



General Assembly

Distr.: General
24 November 2021

Original: English

Seventy-sixth session

Agenda item 150

Administrative and budgetary aspects of the financing of the United Nations peacekeeping operations

Budget performance of the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2020 to 30 June 2021

Report of the Secretary-General

Contents

	<i>Page</i>
I. Introduction	4
II. Mandate performance	4
A. Overall	4
B. Budget implementation	5
C. Partnerships and country team coordination	20
D. Results-based budgeting frameworks	20
III. Resource performance	42
A. Financial resources	42
B. Summary information on redeployments across groups	43
C. Monthly expenditure patterns	43
D. Other revenue and adjustments	44
E. Value of non-budgeted contributions	44
IV. Analysis of variances	44
V. Resource performance: strategic deployment stocks	46
VI. Actions to be taken by the General Assembly	49
VII. Summary of follow-up action taken to implement the requests and recommendations of the Advisory Committee on Administrative and Budgetary Questions endorsed by the General Assembly in its resolution 75/295	50



Summary

The total expenditure for the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2020 to 30 June 2021 has been linked to the objectives of the Logistics Base through the results-based budgeting framework under the support component.

During the reporting period, the Supply Chain Service of the United Nations Logistics Base supported a range of engineering and environmental technical assistance projects in peacekeeping operations and provided demand and acquisition planning, sourcing and support. The Service also provided support for the start-up, downsizing and liquidation of operations, most notably through support for the downsizing and pre-liquidation of the African Union-United Nations Hybrid Operation in Darfur, by advising on asset disposal and supporting inventory updating and data reconciliation activities.

With respect to information and communications technology (ICT) management, the Service for Geospatial, Information and Telecommunications Technologies of the United Nations Logistics Base continued to provide global connectivity, hosting and monitoring services and continued to optimize infrastructure and provide event monitoring services to field missions. In addition, the Service maintained global geospatial platforms and provided mapping services.

The tenant units of the Department of Peace Operations continued to carry out their mandates. The Standing Police Capacity contributed to assessments, provided capacity-building and start-up support for field missions and supported police-contributing countries regarding their preparation for deployment. The Justice and Corrections Standing Capacity, *inter alia*, supported the largest peacekeeping operations, including through assistance on prison reform and security, destabilizing crime and the carrying out of rule of law transition assessment, planning and implementation.

The tenant unit of the Logistics Division of the Department of Operational Support, the Strategic Air Operations Centre, operated nine aircraft for the deployment and rotation of troops, in addition to the monitoring and control of all strategic air movements. The Centre also administered the standby aircraft charter agreements. The other tenant unit of the Department of Operational Support, the Field Central Review Bodies Unit, facilitated the endorsement of recruitment cases and conducted reference verifications for candidates selected for all United Nations field operations.

The critical role played by the United Nations Logistics Base in underpinning the business continuity strategy of the Secretariat continued during the performance period, with the global ICT infrastructure in Brindisi and in Valencia, Spain, delivering global technology services to the Secretariat. Through the strategic deployment stocks, the Logistics Base was able to respond with agility and acquire medical materials, such as intensive care equipment, coronavirus disease (COVID-19) tests and vaccines and personal protective equipment. The Supply Chain Service remained a focal point for consolidating global demands and simultaneously managing the receipt of materials through its central warehouse operational roles.

The United Nations Logistics Base incurred \$62.1 million in expenditure for the reporting period, representing a resource utilization rate of 100.0 per cent, compared with \$63.3 million in expenditure and a resource utilization rate of 99.8 per cent in the 2019/20 period.

The increased requirements for civilian personnel (\$3.1 million) were offset by reduced expenditures under operational costs (\$3.1 million). The higher expenditures for civilian staff resulted primarily from the higher salaries for national staff and the

higher post adjustments for international staff driven by the depreciation of the United States dollar against the euro, coupled with the lower actual average vacancy rates compared with the approved vacancy rates for international staff. The lower expenditures for operational costs were attributable primarily to the reprioritization of approved activities to cover the overexpenditure under civilian personnel and to cancelled travel due to COVID-19-related restrictions.

Performance of financial resources

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

Category	Apportionment	Expenditure	Variance	
			Amount	Percentage
Civilian personnel	41 287.3	44 421.2	(3 133.9)	(7.6)
Operational costs	20 770.9	17 631.9	3 139.0	15.1
Gross requirements	62 058.2	62 053.1	5.1	–
Staff assessment income	6 142.0	6 883.9	(741.9)	(12.1)
Net requirements	55 916.2	55 169.2	747.0	1.3
Voluntary contributions in kind (budgeted)	–	–	–	–
Total requirements	62 058.2	62 053.1	5.1	–

Human resources incumbency performance

Category	Approved ^a	Actual (average)	Vacancy rate (percentage) ^b
International staff	139	118	15.1
National General Service staff	305	290	4.9
International temporary positions ^c	2	2	–

^a Represents the highest level of authorized strength.

^b Based on monthly incumbency and approved monthly strength.

^c Funded under general temporary assistance.

The present report also contains an outline of the status of the implementation of the strategic deployment stocks during the financial period from 1 July 2020 to 30 June 2021, as requested by the General Assembly in paragraph 19 of its resolution [56/292](#).

Performance of strategic deployment stocks

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

Category	Issued	Expenditure
Strategic deployment stocks	29 433.9	28 608.5

The actions to be taken by the General Assembly are set out in section VI of the present report.

I. Introduction

1. The proposed budget for the maintenance of the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2020 to 30 June 2021 was set out in the report of the Secretary-General of 2 March 2020 ([A/74/730](#)) and amounted to \$62,852,300 gross (\$56,706,800 net). It provided for the deployment of 139 international staff, 306 national staff and 2 international temporary positions.
2. In its report of 23 April 2020, the Advisory Committee on Administrative and Budgetary Questions, recommended that the General Assembly appropriate \$62,638,200 gross (\$56,496,200 net) for the maintenance of the United Nations Logistics Base for the period from 1 July 2020 to 30 June 2021 ([A/74/737/Add.6](#), para. 32).
3. The General Assembly, by its resolution [74/282](#) and its decision 74/571, appropriated an amount of \$62,058,200 gross (\$55,916,200 net) for the maintenance of the United Nations Logistics Base for the period from 1 July 2020 to 30 June 2021. In the same resolution, the Assembly decided that the amount of \$58,993,900 was to be prorated among the budgets of the active peacekeeping operations for the period from 1 July 2020 to 30 June 2021.
4. The General Assembly, by its resolution [56/292](#), endorsed the concept and implementation of the strategic deployment stocks, set out in the report of the Secretary-General of 14 March 2002 ([A/56/870](#)), for one complex mission and approved \$141,546,000 for that purpose. The objective of the strategic deployment stocks is to provide the capability to deploy relevant assets to missions rapidly and to reduce the procurement lead time for mission-critical equipment required during the start-up or expansion phase. It is a revolving dynamic capability that is continuously evaluated to ensure that its equipment is appropriate for meeting evolving operational requirements. In its resolution [59/299](#), the Assembly approved the inclusion of strategic deployment stocks replenishment within the commitment authority described in section IV, paragraph 1, of its resolution [49/233](#) A. In its resolution [64/269](#), the Assembly decided that, if a decision of the Security Council relating to the start-up phase or expansion phase of peacekeeping operations resulted in the need for expenditure, the Secretary-General was authorized, with the prior concurrence of the Advisory Committee, to enter into commitments up to \$50 million of the balance of the stores available from the strategic deployment stocks and draw upon them, with the drawings from the stocks to be replenished when the initial appropriation was received. In its resolution [66/266](#), the Assembly decided to apply \$50 million from the strategic deployment stocks against the resources required for the United Nations Logistics Base for the period from 1 July 2012 to 30 June 2013.

II. Mandate performance

A. Overall

5. The United Nations Logistics Base has been in operation at Brindisi since late 1994. A memorandum of understanding governing the use of property and facilities at Brindisi by the United Nations was signed by the Secretary-General and the Government of Italy on 23 November 1994 and subsequently amended, most recently in 2011. A memorandum of understanding governing the use by the United Nations of premises at Valencia, Spain, was signed by the Secretary-General and the Government of Spain on 28 January 2009.
6. The objective of the United Nations Logistics Base is to provide efficient and effective management of and support to field missions at all stages of their life cycle. During the reporting period, the Logistics Base continued to provide global geospatial,

information and telecommunications technologies, logistics and supply chain operational management, as well as to enable support services to missions from start-up planning and preparation to liquidation. The Logistics Base operated as a unified entity from two geographical locations, comprising the Global Service Centre in Brindisi and the United Nations Information and Communications Technology Facility, Valencia. The Logistics Base hosted and provided administrative support to four tenant units, comprising the Standing Police Capacity and Justice and Corrections Standing Capacity, which report to the Department of Peace Operations of the Secretariat, and the Strategic Air Operations Centre and Field Central Review Bodies Unit, which report to the Department of Operational Support of the Secretariat.

7. The present report assesses actual performance against the planned results-based budgeting frameworks set out in the 2020/21 budget. In particular, the performance report compares the actual indicators of achievement, that is, the extent to which actual progress has been made during the period against the expected accomplishments, with the planned indicators of achievement and the actual completed outputs with the planned outputs.

B. Budget implementation

Coronavirus disease pandemic

8. The main budgetary impact of the coronavirus disease (COVID-19) pandemic on the United Nations Logistics Base was related to official travel, consultants and training. As staff members and training participants could not travel to and from the Base, activities that required face-to-face engagements were not undertaken and were, to the extent possible, provided online. Activities related to facilities and infrastructure, ground transportation and other supplies, services and equipment were also affected, resulting in lower expenditure than planned, including for heating fuel, utilities, office equipment, stationery, the maintenance of facilities and infrastructure, vehicle rentals and training fees and supplies.

9. The United Nations Logistics Base continued to play a critical role in enabling and sustaining the operations of the Secretariat. During the second year of the pandemic, most staff and committees, including governing bodies such as the Security Council, the Fifth Committee of the General Assembly and the Advisory Committee on Administrative and Budgetary Questions, continued working virtually, leveraging the telecommunications and hosting services provided by the Logistics Base. The Base continued the integration of the collaboration application for teams and traditional telephony through the existing infrastructure, which enabled staff members to make and receive calls through United Nations public switched telephone network numbers while working from anyplace in the world.

10. The pandemic increased dependence on the global information and communications technology (ICT) infrastructure in Brindisi and Valencia. The two technology centres continued to be instrumental in enabling business continuity and delivering global technology services to the Secretariat under challenging circumstances.

11. While the pandemic continued to have a global impact, the Supply Chain Service continued to provide operational support for the United Nations global COVID-19 response, with both new and routine requirements. Through the strategic deployment stocks, the United Nations Logistics Base was able to rapidly acquire medical materials, such as intensive care equipment, COVID-19 tests and vaccines and personal protective equipment. The Service remained a focal point for consolidating global demands and simultaneously managing the receipt of materials through its central warehouse operational roles. In partnership with the Office of Supply Chain Management of the Department of Operational Support, the Service was engaged in planning, acquiring,

receiving and shipping key medical materials. These activities were managed alongside the ongoing processing of routine requests for materials in support of the delivery of mission mandates, notwithstanding the disruptions, during the pandemic, to regular supply chains and to suppliers' ability to meet contracted timelines.

12. The Supply Chain Service took on a leading role in the "first-line-of defence" response to COVID-19 by coordinating the sourcing, assembling and forwarding of the basic (home) care and extended care shelter system packages. Medical supplies and equipment were provided to United Nations entities in locations characterized by a limited United Nations medical presence and weak national health systems. During the 2020/21 period, the Service built and dispatched a total of 86 home care packages facilitating supplemental oxygen and unsupervised COVID-19 monitoring and convalescing; 11 resupply packages replenishing home care consumables; 4 extended care packages supporting the establishment of two-patient isolation facilities; 2 shelter systems, each housing an extended care package for locations where no suitable existing clinic or facility exists; and pharmaceuticals to provide medical support in 22 countries to United Nations international and national personnel and their dependants until they could be safely transferred to higher-level care facilities. In mid-March 2021, the Service took over the coordination of the United Nations blood supply system contract, enabling the provision of blood to nine peacekeeping operations and the United Nations Office at Nairobi, becoming the key liaison for the blood supplier with the Medical Support Section at Headquarters, mission focal points and other supply chain stakeholders and medical personnel involved in the blood supply process.

13. The Conference and Learning Centre could not host in-person conferences or training courses organized by external offices during the 2020/21 period, as COVID-19 travel restrictions prevented participants from travelling and forced organizers to suspend activities. Staff members involved in conference and event management activities were temporarily assigned to the Centre's communication team, which saw an increase in workload and staff development functions. Alternative delivery methods were adopted in order to continue addressing Logistics Base learning and development needs. Virtual training solutions were developed and implemented using new virtual learning platforms.

14. All planned occupational safety and health activities at the United Nations Logistics Base and at a number of Secretariat duty stations were also postponed, owing to the travel restrictions. The Occupational Safety and Health Cell developed an online training course on incident reporting, which was made available through the occupational safety and health page.

15. Occupational safety and health personnel at the United Nations Logistics Base faced a significant increase in workload, owing to both the internal management of the emergency through the Occupational Safety and Health Clinic (with a 34 per cent increase in nursing consultations) and an increase in duties, including COVID-19 surveillance and contact tracing and monitoring the self-reporting of COVID-19 illness and vaccination in the electronic portals developed by the Health-Care Management and Occupational Safety and Health Division of the Department of Operational Support.

16. The Justice and Corrections Standing Capacity and the Standing Police Capacity resumed their on-site deployments in September 2020, when travel restrictions were partly eased. These included crucial deployments planned during the previous financial year that had had to be postponed because of the pandemic.

17. The Strategic Air Operations Centre provided support for emergency medical evacuation and cargo flights related to the United Nations response to the COVID-19 crisis. The Centre continued to cover 24/7 operations, including support for the inter-agency COVID-19 medical evacuation operations centre, the United Nations MEDEVAC Cell, formed by the World Health Organization (WHO), the International

Committee of the Red Cross, Médecins sans frontières and the World Food Programme (WFP). The Centre continued to rely entirely on existing staff to provide critical support since the creation of the MEDEVAC Cell in May 2020.

Supply Chain Service

Mission support

18. During the reporting period, the United Nations Logistics Base provided support for the downsizing and pre-liquidation of the African Union-United Nations Hybrid Operation in Darfur (UNAMID), by advising on asset disposal and supporting inventory updating and data reconciliation activities. In addition, the Logistics Base provided support for the downsizing and liquidation of the United Nations Integrated Peacebuilding Office in Guinea-Bissau (UNIOGBIS) and the Office of the Special Envoy of the Secretary-General for Burundi. Both missions have been closed, and their respective inventories were fully reconciled. The Logistics Base also remotely supported the start-up of the United Nations Integrated Transition Assistance Mission in the Sudan (UNITAMS). The Logistics Base and UNITAMS have an ongoing service-level agreement, whereby the Base manages inventory on behalf of the mission, thus facilitating the processing of all inventory transactions.

