

# **Security Council**

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LETTER DATED 6 JUNE 1996 FROM THE PRESIDENT OF THE GOVERNING COUNCIL OF THE UNITED NATIONS COMPENSATION COMMISSION ADDRESSED TO THE PRESIDENT OF THE SECURITY COUNCIL

I have the honour to transmit herewith, through you, for the information of the Security Council, the following details concerning the twentieth regular session of the Governing Council of the United Nations Compensation Commission held at Geneva on 28 and 29 May 1996.

At its 59th meeting, the Governing Council heard statements from the representatives of India, Jordan, Kuwait and Iraq. It also heard a comprehensive report by the Executive Secretary, Mr. Carlos Alzamora, on the activities of the Commission (S/AC.26/1996/R.8).

The Executive Secretary informed the Council that, with the sixth instalment of category "A" claims, which the Governing Council would be presented with in October 1996, virtually all of the approximately 950,000 category "A" claims filed with the Commission would have been processed and resolved.

As regards the Egyptian workers' claims, the Executive Secretary informed the Council that the Governments of Egypt and Iraq were currently in the process of filing documents as required by the report of the panel of Commissioners. Concerning the "well blowout control claim" (WBC claim) filed by the Kuwait Oil Company for the cost of extinguishing the oil well fires, the Council was informed that the claimant and the Government of Iraq had filed submissions in response to the procedural order issued by the Panel. As a consequence, the Panel had issued a second procedural order and would hold oral proceedings at the headquarters of the Commission from 29 July to 1 August 1996. The Panel was expected to complete its review of the WBC claim by 27 November 1996.

Considering that by virtue of decision 17 of the Governing Council (S/AC.26/Dec.17), each successful claimant in categories "A" and "C" will first be paid the sum of US\$ 2,500, the following total amounts are required for payment to successful claimants in the first and second instalments of categories "A" and "C": the sum of \$142 million for the first instalments comprising more than 57,000 claims submitted by 61 countries; and an additional

total amount of \$460 million for the second instalments comprising claims of more than 224,000 claimants that were filed by 70 countries and two international organizations.

The Council noted with appreciation that, following the completion of the processing of all the category "B" claims (claims for serious personal injury or death) filed with the Commission, the payment process with respect to those claims is successfully being completed. Regarding payments for the other categories of claims, following the conclusions of the memorandum of understanding between the United Nations and Iraq regarding the implementation of Security Council resolution 986 (1995) (S/1996/356, annex I), the Council expects to be in a position to pay the first instalments of category "A" claims (claims for departure) and category "C" claims (individual claims for up to \$100,000) in the coming months.

At its 60th meeting, the Council approved the second instalment of category "C" claims, which was composed of types of losses that could be processed efficiently through database-assisted techniques (S/AC.26/1996/1, contained in annex I to the present letter) and S/AC.26/Dec.36 (1996), contained in annex II to the present letter. This approval resulted in the award of compensation on more than 62,000 claimants whose claims were submitted through 68 Governments and two international organizations, for a total amount of more than \$425 million.

Further, the Secretariat is presently in the process of reviewing claims in order to prepare the first instalments of claims in categories "D" (individual claims above \$100,000), "E" (corporate claims) and "F" (government claims). In this respect, the Governing Council is scheduled to appoint the commissioners for the respective panels at its next session in July. The Secretariat expects to be in a position to submit the first instalments of category "D", "E" or "F" claims to the respective panels before the end of 1996.

In addition, the Council examined the situation of a limited number of claims filed after the expiration of the filing deadlines, of which nine category "C" claims filed by the Government of Somalia were accepted for filing, given the particular situation in that country.

The Council noted that the secretariat has continued to participate in the Working Group of Experts set up by the United Nations Environment Programme (UNEP) to study the issue of liability and compensation for environmental damage caused by military activities. The last meeting of the Expert Group was held from 14 to 17 May 1996 and the report and conclusions of the Group will soon be available.

Finally, the Council expressed its concern regarding the inability of the Commission to obtain the Professional posts and other resources needed to continue to process the remaining claims expeditiously and efficiently. While I had received a mandate from the Council to clarify this worrying situation as soon as possible, I am pleased to report that after the session of the Council, the Controller has in principle approved the requests for 1996. I will inform you of further developments on this issue in my future reports.

I avail myself of this opportunity to thank you and the members of the Security Council, for the Council's continuing interest and concern in the work of the Commission.

(<u>Signed</u>) Giuseppe BALDOCCI

President

Governing Council

United Nations Compensation Commission

Annex I

Report and recommendations made by the Panel of Commissioners concerning the second instalment of individual claims for damages up to US\$ 100,000 (category "C" claims)\*

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<sup>\*</sup> Previously issued under the symbol S/AC.26/1996/1 of 30 May 1996.

<sup>\*\*</sup> Distribution of appendix III is restricted to each respective submitting Government or international organization owing to confidentiality.

#### INTRODUCTION

- 1. This report contains the recommendations to the Governing Council of the United Nations Compensation Commission (the "Commission") by the panel of Commissioners (the "Panel") appointed to review individual claims for damages up to US\$ 100,000 ("category 'C' claims"), pursuant to article 37 (e) of the Provisional Rules for Claims Procedure  $\underline{1}/$  (the "Rules"). These recommendations concern the second instalment comprising 62,337 category "C" claims submitted to the Panel by the Executive Secretary of the Commission, pursuant to article 32 of the Rules.
- 2. The Panel has reviewed the second instalment of category "C" claims in a continuum with the Panel's processing of the first instalment of category "C" claims. This report should therefore be considered in conjunction with the "Report and Recommendations Made by the Panel of Commissioners Concerning the First Instalment of Individual Claims for Damages up to US\$ 100,000 (Category "C" Claims)" 2/ (the "First Report"). The present report builds upon the considerations, descriptions, precedents and determinations expressed in the First Report, and incorporates these by reference. 3/
- 3. This report reflects the work performed by the Panel since it issued its recommendations on the first instalment of category "C" claims. Since the First Report, the Panel has held four sessions with the Commission's secretariat, all of which were conducted in private at the secretariat's headquarters in Geneva. These sessions took place from 20 through 22 November 1995; 1 through 2 and 26 through 27 February, and 28 through 30 March 1996. Also present at the sessions were experts whose advice was requested by the Panel in accordance with article 36 (b) of the Rules.  $\underline{4}$ / Communications between the Panel and the secretariat continued between sessions.  $\underline{5}$ / The Panel acknowledges the efficient work performed by the secretariat in connection with the Panel's review of the second instalment.
- 4. In addition to the Introduction, this report contains five sections and three annexes. Section I recapitulates the Panel's mandate. Section II describes the expedited processing approach developed on the basis of the Panel's mandate and summarizes, in general terms, the work performed to give effect to this approach. Section III describes the various activities undertaken by the Panel and the secretariat in the organization and preparation of claims for database-assisted processing. Based on the substantive determinations made by the Panel for the first instalment of category "C" claims, section IV addresses the validation and application of these determinations in this second instalment of claims. Section V summarizes the Panel's recommendations.
- 5. Appendix I contains the expert opinion of the statistical consultants on the statistical modelling approach adopted by the Panel as a means to resolve several of the loss types contained in the category "C" claims. At the request of the Panel, the secretariat, in collaboration with these experts, has prepared a more detailed technical description of the modelling process. This description is also included in appendix I. Appendix II contains the recommended compensation amounts for claims included in the second instalment of

category "C" claims for each submitting Government and international organization. Appendix III contains a breakdown of these recommended amounts by individual claimant.

#### I. GENERAL FRAMEWORK

- 6. At the outset, the Panel recalls the framework within which it operates. In its review of claims and in making its recommendations, the Panel has applied relevant Security Council resolutions, Governing Council Decisions, the Rules, and other relevant principles and practices of international law. The Panel has also taken into account the following: information accompanying the submission of the second instalment of claims provided by the Executive Secretary pursuant to article 32 of the Rules; additional information and views presented by Governments and international organizations, and by the Government of Iraq, in response to the reports presented to the Governing Council by the Executive Secretary in accordance with article 16 of the Rules; further communications by submitting Governments and international organizations providing background information related to their claims; and relevant United Nations and other reports.
- 7. In terms of defining the Panel's mandate, the Governing Council's Decision 1 has particular relevance.  $\underline{6}/$  In this Decision the Governing Council determined that category "C" claims, together with claims in categories "A" and "B", were considered to be "urgent" claims. Accordingly, Decision 1 provides for the processing of these categories of claims "on an expedited basis" using procedures "such as checking individual claims on a sample basis, with further verification only if circumstances warranted".  $\underline{7}/$  Consistent with this Decision, article 35 of the Rules states that documents and other evidence will be the reasonable minimum appropriate under the circumstances, with a more flexible evidentiary standard applying to claims of smaller amounts.

#### II. PROCESSING APPROACH AND SCOPE OF WORK

- 8. In view of the large number of category "C" claims submitted to the Commission, the provisions of Decision 1 have had a significant bearing on the development of a claims processing system. The Commission has received approximately 430,000 category "C" claims.  $\underline{8}/$  As explained in the First Report, one category "C" claim may constitute the aggregate of more than 20 different types of damages (e.g., various categories of mental pain and anguish, medical expenses, support losses, personal property losses, loss of motor vehicles, employment-related losses, real estate damages, business losses, etc.). Each of these highly diverse loss types requires the application of a separate processing method.  $\underline{9}/$  Based on an estimated average of three loss types per claim, the resolution of some 430,000 claims involves the processing of up to 1.3 million separate loss elements.
- 9. The Panel was mindful of these parameters when it made its recommendations on the first instalment of category "C" claims. As seen in the First Report, where appropriate, the Panel implemented methods, criteria and techniques that could expedite the processing of thousands of category "C" claims in subsequent

claims instalments. Viewed as a "sample" of other similarly situated claims, the claims in the first instalment were reviewed to formulate general criteria and conclusions, whether related to issues of causation, evidence, valuation or otherwise. By implementing statistical sampling and modelling techniques, the Panel aimed to adopt a balanced approach that would render practical and simple justice.  $\underline{10}/$ 

- 10. The Panel also recognized the limitations of devising a mass claims-processing system based solely on the review of the 2,873 claims included in the first instalment. The claims in the first instalment were the first category "C" claims filed with the Commission, and therefore did not include the submissions of all concerned Governments and international organizations. The first instalment of claims also did not reflect the full experience developed by Governments and international organizations in preparing their claims. Furthermore, the claims were not sufficient in number to raise all generally applicable issues for each loss element. Noting that the criteria resulting from the Panel's disposition of the first instalment of claims should not in all respects be considered as necessarily final, the Panel acknowledged in the First Report that further development of the processing methods and criteria would be required for the resolution of future claims instalments. 11/
- 11. The activities undertaken by the Panel and the secretariat since the first instalment of category "C" claims reflect the considerations expressed in paragraphs 8, 9, and 10, supra. The secretariat has focused on building a claims-processing system to apply the Panel's precedental determinations. Section III, infra, explains the main components of this comprehensive processing system: the registration and organization of claims; the entry of claims data into a database; the checking of claims data; the application of processing criteria; and the reporting of awards. As described in section IV, infra, the Panel has also further reviewed its substantive processing criteria. With the development of the claims database, additional information about the category "C" claims population as a whole has now become available. This has allowed the Panel to reconfirm and, where appropriate, refine its evidentiary determinations and valuation methods. Using standard statistical methods against the background of relevant precedents, the Panel has conducted sampling projects that investigate evidence across all claims, and has performed computer database analyses that enable the validation of the various processing methods. Statistical expertise and specialized computer facilities have enhanced the modelling approach adopted by the Panel.
- 12. As noted in paragraph 8, supra, the diversity of loss elements within each category "C" claim has necessitated the development of different processing methodologies for each type of loss. For the loss elements most frequently claimed, database applications and statistical sampling and modelling techniques have been designed. However, as acknowledged in the First Report, certain losses under category "C" require additional claim-by-claim attention.  $\underline{12}$ / Examples of such losses are those relating to personal injury or death, claims posing jurisdictional problems, and claims presenting multiple claim issues. Although the Panel is aware of the need to resolve these more problematic claims in an expeditious fashion, in light of its mandate, the Panel has determined that those loss types that lend themselves easily to expedited measures will be

addressed first. This "fast-track" approach forms the basis for the size and composition of the second instalment of category "C" claims.

