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LIMITED  
E/ESCWA/ICTD/2003/WG.1/CRP.4  
23 January 2003  
ORIGINAL: ENGLISH



ESCWA

## ECONOMIC AND SOCIAL COMMISSION FOR WESTERN ASIA

Western Asia Preparatory Conference for the World  
Summit on the Information Society (WSIS)  
Beirut, 4-6 February 2003



Ministry of  
Telecommunications

UN ECONOMIC AND SOCIAL COMMISSION  
FOR WESTERN ASIA

0 7-02-2003

44-1113



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## IT FOR COMMUNITY DEVELOPMENT: JORDAN INFORMATION TECHNOLOGY COMMUNITY CENTRES INITIATIVE (JITCC)



UNESCO

Dr. Yousef Nusseir  
President, National Information Center



UN ICT Task Force



ITU

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**ICT INITIATIVES IN JORDAN**

-NATIONAL INFORMATION SYSTEM  
([WWW.NIS.JO](http://WWW.NIS.JO))  
-E-GOVERNMENT  
-E-LEARNING  
-REACH  
-CONNECTING JORDANIANS  
-JITCC

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**Objectives**

- Bridging the Digital Divide Among Various Communities within the Jordanian Society
- Enhance Capacity Building for Local Community Development
- Promote Economic Opportunities and Sustainability
- Complement other National Initiatives (e-gov, Connecting Jordanians, e-Learning)
- Engage Local Communities in Socio-Economic Development

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**IT for Community Development:**  
Jordan Information Technology Community Centers Initiative  
**JITCC**

Dr. Yousef Nusseir  
President, National Information Center

January 2003  
Amman-Jordan

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**Mission**

Establish Information Technology Community Centers throughout the Kingdom that would:

- Create ICT awareness
- Provide ICT access to Jordanians
- Train Jordanians on new age skills

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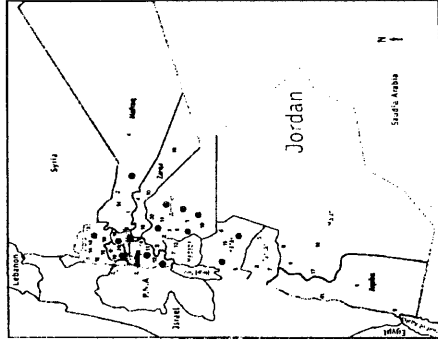
## Organizational Structure

*Royal Commission for IT Community Centers* was established, chaired by the Minister of Education and composed of four principle partners:

- Ministry of Planning
- National Information Center (Executing Agency)
- United Nations Development Program
- Bedia Development Program

-A Project Management Unit (PMU) was established within the NIC  
 -Host Organizations-identified and contracted to manage the centers

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## Overall 75 Centers

- Phase I 20 centers
- Phase II 22 centers
- Phase III 33 centers
- 50 Centers are Operational
- 20 Centers Ready
- 5 Centers Under construction

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## Services Offered by Centers

Current:

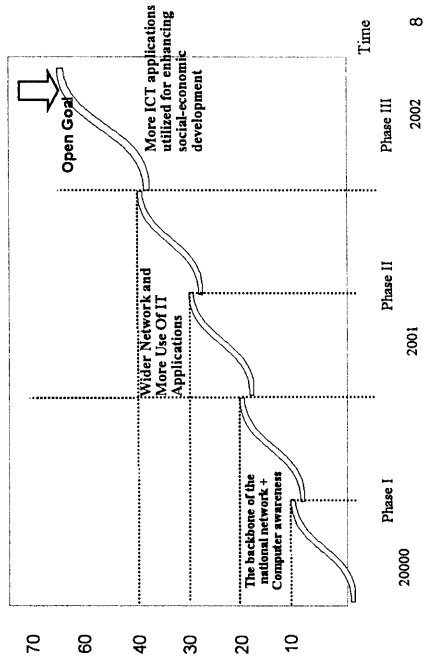
- Walk in Internet access and National Information System
- Walk in ICT support (printers, faxes, copying etc)
- E-learning/English language skills
- Pilot social development services (leadership training, special needs... etc)
- Training (Basic computer literacy: Word, PowerPoint, Excel, Internet, ICDL, ...etc)
- (Advanced Training : Cisco Network Academy Program, AutoCAD, Maintenance)
- Business development services EPP initiative (EDC)

Future:

- E-Services including ICT for socio-economic development (e-health, e-business and gender related programs)
- E-government
- E-learning

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No. Of Centers



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## Activities of Operational Centers

Since Establishment (2000-2002)

### Training

- No. of Courses - 1460
- No. of Trainees - 15100 (54% Female)

### Walk In Services

- No. of Users - 4095 (43% Female)

### Web Sites

- Central Web Site
- 11 Centers with own Web Site

### Enhance Productivity Program

- 21 Centers with Advisory Services on project development and micro-finance

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## Key Considerations for Future Development

- The JITCC initiative has evolved into a pioneering reference in bridging digital divides. It is becoming an example to follow by many countries in the region.
- Planning to make the centers self sustainable. Centers not capable of self sustainability will be supported.
- Pursuing an aggressive marketing and promotion strategy to attract clients..
- In the less populated areas satellite centers will be established to offer the services needed.
- The strategy entails building the capacity of local community host organizations such as youth clubs, municipal entities and NGO's to allow them to assume a lead role in the future development of their communities.

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