19. Mission Support teams were deployed to six different field locations to conduct liquidation activities for UNAMID, UNIOGBIS and the Office of the Special Envoy for Burundi, ICT support activities for the United Nations Disengagement Observer Force (UNDOF) and the United Nations Support Office in Somalia (UNSOS) and a groundwater assessment for the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA).

Planning support

20. The Supply Chain Service continued to provide support to field operations in the areas of planning and analysis, focusing on preparation of the demand and acquisition plan and on utilization of the planning tool, a web-based data collection platform. In that regard, the Service performed a data quality revision of the global supply chain plan for the 2020/21 period, for a total value of \$2.5 billion comprising more than 15,805 demand items across 15 peacekeeping operations (including the Regional Service Centre in Entebbe, Uganda, the United Nations Logistics Base and the strategic deployment stocks as separate entities for the review process) and 20 special political missions, as approved by the Assistant Secretary-General for Supply Chain Management. The Service provided direct assistance during the preparation of missions' demand plans, by consolidating the aggregated global supply chain plan and submitting it to the Logistics Division of the Department of Operational Support.

21. Through the Global Asset Management Cell, the Supply Chain Service continued to provide support to Department of Operational Support clients in the areas of clearinghouse activities, sourcing advice, oversight of global inventories and surplus identification, the management of strategic deployment stocks, the United Nations reserve and the International Public Sector Accounting Standards (IPSAS) reserve inventory, as well as the review and approval of preliminary asset disposal plans.

22. The Supply Chain Service played a crucial role, through the Strategic Deployment Stocks Unit, in coordination with the Department of Operational Support, in managing and coordinating the distribution of medical emergency items, namely, COVID-19-related goods not listed in the strategic deployment stocks composition for peacekeeping missions, special political missions and other Secretariat entities. It also participated in realizing the engineering contingency plan for COVID-19 (purchase of accommodations for social distancing).

23. Through the Global Asset Management Cell, the Supply Chain Service contributed to the strategic deployment stocks composition review. It provided relevant inputs that took into account new technologies, mission priorities, environmental requirements and delivery lead times. The replenishment of strategic deployment stocks and accoutrements was accomplished in a timely manner, to ensure adequate future stocks and operational readiness for mission support and deployment.

Sourcing and acquisition support

24. The Supply Chain Service provided technical reviews of solicitation packages for four field missions and for other Secretariat entities, including the United Nations Office on Drugs and Crime (UNODC), the United Nations Office at Nairobi and the United Nations Human Settlements Programme. The Service completed a total of 64 technical reviews for 60 complex engineering projects (valued at \$668.3 million), 2 surface transport requirement projects (valued at \$0.2 million) and 2 general supplies projects (valued at \$6.3 million).

25. Technical and operational support in the areas of the planning and design of engineering projects were provided to seven peacekeeping missions and four special political missions, as well as to the United Nations Office at Nairobi, the Disarmament Commission, United Nations Headquarters, the Regional Service Centre and the Global Service Centre. In addition, the Service completed 15 tender packages for field mission procurement, including all drawings and technical documents for the various projects, as required by two peacekeeping missions (MINUSMA and the United Nations Peacekeeping Force in Cyprus (UNFICYP)), the United Nations Office at Nairobi, United Nations Headquarters and the United Nations Logistics Base.

Engineering and environmental management support

26. The overall environmental management score of the United Nations Logistics Base for 2020/21 is 88 per cent. The electricity demand on a per capita basis is comparatively high, owing predominantly to service provision to other missions (data servers and the conference and learning centre services). The Logistics Base is, however, powered by 100 per cent renewable energy, which means that the overall low level of greenhouse gas emissions remains steady, as does the Base's performance across other environmental indicators on water and waste. The Logistics Base environmental management system continues to meet and maintain the standard set by the International Organization for Standardization (ISO), specifically, ISO 14001.

27. In support of the implementation of the second phase of the environment strategy for peace operations, launched in February 2021, the Supply Chain Service provided technical assistance on the ground for the liquidation of two missions, namely UNAMID and the Office of the Special Envoy for Burundi, complemented by remote technical assistance (188 recorded instances across the three technical pillars: energy, water and wastewater and solid waste) to support risk mitigation, such as for the closure of the United Nations Integrated Office in Haiti (BINUH) logistics base, as well as service delivery improvements through ongoing support for the implementation of 14 mission-specific waste management plans and 14 energy infrastructure management plans following global standard operating procedures and guidelines. In addition, the United Nations Logistics Base supported the development of three category management strategies under the three technical pillars of the environment strategy, including through the Rapid Environment and Climate Technical Assistance facility, provided to the Department of Operational Support by the United Nations Office for Project Services (UNOPS). As planned, a structured training needs assessment aimed at sustaining the foundation work of the environment strategy for peace operations through a training program focused on field mission personnel, is under way. The Logistics Base carried out the complete refurbishment of eight vehicles and equipment items, seven of which have subsequently

been shipped to missions. The vehicles and equipment were highly specialized, ranging from airfield fire trucks, off-road container-handling forklifts, engineering equipment and fire trucks, with an overall acquisition value of over \$2.3 million.

28. Working together with the Rapid Environment and Climate Technical Assistance facility, the Service ensured that remote support was also focused on improving environmental performance, including: (a) maintaining the three technical pillar working groups, which meet monthly and which were chaired by a chief or a director of mission support from field missions; (b) formulating operational guidance, such as the first water and wastewater and solid waste manuals and guidelines that were promulgated; and (c) providing technical advice to improve the cost-benefit and life cycle performance of existing and planned global systems contracts, working closely with the Office of Supply Chain Management, including on the supply of heating, ventilation and air conditioning equipment and photovoltaic-diesel hybrid power systems, as well as for the safe handling of COVID-19 waste using portable barrel incinerators.

29. The United Nations Logistics Base has continued to implement and maintain the contract performance reporting tool, which became mandatory for all missions and contracts during the 2020/21 period, resulting in an exponential increase in usage. The Logistics Base designed, developed and deployed the instant feedback system to all missions and delivered predeployment and post-deployment training and briefing sessions to more than 1,000 United Nations staff members. The instant feedback system is a web-based reporting platform that captures real-time delivery performance for the individual receipt of contracted goods and services and interfaces with Umoja and the contract performance reporting tool.

Strategic deployment stocks

30. The annual strategic deployment stocks composition review was completed with no composition changes as compared with the 2019/20 period, pending the submission of the report on the management of strategic deployment stocks and the revised concept of operations to the General Assembly, for its consideration. Throughout the 2020/21 period, the strategic deployment stocks continued to provide medical materials used for the COVID-19 response. They also supported entities with regard to their transportation, ICT, engineering and supply needs. In addition, the Strategic Deployment Stocks Unit coordinated deliveries and oversaw the activities related to the delivery of blood to field missions and the United Nations Office at Nairobi. The Unit played a significant role in the Medical Director's first-line-of-defence project, coordinating activities related to procuring, building and dispatching home care and extended care (isolation facility) packages to United Nations entities worldwide, so as to strengthen medical support for United Nations international and national personnel in locations where the overall United Nations medical presence is limited and national health systems are weak.

Service for Geospatial, Information and Telecommunications Technologies

31. In alignment with the Organization's ICT strategy and guided by the overall strategic direction from the Office of Information and Communications Technology, the Service for Geospatial, Information and Telecommunications Technologies reinforced its role as the resilient operational hub for the support and delivery of technology services and solutions to field operations and to other Secretariat and United Nations system clients.

32. The Service for Geospatial, Information and Telecommunications Technologies continued to provide resilient geospatial, ICT services, including centralized hosting, connectivity and monitoring support for critical systems, such as Umoja, videoconferencing, the iNeed system and email. To guarantee redundancy and risk mitigation, the Service continued to be deployed in two locations but provides

services under a unified, singular service model. The facility in Valencia, in accordance with its mandate, is used solely for ICT purposes. Together with its twin technology centre at Brindisi, it provides essential resilience and redundancy, ensuring that critical telecommunications, data and enterprise-wide systems are protected from the risks of disruption or catastrophic failure at a single site, and forms an integral part of the centralized global service delivery capacity of the United Nations for geospatial, information and telecommunications technologies.

33. During the performance period, and in alignment with its key strategic drivers, as outlined in paragraph 45 of the proposed budget for the period from 1 July 2020 to 30 June 2021 of the United Nations Logistics Base ([A/74/730](#)), the Service successfully delivered through its four sections, around two core thematic directions, product, service and information security management and infrastructure operations and solutions delivery:

(a) The Technology Development, Design and Planning Section provided project management office support services, including oversight of 120 projects and project management services for 62 projects at the mission, enterprise and cross-cutting project levels and for the Umoja infrastructure renewal project to update obsolete Umoja servers; supported the Unite field remote infrastructure monitoring programme and related product management, implementation and enhancement coordination; provided Unite extended reality programme support and product management; conducted two workshops on project management and two technology innovation events for field missions; and organized and hosted the “UN Smart Camp” virtual workshop;

(b) The Service and Information Security Management Section designed and updated more than 14 information technology service management processes; undertook cloud migration assessments and implemented cloud monitoring for missions; coordinated disaster recovery exercises and global infrastructure security assessments; updated the United Nations Logistics Base disaster recovery plan and carried out four failover tests of the satellite- and network-critical components between Brindisi and Valencia to ensure effective resilience; successfully implemented the role-based access control system in Brindisi, significantly improving the management of access at the Logistics Base; and recertified ISO management systems standards for service management (ISO 20000) and information security (ISO 27001);

(c) The Infrastructure Operations Section implemented software-defined networking in data centres, as a milestone towards the full implementation of the private cloud; conducted a proof-of-concept study for a software-defined wide area network, as the next step in the modernization of the United Nations-wide connectivity infrastructure; implemented the field remote infrastructure monitoring platform for the Internet of things (the interconnection, via the Internet, of computing devices embedded in everyday objects, enabling them to send and receive data) at 14 field entities for monitoring key infrastructure (electricity, generators, fuel and water) and environmental systems (wastewater treatment plants); implemented the new Unite observability platform for managing the performance of complex ICT systems, with resultant reductions in cybersecurity risks; supported UNSOS in joining the centralized terrestrial trunked radio (TETRA) infrastructure; and took over the category management and technology owner role for several Headquarters systems contracts valued at more than \$100 million. A product management framework was also established for a modular line of products consisting of rapid field deployment modules built by the United Nations Logistics Base for critical communications, command centre and green power generation functions, among others, of which more than 150 units have been assembled and delivered to field missions to date. The data centre in Brindisi received the Certified Energy Efficient Data Center Award, mirroring the achievement of its twin data centre in Valencia.

(d) The Client Solutions Delivery Section conducted groundwater exploration projects for the United Nations Mission in South Sudan (UNMISS) and MINUSMA, maintained and expanded the Unite Aware Maps solution and related geospatial data, maps, products and services; provided environmental analyses and monitoring support to UNAMID and geospatial and imagery support to the United Nations Support Mission in Libya (UNSMIL), the United Nations Mission for the Referendum in Western Sahara (MINURSO) and the United Nations Mission to Support the Hudaydah Agreement (UNMHA); organized workshops for data standardization, visualization standardization, imagery analytics and geospatial analyses; maintained global databases and global geospatial platforms and delivered and maintained geoenabled solutions in support of missions' environmental action plans, the United Nations Verification Mission in Colombia and planning activities for the Department of Safety and Security; delivered enhanced solutions in support of field remote infrastructure monitoring and the Internet of things and supported 193 centrally hosted corporate applications for the field missions; maintained and enhanced the Maps on Demand application for the United Nations Organization Stabilization Mission in the Democratic Republic of the Congo (MONUSCO), UNSOS, the United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic (MINUSCA), the United Nations Interim Security Force for Abyei (UNISFA) and MINUSMA and strengthened the global Unite Maps initiative to enrich topographic and operational data in mission areas using internal resources and crowdsourcing capability.

Central Service

34. During the reporting period, the Central Service continued to provide administrative support, acting in an enabling role for the other two services and the tenant units, as well as for conference and learning services, occupational health activities and security services for the operational activities in Brindisi and Valencia.

The Conference and Learning Centre

35. The Conference and Learning Centre coordinated virtual learning activities in the areas of soft, strategic and cross-cutting skills, including United Nations System Staff College courses on leadership skills for programme support and administrative functions, emotional intelligence in the workplace and business relationships for management professionals and open online training sessions for all staff members. The Centre also supported the restyling and updating of the United Nations Logistics Base website, enhanced the Logistics Base iSeek page for staff and clients and administered language proficiency examinations.

Occupational Safety and Health Cell

36. The Occupational Safety and Health Cell monitored compliance with occupational safety and health rules and regulations; maintained the global incident reporting system and developed a mobile application, complemented by an online interactive training course; performed safety risk assessments in the workplace; provided support for field mission occupational safety and health focal points and personnel; provided 2,017 nursing consultations and health communication campaigns in response to the COVID-19 pandemic; supported the United Nations Logistics Base COVID-19 coordinator in managing the return to the workplace process; developed a mobile application to monitor the health status of staff entering the base during the COVID-19 outbreak; and conducted both the annual influenza and the COVID-19 vaccination campaigns.

Security Office

37. Security services were provided for staff and eligible dependants, enabling a safe and secure environment in which to conduct the programmes and activities in

Brindisi and Valencia, including the provision of security support for two high-level events in conjunction with other United Nations agencies and host Government offices. The Central Service, through its Security Office, conducted fire safety and first aid and defibrillator training sessions for 33 fire wardens; provided security support for occupational safety and health activities during the COVID-19 outbreak; delivered more than 100 security briefings to United Nations personnel; and conducted emergency notification system security exercises.

Property Management Cell

38. During the reporting period, the Property Management Cell provided property management compliance and quality assurance services for property with a capitalized value of \$213.5 million and verified 100 per cent of fixed assets and 99.9 per cent of serialized equipment, in full compliance with set targets. In addition, the Cell submitted a total of 25 reports to the senior management team: 11 internal analyses of performance results, 1 impairment review, 12 closing balance situation report analyses and 1 physical verification summary report. The Property Survey Board reviewed Umoja write-off notifications and processed 207 cases with a total approved acquisition value of \$9.9 million.

Campus Support Cell

39. The Campus Support Cell continued to provide remote and on-ground support to the Global Service Centre in Brindisi and the United Nations Information and Communications Technology Facility in Valencia with regard to project and contract management services, including facilities maintenance and repair, construction, renovation and alteration, the operation and maintenance of power plants and grid electricity; waste management, including liquid and solid waste collection and disposal; cleaning; grounds maintenance and pest control; catering; fuel management; vehicle management and transport; and real estate property management.