- 13. The second instalment is composed of claims that contain only those loss elements that could be processed efficiently through database-assisted techniques and did not otherwise present any special problems. The claims resolved on this basis represent the losses most frequently suffered by category "C" claimants, principally: losses claimed on the "C1" page of the claim form for transportation, food, lodging, relocation and other related losses ("C1-Money" claims); losses claimed on the "C4" page for clothing, personal effects, household furnishings and other personal property-related losses ("C4-CPHO" claims); losses claimed on the "C4" page for the loss or theft of motor vehicles ("C4-MV" claims); losses claimed on the "C5" page related to bank accounts located in Kuwait; and wages and salary losses claimed on the "C6" page of the claim form ("C6-Salary" claims). 13/ Representing the aggregate result of the Panel's processing of these fast-track loss elements, the amounts recommended for compensation in the second instalment therefore resolve all losses contained in these claims. It is expected that a number of subsequent instalments of category "C" claims will also be based on this fast-track approach, and will therefore include additional claims composed of these same loss elements.
- 14. Also covered by the fast-track approach are certain additional loss types that, for sections of the category "C" claims population, are capable of being sampled or otherwise decided at this stage. These include the following: claims submitted by nationals of Organisation for Economic Cooperation and Development (OECD) countries and Kuwait on page "C1" of the claim form for mental pain and anguish ("C1-MPA" claims) related to forced hiding; and C1-MPA claims submitted by nationals of OECD countries related to hostage taking or illegal detention for more than three days.

#### III. ORGANIZATION AND PREPARATION OF CLAIMS

- 15. Much of the work since the first instalment of category "C" claims has concentrated on developing the claims processing system in order to give mass effect to the Panel's determinations and criteria. This section provides a summary of these activities.
- 16. As explained in the First Report, the Commission made a fundamental choice when it determined that computerized support would be necessary to process category "C" claims.  $\underline{14}$ / Essential processing functions that depend on the computerized organization of claims include the registration, tracking and grouping of claims, claims analysis, development of processing criteria, statistical modelling, selection of samples, extrapolation of sampling results, duplicate and cross-category claims checking, and the calculation and reporting of compensation. Working with its information systems staff, the secretariat has been able to develop further the database processing system.  $\underline{15}$ /
- 17. Given the large volume of category "C" claims filed by the Governments of Kuwait and Egypt (approximately 166,000 and 92,500 claims, respectively), the secretariat provided claim numbers and data entry software to these Governments

to allow the submission of their category "C" claims, not only on paper, but also in electronic format. After the secretariat had loaded the electronic claims data received from Egypt and Kuwait into the database, the secretariat's organizational tasks were primarily concerned with the approximately 165,000 remaining claims submitted to the Commission. These claims and their attachments entailed the organization of some 7 million pages of paper, submitted by more than 70 Governments and international organizations.

- 18. As a first step towards the entry of these claims into the database, paralegal staff at the secretariat registered the claims electronically and labelled the claim forms and claim boxes with pertinent identifying information. In addition, the secretariat performed various preliminary reviews and checks of the claims, such as verifying claim copies with originals. The secretariat retained the original claim forms and forwarded the copies to a professional data entry firm for entry into electronic format. 16/ The order in which the claims were processed took into account a number of considerations: the need to ensure that claims from all submitting Governments and international organizations were included in the initial stage of data entry; the need for this initial group of claims to be representative of the category "C" claims population as a whole; the relative size of the submissions made by Governments and international organizations; the organizational complexity of groups of claims; and the order in which consolidated claims were registered.
- 19. Given the complex and diverse nature of the losses suffered, and the difficulties many claimants had in expressing their losses through the claim form, the data entry process has posed a major challenge. Indeed, as the Panel pointed out in the First Report, many claims were filed with the Commission in an unorganized or incomplete state. Analysis of the claims has revealed distinct differences in presentation.  $\underline{17}/$  While many claims have been carefully prepared, numerous others were based on erroneous interpretations of the "C" claims category as a whole, and the category "C" claim form in particular.  $\underline{18}/$  In view of the consequences that this has had in terms of both the secretariat's organization of the claims, and the Panel's claims-processing approach, the Panel finds it necessary to elaborate on this point.
- 20. The difficulties associated with the category "C" claims received by the Commission are far-reaching and varied. The following list identifies many of the complications and issues raised by a large number of claims: duplicate claim forms filed by the same claimant; multiple claims filed on behalf of or with other individuals; claims that were later supplemented or substituted in whole or in part; formal deficiencies under the Rules; identical or similar losses claimed in other claims categories; misunderstanding of jurisdictionally relevant dates; incorrect calculations; unclear currencies; different numbering conventions; the use of wrong claim form pages; overlapping or double-claimed losses within a claim; implied or express inclusion of individual amounts for lump sum categories of mental pain and anguish; discrepancies between originals and copies of claim forms; contradictions between two completed sides of the pages of the form; questions of translation; claims exceeding US\$ 100,000; lack of family-related information; inadvertent switches of evidentiary attachments between claims; ambiguity as to a claimant's identity; illegible information; claim forms in a tattered condition; ambiguous modifications to the completed claim forms; inconsistencies between specific amounts and totals; and the

partial completion of the claim form. For every problem that appears to affect large groups of claims, thousands of individual claims present unique complications.

- 21. These difficulties have had a number of consequences on the practical application of a mass claims-processing system. Because relevant information is absent or not clearly provided, or simply because the volume of claims corresponding to a particular type of loss does not permit individual examination, detailed distinctions regarding legal and factual issues are not always possible. 19/ Given that a manual review of 430,000 highly diverse claims is not a realistic option, the Panel's processing criteria and recommendations take account of similarly situated sections of the claims population as a whole. This is in keeping with Decision 1 and relevant precedents. As further explained in section IV, infra, by compiling and comparing information about groups of claims, statistical sampling and modelling methods provide results that are efficient and, based on presumptions of normalcy and on the reduction of individual bias, reasonable. 20/
- 22. Although claims are resolved using such mass-processing techniques, as much as possible the data entry and data management process takes into account the difficulties associated with individual claims, such as those enumerated in paragraph 20, <a href="superation-superat
- 23. The processes described in this section have resulted in the creation of a database of considerable size and scope that stores category "C" claims data in a systematic and organized format. To facilitate the use of this information, the secretariat has developed a variety of software applications including on-screen access to claims, the selection of claims based on grouping criteria, the generation of relevant statistics, the tracking and management of the claims' processing status, the calculation of compensation amounts, and the automated reporting of awards. The claims included in the second instalment of category "C" claims are the first group of claims to have passed through all stages of this claims-processing system.

#### IV. PROCESSING METHODOLOGIES AND RESULTS

24. As noted in section II,  $\underline{\operatorname{supra}}$ , the data which have become available with respect to the category "C" claims population as a whole have enabled the Panel to reconfirm and, where appropriate, refine its evidentiary determinations and valuation methods.  $\underline{23}$ / Having validated and finalized its processing criteria through statistical analysis, the Panel has applied these methodologies to the second instalment of claims. This section IV describes the processing methodologies used for the loss elements included in the Panel's fast-track processing approach.

#### A. Statistical sampling methodologies: C1-MPA claims

- 25. As noted in paragraph 7, <u>supra</u>, the Governing Council has provided for the use of statistical sampling to resolve claims in the urgent categories. The Panel has made sampling techniques an integral component of its processing system. The First Report describes the Panel's use of sampling in the context of the first instalment of category "C" claims.  $\underline{24}$ / The First Report also mentions the precedental use of sampling in courts, tribunals and commissions in an international and a national context.  $\underline{25}$ /
- 26. The basic goal of a sampling exercise is to examine a section of a population, i.e., a sample, in order to draw conclusions about the entire population as accurately as possible.  $\underline{26}/$  A principal factor in designing a sample therefore, is to maximize the likelihood that, with respect to the characteristics being considered, the sample selected is representative of the non-sampled population. While exact representativeness is seldom the case, with a properly designed sample it is possible to obtain a reliable estimate of the proportion of the population that holds the characteristics under consideration.
- 27. A sample that is randomly selected and relatively large is more likely to be representative. At the same time, the sample should not be so large as to undermine the very purpose for which the sampling exercise is being conducted: time savings and cost effectiveness. Based on the available time and resources, the sample size is a function of several inter-related factors. These factors include the size of the population from which the sample is selected, the amount of information known about the population being sampled, the homogeneity or heterogeneity of the population, and the degree of precision (i.e., margin of error) 27/ and level of confidence 28/ desired.
- 28. After reviewing the available data and the various sampling methodologies, the Panel decided to employ a simple random sampling methodology consisting of a number of interrelated stages. In the first stage, a sufficient number of sample claims are randomly selected. Applying the factors enumerated in paragraph 27, <a href="supra">supra</a>, the secretariat's statisticians thereby take into consideration the results obtained from the application of the Panel's criteria to the claims in the first instalment or to pilot samples, and information provided by submitting Governments and international organizations about their claims. After the sample is selected, the secretariat reviews the claims pursuant to the Panel's processing criteria. The results of this review are captured on worksheets and in electronic format. Once analysed by the

statisticians, and extrapolated to the population of claims from which the sample is drawn, the results are then considered by the Panel.

