inventions.

^{liv} An industry lead scheme to help local companies and inventors to capitalise on their intellectual works through patent, trademark and industrial design registrations, thereby protecting their intellectual rights.

^{1v} India's IT industry one of the world fastest growing. The vast majority of businesses are SME's. In order to better protect this new and rapidly expanding business sector and profitable sector the Government of India introduced major changes to the Indian Copyright Law in 1995 which for the first time clearly explains the rights of the copyright holder, the position on rentals of software and the rights of the user to make backup copies. Most importantly, the amendments imposed heavy punishment and fines for the infringement of the copyrights of software.

^{1vi} De Soto (1985) suggests that regulation impedes new business development and should be removed whereas others (Blanchflower and Oswal 1999, Rice 2000, Reniecke 2002) suggest regulation is not really an issue as in many developing countries most SME's remain outside the formal economy. They suggest that the key constraint to founding a new business is lack of start up and working capital. The ILO promotes the removal some regulations but the maintenance of core basic regulations relating to worker rights such those on labour standards. The ILO definition of 'informal economy' is economic activities whose *outputs are legal but whose process is informal*. The ILO does not actively promote the informal economy but works to move enterprises toward the formal sector.

^{1vii} Well-designed competition law, effective law enforcement and competition-based economic reform promote increased efficiency, economic growth and employment for the benefit of all. OECD work on competition law and policy actively encourages decision-makers in government to tackle anti-competitive practices and regulations and promotes market-oriented reform throughout the world.

Links

<u>OECD Competition Police and Law Division</u> <u>OECD paper on competition policy and intellectual rights</u>

^{1viii} Both the <u>UK's Enterprise Allowance Scheme</u> and <u>France's Chomeurs Createurs</u> in the 1980's paid out unemployment benefits in single lump sums to qualified displaced workers who wished to start their own businesses.

^{lix} A Canadian Government scheme to provide individuals with business training and 32 weeks of financial assistance to start and operate their own business.

^{1x} Initiated by the Government in 1989 to provide fixed monthly cash grants for two years to poor households with expectation that they will acquire skills to become entrepreneurs. In return for cash payments during two years, beneficiary households provide 20 hours of labour per month either in training or on community infrastructure projects.

^{lxi} Triggered by the lack of formal insurance, i.e. as a need for self-help, community-based insurance schemes have emerged to fill the niche, trying to compensate for the state and market failure.

^{1xii} National agency supporting economic development in Southern Italy. Provides training and financial support for development of new business ideas by 18-29 year olds.

^{1xiii} Financial credit available to all school leavers unable to find work. Used to pay for training courses.

^{lxiv} The GEM 2002 identifies the main sources of seed funds for start-ups.