Regional Aviation Safety Office

40. During the reporting period, the Regional Aviation Safety Office supported the operationalization of United Nations aviation safety policies, standards and procedures, by developing and implementing the iAviation Safety platform; an accident prevention effort module for safety performance monitoring; aircraft inspections report and aviation carrier evaluation report modules to replace the existing aviation inspections and recommendations database; and the continuous oversight module. In addition, in conjunction with the Aviation Safety Section of the Office of Supply Chain Management of the Department of Operational Support, the Regional Aviation Safety Office provided safety performance oversight for aviation safety in field missions and continued capacity-building through the delivery of United Nations-tailored aviation-related training and awareness-raising to 16 missions.

Tenant units of the Department of Operational Support and the Department of Peace Operations

41. The tenant units of the Department of Operational Support carried out the activities set out below.

Field Central Review Bodies Unit

42. During the reporting period, the Field Central Review Bodies Unit facilitated the endorsement of recruitment cases by the field central review bodies; provided substantive guidance, technical support and training to recruiters, members of the field central review bodies, hiring managers and departments of the United Nations

Secretariat; and conducted reference verification for candidates selected to serve as international staff in all United Nations peace operations.

Strategic Air Operations Centre

43. During the reporting period, the Strategic Air Operations Centre undertook centralized control and monitoring of all strategic air movements of the United Nations fleet and four widebody aircraft and five narrow-body aircraft for military troop rotation through the global tracking systems, with a view to reducing regional aviation operating costs and optimizing fleet utilization; issued strategic flight activity-related performance reports and monthly reports on widebody aircraft utilization and efficiency; administratively supported aircraft charter agreements, aeromedical evacuation and widebody aircraft invoicing; supported the contractual update of the Aviation Information Management Suite software; and served as a member of the United Nations MEDEVAC Cell (via WHO) to provide operational support for aeromedical operations during the COVID-19 crisis.

44. The tenant units of the Department of Peace Operations carried out the activities set out below.

Standing Police Capacity

45. The Standing Police Capacity provided start-up support to the Police Advisory Unit of UNITAMS and transition support to UNMISS police. It also provided capacity-building support to the United Nations peace operations and special political missions, including MINUSCA, MINUSMA, MONUSCO, UNAMID, the United Nations Office for West Africa and the Sahel (UNOWAS), BINUH and UNIOGBIS, through the deployment of its experts or virtually in view of travel restrictions due to the COVID-19 pandemic. In addition, the Standing Police Capacity participated in four assessment missions, namely, the advanced joint ceasefire monitoring activity (UNSMIL), the military police capability study (UNMISS), the joint Office of Rule of Law and Security Institutions scoping mission (United Nations Regional Office for Central Africa (UNOCA)) and, virtually, the review of standard operating procedures for the Sudan Police Force (UNAMID). In addition, the Standing Police Capacity supported police-contributing countries and their officers in the deployment of police personnel from Angola, Maldives and Zambia. Furthermore, the Standing Police Capacity facilitated curriculum development for police-contributing countries with regard to specialized training modules and job-specific training modules for the Strategic Guidance Framework for International Policing.

Justice and Corrections Standing Capacity

46. The Justice and Corrections Standing Capacity provided strategic support for the transition of UNAMID, ensuring that rule of law programmes are adequately closed and, where necessary, sustained by the mission's successor, UNITAMS, and the United Nations country team. In the Democratic Republic of the Congo, in support of MONUSCO, the Standing Capacity established a comprehensive joint United Nations rule of law programme that will pave the way for the mission's programmatic transition in the area of the rule of law; addressed serious conflict-related destabilizing crime; and assisted MONUSCO in finalizing an ambitious prison reform package, to stimulate transparency in the system. It supported MINUSMA and the Government of Mali in prioritizing conflict-related sexual violence cases by national judicial authorities and supported MINUSMA by establishing an early warning system in high-risk prisons in the northern part of the country to better predict and prevent escapes by high-risk inmates, including terrorist suspects. With respect to prison security, the Standing Capacity undertook a crucial deployment to MINUSCA to design and finalize a prisoner classification tool that will allow the authorities to

better assess risks for high-risk inmates and reduce prison security incidents. Moreover, support was provided to BINUH in areas of pretrial detention and legal assistance to increase access to justice and help to reduce the highest rate of prison overcrowding worldwide. In response to a request from UNOCA for support in the area of security institutions and rule of law, the Standing Capacity took part in an assessment mission to the region conducted by the Office of Rule of Law and Security Institutions and made recommendations for United Nations rule of law interventions to prevent conflict and sustain peace. Lastly, owing to the ongoing COVID-19 pandemic, the Standing Capacity participated in a virtual mission to UNSMIL by the Global Focal Point for the Rule of Law to help the mission to design its future rule of law interventions in line with the evolving political situation in the country.

47. In paragraph 28 of its report on the budget performance for the period from 1 July 2018 to 30 June 2019 and proposed budget for the period from 1 July 2020 to 30 June 2021 of the United Nations Logistics Base ([A/74/737/Add.6](#)), as endorsed by the General Assembly in its resolution [74/282](#), the Advisory Committee recommended that, in the interest of clarity and transparency, the Assembly request the Secretary-General to include in his next reports on the Logistics Base a summary of the resource requirements and expenditures of each of the tenant units hosted at the Base. Table 1 shows the summary of requirements and expenditures for tenant units.

Table 1
Analysis of budget and expenditure for the 2020/21 period, by tenant unit

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

Category	Standing Police Capacity		Justice and Corrections Standing Capacity		Strategic Air Operations Centre		Field Central Review Bodies Unit		Total, tenant units	
	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure
Civilian personnel										
International staff	5 042.9	5 302.7	741.6	779.8	1 038.3	1 091.7	445.0	467.9	7 267.8	7 642.1
National staff	132.8	147.3	66.4	73.6	199.2	220.9	531.1	589.1	929.5	1 030.9
General temporary assistance	—	—	211.4	141.6	—	—	—	—	211.4	141.6
Subtotal	5 175.7	5 450.0	1 019.4	995.0	1 237.5	1 312.6	976.1	1 057.0	8 408.7	8 814.6
Operational costs^a										
Official travel	82.5	19.9	20.3	14.2	34.9	9.9	19.2	—	156.8	44.0
Other supplies, services and equipment	13.7	2.9	—	—	16.2	—	7.6	—	37.5	2.9
Subtotal	96.2	22.8	20.3	14.2	51.1	9.9	26.8	1 057.0	194.4	46.8
Total requirements	5 271.9	5 472.8	1 039.7	1 009.2	1 288.6	1 322.5	1 002.9	1 057.0	8 603.1	8 861.4

^a Certain operational overhead costs are not reflected as they had not been allocated to the tenant units

Brindisi and Valencia locations

48. In paragraph 14 of its report on the budget performance for the period from 1 July 2019 to 30 June 2020 and proposed budget for the period from 1 July 2021 to 30 June 2022 of the United Nations Logistics Base ([A/75/822/Add.10](#)), as endorsed by the General Assembly in its resolution [75/295](#), the Advisory Committee recommended that the Assembly request the Secretary-General to ensure clarity and transparency in the presentation of future Logistics Base budget submissions by providing disaggregated information on the evolution of financial resources for each location by group, class and subclass. A summary of information on expenditure

disaggregated by location had previously been presented in this section in prior performance reports. Disaggregated information by location for the 2020/21 financial period, including apportionment and further expenditure disaggregation, is now presented in section III.A of the present report.

Non-United Nations Logistics Base entities hosted at Brindisi and Valencia

49. In paragraph 55 of its report on the budget performance for the period from 1 July 2013 to 30 June 2014 and proposed budget for the period from 1 July 2015 to 30 June 2016 of the United Nations Logistics Base (A/69/839/Add.9), as endorsed by the General Assembly in its resolution 69/309, the Advisory Committee recommended that the Assembly request the Secretary-General to include, in future performance reports and budget submissions regarding the Logistics Base, information on all of the personnel occupying the facilities in Brindisi and Valencia, as well as details on administrative and cost-recovery arrangements, rental and maintenance costs, income received and any other relevant information on the utilization of United Nations premises.

50. During the reporting period, the United Nations Logistics Base hosted support personnel of other entities in Brindisi and Valencia, as set out in table 2. The support personnel provided services directly to peacekeeping missions and special political missions, as well as to other entities under established service-level agreements on a cost-recovery basis.

51. The International Computing Centre provided a range of services, including a service desk, infrastructure support, application support and data centre support. As set out in table 2, a total of 172 support personnel from the Centre provided services to non-Secretariat entities. As part of a comprehensive recovery of costs associated with the use of the United Nations Logistics Base facilities in Brindisi and Valencia, the costs for facility services, such as cleaning, gardening, security and maintenance, were prorated and charged to the Centre and recovered through the peacekeeping cost-recovery fund.

52. UNOPS provided a range of services, including videoconferencing, service management, capacity planning and performance management, security and operational resilience, content management, situational awareness and information technology storage management. As shown in table 2, a total of 10 support personnel from UNOPS provided services to non-Secretariat entities. The costs for facility services such as cleaning, gardening, security and maintenance were prorated and charged to UNOPS and recovered through the peacekeeping cost-recovery fund.

53. A team of 10 United Nations personnel (general temporary assistance positions) worked on Umoja master data management and personal data management, 5 in Brindisi and 5 in Valencia, during the reporting period.

54. The United Nations Logistics Base also continued to provide facilities to the United Nations Field Staff Union, which comprised four personnel from field missions.

Table 2

Occupancy of the United Nations Logistics Base premises by personnel of non-Logistics Base entities as at 30 June 2021

<i>Entity</i>	<i>Brindisi</i>	<i>Valencia</i>	<i>Total</i>	<i>Service-level agreement/cost reimbursement</i>
International Computing Centre				
Department of Operational Support clients	44	28	72	No ^a
Non-Department of Operational Support clients	32	140	172	Yes ^b
Subtotal, International Computing Centre	76	168	244	

<i>Entity</i>	<i>Brindisi</i>	<i>Valencia</i>	<i>Total</i>	<i>Service-level agreement/cost reimbursement</i>
United Nations Office for Project Services (UNOPS)				
Department of Operational Support clients	42	123	165	No ^a
Non-Department of Operational Support clients	–	10	10	Yes ^b
Subtotal, UNOPS	42	133	175	
Other contractors	98	61	159	No
Subtotal, other contractors^c	98	61	159	
Other personnel (United Nations posts)^d				
Office of Information and Communications Technology personnel and contractors	–	10	10	Yes
Umoja master data management personnel	5	5	10	No
United Nations Field Staff Union	4	–	4	No
Other United Nations posts (1 Disarmament, Demobilization and Reintegration Officer, 2 Department of Safety and Security staff, 3 extrabudgetary posts, 1 Senior Security Sector Reform Officer, 2 engineers funded by the Elsie Initiative ^e)	7	2	9	No
Subtotal, other personnel	16	17	33	
Total	232	379	611	

^a International Computing Centre and UNOPS personnel working on projects for the Department of Operational Support and peacekeeping missions under contractual agreements. No costs are recovered for those personnel.

^b Costs of facility occupancy by International Computing Centre and UNOPS personnel servicing non-Department of Operational Support clients are recovered through the peacekeeping cost-recovery fund.

^c Includes internationally contracted support personnel working at Logistics Base facilities but who do not belong to the International Computing Centre or UNOPS, such as Network Control Centre contractors and terrestrial trunked radio (TETRA) radio service contractors.

^d This category refers to United Nations Secretariat posts located at the United Nations Logistics Base which are not part of the Logistics Base staffing table.

^e The Elsie Initiative for Women in Peace Operations is a project funded by the Government of Canada on developing and implementing woman-friendly camp accommodation standards for field missions.

Services provided to other entities and cost recovery

55. In paragraph 68 of its report on the budget performance for the period from 1 July 2014 to 30 June 2015 and proposed budget for the period from 1 July 2016 to 30 June 2017 of the United Nations Logistics Base (A/70/742/Add.9), as endorsed by the General Assembly in its resolution 70/288, the Advisory Committee considered that there was a need to provide the Assembly with a better understanding of the services provided to other Secretariat and non-Secretariat entities, and a full picture of the resources made available to the Logistics Base. The Committee recommended that transparent and comprehensive information on expenditures incurred and income received for all services provided to other Secretariat and non-Secretariat entities be included, as a matter of routine, in future performance reports and budget submissions. In paragraph 26 of its report A/74/737/Add.6, as endorsed by the Assembly in its resolution 74/282, the Committee also expressed its view that the Assembly should be provided with comprehensive and more transparent information on the services provided to different entities. In paragraph 43 of its report A/75/822/Add.10, as endorsed by the Assembly in its resolution 75/295, the Committee reiterated its view that the Assembly should be provided with comprehensive and more transparent information on the services provided to different entities, the resources required to provide those services

and the different financing/cost-recovery arrangements, as well as the recording of related income and expenditures. The Logistics Base has established a standard operating procedure for cost-recovery arrangements pursuant to the Financial Regulations and Rules of the United Nations, to be followed in sequential steps, which include: the establishment of service rate cards; ensuring that contractual arrangements are in place with service-receiving entities; consolidating those arrangements into an annual cost plan; invoicing the entities; recording income and expenditure in line with the established financial procedures in a segregated cost-recovery fund; and reporting cost recovery in performance reports and budget submissions. In the 2020/21 period, cost-recovery services were provided by the Service for Geospatial, Information and Telecommunications Technologies and the Supply Chain Service, on the basis of agreements with various entities, as outlined in table 3 below.

56. The United Nations Logistics Base provided connectivity services, data storage, telecommunications and data centre hosting services, application hosting services, event monitoring services, campus services (such as maintenance, security and power consumption), geospatial information system services and ICT security and operational resilience services, on a cost-recovery basis using the Umoja service delivery functionality. The costs were based on service rate cards. During the reporting period, revenue in the amount of \$12.3 million was generated through that cost-recovery mechanism.

57. Revenue from global supply chain training services provided to peacekeeping and special political missions amounted to \$0.2 million. In addition, maintenance and warehousing services valued at \$11,800 were delivered to the Department of Safety and Security, the Office for the Coordination of Humanitarian Affairs, the United Nations Children's Fund, WFP and an external contractor for repairs to containers carried out by the United Nations Logistics Base in lieu of the contractor who, owing to COVID-19 protocols, was unable to travel to the Logistics Base to perform those services.