- 29. The advice of mass claims-processing experts and statisticians has ensured that the sampling procedures adopted by the Panel are the most appropriate for the processing of category "C" claims, pursuant to standard statistical practices. As further described in paragraphs 30 through 32, <u>infra</u>, the Panel has relied on sampling techniques to process groups of C1-MPA claims in the second instalment of category "C" claims. The Panel expects to use the same techniques to process additional groups of C1-MPA claims, and other loss types, in future category "C" instalments.
- 30. Three considerations led to the Panel's selection of groups of C1-MPA claims for the second instalment. First, because homogeneity of the population allows the sample size to be manageable, the sampling projects covered groups of claims expected to share evidentiary and other relevant characteristics. Second, and related to the foregoing, the Panel also took into consideration the ease with which the criteria adopted in the first instalment could be applied in the context of a sampling methodology. Third, the Panel was guided by the overall number of C1-MPA claims by submitting entity.
- 31. Based on the above considerations, the sampling population included a large number of claims filed by the Government of Kuwait that contained the C1-MPA loss element of forced hiding.  $\underline{29}/$  Ensuring that the second instalment comprised a sufficient number of claims representing all submitting Governments and international organizations, claims by nationals of OECD countries were also included in the sampling population. Known to have been specifically targeted for hostage taking, many of these individuals have submitted claims for hostage taking or illegal detention for more than three days, or for forced hiding.  $\underline{30}/$  The composition of the population thus led to the definition of two separate samples: one for claims filed by Kuwaiti nationals, and a second for claims by nationals of OECD countries.
- 32. The basic sampling objective for these C1-MPA loss elements was to determine how many claimants, on the basis of the sample claims reviewed, could be deemed to have satisfied the applicable C1-MPA criteria established in the First Report. 31/ The sample claims were also reviewed to assess the reliability of the number of days claimed on the claim form for purposes of determining the recommended amounts. Based on the sampling results, 32/ which confirm the Panel's original findings with respect to C1-MPA claims in the first instalment, the Panel concludes that Kuwaiti nationals with claims for forced hiding, and nationals of OECD countries with claims for forced hiding or for hostage taking or illegal detention for more than three days, should be compensated for their respective C1-MPA losses. The Panel further finds that such compensation is to be based on the number of days stated on the claim form, to be calculated by application of the formulas set out by Decision 8 of the Governing Council. 33/

# B. <u>Statistical modelling methodologies: C1-Money and</u> C4-CPHO claims

- 33. The considerations that led the Panel to adopt supplementary methods of assessing the value of claimants' losses in the first instalment continue to be valid. For loss types such as C1-Money and C4-CPHO, the claims by themselves do not provide a sufficiently clear or consistent valuation basis. 34/ Even if the quality of presentation were such that claims could be valued individually on the basis of their supporting documentation, the vast number and immense diversity of the category "C" claims do not permit such an approach. The Panel recalls, for example, that for "C4" personal property losses, approximately 250,000 claims have been filed. 35/
- 34. As mentioned in the First Report, where lack of time and paucity of information inhibit a more individualized processing approach, statistical tools such as regression analysis provide a means for taking into account individual characteristics relevant to the determination of compensation awards. Statistical methods also introduce a level of objectivity and consistency into the determinative process of resolving thousands of claims presenting a myriad of valuation and other issues.  $\underline{36}/$
- 35. A statistical regression model allows for the comparison of an amount claimed by any one claimant to the amounts claimed by all other claimants. Such comparisons take account of each claimant's personal and other characteristics that condition the amount claimed. Thus, the model generates an objective standard for each claimant reflecting individual qualities that are likely, on average, to have made the claimant more or less prone to have suffered the losses alleged. The claimant may then be awarded the lower of the amount generated by this process or the amount claimed. The Panel considers compensation determined on this basis to be reasonable because it reflects the patterns in the amounts claimed by all claimants in the population. Also, within the framework of mass claims-processing, the compensation reflects, as much as possible, the individual circumstances and characteristics of the claimant. 37/
- 36. The Panel made effective use of statistical modelling to process the first instalment of category "C" claims. The Panel has used the additional statistical information to validate and further develop its modelling approach. As noted, in adopting modelling as a processing method the Panel has relied on the expertise of statistical consultants. The Panel refers to their expert opinion with respect to the results of the modelling process, and to the secretariat's technical description of this process, both contained in appendix I. The following two paragraphs summarize the modelling approach. 38/
- 37. The first phase of the modelling process requires the building of a properly specified model. The largest possible representative sample of available claims is used to determine the parameters of the model, i.e., the weightings to be given to each of the variables included in the analysis, taken from the claim form and other relevant data. 39/ The effects of the various parameters, i.e., how the parameters function in the model to explain the amount claimed, are then interpreted to determine the optimum effects leading to the best approximation of the amount claimed. Various statistical tests and

calculations are performed to assess the global quality of the model in terms of this approximation. Once the model satisfies statistically and theoretically sound criteria, the relevant parameters are retained for use in the second phase: the model application.

- 38. In the second phase of the modelling process, the model a set of variables and corresponding parameters that form the regression equation is applied to the claims included in a particular instalment. These can include claims used in the model building phase, as well as claims not used for this purpose. Regardless of the claims to which the model is applied, because the model parameters have been determined using a representative sample, all claims are treated alike on the basis of a common mathematical formula.
- 39. Using these procedures, the Panel has further developed the statistical model for C4-CPHO claims.  $\underline{40}/$  In addition, relying on the available data-set, the Panel was also able to apply the same approach to C1-Money claims.  $\underline{41}/$  As in the first instalment, to validate its valuation approach the Panel verified, on a sample basis, the evidence submitted in support of C1-Money and C4-CPHO claims. In addition to confirming the immense diversity of the items claimed, the sampling results revealed patterns of evidence similar to those previously observed: approximately 93 per cent of C1-Money claimants and 90 per cent of C4-CPHO claimants submitted some form of evidence in support of their claim in addition to the claim form. In light of this evidence, the Panel concludes that claims for C1-Money and C4-CPHO should be compensated at the lower of the amount claimed or the amount generated by the modelling process described in the preceding paragraphs.

#### C. Other methodologies

# 1. C4-MV claims

- 40. The First Report describes the Panel's processing considerations for C4-MV claims and the substantive criteria to verify and compensate such claims.  $\underline{42}/$  Taking into consideration the information available on the circumstances surrounding motor vehicle losses, the Panel has applied a rebuttable presumption as to the fact of a claimant's loss and its causal relationship to the Iraqi invasion and occupation of Kuwait.  $\underline{43}/$  Furthermore, non-Kuwaiti claimants are considered to have established ownership of the motor vehicle claimed if they have provided the make or model of the motor vehicle, the registration or vehicle identification number, and the original cost or value thereof.
- 41. For those claims in the second instalment that satisfied these ownership criteria,  $\underline{44}$ / the Panel determined the recommended amount of compensation by selecting the lowest of three amounts: the amount of loss claimed for the motor vehicle on the "C4" page of the claim form; the Motor Vehicle Valuation Table ("MVV Table") value corresponding to a claimant's motor vehicle;  $\underline{45}$ / and the original cost or value of the vehicle as stated on the "C4" page of the claim form.  $\underline{46}$ /

#### 2. "C5" claims related to bank accounts in Kuwait

- 42. The Panel refers to the processing considerations set out in the First Report with respect to claims stated on the "C5" page of the claim form for losses related to bank accounts located in Kuwait. 47/ The Central Bank of Kuwait has established procedures to provide claimants access to amounts on deposit with Kuwaiti banks. By availing themselves of these procedures, claimants indeed appear to have been able to recover their deposits. The Panel recognizes that the procedures established by the Central Bank of Kuwait are intended to apply to all deposits with banks in Kuwait. The Panel therefore reaffirms its conclusion made in the First Report that claims for such deposits, including those in the second instalment of category "C" claims, are not compensable.
- 43. As it did with respect to the first instalment of "C5" claims for bank accounts in Kuwait, in order to facilitate any follow-up that may be necessary with respect to bank deposits in Kuwait, the Panel directs the secretariat to provide each submitting Government and international organization with a list of its claimants having a claim for "C5" Kuwait bank account losses in the second instalment. The Panel also directs the secretariat to forward the same information, through the Government of Kuwait, to the Central Bank of Kuwait.

# 3. <u>C6-Salary claims</u> 48/

- 44. The First Report details the Panel's valuation methodology for C6-Salary claims.  $\underline{49}/$  In the First Report, the Panel found that a claimant's pre-invasion income reflected a wide variety of employment-related factors. These factors include: the remaining portion of a fixed-term contract, unpaid remuneration, allowances and benefits, holiday pay, end-of-year and other bonuses, payment in lieu of notice of termination of employment, severance pay, and end-of-service indemnities. Bearing in mind that a manual review of each income loss claim is not a viable option, the Panel found that the pre-invasion monthly income, as stated by the claimants, should be the point of departure for determining compensation. The Panel also noted that such compensation would have to take into account claimants' mitigation of their losses.
- 45. The resulting valuation methodology established for C6-Salary claims is based on the application of a multiplier of seven to a claimant's asserted pre-invasion monthly income. Recognizing that some claimants had more difficulty than others in preparing their claims, the Panel "capped" the compensation for claimants with higher incomes. These claimants were awarded the lesser of the amount resulting from the application of the multiplier of seven, and the amount of a claimant's total C6-Salary claim.  $\underline{50}$ / Aware, however, that a large number of wages and salary claims were filed in category "C", the Panel noted in the First Report that it would review the methodology thus developed for C6-Salary claims in light of the evidentiary and other characteristics of future instalments of such claims. 51/
- 46. Accordingly, the Panel has conducted an extensive analysis to ascertain the level of evidence in support of C6-Salary claims, to assess the appropriateness of the seven multiplier, and to determine whether modification of the

compensation cap level was warranted. Based on the analysis of a statistical data-set composed of 60,374 C6-Salary claims representing all submitting Governments and international organizations, the Panel was able to draw conclusions about the entire population of wages and salary claims.

- 47. The sample revealed the following profile of C6-Salary claimants and their asserted losses. Consistent with official reports, approximately 60 per cent of the claimants in the data-set were found to have had a monthly income below US\$ 750, the amount representing the established low income cut-off for employees in Kuwait.  $\underline{52}$ / Most claimants in this group are from countries recognized as the principal sources of low income labour in Kuwait and Iraq. Approximately 40 per cent of the claimants in the data-set were found to have had a monthly income in the middle income range of US\$ 750 to US\$ 3,000 (for employees in Iraq) or US\$ 3,500 (for employees in Kuwait). Less than 1 per cent of the claimants in the data-set had an income in the high income range.
- 48. The level and patterns of evidence submitted in support of C6-Salary claims are similar to those observed in the first instalment of claims. Over 92 per cent of claimants in the data-set submitted some form of evidence in support of their claims in addition to the claim form.  $\underline{53}$ / The quality of the evidence appears to be related to the level of income: the higher the claimant's income, in general, the better the evidence. At the same time, while many claimants in the low income group appear to have had considerable difficulty in expressing their income losses, a significant number of these claimants have also submitted evidence of probative value.
- 49. To evaluate the effect of the C6-Salary compensation multiplier, the Panel analysed the income losses claimed in the sample in relation to the claimants' monthly income. This also provided a frame of reference for comparing claimants from different countries and with different income levels. The Panel's analysis shows that the aggregate compensation effect of the multiplier formula is to reduce the total amount claimed for income losses by approximately 47 per cent, prior to the application of the monthly income-based cap. The sampling results suggest that the Panel's valuation standard, based on precedent and confirmed by the characteristics of the claims, is not only efficient, but also constitutes a reasonable and fair measure of claimants' income losses.
- 50. As a final step in this validation process, the Panel used the C6-Salary sample data to examine the effect of the compensation cap referred to in paragraph 45, <u>supra</u>. The Panel's principal rationale for imposing a compensation limit was to minimize the risk of excessive compensation, while the actual level of the cap, reflecting Governing Council Decision 1,  $\underline{54}$ / sought to avoid treating less affluent claimants unfairly. Bearing in mind the distribution of monthly incomes and amounts claimed in the sample,  $\underline{55}$ / the Panel finds it appropriate to cap the compensation for claimants with monthly income levels above the low income cut-off level of US\$ 750 per month.
- 51. Thus, of the claimants qualifying for compensation for C6-Salary losses, those with pre-invasion monthly incomes exceeding US\$ 750 are awarded the lesser of the amount resulting from the application of the seven multiplier to their monthly income or the amount of their total claimed income loss. Given that many of the claimants who earned US\$ 750 or less per month appear to have had

difficulty expressing their losses, and were among the lowest paid workers in Iraq and Kuwait, these claimants are compensated at the amount resulting from the multiplier formula.

#### V. RECOMMENDATIONS

- 52. In addition to addressing issues raised by cross-category claims, this concluding section summarizes the Panel's recommendations to the Governing Council, pursuant to article 37 (e) of the Rules, for the second instalment of category "C" claims.
- 53. While the Panel is mindful of the need to process all category "C" claims expeditiously, the Panel recalls that the second instalment of category "C" claims is based on the fast-track approach explained in paragraphs 12 through 14, <a href="mailto:supra">supra</a>. This approach covers claims that represent the most common types of loss and that do not otherwise present any special processing problems. Such loss types lend themselves to mass claims-processing through database applications, on the basis of sampling and statistical modelling. Representing the aggregate result of the Panel's processing of these fast-track loss elements, the amounts recommended for compensation in the second instalment therefore resolve these claims in their entirety. The fast-track processing system described in the present report is also expected to resolve applicable category "C" claims in future instalments. With respect to the processing of all category "C" claims, the Panel underlines the particular relevance of paragraphs 19 through 21, <a href="mailto:supra">supra</a>.
- 54. Using a special program similar to that used for the processing of category "A" claims, the secretariat has performed a cross-check on a number of available identifiers in order to exclude as much as possible <u>intra-</u> and cross-category multiple recovery.  $\underline{56}$ / In this regard, the Panel has followed up on the procedures referred to in its First Report.  $\underline{57}$ / Given the difficulty for the secretariat to identify each potential case of multiple recovery, the Panel recommends that similar checking procedures be implemented by Governments and international organizations to prevent instances of overpayment to their claimants.
- 55. The Panel of Commissioners for category "B" claims has deemed it appropriate to transfer in whole, or in part, a number of claims to category "C". Considering the possibility of a partially or completely corresponding claim already having been filed under category "C", these transfer cases will require detailed review. The Panel plans to include these transferred claims in subsequent instalments of category "C" claims, beginning with those claims that can be processed under the Panel's fast-track approach.
- 56. The Panel hereby presents the amounts recommended for compensation on 62,121 claims in the second instalment of category "C" claims. Totalling US\$ 425,057,699.08, these recommended compensation amounts are specified in annex II for each Government and international organization included in the second instalment. Appendix III contains a breakdown of these amounts in respect of individual claimants; each Government and international organization will be provided with a confidential listing containing the individual

recommendations made in respect of its claimants. Two hundred and sixteen claims in the second instalment of category "C" claims are not recommended for payment.

57. With reference to the considerations on the subject of interest expressed in the First Report, 58/ the Panel recommends that interest be awarded on the claims included in this second instalment of category "C" claims as of 2 August 1990. 59/

Geneva, 30 March 1996

- (<u>Signed</u>) Mr. L. Yves Fortier, Q.C. Chairman
- (<u>Signed</u>) Mr. Sergei N. Lebedev Commissioner
- (<u>Signed</u>) Mr. Philip K. A. Amoah Commissioner

#### <u>Note</u>s

- <u>1</u>/ S/AC.26/1992/10.
- 2/ S/AC.26/1994/3.
- $\underline{3}/$  The comprehensive First Report noted that future reports covering further instalments were expected to be more concise. First Report, p. 2.
- $\underline{4}/$  As with the first instalment, the Panel has benefited from the mass claims-processing expertise of Professor Francis McGovern of the University of Alabama. As further described in paragraph 36  $\underline{\text{infra}}$  and annex I, in adopting statistical modelling as a means to resolve several loss types in category "C" claims, the Panel also relied on the advice of statistical experts, Professors Yves Balasko and Gilbert Ritschard of the University of Geneva.
  - 5/ Pursuant to article 33(2) of the Rules.
  - 6/ S/AC.26/1991/1.
  - 7/ Idem.
- 8/ A consolidated claim filed by the Government of Egypt on behalf of 915,527 Egyptian workers is under review by a separate Panel of Commissioners.
- $\underline{9}/$  The terms "loss type" and "loss element" are used interchangeably in this report. For a listing of loss elements, see First Report, p. 44, note 115.
  - 10/ Ibid., pp. 2, 40-41 and 44-45.

- 11/ Ibid., pp. 40, 48, 138 and 181.
- 12/ Ibid., p. 39.
- 13/ In addition to C6-Salary losses, claims submitted by the Government of Egypt on page "C6" of the claim form for mental pain and anguish ("MPA") related to the deprivation of all economic resources ("C6-MPA" claims) were also included as a fast-track loss in the second instalment.
  - <u>14</u>/ First Report, pp. 47-48.
  - 15/ Ibid., p. 36.
- 16/ The data capture for category "C" claims is conducted by the same company responsible for the data-entry of the Commission's category "A" claims verification records. The data-entry firm makes use of input software designed by the secretariat to capture all information contained in or reflected by the completed claim forms. To record this information as accurately as possible, standard double-entry and compare methods are applied.
  - 17/ First Report, pp. 42-43 and 53.
- 18/ The First Report addresses the background of these problems. While certain claimants understood the claim form, or received adequate assistance in the quantification and presentation of their damages, for the vast majority of individuals the completion of the claim form was a highly unusual and difficult exercise. In addition, not all claimants were able to benefit from the guidance of a well-organized national claims program. Ibid., pp. 42-43.
  - 19/ Ibid., p. 43.
  - 20/ Ibid., pp. 41, 79 and 80.
  - 21/ Ibid., p. 53.
- 22/ Similar quality control has been undertaken with regard to the claims submitted on diskette by the Governments of Kuwait and Egypt.
  - 23/ See also First Report, p. 42.
  - 24/ Ibid., pp. 39-47.
- $\underline{25}/$  Ibid., pp. 40-41. For a more detailed description of relevant precedents and sampling techniques, see "Report and Recommendations Made by the Panel of Commissioners Concerning the Fourth Instalment of Claims for Departure from Iraq or Kuwait (Category 'A' Claims)", S/AC.26/1995/4 (the "Fourth Category 'A' Report"). More than 500,000 category "A" claims were processed on the basis of sampling.
  - 26/ See Fourth Category "A" Report, paras. 46-60.
  - 27/ Ibid., paras. 51-53.

- 28/ Ibid., paras. 54-58.
- 29/ The claims submitted by Kuwaiti nationals that are included in the second instalment relate exclusively to this loss element. Claims filed by Kuwaiti nationals for hostage taking or illegal detention will be processed in future instalments.
- 30/ In view of their small number, claims filed by nationals of OECD countries for hostage taking or illegal detention for three days or less are to be reviewed separately at a later stage.
- 31/ The Panel's processing considerations for C1-MPA claims and the substantive criteria applied to verify and compensate such claims are set forth in the First Report, pp. 82-96. Furthermore, as a threshold requirement relevant to all category "C" loss types, the Panel verified in the first instalment whether claimants were resident in Iraq or Kuwait at the time of the invasion. First Report, pp. 52-53 and 90. In the current sampling population, over 99 per cent of claimants provided evidence to support the fact of their residence in Iraq or Kuwait.
- 32/ Approximately 94 per cent of claims filed by nationals of OECD countries for hostage taking or illegal detention for more than three days satisfied the Panel's criteria. With regard to claims for being forced to hide on account of a manifestly well-founded fear for one's life, all claims by nationals of OECD countries and 99.5 per cent of claims by Kuwaiti nationals satisfied the Panel's criteria. These results are consistent with United Nations reports regarding incidents and patterns of hostage taking, detention and forced hiding during the invasion and occupation of Kuwait.
- 33/ S/AC.26/1992/8. The Panel notes that some of the C1-MPA claims that satisfy the Panel's criteria for forced hiding or for hostage taking or illegal detention for more than three days do not indicate the number of days on the claim form. Where necessary, the Panel intends for such claims to be reviewed manually.
  - <u>34</u>/ First Report, p. 143.
  - 35/ See also First Report, p. 129, note 257 and p. 132, note 258.
  - <u>36</u>/ First Report, p. 143.
  - 37/ Ibid., pp. 146-147.
  - 38/ See also First Report, pp. 144-147.
  - 39/ For an explanation of the variables see annex I, infra.
  - 40/ First Report, pp. 129-147.
  - 41/ See also First Report, pp. 59-81.
  - 42/ Ibid., pp. 148-158.