58. Cost recoveries for the 2020/21 period are set out in table 3.

Table 3

Analysis of cost-recovery reimbursements during the 2020/21 period

(Thousands of United States dollars)

<i>Entity receiving support</i>	<i>Services provided</i>	<i>Amount</i>
Umoja, Office of Information and Communications Technology	Hosting services (server hosting, infrastructure as a service); data storage (provision, replication, backup, operation resilience); connectivity services (leased line, Internet, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, firewall federation, network professional consultancy services, intelligent wide area network service, SWIFTNet (platform enabling secure communications for financial transactions), network connectivity); event monitoring; platform services (anti-spam); application services (Moodle hosting service); campus services; telecommunications (videoconferencing services)	4 812.0
Office of Information and Communications Technology	Hosting services (server hosting, infrastructure as a service); data storage (provision, replication, backup, operation resilience); connectivity services (leased line, Internet, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, firewall federation, network professional consultancy services, intelligent wide area network service, SWIFTNet, network connectivity); event monitoring; platform services (anti-spam); application services (Moodle hosting service); campus services; telecommunications (videoconferencing services)	2 404.5
International Computing Centre	Hosting services (rack space); connectivity services (Internet, network connectivity); campus services	1 056.6

<i>Entity receiving support</i>	<i>Services provided</i>	<i>Amount</i>
Enterprise Solutions Service, Office of Information and Communications Technology	Hosting services (public cloud services)	923.6
Office for the Coordination of Humanitarian Affairs	Hosting services (rack space, server hosting, infrastructure as a service); data storage (provision, replication, backup, operation resilience); application services (application development platform, database, consultancy services); connectivity services (leased line, Internet, virtual private network, virtual private network/virtual desktop infrastructure client access, network connectivity); event monitoring, maintenance and warehousing services	736.2
United Nations Relief and Works Agency for Palestine Refugees in the Near East	Hosting services (infrastructure as a service, server hosting); data storage (provision, backup, replication, operation resilience); application services (database); connectivity services (network connectivity, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, Internet); event monitoring	619.9
United Nations Office for Project Services	Hosting services (server hosting, infrastructure as a service); data storage (provision, backup); connectivity services (site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access); application services (database hosting service, web hosting, application professional consultancy services); event monitoring; campus services	403.9
United Nations Support Office in Somalia	Application services (email)	277.6
Department of Economic and Social Affairs	Hosting services (server hosting, infrastructure as a service); data storage (provision, backup); application services (database); connectivity services (Internet, virtual private network/virtual desktop infrastructure client access, network connectivity); event monitoring	212.1
Peacekeeping and special political missions	Global supply chain training services	195.9
Economic and Social Commission for Western Asia	Connectivity services (Internet connection, satellite connection and services)	130.7
Economic Commission for Africa	Connectivity services (Internet, virtual private network/virtual desktop infrastructure client access, satellite connection and services, network professional consultancy services, leased line connections, intelligent wide area network service, site-to-site virtual private network); telecommunications (videoconferencing service, voice communication service)	124.7
Special Tribunal for Lebanon	Application services (email); connectivity services (site-to-site virtual private network); hosting services (server hosting, infrastructure as a service); secure communications service	122.1
Secretariat of the Convention on Biological Diversity, United Nations Environment Programme – Nairobi	Hosting services (cloud services); connectivity services (intelligent wide area network, site-to-site virtual private network)	111.1
International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011	Hosting services (data centre professional consultancy services), project management services (project management professional consultancy services)	73.5
International Residual Mechanism for Criminal Tribunals	Connectivity services (consultancy services); telecommunications (voice)	48.8
United Nations Office at Nairobi	Hosting services (public cloud services)	41.3
Information Management Unit, Department of Political and Peacebuilding Affairs and Department of Peace Operations	Hosting services (public cloud services)	36.3
United Nations Assistance to the Khmer Rouge Trials	Hosting services (infrastructure as a service, cloud infrastructure); data storage (provision); connectivity services (network connectivity, site-to-site virtual desktop infrastructure access, intelligent wide area network service); telecommunications (voice)	36.3

<i>Entity receiving support</i>	<i>Services provided</i>	<i>Amount</i>
Office of Administration of Justice	Application services (consultancy services)	27.0
United Nations Regional Centre for Preventive Diplomacy for Central Asia	Connectivity services (network connectivity); data storage (backup); hosting services (server hosting, infrastructure as a service); security services	18.2
World Food Programme	Hosting services (rack space); connectivity services (Internet, network connectivity, microwave connection); telecommunications (voice); campus services; maintenance and warehousing services	15.9
United Nations Monitoring Mechanism for the Syrian Arab Republic	Department of Operational Support messaging services; hosting of applications service; infrastructure as a service; data backup and data restore; voice communication service; information technology infrastructure event monitoring; monthly service reporting	14.9
Economic and Social Commission for Asia and the Pacific	Geospatial information system services (offline solutions, online solutions, other geospatial services)	14.5
United Nations Assistance Mission for Iraq and United Nations Investigative Team to Promote Accountability for Crimes Committed by Da'esh/Islamic State in Iraq and the Levant	Hosting services (server hosting); data storage (provision); connectivity services (virtual private network/virtual desktop infrastructure client access, network load balancing)	12.1
International Organization for Migration	Campus services	10.2
United Nations Conference on Trade and Development	Hosting services (rack space hosting); connectivity services (Internet connections); event monitoring; campus services	8.8
United Nations Interregional Crime and Justice Research Institute	Data storage (backup); telecommunications (videoconferencing services)	3.9
Department of Safety and Security	Maintenance and warehousing services	3.9
United Nations Office at Vienna	Hosting services (public cloud services)	3.7
United Nations Environment Programme – Geneva	Hosting services (server hosting); data storage (provision, backup); event monitoring; Internet connection service	3.6
United Nations Office on Drugs and Crime	Application services (application professional consultancy services); hosting services (server hosting, infrastructure as a service); data storage (storage provisioning service, backup); connectivity services (Internet, network load balancing); event monitoring	3.3
Capacity Development and Operational Training Service	Hosting services (public cloud services)	2.4
Office of the United Nations High Commissioner for Human Rights	Geospatial information system services (offline solutions)	1.8
External contractor	Maintenance and warehousing services	1.8
United Nations Children's Fund	Maintenance and warehousing services	1.4
Total		12 514.5

59. The revenue recovered through the cost-recovery fund was used by the United Nations Logistics Base to maintain the ICT resources, facilities and infrastructure needed to provide services for clients under its established service-level agreements. In addition, during the reporting period, the Logistics Base used the services of one Senior Information Systems Officer (P-5) and one Administrative Assistant (national General Service) established and funded through extrabudgetary funds recovered as a result of the services, to coordinate and manage the cost-recovery income received. The functions of the Senior Information Systems Officer included the management of the cost-recovery portfolio of over \$12.5 million, by ensuring that all mechanisms were in place for cost recovery, including overseeing the preparation and approval of cost plans, monitoring the implementation of contractual arrangements and billing to clients, and reporting to Member States on the use of allocated resources.

Financial implementation

60. The overall budget implementation rate for the period from 1 July 2020 to 30 June 2021 was 100.0 per cent.

61. The financial performance of the United Nations Logistics Base during the reporting period was affected by higher-than-planned expenditure in the civilian personnel group (\$3,133,900), as a result of the depreciation of the United States dollar against the euro by 6.1 per cent during the 2020/21 budget period. The currency exchange rate fluctuations resulted in increased requirements for national staff, whose remunerations are paid in euros, and higher post adjustment multipliers for international staff based in Brindisi (Italy) and Valencia (Spain). In addition, lower-than-budgeted vacancy rates contributed to higher expenditures in the civilian personnel group (15.1 per cent versus the 16.0 per cent budgeted for international staff).

62. Expenditure under operational costs amounted to \$17,631,900, leaving a balance of \$3,139,000. The resources in this group were reprioritized to cover the higher-than-planned expenditure in the civilian personnel group. Most reprioritized resources were sourced from the official travel, facilities and infrastructure and communications and information technology expenditure classes.

63. An analysis of variances is set out in section IV of the present report.

C. Partnerships and country team coordination

64. The United Nations Logistic Base supported WFP by providing ICT and campus services.

65. Owing to the impact of the COVID-19 pandemic, the United Nations Logistics Base could not host any in-classroom activities or conferences during the reporting period. Support was provided to the Department of Operational Support and the Office of Human Resources for the following virtual activities: conference of directors and chiefs of Mission Support, career support for participants in the young professionals programme, the gender awareness programme and the certified technical training offered by the Computer Technology Industry Association through the International Computing Centre.

D. Results-based budgeting frameworks

66. During the reporting period, the United Nations Logistics Base contributed to the three expected accomplishments by delivering on related key outputs, as shown in the frameworks below. The outputs under expected accomplishment 1.1 are grouped under the following functional areas: supply chain services; geospatial, information and telecommunications technology services; conference and learning services; regional aviation safety services; strategic air operations services; field central review bodies and reference verification services; and occupational safety services. The outputs under expected accomplishment 1.2 are grouped as follows: service improvements; audit, risk and compliance; budget, finance and reporting; civilian personnel; conduct and discipline; geospatial, information and telecommunications technology services; facility, infrastructure and engineering services; fuel management; supply chain management; vehicle management and ground transport services; medical services; security and safety services; and environmental management. The outputs of the Standing Police Capacity and the Justice and Corrections Standing Capacity are reflected under expected accomplishment 1.3.

Expected accomplishment 1.1: Rapid, effective, efficient and responsible operational and technical support services for client missions

<i>Planned indicators of achievement</i>	<i>Actual indicators of achievement</i>
1.1.1 Percentage of mission clients expressing satisfaction with supply chain and operations services (2018/19: 92.5 per cent; 2019/20: 95 per cent; 2020/21: 95 per cent)	Achieved. 97.8 per cent of clients were satisfied with the quality of services received
1.1.2 Percentage of mission acquisition plans that are reviewed and analysed to support the preparation of an integrated demand plan for the Department of Operational Support (2018/19: 100 per cent; 2019/20: 100 per cent; 2020/21: 100 per cent)	Achieved. 100 per cent of missions' requirements were coordinated, reviewed and consolidated to support the Logistics Division of the Department of Operational Support in the preparation of the global demand and acquisition plan
1.1.3 Percentage of mission sourcing requests for single items in strategic deployment stocks and the United Nations reserve solved within 2 working days and, for multiple items and mission surplus, within 5 working days (2018/19: 95 per cent; 2019/20: 100 per cent; 2020/21: 95 per cent)	Achieved. 100 per cent of mission sourcing requests for single items in strategic deployment stocks and the United Nations reserve were resolved within 2 working days and, for multiple items and mission surplus, within 5 working days
1.1.4 Percentage of mission requests for strategic deployment stocks and United Nations reserve items ready within 30 days from the stock transfer order date to the freight order date (2018/19: 64 per cent; 2019/20: 46 per cent; 2020/21: 95 per cent)	62 per cent of requests were ready within 30 days; the remaining 38 per cent were available after 30 days The delays in the overall shipping lead time are attributable to: (a) the surge in stock orders for medical and pharmaceutical equipment related to COVID-19, requiring the reprioritization of items to be shipped; (b) worldwide sea and air transportation capacity constraints caused by the pandemic; and (c) extended processing times for freight service providers to submit bids
1.1.5 Percentage of strategic deployment stocks and equipment maintained, repaired and tested within 15 working days of the work order date (2018/19: 100 per cent; 2019/20: 98.4 per cent; 2020/21: 100 per cent)	97.3 per cent of strategic deployment stocks and equipment were maintained, repaired and tested within 15 working days of the work order date 30 service orders, out of a total of 1,117, not meeting the key performance indicators was related to the administrative process of closing the orders, which had been affected by disruptions and a heavy workload at the workshop, modified work procedures and the inability of contractors to supply required services and materials as a result of COVID-19 restrictions
1.1.6 Percentage of United Nations reserve vehicles and equipment refurbished within 90 days (2018/19: not applicable; 2019/20: not applicable; 2020/21: 100 per cent)	95.5 per cent of United Nations reserve vehicles and equipment were refurbished within 90 days The variance is attributable to 1 service order out of 21 not meeting the key performance indicators, owing to the reprioritization of staff and work to complete other, more time-bound, refurbishments and the preparation of equipment for stock transfer orders

1.1.7 Percentage of mission requests for mission support teams deployed within 15 working days of approval date (2018/19: 77.4 per cent; 2019/20: 91 per cent; 2020/21: 95 per cent)	57 per cent of mission requests for mission support teams were deployed within 15 working days of the approval date The variance was due to travel restrictions related to the COVID-19 pandemic
1.1.8 Percentage of mission clients expressing satisfaction with geospatial, information and telecommunications technologies services (2018/19: 98.4 per cent; 2019/20: 97 per cent; 2020/21: 92 per cent)	Achieved. 98.9 per cent of mission clients expressed satisfaction with received services
1.1.9 Availability of centrally hosted United Nations field applications (2018/19: 99.9 per cent; 2019/20: 99.9 per cent; 2020/21: 99.8 per cent)	Achieved. 100 per cent of field applications services were available
1.1.10 Availability of the wide area network and underpinning enterprise data centre infrastructure (2018/19: 100 per cent; 2019/20: 100 per cent; 2020/21: 99.5 per cent)	Achieved. 100 per cent of wide area network infrastructure was available
1.1.11 Percentage of ICT incidents addressed in line with service-level agreement standards (2018/19: 97.4 per cent; 2019/20: 97.9 per cent; 2020/21: 95 per cent)	Achieved. 98.8 per cent of ICT incidents were addressed in line with service-level agreement standards
1.1.12 Efficiency of use of satellite capacity measured in bits per Hz (2018/19: 2.9; 2019/20: 3.1; 2020/21: 3.0)	Achieved. 3.2 bits per Hz of satellite capacity were used
1.1.13 Percentage of strategic air movements centrally controlled and monitored (2018/19: 100 per cent; 2019/20: 100 per cent; 2020/21: 100 per cent)	Achieved. 100 per cent of strategic air movements assigned to the Strategic Air Operations Centre were centrally controlled and monitored
1.1.14 Percentage of widebody aircraft movements and troop rotations managed, tasked, controlled and monitored (2018/19: not applicable; 2019/20: 100 per cent; 2020/21: 100 per cent)	Achieved. 100 per cent of widebody (4) and narrow-body (5) aircraft movements under long-term charter agreements in support of troop rotations assigned to the Strategic Air Operations Centre were managed, tasked, controlled and monitored
1.1.15 Percentage of on-ground environmental technical assistance requests fulfilled in support of 12 field missions in the areas of energy, water and wastewater and solid waste management within 90 days (2018/19: not applicable; 2019/20: 98.4 per cent; 2020/21: 95 per cent)	Achieved. 100 per cent of on-ground environmental technical assistance requests were fulfilled in support of 12 field missions in the areas of energy, water and wastewater and solid waste management within 90 days

<i>Planned outputs</i>	<i>Completed (number or yes/no)</i>	<i>Remarks</i>
Supply chain services		
Provision of technical and operational support for 5 peacekeeping operations in the areas of planning and design of engineering projects and 5 completed tender packages, including all technical documents as required by clients	Yes	<p>Technical and operational support in the areas of planning and design of engineering projects were provided to:</p> <p>7 peacekeeping operations (MINUSMA, UNISFA, MONUSCO, UNFICYP, UNMISS, the United Nations Military Observer Group in India and Pakistan (UNMOGIP) and UNSOS)</p> <p>4 special political missions (the Office of the Special Envoy of the Secretary-General for Yemen and UNMHA, UNOWAS, the United Nations Assistance Mission for Iraq (UNAMI) and UNITAMS)</p> <p>5 other entities (the United Nations Office at Nairobi, UNODC, United Nations Headquarters, the Regional Service Centre in Entebbe and the United Nations Logistics Base)</p>
	Yes	Complete tender packages were prepared for the following entities: United Nations Office at Nairobi (2), UNFICYP (3), the Logistics Base (2), MINUSMA (4) and Headquarters (4)
Provision of 2 global reports and quarterly review reports for demand planning to support the preparation of an integrated demand plan for the Department of Operational Support	Not applicable	This output has been replaced by monthly integrated business planning meetings and Logistics Division business intelligence dashboards, providing visibility and analysis of evolving global and local supply chain plans during their implementation
Provision of technical advice for 80 cases for engineering and for transport and general supply goods and services within standard operating procedure timelines	64	<p>Technical reviews were provided for complex engineering projects, surface transport requirements and general supply technical clearances for goods and services within standard operating procedure timelines</p> <p>The lower output is attributable mainly to the higher delegation of authority to the field entities for engineering, transport and general supplies requirements and strategic goods and services</p>
Annual review of strategic deployment stocks composition to meet peacekeeping operations start-up requirements	Yes	The annual review of the composition was completed by 30 June 2021 and approved without change as compared with the 2019/20 period, pending the submission to the General Assembly for its consideration of the report on the management of strategic deployment stocks and the revised concept of operations

Maintenance, repair and testing of approximately 703 vehicles, comprising strategic deployment stock, United Nations reserve vehicles and United Nations Logistics Base vehicles, and approximately 815 items of other equipment, such as generators and office equipment, and 2,195 supply items, which are part of the strategic deployment stocks and the United Nations reserve	517	<p>Vehicles were maintained, repaired and tested, consisting of:</p> <p>375 strategic deployment stock vehicles</p> <p>134 Logistics Base vehicles</p> <p>8 United Nations reserve vehicles</p> <p>The lower number of vehicles maintained, repaired and tested is related to the number of stock transfer orders processed for outbound shipments and to the maintenance and repair plan to improve vehicle operational conditions and reduce their lead time for shipment</p>
	1,403	<p>Equipment items were maintained, repaired and tested, consisting of:</p> <p>174 strategic deployment stock specialized engineering equipment</p> <p>1,030 strategic deployment stock medical equipment</p> <p>49 Logistics Base supply items</p> <p>150 Logistics Base specialized engineering equipment and generators</p> <p>The higher number of items maintained is related to the stock of medical equipment and supplies transferred from a vendor-managed inventory and maintenance during the 2019/20 period</p>
	2,195	<p>Strategic deployment stock and United Nations reserve supply items</p>
Acquisition and coordination of 14 technical and supply chain training course sessions	29	<p>21 online courses and 1 face-to-face course were carried out; 3 programmes (1 senior transport management and 2 requisitioner training programmes) were completed online; and 4 supply chain certification programmes were ongoing at the end of the reporting period</p> <p>The increase in the number of training courses is related to a higher demand from staff as the sessions were held online owing to COVID-19 travel restrictions</p>
Review and approval of a preliminary asset disposal plan for a liquidating mission within 10 working days, for UNAMID	No	<p>UNAMID preliminary assets disposal plan was not completed, as UNAMID was still in drawdown at the end of the budget cycle</p>
Coordination of asset disposal for one peacekeeping mission (UNAMID)	Yes	<p>A remote support team was provided by the Logistics Base to UNAMID for its drawdown and preparation for liquidation, with electronic transactions performed through Umoja updates, data analysis, a reduction in the processing</p>

		backlog, managerial reporting and data reconciliation to reflect the disposal activities carried out by the mission
		Remote support will continue in the upcoming financial year
Provision of on-site logistics operations and environmental management, engineering and other support for field missions through the deployment of 30 mission support teams	12	<p>Mission support teams were deployed to the following missions during the performance period: UNAMID (3), UNIOGBIS (2), the Office of the Special Envoy for Burundi (3), MINUSMA (2), UNDOF (1) and UNSOS (1)</p> <p>The lower demand for on-site mission support is attributable to COVID-19-related travel restrictions; however, the teams worked remotely on inventory transactions in relation to the UNAMID liquidation</p>
Provision of quarterly review reports on collated contract compliance and performance data	Yes	5,631 contract performance reports were collated (5,528 reports issued) for 4,034 contracts (global system and mission-specific contracts) from 30 missions
Geospatial, information and telecommunications technology services		
Maintenance and updating of 5 global databases (OGI, BASE, CARTO, Datastore and RST) and common operational/mission operational geospatial information (COGI/MOGI) and geovisualization standards	5	Global databases and geospatial platforms, solutions and services were maintained and updated: (a) OGI (main repository where operational data is stored and secured); (b) BASE (main repository where base data used for base maps (United Nations street map) are hosted); (c) CARTO (global repository where topographic data to produce topographic line maps are stored and maintained); (d) Datastore (main repository where data from the missions is stored and updated through synchronization); and (e) RST (database dedicated to raster data, where the source mosaic data sets are stored and their attributes are processed)
	2	COGI/MOGI standards were maintained and updated
	1	Geovisualization standard was maintained and updated
Production of 200 maps (thematic, topographical and base) and 80 location intelligence and geoanalytics; provision of 30 groundwater and subsurface services (field surveys, desk study, mass grave and infrastructure detection)	210	Maps were produced
	132	<p>Location imagery products and geoanalytics assessments were produced, as follows:</p> <p>69 geospatial imagery products and geographical analyses, to address increased demand from field missions, specially UNSMIL and MINURSO</p>

		55 geospatial and environmental analyses, owing to the large volume of requests from UNAMID, driven by the forthcoming liquidation of the mission and the need to certify and hand over the closed sites
		5 ground-penetrating radar subsurface surveys/reports
		3 field remote infrastructure monitoring analytics assessments
	39	Groundwater and subsurface services provided (field surveys, desk study, mass grave and infrastructure detection)
Provision, maintenance and support of the United Nations Clear Map; global United Nations maps services (6 components: United Nations field street map, United Nations Image Maps, United Nations operational map, United Nations globe, United Nations Maps Directions and search); 3 geospatial platforms through the United Nations Logistics Base Geospatial Information System Cloud (the content management system United Nations GeoPortal and geospatial development and hosting); 75 web mapping services; 5 mission-specific solutions; and 3 Unite Aware Maps solutions in support of the situation awareness programme	Yes	The United Nations Clear Map service was provided, maintained and supported
	6	Components of global United Nations maps services were provided, maintained and supported
	3	Geospatial platforms were provided, maintained and supported through the Logistics Base Geospatial Information System Cloud
	79	Web mapping services were provided, maintained and supported
	10	Mission-specific solutions were provided, maintained and supported
	1	Unite Aware Maps solution was provided, maintained and supported for MINUSCA, in support of the mission common operational picture platform situation awareness programme
		The lower output for Unite Aware Maps solutions is attributable mainly to the focus on the maintenance and enhancement of the solution for MINUSCA; data collection for UNSOS, the United Nations Assistance Mission in Afghanistan (UNAMA) and MINUSMA began in May 2021
Support for 1,300 users of geospatial services provided to peacekeeping and political missions, the Secretariat and agencies, funds and programmes	2,450	Users of geospatial services were supported at peacekeeping and political missions, the Secretariat and agencies, funds and programmes
		The increased number of users was due to the availability of the additional global geospatial platforms, solutions and services
Operation, maintenance, and support of 194 centrally hosted applications (such as Umoja), including set-up and testing of disaster recovery capability for approximately 65,000 users in peacekeeping and political missions	193	Centrally hosted applications were operational, maintained and supported for 65,757 users in peacekeeping and political missions

5 new applications testing services per year	8	New application testing services were provided The increased service level was due to the increased demand for applications
Maintenance of 2 ISO certifications, on information technology service management (ISO/IEC 20000) and information security (ISO/IEC 27001:2013)	2	ISO certifications were renewed to ensure that international standards in information technology service management and information security management systems are met
Operation, maintenance and support of 2 certified data centres in two geographical locations, providing hosting services, virtual data centres, virtual desktop infrastructure, underlying infrastructure for email and hybrid cloud brokerage and management for 75,000 users	2	Certified data centres were operated, maintained, and supported, with services provided for 62,207 users The lower number of users is attributed to the downsizing of missions, the account-cleaning process carried out to avoid duplications and the removal of staff members that have left the organization, while the underlying infrastructure and number of supported locations did not change significantly
Operation and management of 10 infrastructure support systems required for hosting and connectivity of the integrated Umoja enterprise resource planning solution, including access-layer support for up to 22,000 users	10	Infrastructure support systems were operated and managed for 18,202 users The lower number of users is attributed to the downsizing of missions, the account-cleaning process carried out to avoid duplications and the removal of staff members that have left the organization; however, the infrastructure capacity supporting Umoja is being continuously maintained owing to the addition of new modules and functionalities
Maintenance, update and improvement of 14 information technology service management processes	19	Information technology service management processes were maintained, updated and improved The higher output is attributable mainly to the additional mandatory processes required for the new version of ISO 20000:2018
Maintenance and update of 1 Service for Geospatial, Information and Telecommunications Technologies global services disaster recovery plan, and management and coordination of 5 disaster recovery exercises for global support systems	Yes	The annual update of the global services disaster recovery plan and 5 disaster recovery exercises were completed
Operation, management and configuration of a global event monitoring service for 14 peace operations (including the Regional Service Centre in Entebbe, the United Nations Logistics Base and UNSOS)	15	Peace operations received global event monitoring service operation, management and configuration (the Regional Service Centre, the Logistics Base, MINURSO, MINUSCA, MINUSMA, MONUSCO, UNAMID, UNFICYP, the United Nations Interim Force in Lebanon (UNIFIL), UNISFA, the United Nations Interim Administration Mission in Kosovo, UNMISS, UNMOGIP, UNSOS and the United Nations Truce Supervision Organization)

		The higher actual output is attributable to the inclusion of UNIFIL in April 2021
Coordination, management and update of 2 ICT compliance assessments in accordance with organizational policies and standards	2	ICT compliance assessments in accordance with organizational policies and standards were coordinated, managed and updated
Review and coordination of corrective actions for firewall rule configurations for 4 global network management firewalls	4	Global network management firewalls were reviewed and coordinated for corrective actions for firewall rule configurations
Coordination of 5 Service for Geospatial, Information and Telecommunications Technologies global infrastructure security assessments per year	5	Global infrastructure security assessments were completed
Delivery of wide area network connectivity services to more than 300 sites worldwide (client missions and other United Nations offices), connecting more than 50,000 end users through satellite links, private leased-line connectivity and virtual private connectivity over the Internet	252	<p>Sites received wide area connectivity services for approximately 56,165 end users</p> <p>The lower number of sites is attributed to the decrease in the number of satellite stations due to the downsizing of missions, while the size and capacity of wide area network connectivity infrastructure remained unchanged</p> <p>The number of Office 365 end users oscillated owing to the periodic data cleansing of licences</p>
Operation, maintenance and support of infrastructure to provide centralized digital radio connectivity services to more than 35,000 radio users in 10 United Nations entities (peacekeeping missions, service centres and political missions) as follows: MINUSCA, MINUSMA, MONUSCO, the Regional Service Centre, UNAMA, UNAMID, the United Nations Logistics Base, UNISFA, UNMISS and UNSMIL	35,325	<p>Radio users in 11 client missions received centralized digital radio connectivity services provided by operated, maintained and supported infrastructure</p> <p>The higher number of United Nations entities is attributable to the support provided to UNSOS for joining the centralized TETRA service</p>
Operation, maintenance and support of infrastructure to provide videoconference bridging services to peacekeeping missions and other United Nations offices, delivering on average 1,500 videoconference events and connecting 5,000 end points each month	865 3,109	<p>Videoconference events delivered</p> <p>End points connected each month</p> <p>The lower number of events delivered and end points connected is attributable to technology adaptation during COVID-19; videoconference sessions mostly employed the collaboration application for teams for remote working, and the capacity freed up was used to organize and support videoconference connections for multipoint Security Council meetings and other complex videoconference meetings</p>

Operation, maintenance and support of infrastructure to provide inter-mission and international telephone call services to 27 client missions and other United Nations offices, capable of establishing an average of 400,000 telephone calls per month	40 191,802	Client missions and other United Nations offices supported Telephone calls established monthly, on average The decreasing number of telephone calls is a result of users adopting the collaboration application for teams for their communications; the resources freed up were relocated to support the integration of the application with the Organization's telephony system
Quarterly failover test of the satellite- and network-critical components between Brindisi and Valencia to ensure the effectiveness of resilience and resolve any detected issues within the same quarter	4	Failover tests performed
Operation, maintenance and support of infrastructure to manage high-efficiency satellite links with dynamically allocated capacity based on user demand to up to 250 field locations	190	Field locations using high-efficiency satellite links The decreased number of field locations is attributable to the downsizing of missions
Establishment of communications links within 24 hours upon arrival of ICT equipment and Global Service Centre ICT personnel at start-up and surge missions	Yes	Communications links were established within 24 hours upon the arrival of ICT equipment such as the modular communications products (part of the M-Programme of the Department of Operational Support and the Office of Information and Communications Technology) deployed to missions
Provision of project management office support, monthly and weekly reports, and performance of project assurance for 50 projects registered in the project server tool	120	Projects registered in the project server tool The increased number of projects is attributed to the higher demand for online solutions, including training courses
Provision of full project management services for 20 projects of various types and scales based on enterprise, regional, mission and Service for Geospatial, Information and Telecommunications Technologies requirements	62	Projects of various types serviced The increased number of projects is attributed to the higher demand for online solutions, including training courses
2 workshops on the project management framework for project managers	2	Workshops on the project management framework for project managers were provided
Organization of 2 virtual meetings for the innovation focal points in field missions, 1 of them on a semi-annual basis	2	Virtual meetings for the innovation focal points in field missions were organized, 1 of them on a semi-annual basis
Development, enhancement, deployment, support and management of 4 technology solutions (in relation to unmanned aircraft, software-defined high frequency radio, a video content management system and	20	Technology solutions (in relation to unmanned aircraft, software-defined high frequency radio, a video content management system and telehealth medical services) developed, enhanced, deployed,

telehealth medical services), to be implemented in field missions

supported and managed for implementation in field missions

The increase in technology solutions is due to the continuing pandemic measures; missions and partners demonstrated an increased interest in technology solutions to support and maintain operations

Development of training materials for 4 courses on technology solutions adopted by the United Nations Military Signals Academy 4

Courses on technology solutions adopted by the United Nations C4ISR Academy for Peace Operations (formerly the United Nations Military Signals Academy) were developed