- 43/ Idem.
- $\underline{44}$ / Claims not meeting the ownership test on the basis of the information contained in the database are to be reviewed separately.
- 45/ The MVV Table provides standard market values indexed by make, model and year, for motor vehicles in Kuwait for the years 1980 to 1990. Where possible, the applicable MVV Table value was determined and entered into the database as part of the data entry process.
- $\underline{46}/$  A more detailed description of the valuation method applied to C4-MV claims is contained in the First Report, pp. 155-157.
  - 47/ Ibid., pp. 164-165.
- 48/ As mentioned in note 13, <u>supra</u>, the Panel also applied its fast-track processing approach to claims filed by the Government of Egypt for C6-MPA losses. Among the processing considerations described for this loss type in the First Report, the Panel notes in particular that the claimant's asserted deprivation of all economic resources should be clearly observable from the claim form and the attached documents. First Report, p. 194.
- 49/ This methodology takes into account a number of factors, including relevant Iraqi and Kuwaiti legislation, an expert study of entitlements payable upon termination of employment, the number and characteristics of the claims included in the first instalment, the number of claims expected in other instalments, and the evidence submitted in support of the claims. Ibid., pp. 168-194.
- 50/ For this purpose, a claimant's C6-Salary claim, in principle, is represented by the aggregate of the amount stated in the "Wages or Salary" and "Other" fields of the "C6" page of the claim form.
- 51/ First Report, p. 181. The number of C6-Salary claims is currently estimated to exceed 200,000.
  - 52/ Ibid., p. 170.
- $\underline{53}/$  Various forms of documentary evidence (e.g., employment contracts, pay stubs, employer affidavits, work permits) were the most common type of evidence submitted. A majority of claimants also included personal statements relating to their C6-Salary claim. Of those claimants who did not submit additional evidence for this loss type, almost all have provided verifiable employer or sponsor information on the claim form. The vast majority of claimants without additional evidence were found to be in the lower income group.
  - 54/ S/AC.26/1991/1.
- $\underline{55}/$  For all potential compensation cap levels considered, the differences appeared to be minimal in terms of average and total monetary and percentage consequences, and in terms of the number of claimants affected.

- $\underline{56}/$  See S/AC.26/Dec.22 (1994) and S/AC.26/Dec.24 (1994).
- <u>57</u>/ First Report, pp. 54-57 and 71-72.
- <u>58</u>/ Ibid., pp. 32-33.
- <u>59</u>/ See also S/AC.26/1992/16.

#### Appendix I\*

# Expert Opinion of Professor Y. Balasko and Professor G. Ritschard

- 1. The panel of Commissioners (the "Panel") reviewing category "C" claims submitted to the United Nations Compensation Commission applied a statistical methodology for the valuation of claims for personal property included in the first instalment. Aware of the difficulties involved in identifying appropriate statistical techniques and applying them to mass data, and seeking to extend the use of statistical methods to expedite the processing of category "C" claims, the Panel requested our collaboration as experts in statistics and mathematical modelling.
- Our expertise to provide advice in these areas is based on our respective academic posts, our scientific publications, and the research work we have pursued either alone or with others in the areas of mathematical and statistical modelling. More specifically, Yves Balasko, Professor of Mathematical Economics at the University of Geneva (since 1982) and of Mathematics at the University of Paris I (since 1978), has been involved directly with teaching and research at the most advanced levels of mathematical and statistical modelling in the social sciences. Since 1980 he has been a Fellow of the Econometric Society. In addition to having published a number of papers in this area, he served as Chairman of the University of Geneva Department of Econometrics for six years and of the University of Paris I Department of Mathematics and Statistics for four years. Gilbert Ritschard, Professor of Statistics at the University of Geneva (since 1986), has concentrated his research principally in the areas of data analysis and statistical modelling. Most of his numerous publications are in this area and several address issues similar to those raised by the category "C" claims loss types for which statistical processing techniques are being used.
- 3. Our involvement in the process principally related to the claims for departure- and relocation-related losses on the "C1" page and claims for personal property losses on the "C4" page of the category "C" claim form. We collaborated with the secretariat in all of the statistical aspects of the methodologies for processing claims for these loss types. Our role entailed advising the secretariat on the statistical methods best suited to the processing needs and in actively assisting to implement these methods. In this regard, we worked with the secretariat to develop a proper methodological approach for the modelling process, to define the theoretical construct underlying the modelling approach, to specify the models, and to evaluate the results obtained. Particularly in connection with this last activity, we performed independent statistical runs on the data being used by the secretariat so as to assess the results obtained and the procedures being implemented in the development of the models.

<sup>\*</sup> Previously issued under the symbol S/AC.26/1996/R.3/Add.1/Rev.1 of 30 May 1996, in English only.

- 4. Given the nature of the data, i.e., a quantitative dependent variable (the amount claimed) and a mix of quantitative (e.g., age) and qualitative (e.g., marital status) potential explanatory factors, we were of the opinion that linear regression analysis was the best suited standard statistical technique for the purposes. As compared with simple averaging techniques, for example, regression analysis provided the most appropriate statistical method for taking into account individual claimant and claim characteristics relevant to a determination of the amount of compensation awardable.
- 5. While the principles underlying the technique of linear regression are well-established, the application of this method to real data requires expertise in order to obtain results that may be deemed satisfactory by the profession given current scientific standards. For example, the "brute force" approach that would consist of running any statistical package of linear regressions on the raw claims data would yield models that would be far from satisfactory. It was thus our task as experts to identify the problems and suggest solutions in the application of the linear regressions to the claims data. Whereas statistical criteria have been developed to help experts in this task, the main criterion remains their judgement.
- 6. A technical memorandum prepared by the secretariat in consultation with us describes in greater detail the development of the statistical models. As noted therein, the secretariat applied standard techniques and procedures. The first step in the process was the preliminary treatment of the data used to develop the models. Outliers and other anomalous data were identified and excluded form the data set. This notwithstanding, to take account of some level of unclean data remaining in the data set, we conducted a sensitivity analysis to assess the impact of data entry error on the final statistical models. This was done by introducing randomly generated errors into the data set to reproduce the effect of entry errors. Given the large size of the data set, we were not surprised to find that the effect of the remaining errors was minimally significant. This result justified the use of the statistical approach on the data set without outliers.
- Linear regression requires the data to be approximately linear. Such linearity was not a characteristic of the data set. Therefore specific but standard statistical techniques (e.g., data transformations, aggregation of variables, partitioning of the data set) were implemented to restore or create sufficient linearity. Having assisted with the selection and coding of the variables and the mathematical specification of the models, together with the secretariat and independently we ran a large number of regressions leading us to converge eventually on models providing the best fit. Not only did the goodness-of-fit measured in terms of the R-square meet statistical standards, the properties of the models were consistent with socio-economic criteria and the numerical findings were generally consistent with exogenous data when the latter were available. We also conducted a careful analysis of the residuals of the fitted models. The various plots examined confirmed that the unexplained part of the (log transformed) dependent variable is almost normally distributed and approximately complies with the basic assumptions underlying the ordinary least squares technique used to estimate the models' parameters. This further legitimated the use of ordinary least squares estimation in this setting. It

also underscored the reliability of the standard significance tests, namely the  ${\tt F}$  and t tests, conducted to test the modelling results.

- 8. While it is always possible to improve the fit of a model by resorting to clustering of the data, for example, such artificial measures were not introduced in the current analyses. It could be mentioned that the linearity of the data might have benefited from the exclusion of claims for relatively small amounts from the modelling process. Their presence may explain why the goodness-of-fit of the statistical models decreased somewhat for countries with a high concentration of claims for small amounts.
- 9. In sum, it is our professional opinion that the criteria and procedures applied and the statistical models obtained thereby are satisfactory and in accordance with the state of the art in statistical modelling. The results of the modelling process thus may serve as a basis for the Panel's independent determination of the amount of compensation to be recommended with respect to the claims concerned.

Geneva, 28 March 1996

(<u>Signed</u>) Yves Balasko Professor of Mathematical Economics

(<u>Signed</u>) Gilbert Ritschard Professor of Statistics

#### TECHNICAL DESCRIPTION OF STATISTICAL MODELLING

- To evaluate and develop the statistical modelling methods previously used in the first instalment of category "C" claims submitted to the United Nations Compensation Commission (the "Commission"), and to determine whether such methods could be applied to additional category "C" loss types, the Panel of Commissioners for category "C" claims (the "Panel"), pursuant to article 36 (b) of the Provisional Rules for Claims Procedure, consulted experts in statistics, econometrics and mass claims processing. Based on their advice, and taking into account the considerations discussed in the "Report and Recommendations Made by the Panel of Commissioners Concerning the Second Instalment of Individual Claims for Damages up to US\$ 100,000 (Category 'C' Claims)",  $\underline{1}$ / the Panel accepted the experts' recommendation that statistical techniques, and more specifically, regression analysis, continue to be used to value losses submitted on the "C4" page of the claim form for clothing, personal effects, household furnishings and other personal property losses ("C4-CPHO" claims), and that this analysis also be extended to value claims on the "C1" page of the claim form for transportation, food, lodging, relocation and other related costs ("C1-Money" claims).
- 2. At the Panel's request, the secretariat has prepared this technical memorandum describing the regression analyses conducted for these loss types in collaboration with the statistical experts. The first section provides an overview of the basic principles of multivariate regression analysis; the second describes the regression modelling procedures and criteria used; and the third describes the performance of the models and the criteria for the evaluation thereof.

# A. Basic principles of regression analysis 2/

- 3. Used in a variety of settings,  $\underline{3}$ / regression analysis is a statistical technique used to explain relationships between two (bivariate) or more (multivariate) variables. Stated simply, multivariate linear regression analysis involves a variable to be explained the dependent variable and additional variables relevant to explaining the dependent variable. The latter are known as independent or explanatory variables; they may be qualitative (e.g., sex, marital status, nationality) or quantitative (e.g., income). Indeed, a particular advantage of regression analysis is that it enables qualitative factors to be taken into account to explain a quantitative value, namely, the dependent variable.
- 4. The basic assumption underlying any linear regression analysis is that the dependent variable can be expressed as a linear combination (i.e., a weighted sum) of a given set of explanatory factors. Mathematical transformations of the data may be used to linearize the data to the extent that the linearity assumption is not satisfied. Thus the goal of regression analysis is to obtain from the data the optimum combination of variables through an automated process. Through multiple trials, coefficients or "weightings" are thereby assigned to each variable included in the analysis such that the closest approximation or best explanation of the value of the dependent variable can be obtained.

5. A dependent variable can be expressed as the sum of two terms: (1) an "explained" part which consists of the linear function of the explanatory factors, and (2) an "unexplained" or residual part. The explained part can be interpreted as the mean value taken by the dependent variable for a given set of values of explanatory factors. The residual is the departure from this mean value for each observation (e.g., an individual claim). In essence, the residual represents those factors not included in the regression equation, or stated otherwise, the factors that the regression model cannot explain about the dependent variable given the information available. For example, in the present context, the residual may be attributed to factors such as insufficient information about certain claimants regarding their property accumulation behaviour or departure experiences, the overestimation or underestimation of losses by claimants, the differing effects of the invasion on individuals and, more generally, various non-systematic, i.e. random, factors.