Conference and learning services

Coordination and support of conferences and learning activities for 1,000 participants from peacekeeping missions and 500 other participants with minimum client satisfaction rates of 90 per cent Yes

762 participants from peacekeeping missions and 202 other participants, with a client satisfaction rate of 99.9 per cent

The lower number of participants is attributable to travel restrictions resulting from the COVID-19 pandemic; however, during the fourth quarter of the reporting period, the Logistics Base Conference and Learning Centre consistently increased the provision of online coordination and support for conferences and learning activities to 512 participants from peacekeeping missions and 53 from other entities

Organization, management and delivery of 3 training programmes and 12 classroom sessions addressed to United Nations Logistics Base staff members in accordance with the training plan 6

Training programmes in the area of soft skills provided to Logistics Base staff members, on the following topics: leadership skills for programme support and administrative functions; international computer driving licence; emotional intelligence at the workplace; critical thinking and problem-solving; business relationship management professional; and meeting of the minds

20

Virtual and instructor-led classroom sessions to Logistics Basestaff members

The increased output level was due to planned classroom activities having been transformed into a greater number of remote sessions and to increased demand

Maintain completion of mandatory training courses: 90 per cent minimum compliance rate for all mandatory courses 99

Per cent compliance rate for all mandatory courses

Regional aviation safety services

Provision of aviation safety-related training to Department of Operational Support and field mission personnel and the Supply Chain Management Aviation Safety Programme, including 4 classroom 3

Classroom training courses were provided virtually (live-streamed), owing to the COVID-19 pandemic, as follows:

1 aviation safety induction course, 1 mission aviation safety programme course (in lieu of risk

training courses (2 aviation safety induction, 1 aviation risk management and 1 aircraft inspection performance evaluation and carrier assessment report), and facilitation of distance-learning courses upon request from the field missions	Yes	management) and 1 virtual classroom aviation safety induction course 89 online training groups were created, providing 992 online courses to staff across 13 missions supported by the Department of Operational Support
Provision of 3 aviation safety assessment visits to the affiliated missions: 1 to UNIFIL, 1 to UNAMI and 1 to UNFICYP	No	Physical aviation safety assessment visits were not provided, owing to COVID-19 restrictions
Provision of operational performance support to the Department of Operational Support's aviation safety programme, including the development of aviation safety system modules to replace the aviation inspection and recommendations module (Lotus Notes database)	Yes	Operational performance support was provided to the Department's aviation safety programme and the database replacement exercise was completed; a module for accident prevention efforts was developed and rolled out; a desktop version of the safety assurance module was completed; and aviation safety oversight module oversight reports were developed

Strategic air operations services

Operational tasking, coordination and monitoring of 100 per cent of air operations conducted with 2 widebody aircraft assigned to the Strategic Air Operations Centre in support of all peacekeeping missions' troop rotations	Yes	Operational tasking, coordination and monitoring of 100 per cent air operations were conducted with 4 widebody and 5 narrow-body aircraft under long-term charter agreements assigned to the Strategic Air Operations Centre in support of all peacekeeping missions' troop rotations
Centralized control and monitoring of 100 per cent of strategic air movements (up to 350 movements), through the global tracking system, to maintain strategic fleet awareness and effective control over operating costs	Yes	100 per cent of strategic air movements assigned to the Strategic Air Operations Centre were centrally controlled and monitored
Cost-benefit analysis and aircraft selection for 100 per cent of requested strategic air support operations	Yes	Cost-benefit analysis and aircraft selection were performed for 100 per cent of strategic air support operations assigned to the Strategic Air Operations Centre
Issuance of 12 master table reports on the utilization and efficiency of widebody aircraft	12	Master table reports issued
Issuance of 12 air fleet performance reports on the utilization of the strategic fleet for business intelligence and cost analysis	12	Air fleet performance reports issued

Field Central Review Bodies Unit and reference verification services

Facilitation of 260 reviews of the evaluation criteria for new job openings and recruitment cases	234	Reviews of the evaluation criteria for new job openings and recruitment cases were conducted
---	-----	--

		The lower number of review requests received was a consequence of slower recruitments processes and mobility restrictions, attributable mainly to the COVID-19 pandemic
Completion of reference checks for up to 1,000 candidates selected for appointment	978	<p>Reference checks were completed, including 176 reference checks as in-kind contribution to the United Nations Global Centre for Human Resources Services, or "OneHR" (a virtual network of specialized United Nations human resources professionals)</p> <p>The lower number of reference check requests received was attributable mainly to the mobility restrictions related to the COVID-19 pandemic</p>
Occupational safety services		
Provision and delivery of 3 field occupational safety and health training courses to United Nations field personnel	No	<p>Training courses were not provided</p> <p>The training courses were postponed owing to the COVID-19 pandemic travel restrictions and quarantine requirements</p> <p>Available resources were used to develop an online incident reporting training course, which was made available on the SharePoint platform of the Occupational Safety and Health Cell, although the online course cannot entirely replace the existing classroom training programme, as most of the training courses on occupational safety and health require practical exercises and simulations conducted in person</p>
Receipt and review of 200 occupational safety incident reports from field missions and duty stations and subsequent recording of incident reports in the Department of Operational Support global occupational safety incident reporting system	59	<p>Occupational safety incident reports were received and recorded from the 14 field missions that joined the Field Occupational Safety Risk Management Programme</p> <p>The lower output is attributable to the COVID-19 pandemic causing a lower footprint in the workplace and, consequently, reducing the number of work-related incidents</p>
Completion of 1 comprehensive occupational safety risk assessment at United Nations Logistics Base workplaces and subsequent development and implementation of corrective action plan	1	Occupational safety risk assessment was completed
Coordination with and technical reporting line maintained to the Health-Care Management and Occupational Safety and Health Division of the Department of Operational Support, and its field safety officer and programme manager, through a minimum of 52 coordination interactions and reporting transactions per year,	60	Coordination interactions conducted with the occupational safety programme managers
	1	Annual occupational safety incident statistical report covering all reporting for the Department of Operational Support, field operations and duty stations was produced

through email, teleconference, videoconference, report submission and/or information exchange, and production of 1 annual occupational safety incident statistical report covering all reporting for the Department of Operational Support, field operations and duty stations

Development of a minimum of 6 operational and technical standards relating to occupational safety and health per year	6	Operational and technical standards related to occupational safety and health were developed
Provision of fact-finding, board of inquiry and response operations following an occupational safety and health incident or event, at a minimum of once per year, contingent upon the occurrence of incidents or events warranting such support services	No	Fact-finding, board of inquiry and response operations were not provided, as no requests for support in board of inquiry operations were received
Maintenance of websites and social media platforms relating to occupational safety and health, including operational and technical communications with the occupational safety and health network community of practice, through a minimum of 12 website and/or social media updates, upgrades or activities, including posts, communications or dissemination of information on related content	12	Website and social media platforms were regularly maintained and updated
Provision of technical support services, remotely or on-site, regarding occupational health and safety programme development and implementation to the Secretariat and United Nations field operations	Yes	Technical support services were provided remotely to 15 field missions

Expected accomplishment 1.2: Rapid, effective, efficient and responsible campus services

<i>Planned indicators of achievement</i>	<i>Actual indicators of achievement</i>
1.2.1 Average annual percentage of authorized international posts vacant, excluding tenant units, within the target range (2018/19: 21 per cent; 2019/20: 15.5 per cent; 2020/21: 15 per cent \pm 3 per cent)	An average of 11.1 per cent of authorized international posts, excluding tenant units, were vacant The lower-than-planned vacancy rate was due to the delayed onboarding, conducted during the 2020/21 period, of staff selected during the 2019/20 period, owing to COVID-19 travel restrictions
1.2.2 Average annual percentage of female international civilian staff (2018/19: 29 per cent; 2019/20: 35 per cent; 2020/21: \geq 41 per cent)	The annual percentage of female international civilian staff was 28 per cent Outreach efforts targeting women have been undertaken to increase awareness and to attract female candidates through social media campaigns, networks and associations

1.2.3 Average number of days for roster recruitments to candidate selection for international candidates (2018/19: not applicable; 2019/20: not applicable; 2020/21: ≤ 78 calendar days from posting of job opening for P-3 to D-1 and FS-3 to FS-7 levels)	<p>The average number of days for roster recruitments to candidate selection for international candidates was 81</p> <p>The higher number of days is attributable to COVID-19 travel restrictions</p> <p>As a service centre, the United Nations Logistics Base is not eligible to post job openings through the recruit-from-roster modality, which applies to field missions</p>	
1.2.4 Average number of days for post-specific recruitments, from closing of the job opening to candidate selection, for international candidates (2018/19: 119 calendar days; 2019/20: 169 calendar days; 2020/21: ≤ 120 calendar days from posting of job opening for P-3 to D-1 and FS-3 to FS-7 levels)	<p>The average number of days for post-specific recruitments was 244</p> <p>The higher number of days is attributable to the cases where the first selected candidate declined the offer, necessitating the selection of the next recommended candidate</p>	
1.2.5 Overall score on the Department of Operational Support environmental management scorecard (2018/19: 87 per cent; 2019/20: 87 per cent; 2020/21: 100 per cent)	88 per cent	<p>Although the environmental performance of the Logistics Base is steady, and its score on water and waste generation very good, the variance is due primarily to the high electricity demand per capita, due predominantly to service provision to other missions and to some process indicators not being fully implemented, mostly from water conservation and energy management plans</p>
1.2.6 Percentage of all ICT incidents resolved within the established targets for high, medium, and low criticality (2018/19: 85 per cent; 2019/20: 81 per cent; 2020/21: > 85 per cent)	Achieved. 92 per cent of incidents were resolved within the established targets	
1.2.7 Compliance with the field occupational safety risk management policy (2018/19: 100 per cent; 2019/20: 100 per cent; 2020/21: 100 per cent)	95 per cent compliance with the field occupational safety risk management policy	<p>The variance is attributable to the partial compliance with one of the occupational safety and health programme performance indicators: the Logistics Base occupational safety and health committee meetings were not held on a quarterly basis as required, owing to reduced operational activity as a result of the COVID-19 pandemic</p>
1.2.8 Overall score on property management index, based on 20 underlying key performance indicators out of 2,000 maximum (2018/19: 1,867; 2019/20: 1,645; 2020/21: ≥ 1,800)	Achieved. The property management index was an average of 1,806 points for the two inventories managed: the Logistics Base and the strategic deployment stock	

<i>Planned outputs</i>	<i>Completed (number or yes/no)</i>	<i>Remarks</i>
Service improvements		
Implementation of the 2020/21 United Nations Logistics Base mission-wide environmental action plan, in line with the	Yes	The 2020/21 Logistics Base mission-wide environmental action plan was implemented

Organization's environment strategy for field missions

Support for the implementation of the Department of Operational Support's supply chain management strategy and blueprint	Yes	The implementation of the Department of Operational Support's supply chain management strategy and blueprint was supported
--	-----	--

Audit, risk and compliance

Implementation of Office of Internal Oversight Services (OIOS) recommendations targeted for implementation by year end (31 December) and any pending prior fiscal year recommendations from the Board of Auditors, as accepted by management	50	Per cent of OIOS recommendations targeted for implementation by 31 December 2020 were implemented by year end
		The variance is due to the recommendation related to the strategic deployment stocks remaining under implementation
	44	Per cent of pending prior fiscal year Board of Auditors recommendations are under implementation and require further action at the offices outside the Logistics Base (5 out of 20 recommendations from 2018; 1 out of 7 recommendations from 2019; and 12 out of 14 recommendations from 2020 remain under implementation)

Budget, finance and reporting

Provision of budget, finance and accounting services for a budget of \$62.8 million, in line with delegated authority	Yes	Budget, finance, and accounting services were provided for an approved budget of \$62.1 million
Finalization of annual financial statements for United Nations Logistics Base in compliance with IPSAS and the Financial Regulations and Rules of the United Nations	Yes	Annual financial statements were duly finalized in compliance with IPSAS and the Financial Regulations and Rules

Civilian personnel

Provision of human resources services to a maximum strength of 447 civilian personnel (139 international staff, 306 national staff, 2 temporary positions), as well as 3 extrabudgetary posts, 4 staff from the United Nations Field Staff Union, 10 Umoja master data management/personnel data management staff, 3 Department of Safety and Security staff and 6 other posts (2 engineers funded by the Elsie Initiative for Women in Peace Operations/extrabudgetary; 1 Administrative Assistant, funded by the Government of Germany; 1 Disarmament, Demobilization and Reintegration Officer;	Yes	Human resources services were provided to an average strength of: 410 civilian personnel; 3 extrabudgetary posts; 4 staff from the United Nations Field Staff Union; 10 Umoja master data management/personnel data management staff; 2 Department of Safety and Security staff; 1 Senior Security Sector Reform Officer; 2 engineers funded by the Elsie Initiative;
--	-----	--

1 Senior Security Sector Reform Officer; and 1 Environmental Engineer), including through support for claims, entitlements and benefits processing, recruitment, post management, budget preparation and staff performance management, in line with delegated authority

Provision of in-mission training courses to 438 civilian personnel and support for outside-mission training for 138 civilian personnel

Support for processing of 34 in-mission and 118 outside-mission travel requests for non-training purposes and 138 travel requests for training purposes for civilian personnel

Conduct and discipline

Implementation of a conduct and discipline programme for all personnel, through prevention, including training, and monitoring of investigation and disciplinary action

Geospatial, information and telecommunications technology services

Provision and support of 110 handheld portable radios, 15 mobile radios for vehicles and 15 base station radios

17

15

Operation and maintenance of network connectivity for voice, fax, video and data communications, including 1 clustered phone exchange and 2 microwave links, as well as provision of 3 mobile telephone

Yes

1 Disarmament, Demobilization and Reintegration Officer

In-mission training courses were provided to 260 civilian personnel

Support for outside-mission training was not provided for civilian personnel owing to COVID-19 travel restrictions and quarantine requirements

Support for processing travel requests was provided for 12 in-mission and 19 outside-mission travel requests for non-training purposes; no travel requests for training purposes were received for civilian personnel

The variance in travel requests numbers is attributable mainly to the travel-related restrictions stemming from the COVID-19 pandemic

The conduct and discipline programme was implemented

232 staff and 56 non-staff personnel, including members of tenant units, received a briefing, over 12 sessions, on the new Secretary General's Bulletin addressing discrimination, harassment, including sexual harassment, and abuse of authority (ST/SGB/2019/8)

Handheld portable radios were provided and supported

Mobile radios for vehicles were provided and supported

Base station radios were provided and supported

The higher number of radios provided and supported is attributable to the issuance of additional radios as the means for critical communication during the pandemic

Network connectivity was operated and maintained for voice, fax, video and data communications, including 1 clustered phone exchange, 2 microwave links, 3 mobile telephone service plans and 2 local area networks at two sites

service plans and support and maintenance of 2 local area networks at two sites

Provision and support of 1,268 computing devices (laptops, virtual desktop infrastructure and tablets) for an average strength of 1,027 civilian end users, including contractual personnel, and for training rooms and conference rooms

Yes

1,503 computing devices were provided and 998 civilian end users were supported

The increase in the number of computing devices was due to migration from a virtual desktop infrastructure to a fixed personal computer environment in Brindisi and to a variance in the number of clients supported

Support and maintenance of 2 campus local area networks at two sites (Brindisi and Valencia) and 287 wide area network sites

Yes

Support and maintenance were ensured for 2 campus local area networks at two sites and 251 wide area network sites

The reduction in the number of wide area network sites was due to the downsizing of missions

Facility, infrastructure and engineering services

Maintenance and repair services for a total of 76 buildings at two sites

Yes

76 buildings at two sites were maintained

Implementation of approved construction, renovation and alteration projects at two sites (9 at Brindisi and 2 at Valencia)

Yes

Approved construction, renovation and alteration projects at two sites are under implementation: the solicitation processes for 2 projects were completed, and 3 projects were cancelled owing to the reprioritization of resources to cover the expected budget shortfall under civilian personnel

Operation and maintenance of 6 United Nations-owned generators, 3 diesel uninterrupted power supply systems and 4 solar power plants, in addition to electricity services contracted from local providers, at 2 sites

Yes

Operation and maintenance were ensured for 6 United Nations-owned generators, 3 diesel uninterrupted power supply systems and 4 solar power plants

Operation and maintenance of United Nations-owned water supply facilities (1 borehole at Brindisi), in addition to services contracted from local providers

No

The borehole was not rehabilitated owing to administrative reasons, so the planned maintenance services were not carried out

Provision of waste management services, including liquid and solid waste collection and disposal, at two sites

Yes

Waste management services, including liquid and solid waste collection and disposal, were provided at two sites

Provision of cleaning, ground maintenance, pest control and laundry services at two sites, as well as catering services at two sites

Yes

Cleaning, ground maintenance, pest control and laundry services were provided at two sites, and catering services were provided at two sites.

Fuel management

Management of supply and storage of 121,000 litres of petrol (65,000 litres for ground transportation and 56,000 litres for generators and other facilities) and of oil

97,564

Litres of petrol were supplied and stored (68,000 litres for ground transportation and 29,564 litres for facilities)

and lubricants across distribution points and storage facilities at Brindisi

The decrease in petrol consumption was caused by reduced activity attributable to the COVID-19 pandemic

Supply chain management

Provision of planning and sourcing support for an estimated \$4.9 million in acquisition of goods and commodities, in line with delegated authority \$3.3 million

In acquisition of goods and commodities, in line with delegated authority, were planned and sourced

Receipt, management and onward distribution of up to 25,000 kg of cargo within the mission area 97,324 kg

Of cargo, on average, per week, was received, managed and onward distributed

The higher output is attributable to the significant increase in personal protection equipment, pharmaceutical and medical devices purchased, stocked and delivered to clients, owing to the COVID-19 pandemic

Management, accounting and reporting of property, plant and equipment, financial and non-financial inventories and equipment below threshold, in line with delegated authority, with a total historical cost varying between \$190 million and \$240 million Yes

Management, accounting and reporting was provided for property, plant and equipment and financial and non-financial inventories, with a capitalized value of \$213.5 million

Vehicle management and ground transport services

Operation and maintenance of 134 United Nations-owned vehicles, trailers and attachments, 1 workshop and repair facility and provision of transport and shuttle services, at two sites Yes

Operation and maintenance were ensured for 134 United Nations-owned vehicles, trailers and attachments and 1 workshop and repair facility, and transport and shuttle services were provided, at two sites

Medical services

Operation and maintenance of 1 United Nations-owned level I clinic Yes

1 United Nations-owned level I clinic operated and maintained

Provision of 1,500 consultations with a nurse to civilian personnel and United Nations visitors and trainees at Brindisi, including nursing assessment and treatment, travel medicine consultations and appropriate referral to the next level of care 2,017

Nursing consultations were provided

The additional consultations are attributable to the COVID-19 pandemic

Conduct of 1 health risk assessment of specific work-related health hazards, such as noise, ergonomics, chemical and biological agents, including a survey, screening and an action plan Yes

1 health risk assessment of specific work-related health hazards was conducted: a health risk assessment of building occupancy in relation to the COVID-19 outbreak

Conduct of 1 health promotion campaign, such as on cardiovascular health, diabetes, mental health or women's health	Yes	1 health promotion campaign was conducted in relation to the COVID-19 outbreak: a mental health risk assessment among Logistics Base personnel
---	-----	--

Security and safety services

Ensure 100 per cent security for staff and eligible dependants, as well as enable the safe and secure conduct of the programmes and activities of United Nations system organizations at both Brindisi and Valencia	Yes	100 per cent security was ensured for staff and eligible dependants, and the safe and secure conduct of the programmes and activities of United Nations system organizations at both Brindisi and Valencia was enabled
---	-----	--

Environmental management

Maintenance of ISO 14001:2015 environmental management system certification for the Logistics Base	Yes	ISO certification was maintained
Provision of leadership to the technical pillars (energy, water and wastewater and solid waste) of the Department of Operational Support environmental strategy for field missions, including a minimum of 30 videoconferences held with counterparts at field missions	35	Videoconferences were held and leadership was provided to the technical pillars

Expected accomplishment 1.3: Policing, rule of law and training support provided by the tenant units to peacekeeping missions and other field operations

<i>Planned indicators of achievement</i>	<i>Actual indicators of achievement</i>
1.3.1 Prompt processing of requests for deployment by the Standing Police Capacity, within seven working days of their receipt (2018/19: 100 per cent; 2019/20: 100 per cent; 2020/21: 100 per cent)	Achieved. 100 per cent of requests for deployment by the Standing Police Capacity were processed within 7 working days of their receipt
1.3.2 Rapid deployment of staff members and teams of the Standing Police Capacity within 21 working days of approval (2018/19: 100 per cent; 2019/20: 92 per cent; 2020/21: 80 per cent)	Achieved. 100 per cent of rapid deployment of staff members and teams of the Standing Police Capacity took place within 21 working days of approval
1.3.3 Satisfactory accomplishment of agreed terms of reference for deployments by the Standing Police Capacity (2018/19: not applicable; 2019/20: 100 per cent; 2020/21: 90 per cent)	Achieved. 100 per cent satisfactory accomplishment of agreed terms of reference for deployments by the Standing Police Capacity was reached
1.3.4 Deployment of staff members of the Justice and Corrections Standing Capacity to new, adjusted or transitioning operations within 30 days of adoption of the relevant Security Council resolution or request (2018/19: 92 per cent; 2019/20: 89 per cent; 2020/21: 90 per cent)	Achieved. 100 per cent of deployments were carried out within 30 days of adoption of the relevant Security Council resolution or request

1.3.5 Satisfactory accomplishment of agreed terms of reference for deployments of the Justice and Corrections Standing Capacity (2018/19: 100 per cent; 2019/20: 90 per cent; 2020/21: 90 per cent)

Achieved. 100 per cent satisfactory accomplishment of agreed terms of reference for deployments of the Justice and Corrections Standing Capacity was reached

<i>Planned outputs</i>	<i>Completed (number or yes/no)</i>	<i>Remarks</i>
Standing Police Capacity		
Provision of 10 assistance missions to police components in existing peace operations in support of national law enforcement capacity-building and operational activities	10	Assistance missions were provided to police components for UNIOGBIS, MONUSCO (3), MINUSCA, BINUH, UNITAMS, MINUSMA, UNAMID and UNOWAS
Establishment or strengthening of police components in 2 new and/or downsizing/liquidating police components in existing peace operations	2	Activities were implemented as transition support to the UNMISS police component and as start-up support to the UNITAMS Police Advisory Unit
Provision of 4 assessment missions in support of peace operations	4	Assessment missions were provided to UNSMIL, UNMISS, UNOCA and UNAMID
Provision of support for 2 police-contributing countries, including at their peace operations-related training centres, to prepare their officers for the implementation of the strategic guidance framework, when deployed	3	Police-contributing countries were supported through training on human rights during COVID-19 conditions provided to the police personnel of Angola, Maldives and Zambia Additional support was provided to police-contributing countries for curriculum development with regard to specialized and job specific training modules
Provision of 1 training programme for the field missions in the area of the rule of law and on other cross-cutting issues	2	Training programmes in the area of rule of law were provided: an election security workshop for MINUSCA and a professional development workshop for individual police officers at UNMISS and MINUSCA
Participation in 4 annual international police conferences on peacekeeping and related policing issues	5	Annual international police conferences were attended
Participation in 14 peacekeeping and relevant policing expertise skills development training programmes to upgrade the skills of Standing Police Capacity members to meet the growing demands for operational technical support	15	Peacekeeping and relevant policing skills development training programmes were attended
Justice and Corrections Standing Capacity		
6 deployments to field operations for reinforcement of justice and corrections components for up to 3 months	7	Deployments were completed, to UNAMID, MINUSCA, MONUSCO (2), MINUSMA (2) and BINUH

5 operational assessment and evaluation missions in support of justice and corrections components in field operations	2	Operational assessment and evaluation missions were completed, to UNSMIL and UNOCA Other missions could not take place owing to COVID-19-related travel restrictions
Outreach activities, including publication of 4 articles and conduct of 3 visits to other rapidly deployable capacities/international organizations	19	Outreach activities were provided: 17 publications on social media and 2 virtual visits (1 for the tenth anniversary of the Justice and Corrections Standing Capacity and 1 for a strategic police advisory group meeting) In-person visits were not carried out owing to COVID-19-related travel restrictions
Preparation and issuance of 8 end-of-mission, trip and/or assessment reports to provide updated information on achievements and impacts and to highlight strategic recommendations and follow-up actions after deployment to field missions	8	End-of-mission reports were prepared and distributed for trips to UNAMID (2), MONUSCO (2), MINUSCA, UNSMIL, MINUSMA and BINUH

III. Resource performance

A. Financial resources

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

Category	Apportionment			Expenditure			Variance	
	Brindisi	Valencia	Total	Brindisi	Valencia	Total	Amount	Percentage
	(1)	(2)	(3)=(1)+(2)	(4)	(5)	(6)=(4)+(5)	(7)=(3)-(6)	(8)=(7)÷(3)
Civilian personnel								
International staff	18 836.8	1 779.9	20 616.7	19 807.1	1 871.5	21 678.6	(1 061.9)	(5.2)
National staff	18 920.1	1 327.7	20 247.8	20 986.8	1 472.7	22 459.5	(2 211.7)	(10.9)
United Nations Volunteers	—	—	—	—	—	—	—	—
General temporary assistance	422.8	—	422.8	283.1	—	283.1	139.7	33.0
Government-provided personnel	—	—	—	—	—	—	—	—
Subtotal	38 179.7	3 107.6	41 287.3	41 077.0	3 344.2	44 421.2	(3 133.9)	(7.6)
Operational costs								
Civilian electoral observers	—	—	—	—	—	—	—	—
Consultants and consulting services	163.6	7.2	170.8	122.3	—	122.3	48.5	28.4
Official travel	441.3	46.7	488.0	93.4	11.5	104.9	383.1	78.5
Facilities and infrastructure	4 510.3	1 297.0	5 807.3	4 219.2	1 185.7	5 404.9	402.4	6.9
Ground transportation	363.5	20.0	383.5	299.9	9.2	309.1	74.4	19.4
Air operations	6.4	—	6.4	4.2	—	4.2	2.2	34.4
Marine operations	—	—	—	—	—	—	—	—
Communications and information technology	6 501.0	6 330.1	12 831.1	5 555.1	5 268.7	10 823.8	2 007.3	15.6
Medical	81.2	—	81.2	63.5	1.5	65.0	16.2	20.0
Special equipment	—	—	—	—	—	—	—	—
Other supplies, services and equipment	866.8	135.8	1 002.6	742.4	55.3	797.7	204.9	20.4
Quick-impact projects	—	—	—	—	—	—	—	—
Subtotal	12 934.1	7 836.8	20 770.9	11 100.0	6 531.9	17 631.9	3 139.0	15.1
Gross requirements	51 113.8	10 944.4	62 058.2	52 177.0	9 876.1	62 053.1	5.1	—
Staff assessment income	5 674.9	467.1	6 142.0	6 362.3	521.6	6 883.9	(741.9)	(12.1)
Net requirements	45 438.9	10 477.3	55 916.2	45 814.7	9 354.5	55 169.2	747.0	1.3
Voluntary contributions in kind (budgeted)	—	—	—	—	—	—	—	—
Total requirements	51 113.8	10 944.4	62 058.2	52 177.0	9 876.1	62 053.1	5.1	—

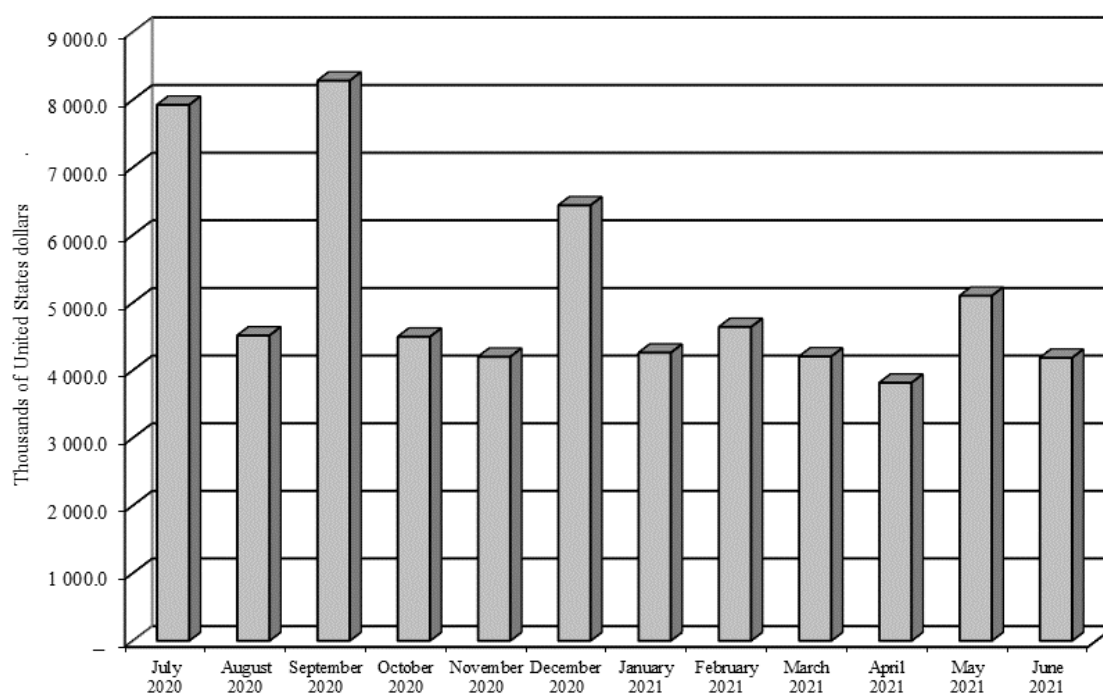
B. Summary information on redeployments across groups

(Thousands of United States dollars)

Group	Appropriation		
	Original distribution	Redeployment	Revised distribution
I. Military and police personnel	—	—	—
II. Civilian personnel	41 287.3	3 133.9	44 421.2
III. Operational costs	20 770.9	(3 133.9)	17 637.0
Total	62 058.2	—	62 058.2
Percentage of redeployment to total appropriation			5.0

67. During the reporting period, funds were redeployed from group III, operational costs, to group II, civilian personnel, to cover the increased requirements, attributable mainly to the higher salaries for national staff and the higher post adjustments for international staff driven by the depreciation of the United States dollar against the euro, coupled with the lower actual average vacancy rates compared with the approved vacancy rates for national and international staff.