# B. Regression modelling procedures and criteria

6. Although there is no blueprint for conducting a regression analysis, several fundamental steps are involved: studying the data on which the model is to be based and defining an appropriate modelling data-set; developing a theoretical construct in accordance with the purposes of the modelling process; identifying the variables to be included in the model and determining how variables should be coded; identifying the best modelling method; analysing each modelling iteration; testing the final model that is obtained and analysing its results to determine whether the goals of the modelling exercise have been achieved.

#### 1. The modelling data-set

- 7. To build the C1-Money and C4-CPHO models, a data-set was created from all claims stored in the category "C" database as of 20 December 1995.  $\underline{4}$ / Claims data that could bias the outcome of the modelling exercise were excluded from the data-set. This was achieved by (1) applying computer-based filters to isolate claims containing data-entry or claim completion errors; (2) excluding claims submissions containing problems; and (3) adjusting the number of claims in the data-set from any one submitting Government or international organization ("submitting entity") to minimize possible bias resulting from the number of claims included.
- 8. Based on a standard statistical practice, all outliers were also excluded from the data-set. 5/ A claim was considered to be an outlier if the amount claimed for any one of the C1-Money items (i.e., transportation, food, lodging, relocation, other) or C4-CPHO items (i.e., clothing, personal effects, household furnishings, other) 6/ differed significantly from the amounts claimed for these items by other claimants from the same submitting entity. Such variations could be due to a variety of reasons, including entry error, overestimation of the losses suffered, and extraordinary circumstances surrounding the claimant's losses. By excluding the outliers it was possible to specify the models without specifically having to account for atypical factors potentially underlying an

outlier's presence.  $\underline{7}$ / Other claims containing data anomalies were also excluded from the data-set through manual checks.

9. In total, 56,092 claims representing all submitting entities with claimants that have made a C4-CPHO claim were included in the C4-CPHO data-set. Reflecting a lower number of claims filed, 7,343 claims were included in the C1-Money data-set. In both cases the largest number of claims were included in the data-set and per submitting entity to enable the models obtained on the basis of the sample claims also to be applied to the non-sampled claims.

# 2. Theoretical construct

- 10. A regression model enables the amounts claimed by any one claimant for each item or group of items to be compared to the amounts claimed by similarly situated claimants in the data-set, taking into account the claimant and claim-related characteristics relevant to conditioning the amount claimed. Through this process the model is able to generate an objective standard for each claimant reflecting the individual qualities that are likely, on average, to have made him or her more or less susceptible to the amount of loss allegedly suffered. The amount so generated then serves as a basis for calculating the amount of compensation awardable.
- 11. Against this backdrop, the C1-Money regression analysis was based on the hypothesis that claimants' departure—and relocation—related losses were a function of factors such as patterns of departure, extent of third—party assistance, cost of living, and family status and size, and that the reasonableness of the amounts claimed could be assessed by comparing each claimant to other similarly situated claimants. The C4-CPHO regression analysis was premised on the assumption that the greater a claimant's property accumulation, on average, the more severe his or her property losses were likely to have been.
- 12. To validate the factors included in the respective regression analyses, information from secondary sources, wealth accumulation analyses, reports submitted by national claims programmes, research by the secretariat and the claims themselves were taken into consideration. 8/

# 3. <u>Variables</u>

#### (a) <u>Dependent variables</u>

13. The amount claimed for C1-Money losses is the aggregate of the individual amounts claimed for transportation, lodging, food, relocation and other departure- or relocation-related costs. similarly, the amount claimed for C4-CPHO losses is the aggregate of the individual amounts claimed for loss of clothing, personal effects, household furnishings and other personal items. While many factors may be collectively relevant to explaining the aggregate amount claimed, not all of these factors are likely to have a uniform bearing on the amounts claimed for each of the individual items. Because a regression model based on more homogeneous data may provide more precise results, both the

C1-Money and C4-CPHO regression methodologies were based on the respective amounts claimed for each item. These amounts were coded as the respective dependent variables in separate regression models.  $\underline{9}/$ 

#### (b) Independent variables

14. To implement the theoretical construct underlying the regression analyses for each loss type, the factors listed below were used as independent variables. While the variables included in the model were determined by exogenous considerations (e.g., secondary source data on wealth accumulation patterns, data provided on the claim form), the coefficients (i.e., weightings) assigned to each variable were determined without any external manipulation (i.e., endogenously).  $\underline{10}$ / In specifying the independent variables for each model, the information used was derived principally from the claim form.

#### (i) Variables common to both models:

Submitting Entity; 11/ Gender; Marital Status; Age; Country of Residence; Pre-Invasion Monthly Income; Fact of Claiming for Two or More Motor Vehicles; Fact of Claiming for Clothing; Fact of Claiming for Personal Effects; Fact of Claiming for Household Furnishings; Fact of Claiming for C4-Other.

# (ii) Variables used in the C1-Money models only:

Fact of Claiming for Transportation; Fact of Claiming for Food; Fact of Claiming for Lodging; Fact of Claiming for Relocation; Fact of Claiming for C1-Other; Departure Date; Fact of Claiming for Departure; Fact of Claiming for Displacement (i.e., Inability to Leave or Return and/or Decision not to Return); Fact of Claiming for Departure and Displacement; Number of Days of Hostage Taking, Illegal Detention or Forced Hiding.

#### (iii) Variables used in the C4-CPHO models only:

Value of Bank Account Loss; Value of Most Expensive Motor Vehicle Claimed; Number of Months Employed in Iraq or Kuwait Prior to Invasion; Fact of Claiming for Business Losses; External Property Accumulation Data.

# 4. <u>Variable coding and replacement of missing values</u>

- 15. Quantitative variables such as a claimant's pre-invasion monthly income or age are measurable units requiring no additional coding. To use qualitative variables in the analysis, however, numerical values must be assigned to each observation in the data-set. The standard statistical technique in this respect is to create a set of "dummy" variables, i.e., binary variables, coded as 1 if the claimant belongs to a particular category, and coded as 0 if not.
- 16. In a number of cases, data relevant to a particular regression model were otherwise not available either because of claim completion errors or because information was not relevant to a claimant's claim and therefore not contained on the claim form.  $\underline{12}$ / In such cases the models are unable to calculate a

predicted value for the claimants in question. Therefore, substitute values had to be used to ensure that all claimants in the data-set were not prejudiced as a result of the unavailability of the data. The following conventions were used for this purpose:

- missing values for each of the variables Sex, Marital Status, Country of Residence were coded as belonging to a new category Unstated.
- missing values or values lower than 1900 for the variable Age were replaced by the mean value of birth year for the claimant's submitting entity. Birth years later than 1990 were replaced by 1990.
- missing numerical variables, e.g., Pre-Invasion Monthly Income, were coded as 0. To distinguish between claimants providing numerical data and those who did not, a dummy variable was created taking a value of 1 if the value was missing. This coding allowed the comparison of any given claimant to claimants having provided the same pattern of information. The explanatory variable thus had a dual effect on the dependent variable: (1) an effect proportional to the value of that variable, if stated; and (2) a fixed effect if the claimant did not provide the required information.

#### 5. Mathematical specification and form

- 17. The results obtained from a regression analysis are generally more reliable when the structure of the data approximates a normal distribution. One of the features of a normal distribution is the centring of the data around the average (mean) value. In reality, however, the data do not always satisfy the property of normality. In such cases, the simplest and most effective solution is to remove the skewness of the distribution mathematically such that the relevant values are normalized.
- 18. Analysis of the data for both C1-Money and C4-CPHO indicated that the data were concentrated to the left of the distribution, reflecting the fact that the vast majority of claimants have claimed lower amounts. Accordingly, to maximize the reliability of the results, all of the regression models were based on the log transformation of the dependent variable, a standard technique for centring distributions. In certain instances, when it was assumed or appeared that their effect was not linear, the log transformation of relevant independent variables was also used, e.g., Pre-Invasion Monthly Income, Age, Departure Date, Value of Bank Account Loss, Value of Most Expensive Motor Vehicle.
- 19. In light of the purposes of the modelling, for both the C1-Money and C4-CPHO models the regression method used was "ordinary least squares". This method was chosen because its underlying hypotheses (i.e., identical and independent distribution of the error term with zero mean and constant variance) were considered to be satisfied. Consequently, the parameters obtained could be considered consistent and the "best" under the circumstances.

#### C. Model performance

#### 1. Statistical standards

#### (a) The R-square

20. The main statistical standard used to evaluate a regression model's performance is the "coefficient of multiple determination", or the "R-square". The R-square describes the proportion of variation in the dependent variable that is accounted for by variations in the independent variables included in the regression equation. The R-square takes a value between 0 and 1 and is typically expressed as a percentage. While there is generally no absolute standard regarding an acceptable level of the R-square, when cross-sectional data are being modelled, an R-square of approximately 0.5 (i.e., 50 per cent) is considered relatively high. 13/

21. The table below identifies results of each of the final regression equations resulting from the iterative process:

REGRESSION	R-SQUARE (Log)	STANDARD ERROR OF THE RESIDUAL
C1-Money		
Transportation	0.45	773
Food	0.37	506
Lodging + Relocation + Other	0.48	1 637
C4-CPHO		
Clothes	0.69	1 141
Household Furnishings + Personal Effects	0.78	3 681
Other	0.64	4 395

22. To assess the overall predictive power of the respective models, a correlation analysis was conducted for each loss type on the relationship between the total amount claimed and the aggregate of the predicted values for each regression. In the case of the C4-CPHO model, the correlation coefficient obtained was 0.88 (equivalent to an R-square of 77 per cent). The C1-Money model obtained a correlation coefficient of 0.70 (equivalent to an R-square of 49 per cent).

#### (b) Parameter and global significance

23. Significance testing is commonly used in statistical analysis to assess the over- or under-specification of a model. Two of the most commonly used significance tests - the F-test, examining the model as a whole and the t-test,

assessing the impact of each variable in the model - were used for each of the regression models.

- 24. For each regression equation, the values for the F-statistic were significant at the 1 per cent level, establishing with a high level of confidence that the models explained a significant part of the dependent variable.
- 25. For both C1-Money and C4-CPHO, all independent variables had a significant effect in at least one of the regression equations. While certain variables may have been only marginally significant in a particular regression equation, given the goal of the modelling, these variables were not excluded from the model.  $\underline{14}$ / Although the effect of such variables may have been negligible for the vast majority of claimants, the variables provided additional pertinent information for other claimants. Moreover, the retention of such variables did not create any technical problems given that the introduction of potentially irrelevant variables is generally inconsequential when the sample size is large.  $\underline{15}$ /
- 26. The following variables were found to be highly significant in the C1-Money models; Submitting Entity, Marital Status, Age, Pre-Invasion Monthly Income, Departure Date and Fact of Claiming for C4-Other. In the C4-CPHO models, Submitting Entity, Gender, Marital Status, Age, Country of Residence, Pre-Invasion Monthly Income, Number of Months Employed, Claim for Two or More Motor Vehicles, External Property Accumulation Data, were highly significant in explaining the amount claimed.
- 27. In addition to the F-test and t-test for each model, separate regressions were run for each of the submitting entities with the highest number of claims. In nearly every relevant case the chosen variables were found to have significant explanatory value and their effect remained generally constant across these submitting entities.