C. Monthly expenditure patterns



68. The higher expenditures recorded in July, September and December 2020 were mainly attributable to commitments raised to cover the costs of major activities under facilities and infrastructure and support services for and maintenance of ICT equipment. The lower expenditure during the period from January to June 2021 was due to actions taken by the United Nations Logistics Base to curtail expenses under

operational costs in an effort to cover the expected shortfall under civilian personnel, which entailed the reprioritization of resources.

D. Other revenue and adjustments

(Thousands of United States dollars)

<i>Category</i>	<i>Amount</i>
Investment revenue	76.1
Other/miscellaneous revenue	22.9
Voluntary contributions in cash	–
Prior-period adjustments	–
Cancellation of prior-period obligations	173.4
Total	272.4

E. Value of non-budgeted contributions

(Thousands of United States dollars)

<i>Category</i>	<i>Actual value</i>
Memorandum of understanding ^a	5 654.9
Voluntary contributions in kind (non-budgeted)	–
Total	5 654.9

^a Comprises office buildings, workshops, warehouse structures and open spaces from the Government of Italy (\$3,212,737) and office buildings, operational buildings and open spaces from the Government of Spain (\$2,442,139).

IV. Analysis of variances¹

	<i>Variance</i>	
International staff	(\$1 061.9)	(5.2%)

69. The increased requirements were attributable mainly to: (a) the depreciation of the United States dollar against the euro; and (b) the lower actual average vacancy rate of 15.1 per cent as compared with the approved vacancy rate of 16.0 per cent. Although the budgeted exchange rate was 0.896 euro for 1 United States dollar, the actual average exchange rate during the 2020/21 period was 0.841 euro for 1 United States dollar (6.1 per cent depreciation of the United States dollar against the euro), which affected the post adjustment multipliers, including the 23.9 per cent applied for Brindisi in the approved budget for the 2020/21 period, which rose to an actual average rate of 31.0 per cent, and the 25.3 per cent applied for Valencia in the approved budget, which rose to an actual average rate of 35.0 per cent. The overall overexpenditure was offset in part by lower common staff costs, due mainly to COVID-19-related travel restrictions affecting staff relocation and home leave travel.

¹ Resource variance amounts are expressed in thousands of United States dollars. Analysis is provided for variances of at least plus or minus 5 per cent or \$100,000.

	<i>Variance</i>	
National staff	(\$2 211.7)	(10.9%)

70. The increased requirements were attributable mainly to the depreciation of the United States dollar against the euro. Although the budgeted exchange rate was 0.896 euro for 1 United States dollar, the actual average exchange rate during the 2020/21 period was 0.841 euro for 1 United States dollar (6.1 per cent depreciation of the United States dollar against the euro), which translated into increased expenditure for the national staff, whose remunerations are paid in euros.

	<i>Variance</i>	
General temporary assistance	\$139.7	33.0%

71. The reduced requirements were attributable mainly to the higher actual vacancy rate of 50 per cent from July to November 2020 as compared with the approved vacancy rate of 0 per cent.

	<i>Variance</i>	
Consultants and consulting services	\$48.5	28.4%

72. The reduced requirements resulted from reduced demand for individual consultants, which was attributable mainly to the postponement of in-person training activities due to COVID-19 travel restrictions and the non-engagement of consulting services, which were replaced by those of an individual contractor for priority projects to advance the implementation of the environment strategy in the energy, water and wastewater and solid waste pillars in support of peace operations.

	<i>Variance</i>	
Official travel	\$383.1	78.5%

73. The reduced requirements were attributable to the travel restrictions related to the COVID-19 pandemic and the related suspension of events and training.

	<i>Variance</i>	
Facilities and infrastructure	\$402.4	6.9%

74. The reduced requirements were related mainly to the reprioritization of approved funds for alteration projects and facilities maintenance services to cover projected overexpenditure under group II, civilian personnel, and to the delayed start to the implementation of a new rental contract for photocopiers (instead of owning). The reduced requirements were partly offset by an increased cost for engineering supplies due to unplanned maintenance of and repairs to the fire suppression, heating, ventilation and air conditioning systems and the uninterruptible power supply equipment.

	<i>Variance</i>	
Ground transportation	\$74.4	19.4%

75. The reduced requirements resulted from the postponement of training activities during the COVID-19 pandemic lockdown, eliminating the need for transportation services for trainees, and from the reduced demand for spare parts. The reduced requirements were partly offset by increased requirements for repairs and maintenance that had been carried forward to the 2020/21 period, owing to the

reduced workforce resulting from the impact of the pandemic in the previous budget cycle.

	<i>Variance</i>	
Air operations	\$2.2	34.4%

76. The reduced requirements were attributable to the lower requirement for satellite aircraft tracking, partly offset by the unbudgeted need for spare parts for unmanned aerial vehicles.

	<i>Variance</i>	
Communications and information technology	\$2 007.3	15.6%

77. The reduced requirements were attributable mainly to the reprioritizations of the network service equipment replacement and of the acquisition of information technology spare parts to cover projected overexpenditure under group II, civilian personnel. In addition, the new lease contract for information technology storage equipment did not enter into force during the budget period as planned; instead, the existing arrangements for the lease of equipment due for replacement were temporarily extended. The overall reduced requirements were partly offset by increased expenditures due to a higher-than-planned demand for mobile communications services.

	<i>Variance</i>	
Medical	\$16.2	20.0%

78. The reduced requirements were attributable to the reprioritization of funds approved for the rental of medical equipment to cover projected overexpenditure under group II, civilian personnel. The reduced requirements were partly offset by unplanned requirements of \$9,300 for the purchase of COVID-19-related supplies, such as face masks and influenza vaccines for the staff of the United Nations Logistics Base.

	<i>Variance</i>	
Other supplies, services and equipment	\$204.9	20.4%

79. The reduced requirements were related to: (a) the reprioritization of funds approved for individual contractual services and translation services to cover the projected overexpenditure under group II, civilian personnel, partly offset by expenditure for one individual contractor in relation to projects to implement the environment strategy in lieu of consultancy services; (b) a reduced requirement for freight in connection with the reduced purchases of spare parts, materials, engineering supplies and ICT equipment replacements; and (c) the postponement of in-person training activities. The reduced requirements were partly offset by a loss on the currency revaluation of prior-period unliquidated commitments denominated in other currencies.

V. Resource performance: strategic deployment stocks

80. The asset value of the strategic deployment stocks decreased from \$37.1 million as at 30 June 2020 to \$33.6 million as at 30 June 2021, representing a decrease of 9.5 per cent. The overall change was attributable to the decrease of \$6.9 million in vehicle holdings, \$0.2 million in ICT equipment and \$0.3 million in machinery and

equipment, partly offset by an increase of \$3.8 million in prefabricated buildings and soft-wall accommodation structures. As at 30 June 2021, the replenishment of materials requested and shipped to respective missions was not yet completed. In addition, a management decision was implemented to carefully consider replenishment up to full composition levels, pending the submission of the report on the management of the strategic deployment stocks and the revised concept of operations. This would provide the flexibility necessary to implement the new concept of operations endorsed by the General Assembly and to reduce the risk of holding levels of strategic stocks on the basis of dated assumptions.

81. Recognizing that, although the most recent peacekeeping mission deployment was conducted in 2014, the strategic deployment stocks still maintain a relevant role in supply chain sourcing, as it provides for rapid support for mission surge requirements. During the 2020/21 period, it made it possible to promptly react to the pandemic-induced global shortages of goods threatening specific projects. The 19.4 per cent lower value (\$29.4 million) of materials released from the stocks as compared with the previous cycle (\$36.5 million) partly reflects the improvement in global accessibility to medical commodities provided through the strategic stock to cover needs generated by the first wave of the COVID-19 pandemic during the 2019/20 period. The United Nations Logistics Base continued to rotate the strategic deployment stocks in order to avoid the ageing of materials and to thwart obsolescence.

Asset values of strategic deployment stocks

(Thousands of United States dollars)

Category	Asset value as at 30 June 2020	Asset value as at 30 June 2021	Variance	
			Amount	Percentage
	(1)	(2)	(3)=(2)-(1)	(4)=(3)÷(1)
Prefabricated buildings and soft-wall accommodation structures	5 653.3	9 497.6	3 844.3	68.0
Information and communications technology equipment	2 651.2	2 472.1	(179.1)	(6.8)
Furniture and fixtures	2.1	2.1	—	—
Machinery and equipment	4 585.1	4 254.3	(330.8)	(7.2)
Vehicles	24 203.0	17 330.4	(6 872.6)	(28.4)
Total	37 094.7	33 556.5	(3 538.2)	(9.5)

Financial resources

82. The total value of the funding allotted for strategic deployment stocks for the period from 1 July 2020 to 30 June 2021 was \$92.3 million, which included \$62.9 million rolled over from the prior-period fund balance and \$29.4 million representing the replenishment value of strategic deployment stocks shipped to peacekeeping operations, special political missions and other United Nations entities.

83. The replenishment values of strategic deployment stocks issued to missions and offices and the movement of funds for strategic deployment stocks are shown in tables 4 and 5.

Table 4
Replenishment values of strategic deployment stocks issued to missions

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

<i>Receiving operations</i>	<i>Amount</i>
Peacekeeping operations	
United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic	8 359.8
United Nations Interim Security Force for Abyei	3 680.4
United Nations Support Office in Somalia	3 273.1
United Nations Mission in South Sudan	3 138.6
United Nations Organization Stabilization Mission in the Democratic Republic of the Congo	2 466.0
United Nations Multidimensional Integrated Stabilization Mission in Mali	2 034.8
United Nations Disengagement Observer Force	1 264.1
United Nations Interim Force in Lebanon	578.7
United Nations Mission for the Referendum in Western Sahara	296.7
African Union-United Nations Hybrid Operation in Darfur	283.6
United Nations Mission Interim Administration in Kosovo	238.7
United Nations Peacekeeping Force in Cyprus	211.7
United Nations Military Observer Group in India and Pakistan	51.1
Global Service Centre	19.4
Regional Service Centre in Entebbe, Uganda	2.7
Subtotal	25 899.4
Political and peacebuilding missions and other recipients	
United Nations Assistance Mission in Afghanistan	1 067.6
United Nations Assistance Mission for Iraq	467.2
International Residual Mechanism for Criminal Tribunals	446.3
United Nations Office at Nairobi	342.5
Development Coordination Office	211.4
United Nations Support Mission in Libya	180.2
Department of Safety and Security	163.1
United Nations Integrated Transition Assistance Mission in the Sudan	160.5
United Nations Economic Commission for Africa	128.1
Office of the United Nations High Commissioner for Human Rights	117.9
United Nations Mission to Support the Hudaydah Agreement	72.3
United Nations Integrated Peacebuilding Office in Guinea-Bissau	39.5
United Nations Investigative Team to Promote Accountability for Crimes Committed by Da'esh/Islamic State in Iraq and the Levant	38.6
United Nations Office at Vienna	24.8
Economic and Social Commission for Western Asia	19.4
United Nations Verification Mission in Colombia	18.0
United Nations Headquarters	16.5
Office of the Special Envoy of the Secretary-General for Yemen	15.1
United Nations Integrated Office in Haiti	3.7
Office of the United Nations Special Coordinator for Lebanon	1.8
Subtotal	3 534.5
Total replenishment value of stocks issued to missions in the period	29 433.9

Table 5
Movement of funds for strategic deployment stock and category of expenditure

(Thousands of United States dollars; budget year is from 1 July 2020 to 30 June 2021)

<i>Movement</i>	<i>Amount</i>
Rollover of fund balance from 2019/20 to 2020/21	62 857.0
Add:	
Value of stocks issued to missions and funds replenished during 2020/21	29 433.9
Net of 2020/21 other revenue and loss (on foreign currency exchange)	(319.7)
Less:	
Expenditure in 2020/21	(28 608.7)
Total value	63 362.5
Category of expenditure	
Facilities and infrastructure	6 923.2
Air operations	941.3
Communications	130.0
Information technology	10.4
Other supplies, services and equipment	2 200.6
Ground transportation	9 468.8
Medical	7 803.3
Marine operations	1 130.9
Expenditure in 2020/21	28 608.5

VI. Actions to be taken by the General Assembly

84. The actions to be taken by the General Assembly in connection with the financing of the United Nations Logistics Base at Brindisi, Italy, are:

(a) To decide on the treatment of the unencumbered balance of \$5,100 with respect to the period from 1 July 2020 to 30 June 2021;

(b) To decide on the treatment of other revenue/adjustments for the period ended 30 June 2021 amounting to \$272,400 from investment revenue (\$76,100), other/miscellaneous revenue (\$22,900) and the cancellation of prior-period obligations (\$173,400).

VII. Summary of follow-up action taken to implement the requests and recommendations of the Advisory Committee on Administrative and Budgetary Questions endorsed by the General Assembly in its resolution [75/295](#)

([A/75/822/Add.10](#))

<i>Request/recommendation</i>	<i>Action taken to implement request/recommendation</i>
<p>The Advisory Committee reiterates its view that the General Assembly should be provided with comprehensive and more transparent information on the services provided to different entities, the resources required to provide those services and the different financing/cost-recovery arrangements, as well as the recording of related income and expenditures (para. 43; see also A/74/737/Add.6, para. 26).</p>	<p>Details on the services provided under cost recovery have been provided in paragraphs 56 to 60 and table 3 of the present report. In addition, initial overall estimates, income received and expenditure by category are also provided as supplementary information.</p>
<p>The Advisory Committee is concerned at the low levels of female representation of the United Nations Logistics Base and encourages the Logistics Base to intensify its efforts to improve its gender balance (para. 47).</p>	<p>Outreach efforts targeting women have been taken to increase awareness and to attract female candidates through social media campaigns, networks and associations. The United Nations Logistics Base will continue to promote the prioritized selection of female candidates from the recommended shortlists. Efforts will be intensified to ensure that job openings are widely circulated, so as to ensure that broader communities are reached in order to enhance the capacity of the Logistics Base to attract female candidates.</p>