#### (c) Replication sample

28. It is standard statistical practice to test the base model on a sample of claims separate from the one used to build that model, i.e., a replication sample. Accordingly, the parameters obtained from the C1-Money and C4-CPHO base models were applied to the replication sample to generate predicted values. The values obtained generally confirmed the respective base models' explanatory power. In addition, a comparison of the compensation results for the base and replication samples revealed no significant differences in outcome, thus providing further support for the robustness of the base models' parameters.

# (d) External validation

29. As a final validation measure for the C4-CPHO regression analysis, the results obtained from the modelling were analysed in light of external data relating to wealth and property accumulation patterns of persons living in Iraq and Kuwait. This analysis generally confirmed the modelling results.

#### Notes

#### 1/ S/AC.26/1996/R.3.

- <u>2</u>/ Discussions of the basic principles of regression analysis appear in most standard statistics and econometrics texts. See e.g., Moore, David S. and McCabe, George P., <u>Introduction to the Practice of Statistics</u> (W. H. Freeman and Company, New York, 1989); Pindyck, Robert S. and Rubinfeld, Daniel L., <u>Econometric Models and Econometric Forecasts</u> (3rd ed.) (McGraw-Hill, Inc., New York, 1991); Jobson, J. D., <u>Applied Multivariate Data Analysis, Vol. I: Regression and Experimental Design</u> (Springer-Verlag, New York, 1991); Achen, Christopher H., <u>Interpreting and Using Regression</u> (Sage Publications, Beverly Hills, 1982); Berry, William D. and Feldman S., <u>Multiple Regression in Practice</u> (Sage Publications, Beverly Hills, 1985).
- Regression analysis is a well-established technique used in economics, medical research, political surveys, market research, and generally in the social sciences. See e.g., Comanor, W. S. and Wilson, T. A., Advertising and Market Power (Harvard University Press, Cambridge, 1974); Feige, E. L., The Demand for Liquid Assets: A Temporal Cross-Section Analysis (Prentice-Hall, Englewood Cliffs, 1964); Intriligator, M., Econometric Models, Techniques, and Applications (North-Holland, Amsterdam, 1978); Klein, L. R. and Goldberger, A. S., An Econometric Model of the United States, 1929-1952 (North-Holland, Amsterdam, 1955); MacAvoy, P., The Economic Effects of Regulation: Trunk Line Railroad Cartels and the Interstate Commerce Commission Before 1900 (MIT Press, Cambridge, 1965); Morishima, M. and Saito, M., "A Dynamic Analysis of the American Economy, 1902-1952", in Morishima, M. et al., eds., The Working of Econometric Models (Cambridge University Press, New York, 1972); Newhouse, J. P. and Phelps, C. E., "Price and Income Elasticities for Medical Care Services", in Perlman, ed., The Economics of Health and Medical Care (International Economic Association, MacMillan, London, 1974); Tobin, J., "Liquidity preference and monetary policy", Review of Economics and Statistics, 29:124-131 (1947); Weiss, L. W., "The concentration-profit relationship and antitrust", in Goldsmith, H. J., Mann, H. M. and Weston, J. F., eds., Industrial <u>Concentration: The New Learning</u> (Little, Brown and Co., Boston, 1974). legal settings the principal applications of regression analysis have been in antidiscrimination class action litigation; antitrust, competition and collusive practices disputes; securities market manipulation cases; and, most relevantly for present purposes, to expedite the processing of mass tort claims. See e.g., Rubinfeld, Daniel L., "Reference Guide on Multiple Regression" in Federal Judicial Center, Reference Manual on Scientific Evidence (U.S. Government Printing Office, Washington, D.C., 1994); Finkelstein, Michael O. and Levin, B., Statistics for Lawyers (Springer-Verlag, New York 1990); DeGroot, Morris H., Fienberg, Stephen E. and Kadane, Joseph B. (eds.), Statistics and the Law (John Wiley & Sons, New York, 1986); Barnes, David W. and Conley, John M., Statistical Evidence in Litigation - Methodology, Procedure and Practice (Little, Brown and Company, Boston).
- $\underline{4}/$  "C" claims from all submitting Governments and international organizations ("submitting entities"), except those filed by the Governments of Kuwait and Egypt, were submitted to the Commission using the standard "C" claim form; Kuwaiti and Egyptian claims were submitted in electronic format and using

the paper form. Claims not submitted in electronic format were outsourced for professional data-entry using a software interface developed by the secretariat and pursuant to special data-entry guidelines. The accuracy of the electronic data was verified on a sampling basis. To determine whether the level of data-entry error would have a significant effect on the regression results, a sensitivity analysis was performed taking into consideration the level and patterns of data-entry error observed in the quality control. This analysis indicated no significant distortions in the modelling results attributable to data-entry error.

- 5/ Retherford, Robert D. and Minja Kim Choe, <u>Statistical Models for Causal Analysis</u> (John Wiley and Sons, Inc. 1993), pp. 20-21.
- $\underline{6}/$  Using the sum of the amounts claimed for the different items would have provided a less precise outcome in that the outlier separation would be based on an aggregate that may, in some cases, hide the effects of entry error, or under- or overestimation in a specific cost item. In addition, principally because of greater variation in the sample, using the total amount claimed was considered a less conservative detection method.
- $\overline{2}/$  The procedures and criteria used to define the outliers and anomalous observations in the model-building data-set were also applied later to the claims to be included in the model-application data-set (e.g., the C4-CPHO claims to be included in the second instalment). To minimize the risk of a claimant being compensated on the basis of an error due to data entry, outliers and anomalous observations were reviewed for entry error prior to the application of the model.
- $\underline{8}/$  The sources consulted and the background factors considered are summarized in the "Report and Recommendations made by the Panel of Commissioners Concerning the First Instalment of Individual Claims for Damages up to US\$ 100,000 (Category 'C' Claims)", S/AC.26/1994/3, pp. 59-66, 129-134 and 168-173.
- $\underline{9}/$  In the case of C4-CPHO claims, three models were used to account for the fact that in expressing their claim a number of claimants did not distinguish between losses of personal effects and losses of household furnishings. Given the cross-over between these two categories, using only one regression to model the aggregate of the amounts claimed for each category was viewed as rational and technically sound. Similarly, to reflect the manner in which many claimants interpreted the loss items for C1-Money claims, three models were used: one each for claimed amounts for transportation and food, and one for the aggregate of amounts claimed for lodging, relocation and other costs.
- 10/ An alternative approach for defining the regression parameters might have been on the basis of individually reviewing a sample of claims and valuing each claim separately using the documentation submitted when available. The relevant values for the regression intercept and variable coefficients would then have been computed on the basis of data made available through the sample review. These values would then have been used to create a regression model applicable to all claims. This approach was not used for two main reasons.

First, given the quality of the evidence, particularly its limited relevance for valuation purposes, and the huge diversity of the claims, individually reviewing claims would have been likely to have provided insufficiently consistent outcomes to develop a model suitable for general application. Second, the immense diversity of the items and amounts claimed, of the claimant population, and of the evidence submitted would have led to the definition of an unmanageable sample size.

- 11/ Principally due to technical considerations, where the number of claims in the sample from a particular submitting entity was too small, they were grouped with claims from another or several other submitting entities displaying similar characteristics. Separate groupings were used for the C1-Money and C4-CPHO analyses. The primary grouping criteria used were geographical location in the case of the C1-Money analysis, and external socio-economic data regarding wealth accumulation patterns in the case of the C4-CPHO analysis. In addition, for C4-CPHO losses the particular effect of each country was examined using a simple regression model in which the total amounts claimed for C4-CPHO losses were taken as the dependent variable and the relevant submitting entities taken as the independent variables. The resulting parameter estimates obtained for each independent variable were then used to adjust the primary groupings where necessary.
- $\underline{12}/$  An effort was made during the data entry of the claims to capture relevant information missing on the claim form by reference to information contained in the attached documentation, where available.
- 13/ Theil, H., <u>Principles of Econometrics</u> (Wiley, New York, 1971), ("in terms of the values one normally encounters in cross sections, an R-square of 0.5 is relatively high"); Greene, William H., <u>Econometric Analysis</u> (Macmillan, New York, 1990) p. 155.
- $\underline{14}/$  As mentioned above, in certain cases groups of parameters were associated with a particular variable that is either qualitative (e.g., submitting entity) or coded as a two-way effect (e.g., monthly salary). The effect of the variable was deemed significant if at least one of the parameters was found to be significant in the t-test.
- 15/ Rubinfeld, Daniel L., "Reference Guide on Multiple Regression" in Federal Judicial Center, Reference Manual on Scientific Evidence (1994), p. 426.

Appendix II\*

List of second instalment claims recommended for payment reported by Governments and international organizations

	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended US\$
Algeria	3		37 114.35
Australia	36		625 126.95
Austria	6		189 333.45
Bahrain	5		18 749.45
Bangladesh	2 097	68	12 075 690 51
Belgium	3		61 039.01
Bosnia and Herzegovina	5		108 334.70
Brazil	1		6 636.68
Bulgaria	20		221 970.34
Canada	134		3 879 863.25
China	3		10 856.11
Croatia	7		49 640.25
Cyprus	2		27 140.83
Czech Republic	28		597 251.57
Denmark	6		344 140.48
Egypt	18 439	131	132 012 193.12
Ethiopia	2		33 988.76
Finland	7		147 738.87

 $<sup>^{\</sup>star}$  Originally issued in document S/AC.26/1996/R.3/Add.1/Rev.1 of 30 May 1996, in English only.

	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended (US\$)
France	22		453 571.99
Germany	12		240 543.56
Greece	2		30 119.28
Hungary	23		284 051.27
India	5 749	2	68 212 562.22
Iran (Islamic Republic o	of) 264		3 473 975.51
Ireland	20		312 920.95
Israel	4		38 710.74
Italy	4		108 929.07
Japan	8		170 652.87
Jordan	4 067	13	38 173 805.70
Kenya	1		9 688.58
Kuwait	24 999		98 723 150.00
Lebanon	2 226	1	26 143 122.53
Luxembourg	1		29 065.74
Malaysia	7		142 847.86
Mauritius	13		42 073.53
Morocco	4		36 573.30
Netherlands	5		108 890.55
New Zealand	4		74 026.28
Niger	1		12 182.40
Nigeria	18		51 781.38
Norway	2		49 933.20
Pakistan	190		2 084 889.72

	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended (US\$)
Philippines	396		1 315 241.12
Poland	119		2 192 825.30
Russian Federation	1		5 587.74
Republic of Korea	16		294 728.17
Senegal	6		61 674.45
Sierra Leone	6		92 314.38
Singapore	2		83 228.94
Slovakia	17		326 351.78
Slovenia	4		92 313.19
Somalia	161		914 130.30
Spain	8		158 678.20
Sri Lanka	384		687 376.12
Sudan	634		5 102 065.15
Sweden	29		645 202.97
Switzerland	7		119 882.29
Thailand	39		198 090.17
The former Yugoslav Republic of Macedonia	1		43 752.03
Tunisia	53	1	626 575.96
Turkey	241		1 790 473.80
Uganda	2		42 282.98
UNDP Jerusalem	90		1 361 377.06
UNDP Kuwait	496		5 605 638.04
UNDP Washington	12		241 798.27

	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended (US\$)
UNDP Yemen	56		654 706.32
UNHCR Bulgaria	6		54 692.03
UNHCR Canada	7		187 163.93
UNHCR Geneva	4		37 760.87
United Kingdom of Great Britain and Northern Ireland	235		4 571 331.91
United Republic of Tanzania	10		55 211.95
United States of America	264		4 851 112.78
Viet Nam	6		59 875.12
Yemen	340		2 880 796.23
Yugoslavia	19		248 582.62
Total	<u>62 121</u>	<u>216</u>	425 057 699.08

# Annex II

Decision concerning the second instalment of individual claims for damages up to US\$ 100,000 (category "C" claims) taken by the Governing Council of the United Nations Compensation

Commission at its 60th meeting, held on 29 May 1996 at Geneva\*

# The Governing Council,

<u>Having received</u>, in accordance with article 37 of the Provisional Rules for Claims Procedure, the second report of the Panel of Commissioners appointed to review individual claims for damages up to US\$ 100,000 (category "C" claims), covering 62,337 individual claims,  $\underline{1}/$ 

- 1. <u>Approves</u> the recommendations made by the Panel of Commissioners, and, accordingly,
- 2. <u>Decides</u>, pursuant to article 40 of the Rules, to approve the amounts per country or international organization, as listed in appendix II,  $\underline{1}$ / which are as follows:

G. w. b. w.	Number of claims recommended	Number of claims not recommended	Amount of compensation recommended
Country	for payment	for payment	(US\$)
Algeria	3		37 114.35
Australia	36		625 126.95
Austria	6		189 333.45
Bahrain	5		18 749.45
Bangladesh	2 097	68	12 075 690.51
Belgium	3		61 039.01
Bosnia and Herzegovina	5		108 334.70
Brazil	1		6 636.68
Bulgaria	20		221 970.34
Canada	134		3 879 863.25
China	3		10 856.11

 $<sup>^{\</sup>star}$  Originally issued under the symbol S/AC.26/Dec.36 (1996) of 30 May 1996.

 $<sup>\</sup>underline{1}$ / See annex I to the present document.

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Gran (Islamic Republic of)     264     3 473 975.51       Greland     20     312 920.95       Granel     4     38 710.74       Grapan     4     108 929.07       Grapan     8     170 652.87       Gordan     4 067     13 38 173 805.70       Genya     1     9 688.58       Guwait     24 999     98 723 150.00       Gebanon     2 226     1 26 143 122.53       Guxembourg     1     29 065.74       Gauritius     13     42 073.53       Gorocco     4     36 573.30       Getherlands     5     108 890.55       Gew Zealand     4     74 026.28       Higer     1     12 182.40	Hungary	23		284 051.27
ireland       20       312       920.95         israel       4       38       710.74         italy       4       108       929.07         fapan       8       170       652.87         fordan       4 067       13       38       173       805.70         ienya       1       9       688.58         iuwait       24       999       98       723       150.00         iebanon       2       226       1       26       143       122.53         iuxembourg       1       29       065.74         ialaysia       7       142       847.86         iauritius       13       42       073.53         iorocco       4       36       573.30         ietherlands       5       108       890.55         iew Zealand       4       74       026.28         figer       1       12       182.40	India	5 749	2	68 212 562.22
Israel       4       38 710.74         Italy       4       108 929.07         Iapan       8       170 652.87         Iordan       4 067       13 38 173 805.70         Ienya       1       9 688.58         Itwait       24 999       98 723 150.00         Iebanon       2 226       1 26 143 122.53         Italaysia       7       142 847.86         Idauritius       13       42 073.53         Idrocco       4       36 573.30         Ietherlands       5       108 890.55         Iew Zealand       4       74 026.28         Iriger       1       12 182.40	Iran (Islamic Republic of)	264		3 473 975.51
Staly     4     108 929.07       Japan     8     170 652.87       Jordan     4 067     13 38 173 805.70       Jenya     1     9 688.58       Jawait     24 999     98 723 150.00       Jebanon     2 226     1 26 143 122.53       Juxembourg     1     29 065.74       Jalaysia     7     142 847.86       Jauritius     13     42 073.53       Jorocco     4     36 573.30       Jetherlands     5     108 890.55       Jew Zealand     4     74 026.28       Jiger     1     12 182.40	reland	20		312 920.95
Stapan     8     170 652.87       Fordan     4 067     13 38 173 805.70       Stenya     1     9 688.58       Stewait     24 999     98 723 150.00       Stebanon     2 226     1 26 143 122.53       Statembourg     1     29 065.74       Stalaysia     7     142 847.86       Stauritius     13     42 073.53       Storocco     4     36 573.30       Stetherlands     5     108 890.55       Stew Zealand     4     74 026.28       Stiger     1     12 182.40	Israel	4		38 710.74
Fordan     4 067     13 38 173 805.70       Senya     1     9 688.58       Suwait     24 999     98 723 150.00       Sebanon     2 226     1 26 143 122.53       Suxembourg     1     29 065.74       Salaysia     7     142 847.86       Sauritius     13     42 073.53       Storocco     4     36 573.30       Setherlands     5     108 890.55       Sew Zealand     4     74 026.28       Siger     1     12 182.40	Italy	4		108 929.07
Senya     1     9 688.58       Suwait     24 999     98 723 150.00       Sebanon     2 226     1     26 143 122.53       Suxembourg     1     29 065.74       Malaysia     7     142 847.86       Mauritius     13     42 073.53       Morocco     4     36 573.30       Metherlands     5     108 890.55       Mew Zealand     4     74 026.28       Miger     1     12 182.40	Japan	8		170 652.87
Cuwait       24 999       98 723 150.00         Mebanon       2 226       1 26 143 122.53         Muxembourg       1       29 065.74         Malaysia       7       142 847.86         Mauritius       13       42 073.53         Morocco       4       36 573.30         Metherlands       5       108 890.55         Mew Zealand       4       74 026.28         Miger       1       12 182.40	Jordan	4 067	13	38 173 805.70
Lebanon     2 226     1 26 143 122.53       Louxembourg     1     29 065.74       Malaysia     7     142 847.86       Mauritius     13     42 073.53       Morocco     4     36 573.30       Metherlands     5     108 890.55       Mew Zealand     4     74 026.28       Miger     1     12 182.40	Cenya	1		9 688.58
Juxembourg       1       29 065.74         Malaysia       7       142 847.86         Mauritius       13       42 073.53         Morocco       4       36 573.30         Metherlands       5       108 890.55         Mew Zealand       4       74 026.28         Miger       1       12 182.40	Cuwait	24 999		98 723 150.00
Malaysia       7       142 847.86         Mauritius       13       42 073.53         Morocco       4       36 573.30         Metherlands       5       108 890.55         Mew Zealand       4       74 026.28         Miger       1       12 182.40	ebanon	2 226	1	26 143 122.53
Mauritius     13     42 073.53       Morocco     4     36 573.30       Metherlands     5     108 890.55       Mew Zealand     4     74 026.28       Miger     1     12 182.40	Luxembourg	1		29 065.74
Morocco       4       36 573.30         Metherlands       5       108 890.55         Mew Zealand       4       74 026.28         Miger       1       12 182.40	Malaysia	7		142 847.86
Jetherlands     5     108 890.55       Jew Zealand     4     74 026.28       Jiger     1     12 182.40	Mauritius	13		42 073.53
Jew Zealand     4     74 026.28       Jiger     1     12 182.40	lorocco	4		36 573.30
Tiger 1 12 182.40	Jetherlands	5		108 890.55
	Jew Zealand	4		74 026.28
Tigeria 18 51 781.38	Jiger	1		12 182.40
	Jigeria	18		51 781.38

Country	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended (US\$)
Norway	2		49 933.20
Pakistan	190		2 084 889.72
Philippines	396		1 315 241.12
Poland	119		2 192 825.30
Republic of Korea	16		294 728.17
Russian Federation	1		5 587.74
Senegal	6		61 674.45
Sierra Leone	6		92 314.38
Singapore	2		83 228.94
Slovakia	17		326 351.78
Slovenia	4		92 313.19
Somalia	161		914 130.30
Spain	8		158 678.20
Sri Lanka	384		687 376.12
Sudan	634		5 102 065.15
Sweden	29		645 202.97
Switzerland	7		119 882.29
Thailand	39		198 090.17
The former Yugoslav Republic of Macedonia	1		43 752.03
Tunisia	53	1	626 575.96
Turkey	241		1 790 473.80
Uganda	2		42 282.98
UNDP Jerusalem	90		1 361 377.06
UNDP Kuwait	496		5 605 638.04
UNDP Washington	12		241 798.27
UNDP Yemen	56		654 706.32
UNHCR Bulgaria	6		54 692.03
UNHCR Canada	7		187 163.93

Country	Number of claims recommended for payment	Number of claims not recommended for payment	Amount of compensation recommended (US\$)
UNHCR Geneva	4		37 760.87
United Kingdom of Great Britain and Northern Ireland	235		4 571 331.91
United Republic of Tanzania	10		55 211.95
United States of America	264		4 851 112.78
Viet Nam	6		59 875.12
Yemen	340		2 880 796.23
Yugoslavia	19		248 582.62
Total	62 121	216	425 057 699.08

- 3. Reaffirms that when funds become available payments shall be made in accordance with Decision 17 [S/AC.26/Dec.17 (1994)],
- 4. Recalls that, when payments are made in accordance with Decision 17 and pursuant to the terms of Decision 18 [S/AC.26/Dec.18 (1994)], Governments and international organizations shall distribute amounts received in respect of approved awards within six months of receiving payment, and shall, not later than three months after the expiration of this time limit, provide information on such distribution,
- 5. <u>Decides</u> that no compensation be awarded concerning the 216 claims referred to in paragraph 56 of the report,
- 6. Requests the Executive Secretary to provide a copy of the report to the Secretary-General; and copies of the report and relevant versions of annex III containing the breakdown of the amounts to be paid to each individual claimant, to each respective Government and international organization, and reminds these Governments and international organizations of their obligation to take the appropriate measures to preserve the confidentiality of appendix III to the report.

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